

**Benton County & City of Corvallis
Home, Opportunity, Planning, & Equity (HOPE) Advisory Board**



Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339

541-766-0252 * Email: Julie.Arena@co.benton.or.us

HOPE ADVISORY BOARD MEETING

Meeting location: Madison Avenue Meeting Room, 500 SW Madison Ave, Corvallis

1/28/2020 from 4-7 PM

AGENDA

- I. Welcome & Meeting Logistics for public comment and Co-Chair selection.....4 pm
- II. Public Comment (10 mins).....4:05pm
- III. Select Co-Chairs.....4:15 pm
- IV. Presentation to review work done to date.....4:30 pm
- V. Small group discussion to add to priorities.....4:45 pm
- VI. BREAK.....5:30-5:45 pm
- VII. Add or amend priorities based on board feedback.....5:45 pm
- VIII. Board vote on priorities to recommend to chartering jurisdictions.....6:30 pm
- IX. Next steps.....6:55 pm
- X. Meeting Adjourn.....7 pm

HOPE Advisory Board 1/28/2020 Meeting

Madison Avenue Building, 500 SW Madison

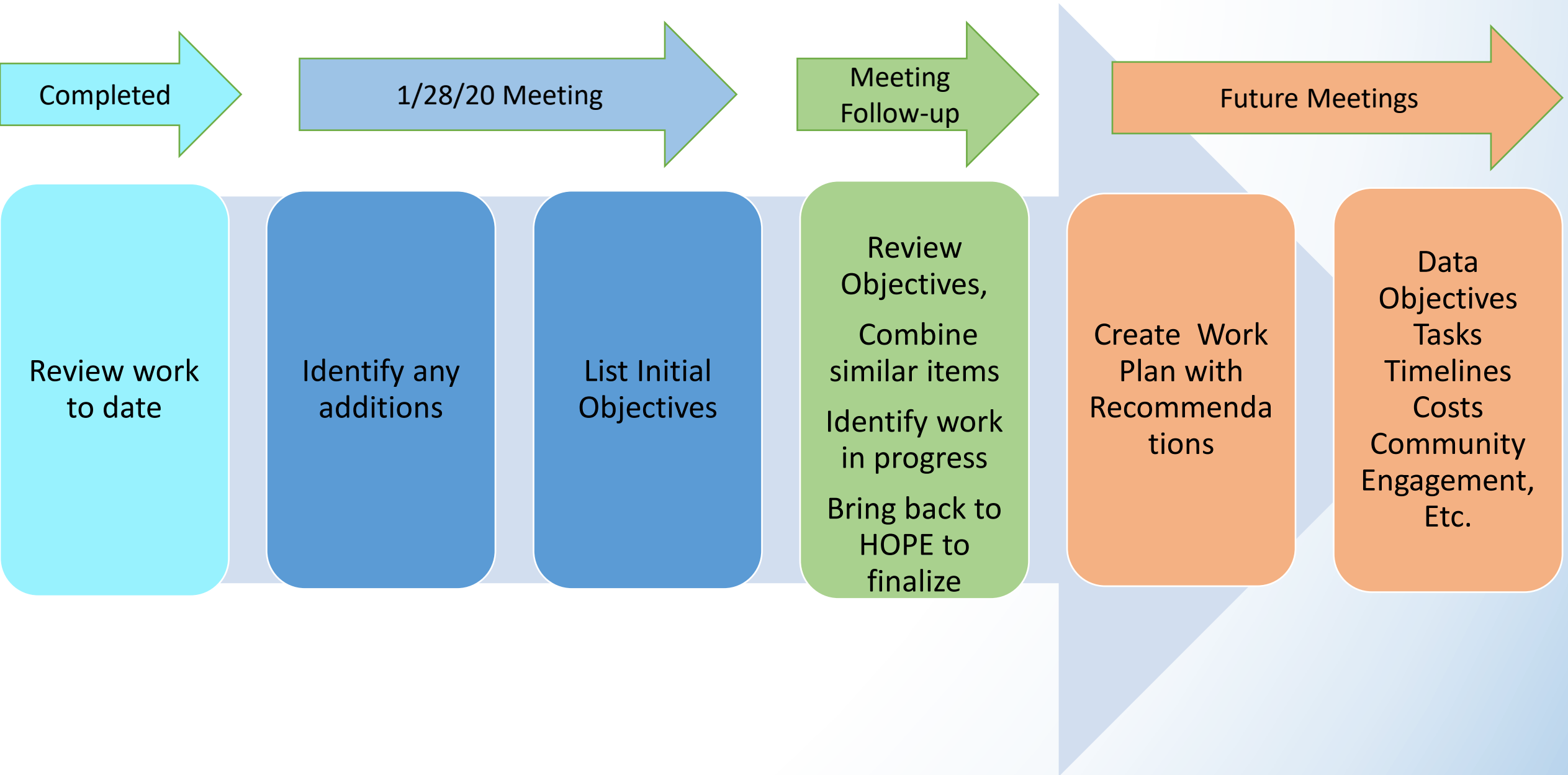
Julie Arena, HOPE Coordinator

Ari Basil-Wagner, Consultant

Meeting Logistics and Agenda

- 1. Agreements and Culture**
- 2. Meeting Overview**
- 3. Public Comment – other feedback options**
- 4. Bylaws – technical edits update**
- 5. Vote to Ratify 12/9/19 meeting minutes**
- 6. Co-Chairs Selection after a meeting overview**
- 7. Creating HOPE Objectives**

Creating HOPE Objectives



Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **Can also submit written comments on this meeting or this topic on sheets titled, “Feedback or Comments”**

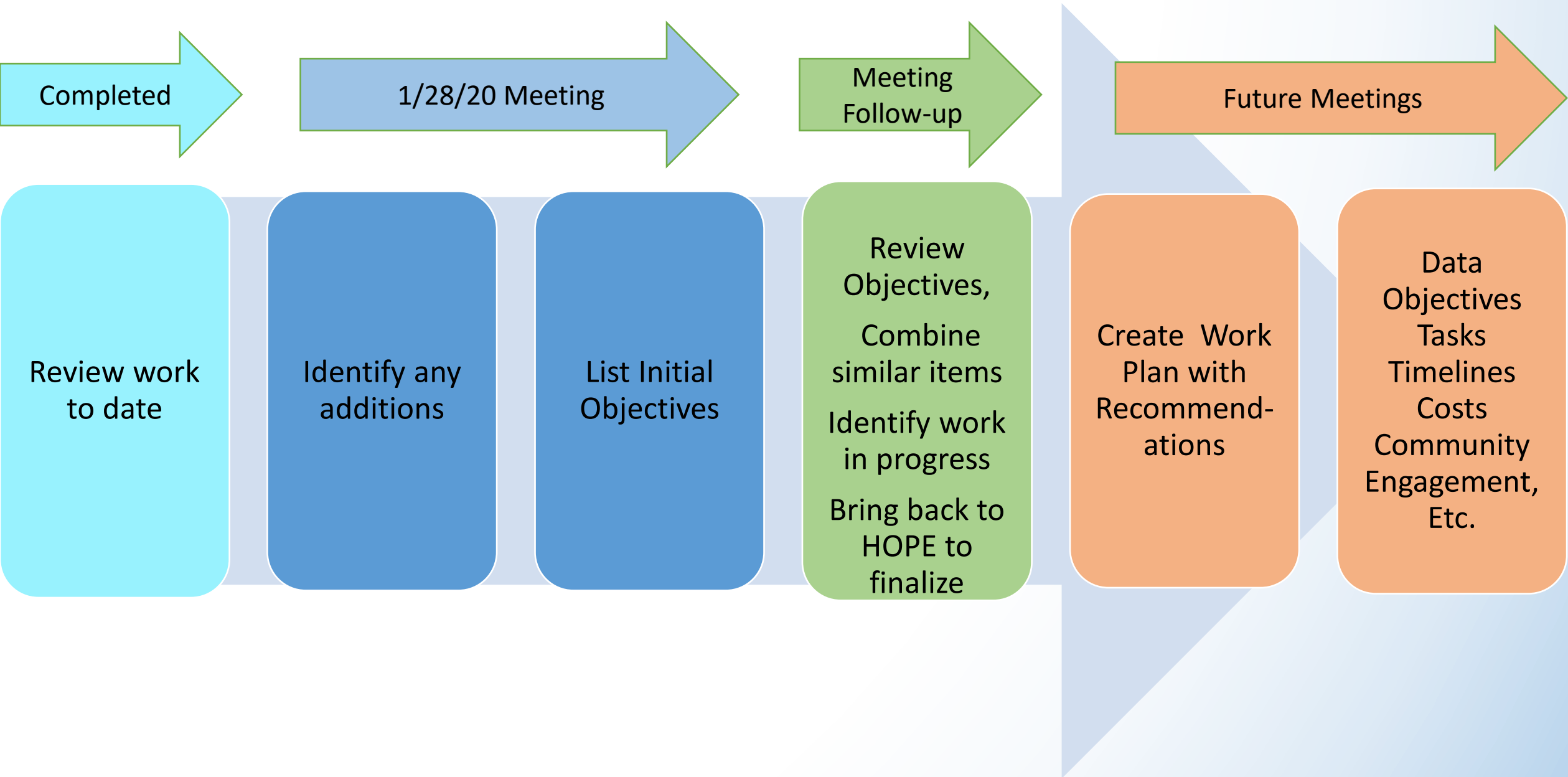
Bylaws – 2 technical updates

Vote to Ratify 12/9/19 meeting minutes

Select Co-Chairs

- **Introductions and Experience**
- **Vote**

Creating HOPE Objectives



Assessments/Plans

- **10 year plan and Update**
- **League of Women Voters' Homelessness in Corvallis**
- **Benton County Community Health Improvement Plan 2018-2022**
- **Corvallis Housing Development Task Force**
- **Imagine Corvallis 2040**
- **Oregon Housing Priorities**

Area	Supporting Activities
1. Prevention	Services for people at risk of homelessness, to prevent homelessness
2. Behavioral Health (mental health/addiction)	Strengthen partnerships with Law Enforcement and Behavioral Health for persons experiencing homelessness; crisis responses, etc.
3. Comprehensive Care Coordination with Centralized Data System	Coordinated entry assessment, application process, transition to housing Establish centralized data system to understand scope and needs of population
4. Housing Supply	Create affordable housing Funding
5. Emergency Shelter	Establish permanent location for year-round shelter
6. Temporary Housing	Establish other temporary/transitional housing strategies, e.g., legal camp sites, car camping, micro-shelters
7. Resource and Navigation Center	Establish a permanent site for a resource center, such as drop in center
8. Permanent Supportive Housing	Secure more permanent supportive housing for special populations
9. Safety and Livability	Create a safe environment for all, and a community where others want to visit/live

1) Category:

- **Definition:**
- **What's being done now:**
 - **Highlight of Work – accomplishments**
 - **The full list is much longer – Benton has many accomplishments in its continuum of services, policies, and provider coordination**
- **Objectives:**
 - **Suggestions based on work done to date**
 - **Your objectives – can be same as above**
- **Rank your objectives (1 – first..... To last)**

Activity:

- 1. Select an area of focus**
- 2. Review the information**
- 3. List objectives**
 - From existing list, modified, new
 - List all ideas
 - Rank 1, 2, 3
- 4. Full group reviews**

Area	Supporting Activities
1. Prevention	Services for people at risk of homelessness, to prevent homelessness
2, Behavioral Health (mental health/addictions)	Strengthen partnerships with Law Enforcement and Mental Health for persons experiencing homelessness; crisis responses, etc.
3. Comprehensive Care Coordination with Centralized Data System	Coordinated entry assessment, application process, transition to housing Establish centralized data system to understand scope and needs of population
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9. Safety and Livability	Create a safe environment for all, and a community where others want to visit/live

Questions?

- Any additional comments from the public can be written on “Thoughts or Feedback” sheets
- Or email: Julie.Arena@co.benton.or.us
- Next Steps...



Home, Opportunity, Planning, and Equity (HOPE) Advisory Board Meeting Approved Minutes

January 28, 2020 from 4 pm to 7 pm
500 SW Madison Avenue, Corvallis OR



Members Present: Florence Anderson; Xan Augerot* (Commissioner, Benton County), Catherine Biscoe; Karyle Butcher; Bruce Butler; Bryan Cotter; Anita Earl; Joel Goodwin; George Grosch; Barbara Hanley; Aleita Hass-Holcombe; Nicole Hobbs; Christina Jancila* (Business Associate); Charles Maughan* (Corvallis City Council); Pegge McGuire*; Jim Moorefield*; Andrea Myhre; Jan Napack* (Corvallis City Council); Debora Stevens; Reece Stotsenberg*; Linda Tucker

Members Excused:

Absent:

Guests: Ari Wagner (Consultant); Claire Pate (WHNA); Rick Sumner (Corvallis Parks Advisory Board); Mark Weigs; Allison Hubgard; Bruce Weber; Peggy Lynch; Bruce Butts (IHN); Robert Biscoe; Sherri Gates (Habitat for Humanity).

Staff Present: Charlie Fautin and Dannielle Brown (Health Department Co-Directors); Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder).

*Executive Board Members.

- I. **Welcome and Introductions:** Julie Arena hung a new banner that lists the Agreements and Culture and gave welcoming remarks, including an overview of agenda topics and provided 10 minutes for public comments.

- II. **Overview of Process:** Review past work and develop priorities and rank objectives to move forward. By the next meeting, Julie and Ari will review the inputs and recommendations and then combine and synthesize them while making sure not to duplicate efforts, and then finalize the recommendations.

- III. **Public Comments (limited to 10 minutes).** *Requests to comment were received prior to the meeting.*
 - The first speaker talked about people living in the tree farm and said neighbors living close to the church property have some misgivings about the encampment now because the church has not vetted campers on their property. The speaker said he was almost assaulted while walking his dogs in the area, and the police have a record of this incident. He said the situation is a dramatic change from what they had been told and feels the church acted in bad faith.
 - The second speaker provided a letter of concern and represents a neighborhood association that includes 500 homes north of Highway 34 and south of the Railroad tracks. The speaker said there has been an uptick in illegal activity and neighbors are being impacted and concerned. There was a violent assault and a neighbor said somebody tried to break into their house. This speaker said these issues with the tree farm have gotten out of hand, and while the city and county are in charge of making decisions, they should be actively engaged in getting input from the community.
 - The third speaker said there was nothing more to add and that she concurred with

the previous speakers' comments.

- The fourth speaker said he has ideas about how to house people without destroying the earth. He referenced global warming and the UN report warning of 1 billion extinct species. He said the key is to look at buildings that are already empty such as office buildings and stores located close to grocery stores and bus lines. We could reuse, repurpose, and recycle those buildings and not continue to develop on undeveloped land, he said, adding we are supposed to be good stewards of the earth.
- The fifth speaker lives on the other side of West Hills and is concerned for the safety of the neighborhood, including fires and criminal activity. She said there was a felon arrested out of Eugene with unlawful possession of a firearm. She thought this was a temporary location but steps are being taken to make it more enduring such as electrical hook up, water lines.
- The sixth speaker encouraged members to attend legislative sessions in Salem citing additional dollars provided for shelters and bills related to rental assistance.

Ari and Julie thanked the speakers and indicated there will be other opportunities to engage in collective problem solving. Karyle Butcher added she felt the speakers were asking for help in solving issues and were not angry or unkind in their approach and she really appreciated that and hope we continue to work on solving problems in that manner.

- IV. Bylaws: Two Technical Updates:** The board decided to post the meeting minutes on the HOPE website within 7 days after the board approves of them. And, the bylaws will reflect that they elected two co-chairs.
- V. Approval of the Minutes. MOTION** was made to approve the December 9, 2019 minutes. *Discussion:* Proposed edit to change the word “timeless” to “timelines.” **MOTION** made to approve the Minutes as amended; seconded; **MOTION** passed unanimously. These Approved Minutes will be posted on the HOPE website.
- VI. Selection of Co-Chairs.** Two people have volunteered to be co-chairs: Jim Moorefield and Reece Stotsenberg, who gave a brief introduction. Reece is married and the couple has 8-year old twins. He is a long-time resident of Corvallis and has much experience with people who are homeless. He believes Benton County and the City of Corvallis could develop programs that serve as a model for the State of Oregon. Jim Moorefield is retired with a background in helping people who are homeless. He opened a men’s shelter in the 1980s and looks forward to helping HOPE by facilitating the meetings that get everyone involved as a group. He also looks forward to serving on the executive committee to serve as an influence on our local governments. He wants to end homelessness and make sure everyone who wants a home has one. *Discussion:* Is anyone else interested in serving as a co-chair? No one responded.
- MOTION** was made by Florence Anderson to approve Jim Moorefield and Reece Stotsenberg to serve as co-chairs; Seconded; **MOTION** passed unanimously.
- VII. Presentation to Review Work Done to Date:** (Ari Wagner) We will review the work and make priorities and add inputs. So, we are not starting from square one. A lot of work has already been done, such as the 10 year plan and update which has not yet been approved by the City and County. **Main areas of focus:** 1. **Prevention** (strategies and assistance to keep people from

becoming homeless); **2. Behavioral Health** (services and treatment for people with mental health and substance use disorders.); **3. Comprehensive Care Coordination with Centralized data system** – access to case management, centralized data system to support assessment, and transitions among providers and housing options); **4. Housing Supply** – expand supply and availability of places to live with rents that are affordable to different populations; **5. Emergency Shelter** – permanent year round facility that provides temporary shelter to homeless households or specific populations and does not require occupants to sign leases or occupancy agreements; **6. Temporary Shelter** – temporary or transitional shelter (legal camp site, car camping, micro-shelter) for those awaiting placement in permanent housing. May have services to all clients or specific populations. Does not require an occupancy/lease agreement, may require a code of conduct agreement; **7. Resource and Navigation center** – a safe space with a variety of services for people experiencing homelessness or housing/food insecurity; **8. Permanent Supported Housing** – permanent affordable (or subsidized) housing for special populations that includes support, such as case management, health/behavioral health care, supported employment, etc.; and **9. Safety & Livability** – create a safe environment for all, and a community where others want to visit/live.

- VIII. Small Group Discussion to Add to Priorities.** After each of the 9 areas of focus have been reviewed, small group discussion took place to create objectives and to recommend or modify existing ones. No need for a consensus to make recommendations and you will rate them and share the top three.
- IX. Add or Amend Priorities Based on Board Feedback.** Each of the 9 areas was discussed and additions listed on the white board.
- X. Board Comments:** Is there a subject that you didn't see mentioned? Jim said a key theme is advocacy, such as monitoring and responding to what is happening in the legislatures in Salem, Washington D.C., local city and county government. Educational and outreach is also another piece. So another category has been added: Education, advocacy, outreach, and communication. *Julie typed in additional inputs during Round 2 while reviewing each of the focus areas.*
- XI. Next Steps:** Ari and Julie will review inputs and ranking and combine them. They will conduct background work and see what has already been done and what is currently in place. Then objectives can be prioritized. We do not want to duplicate our efforts. An action plan will be developed for each item that includes resources, costs, and the recommendations will be made to city and county. Question raised about the voice/role of the homeless on the board process and decisions? This will be an agenda item for next meeting. Members concluded with positive feedback and several agreed this was a great beginning to the process moving forward.
- XII. Meeting Adjourned** at 7:21 pm.

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HOPE MEETING AGENDA

Meeting location: the Community Center at the corner of NW Jackson and NW 12th St, behind the First United Methodist Church at 1165 NW Monroe Ave, Corvallis, OR 97330.

February 26, 2020 from 3-5 PM

AGENDA

- I. Welcome, Overview of Agenda, Housekeeping.....3 pm
- II. Public Comment* (10 minutes)3:05 pm
- III. Overview of the Bylaws Values to guide planning process.....3:15 pm
- IV. Presentation on spectrum of housing options and resources.....3:20 pm
- V. Work group discussion.....3:45 pm
- VI. Educational needs and interests of the Board.....4:30 pm

*Public Comment: if you would like to make a public comment, please fill out a notecard when you arrive. List your name and the general topic of your comment, and hand the card to the HOPE Coordinator, Julie Arena. Comments will be made in the order the cards are received.

HOPE Advisory Board 2/26/2020 Meeting

Community Center at the United Methodist Church

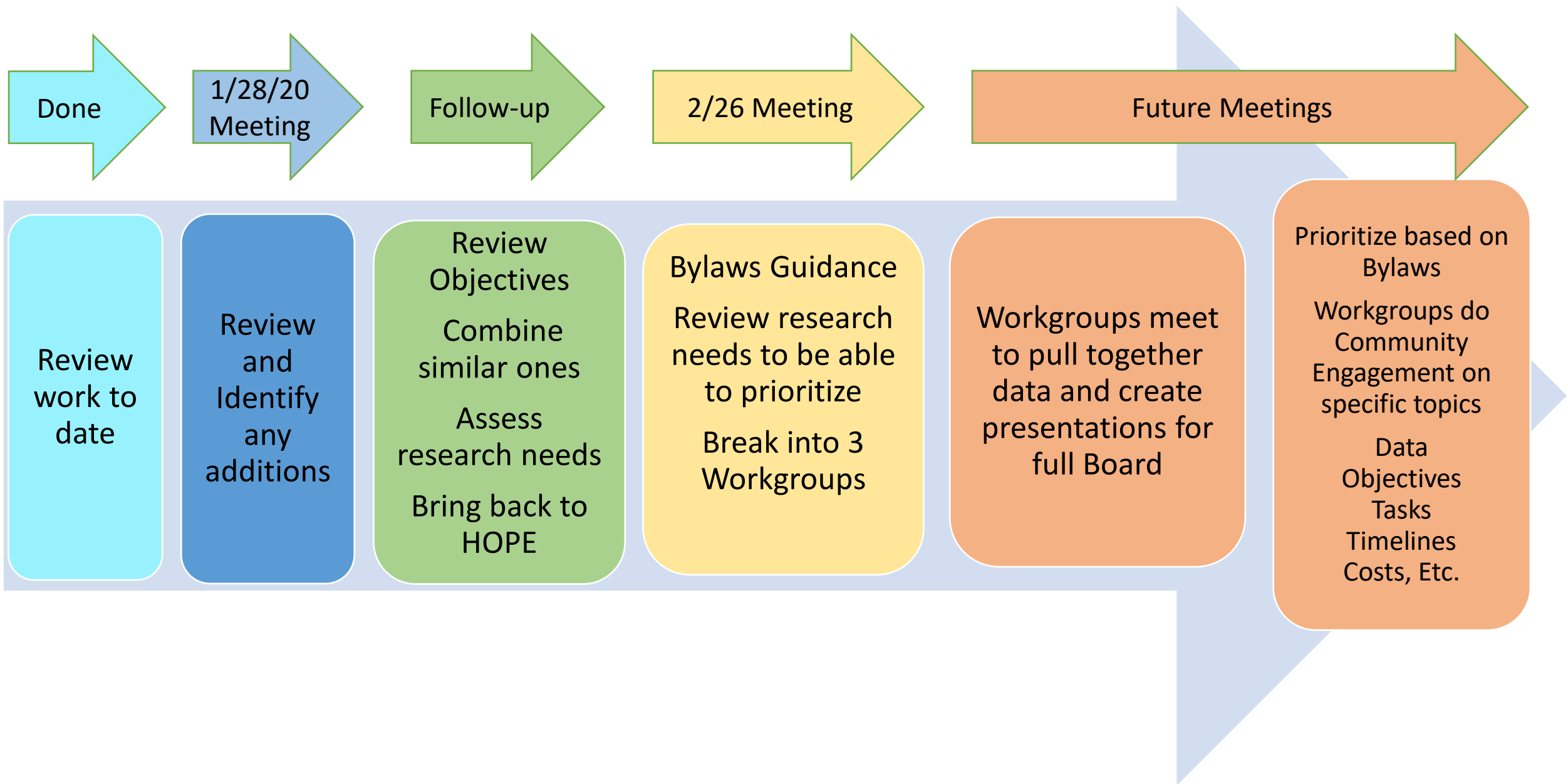
Julie Arena, HOPE Coordinator

Ari Basil-Wagner, Consultant

Meeting Logistics and Agenda

- 1. Agreements and Culture**
- 2. Meeting Overview**
- 3. Public Comment – other feedback options**
- 4. Vote to Approve 1/28 Minutes**
- 5. Bylaws Overview for Guidance**
- 6. Housing and Services Spectrum**
- 7. Educational Interests**
- 8. Workgroups**

HOPE Timeline



Done

1/28/20 Meeting

Follow-up

2/26 Meeting

Future Meetings

Review work to date

Review and Identify any additions

Review Objectives
Combine similar ones
Assess research needs
Bring back to HOPE

Bylaws Guidance
Review research needs to be able to prioritize
Break into 3 Workgroups

Workgroups meet to pull together data and create presentations for full Board

Prioritize based on Bylaws
Workgroups do Community Engagement on specific topics
Data Objectives
Tasks
Timelines
Costs, Etc.

Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **Can also submit written comments on this meeting or this topic on sheets titled, “Feedback or Comments”**

Logistics:

1. Vote to approve 1/28/20 minutes
2. Meeting time change from 3-5PM to 4-6PM? Still occurs the 4th Wednesday of the month.

1/28/20 Recap, next steps...

During this presentation, write down any educational topics:

- For whole board to have a common language, baseline understanding
- Educational portion for 15-20 minutes at each meeting going forward

Area	Supporting Activities
1. Prevention	Services for people at risk of homelessness, to prevent homelessness
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9. Safety and Livability	Create a safe environment for all, and a community where others want to visit/live

Bylaws: Advisory Board Responsibilities

Responsible for providing input and recommendations regarding the actions outlined in this section.

Responsibilities include coordination and facilitation of a comprehensive, integrated approach to service delivery for people experiencing homelessness or at risk of becoming homeless in Benton County; consisting of intervention areas and strategies as described in the Advisory Board's work plan.

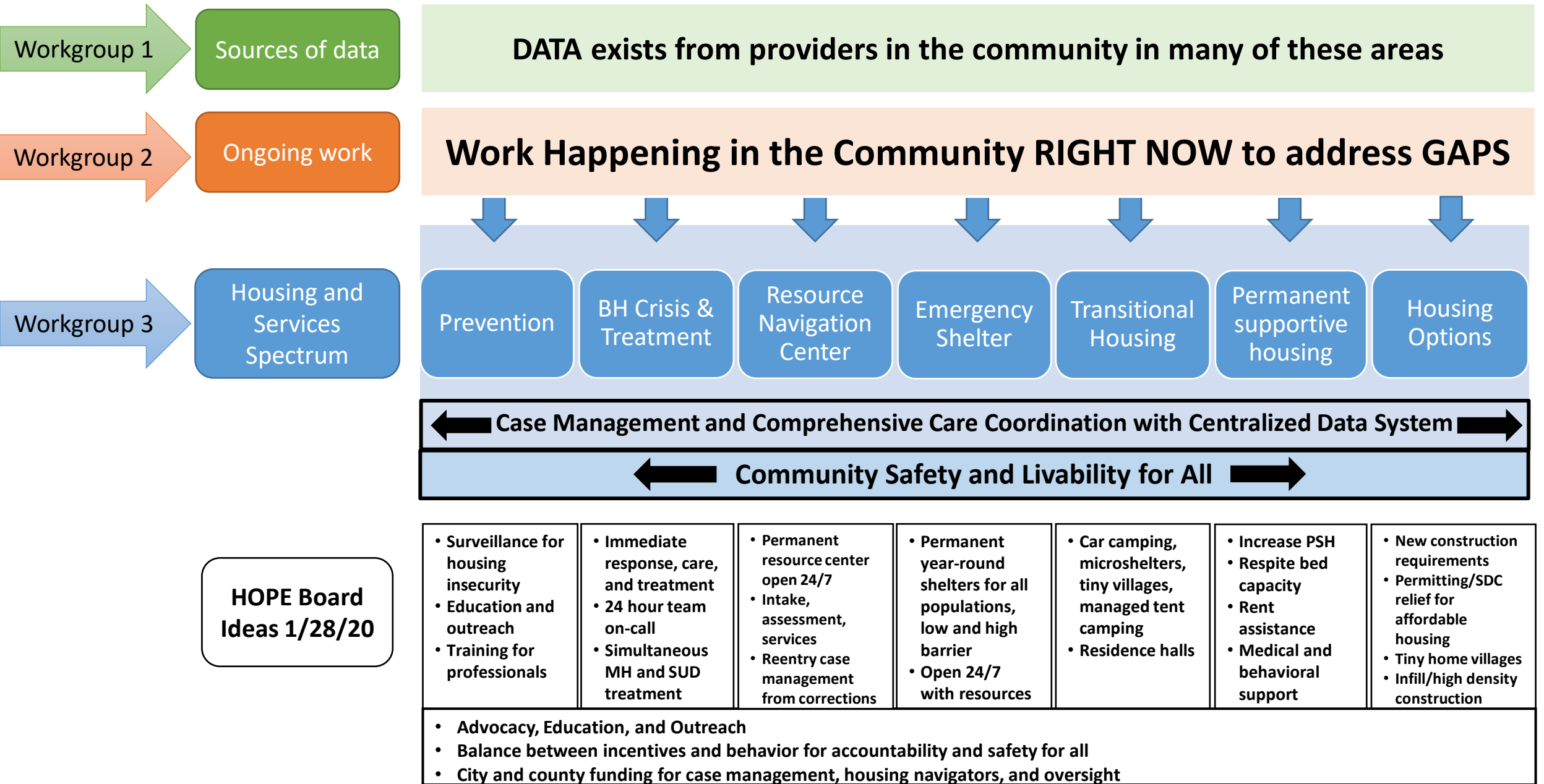
HOPE will update and complete its plan by implementing the following strategies:

- 1. Assess & Review**
- 2. Develop & Implement**
- 3. Evaluate System**
- 4. Report & Recommend**

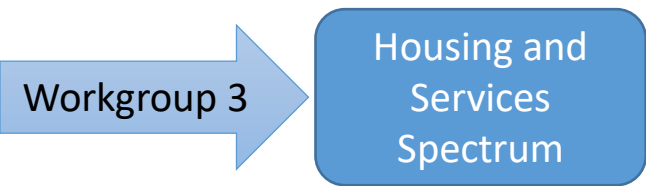
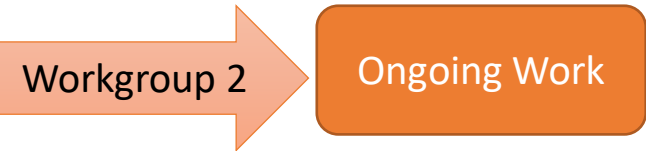
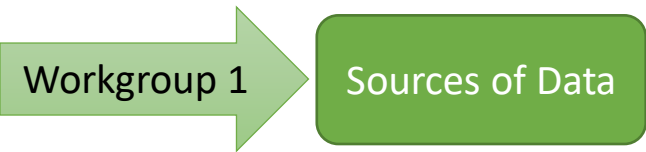
HOPE Bylaws will guide our work. Our Values are to :

- Use data to drive assessments, prioritization, and accountability.
- Take a comprehensive systems and multi-sector approach.
- Engage and involve the community, not just direct service providers. (This process will happen for topics in the future.)
- Prioritize vulnerable populations.
- Promote community safety for all.
- Promote racial and ethnic justice using a racial equity lens across all program recommendations.

Homelessness and Supportive Services System

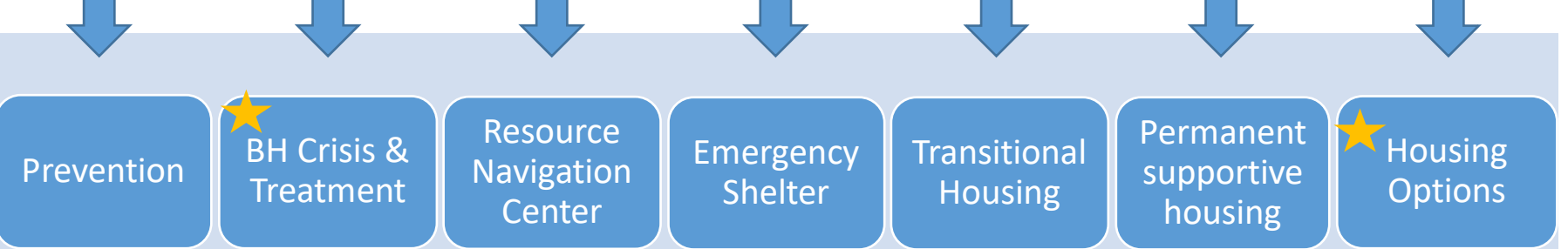


HOPE Housing and Services Model



Workgroup 1 Goal: obtain available data to be data driven and prioritize vulnerable populations, safety for all, racial and ethnic justice.

Workgroup 2 Goal: outline current spectrum and work to address gaps in the spectrum.



Workgroup 3 Goal: find models of successful full spectrums of housing and services.

← ★ Case Management & Comprehensive Care Coordination with Centralized Data System →

← Community Safety and Livability for All →

HOPE Board Ideas 1/28/20

★ 5 Keystone Strategies:
Strengthen Law Enforcement and MH partnership

<ul style="list-style-type: none"> • Surveillance for housing insecurity • Education and outreach • Training for professionals 	<ul style="list-style-type: none"> • Immediate response, care, and treatment • 24 hour team on-call • Simultaneous MH and SUD treatment 	<ul style="list-style-type: none"> • Permanent resource center open 24/7 • Intake, assessment, services • Reentry case management from corrections 	<ul style="list-style-type: none"> • Permanent year-round shelters for all populations, low and high barrier • Open 24/7 with resources 	<ul style="list-style-type: none"> • Car camping, microshelters, tiny villages, managed tent camping • Residence halls 	<ul style="list-style-type: none"> • Increase PSH • Respite bed capacity • Rent assistance • Medical and behavioral support 	<ul style="list-style-type: none"> • New construction requirements • Permitting/SDC relief for affordable housing • Tiny home villages • Infill/high density construction
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- Advocacy, Education, and Outreach ★
- Balance between incentives and behavior for accountability and safety for all
- City and county funding for case management, housing navigators, and oversight

Educational Topics

- For whole board to have a common language, baseline understanding
- 15-20 minutes at each meeting going forward
- Ideas?

Three Workgroups

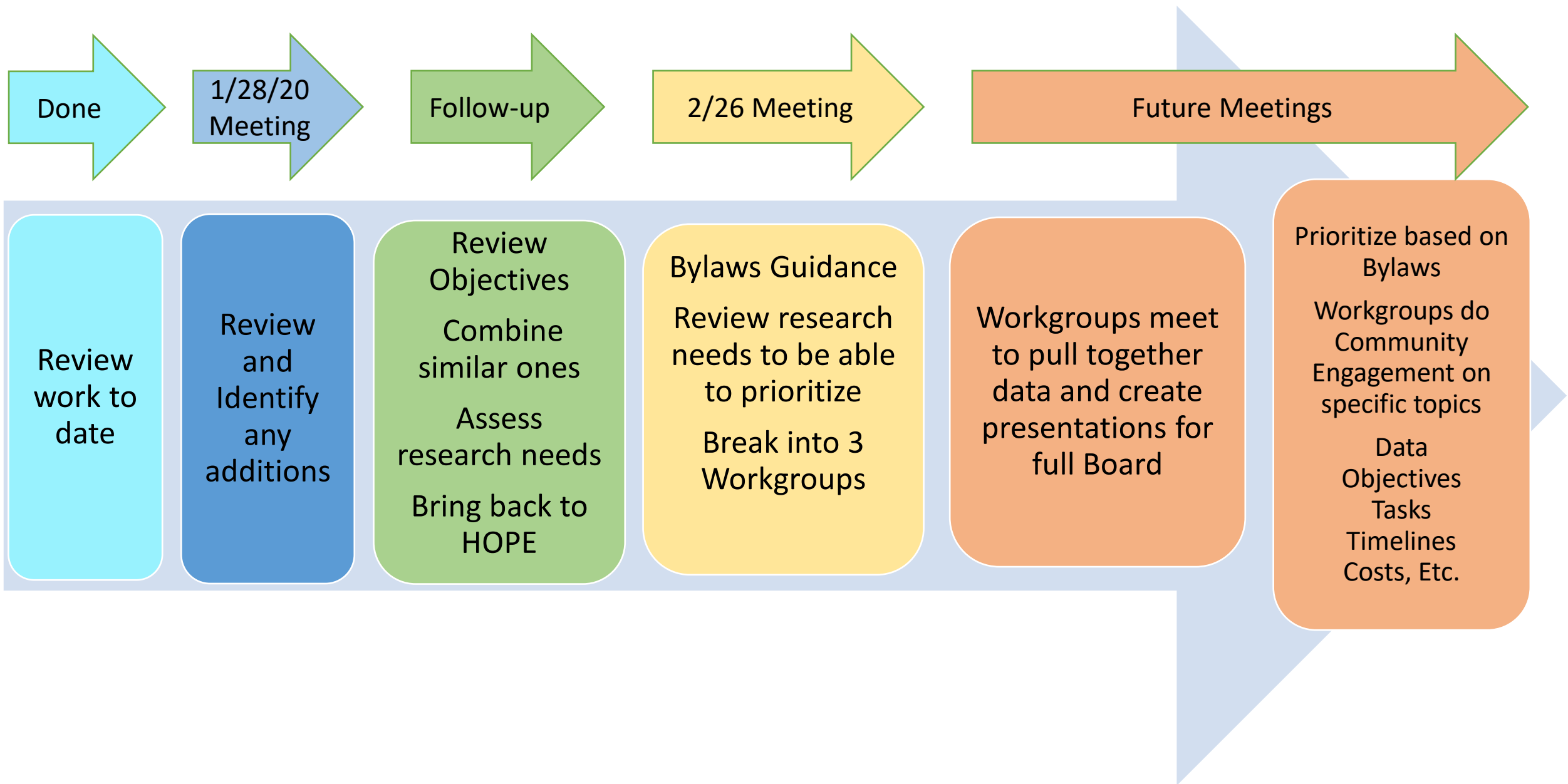
Expectations:

- Meet twice before 3/25 full board meeting
- 1st meeting in next 2 weeks:
 - do research, make contact
- 2nd in the week prior to 3/25:
 - create presentation
- Present to full board for 10-15 minutes on 3/25

Purpose and Goals:

- Collect and present information so board can be driven by Bylaws when voting to prioritize topics:
 - Data driven
 - Prioritize by vulnerability, safety, racial and ethnic justice
 - Take a systems approach

HOPE Timeline



Done

1/28/20
Meeting

Follow-up

2/26 Meeting

Future Meetings

Review
work to
date

Review
and
Identify
any
additions

Review
Objectives
Combine
similar ones
Assess
research needs
Bring back to
HOPE

Bylaws Guidance
Review research
needs to be able
to prioritize
Break into 3
Workgroups

Workgroups meet
to pull together
data and create
presentations for
full Board

Prioritize based on
Bylaws
Workgroups do
Community
Engagement on
specific topics
Data
Objectives
Tasks
Timelines
Costs, Etc.

Questions?

- Any additional comments from the public can be written on “Thoughts or Feedback” sheets
- Or email: Julie.Arena@co.benton.or.us



Home, Opportunity, Planning, and Equity (HOPE)

Advisory Board Meeting

APPROVED Minutes

February 26, 2020 from 3 pm to 5 pm
1165 NW Monroe Avenue, Corvallis OR



Members Present: Xan Augerot* (Commissioner, Benton County), Catherine Biscoe; Karyle Butcher; Bruce Butler; Anita Earl; Joel Goodwin; George Grosch; Barbara Hanley; Aleita Hass-Holcombe; Nicole Hobbs; Christina Jancila* (Business Associate); Charles Maughan* (Corvallis City Council); Pegge McGuire*; Andrea Myhre; Jan Napack* (Corvallis City Council); Reece Stotsenberg*; Linda Tucker

Members Excused: Florence Anderson; Bryan Cotter; Jim Moorefield*; Debora Stevens.

Staff Present: Charlie Fautin and Dannielle Brown (Health Department Co-Directors); Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder).

*Executive Board Members.

- I. **Welcome and Introductions:** Coordinator Julie Arena gave an overview of agenda topics, including agreements and culture; overview of bylaws; housing and services spectrum; educational interests; and workgroups. The Executive committee reviewed and combined some of the areas that emerged from the previous work session. At future meetings, workgroups will meet on specific topics and community engagement will be taking place with opportunity for input from public.
- II. **Public Comments (limited to 10 minutes).** *Requests to comment are received prior to the meeting.* Maggie Cooper distributed a document entitled "Community Values for Providing Homeless Services." She was intrigued to see HOPE is concerned with data and facts in making decisions, so she wanted to share a survey from the Fall of 2018, which was a community-based exercise from the 1st Christian Church. The survey asked about values and themes, and the unanimous choice that emerged from this survey was for safety and livability.
- III. **Approval of the Minutes.** **MOTION** was made by Jan Napack to approve the January 28, 2020 Minutes. **MOTION** seconded and passed unanimously. *These approved Minutes will be posted on the HOPE website within 7 days.*
- IV. **Proposed date/time of future Meetings:** Members agreed to change the time of the meeting to 4-6 pm on the 4th Wednesday of every month.
- V. **Bylaws Overview:** Prioritize based on the Bylaws. Executive committee reviewed topics from previous work session and looked at how HOPE is guided by bylaws. We are assessing and reviewing and want to be data driven with values articulated. HOPE will also be engaging and involving community and prioritize vulnerable populations while promoting safety, racial and ethnic justice. Reviewing spectrum of Homeless and Supportive Services System: The areas that emerged during previous meeting are: 1. Prevention; 2. Behavioral Health (mental health/addiction); 3. Comprehensive Care Coordination with Centralized Data System; 4. Housing Supply; 5. Emergency Shelter; 6. Temporary Housing; 7. Resource and Navigation Center; 8. Permanent Supportive Housing; and 9. Safety and Livability. We will break into 3 work groups in

the following areas: 1. Data Collection from Available Sources; 2. What's Happening Now? The Existing System & Current Improvement Efforts, and 3. Successful Models of a Full Spectrum of Housing Options and Services. Bylaws state the HOPE Board responsibilities include "coordination and facilitation of a comprehensive, integrated approach to service delivery for people experiencing homelessness or at risk of becoming homeless in Benton County; consisting of intervention areas and strategies as described in the Advisory Board's work plan." HOPE will implement the follow strategies: 1. Assess & Review; 2. Develop & Implement; 3. Evaluate System; and 4. Report & Recommend. **Since the values in the bylaws will guide the work:** Data will be used to drive the assessments, prioritization, and accountability and HOPE will take a comprehensive systems and multi-sector approach. Community safety for all will be promoted and racial and ethnic justice will be promoted using a racial equity lens across all program recommendations.

VI. Educational Topic ideas: Members shared topics to develop a baseline understanding and common language. There will be an educational portion of each meeting going forward. Some possible topics for future meetings are: bylaws, legal framework/laws, data systems, available data, city laws, evidence-based practices and harm reduction, brain chemistry of SUD and MH. Other topics raised: Programs the board members are currently involved in; Presentation on current service providers in the community and what they do; Equity and diversity and inclusion lens; Oregon Community Foundation; Grant reviews; Community Services; Legislation on the State level and Funding; Governor's Agenda; Funding stream sources; Plans to end homelessness; Presentations from Service Providers; Gaps in Services; Population, communities, and partners; Psychology of homelessness and what people experience, including profiles of homelessness and how it impacts people; Trauma-informed care training includes how people process information; Whiteside theater presentation on impact of homelessness; Presentation from the police department perspective on laws and their experience; Samaritan and health insurance coverage; Mental health perspective and Behavioral Health and Substance Abuse disorder perspective and how to get treatment and health care; meet with representatives from other cities; Housing planner talk about land development issues related to affordable housing; OSU and city perspective; Neighborhood and business perspectives; Understanding barriers to addressing homelessness. *Some topics could be a presentation to the board or some could be addressed in a community forum.*

VII. The Three Workgroups: The rest of the meeting was a work session for the three groups, who will meet twice before the next HOPE meeting on 3/25. They will collect and present information so HOPE can be driven by Bylaws when voting on topics. Focus is on being data driven; prioritize by vulnerability, safety, racial and ethnic justice; and take a systems approach. The workgroups will present to the full board for 10-15 minutes on 3/25.

- Workgroup #1 Data: Jan Napack, Charles Maughan, Nicole Hobbs, Barbara Hanley, Pegge McGuire & Karla Garrett. (Bryan Cotter and Florence Anderson will be in this group although they couldn't attend the 2/26 meeting.)
- Workgroup #2 Current System and efforts to address gaps: Xan Augerot, Christina Jancila, George Grosch, Aleita Hass-Holcombe, Catherine Biscoe. (Debora Stevens will be in this group although she couldn't attend the 2/26 meeting.)

- Workgroup #3 Model systems of a full housing and services spectrum: Linda Tucker, Anita Earl, Andrea Myhre, Bruce Butler, Joel Goodwin, Karyle Butcher, Reece Stotsenberg. (Jim Moorefield in this group but couldn't attend 2/26.)

VIII. Next Meeting: Next Advisory meeting on 3/25 is in the Sunset Conference Room, 4077 SW Research Way, Corvallis.

IX. Meeting Adjourned at 4:49 pm.

**These 2 26 20 Minutes were approved during the HOPE webinar meeting on 6/24/20.*

Benton County & City of Corvallis
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HOPE MEETING AGENDA

Meeting location: GoTo Webinar or call-in.
Register prior to the meeting to receive an access code to enter the webinar:
<https://attendee.gotowebinar.com/register/4539455109170776075>

June 24, 2020 from 4-6 PM

AGENDA

- I. Welcome, Overview of Agenda, Housekeeping.....4 pm
- II. Public Comment* (10 minutes)4:05 pm
- III. Presentation on Oregon Public Meeting Laws from County Counsel.....4:15 pm
- IV. Presentation on Emergency Operations Center pandemic response.....4:25 pm
- V. Where did we leave off and where we are picking up.....4:45 pm
- VI. Work Group Topics5:15 pm

*Public Comment: if you would like to make a public comment, please “raise your hand” in the Webinar chat when you arrive. List your name and the general topic of your comment. Comments will be made in the order that people “raise their hand.” For people calling in from a phone line, I will provide an opportunity for comment by unmuting participants who have called-in.

HOPE Advisory Board 6/24/2020 Meeting

GoTo Webinar coordinated by
Julie Arena, HOPE Coordinator

GoTo Webinar Housekeeping

- All attendees are on mute.
- Type your name (and affiliation if you have one) into the Question box
- Questions:
 - Type into the “Question” box and send it to “Organizers.” It will be sent to the meeting host.
 - You can also “raise your hand” by clicking on the hand image. Click the hand image a second time to lower your hand.
- Public comment:
 - Type into the “Question” box and say you want to make a public comment and on what topic.
 - For those on the phone, there will be an opportunity to comment, too.

Meeting Agenda

- 1. Welcome and Meeting Overview**
- 2. Public Comment – other feedback options**
- 3. Vote to Approve 2/26 Minutes**
- 4. Oregon Public Meeting Law**
 - Vance Croney, Benton County Counsel**
- 5. Emergency Operations Center for Corvallis and Benton County: Actions Taken and In-Progress**
 - Paul Bilotta, EOC Operations Deputy Director**
 - Julie Arena, EOC Liaison to Homeless Service Providers**
- 6. Where did we leave off?**
 - Bylaws Overview for Guidance**
 - Housing and Services Spectrum**
 - Workgroups**

Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **If you wish to make a public comment, type into the “Question” box that you want to make a public comment and on what topic.**
- **If there are phone callers, I will unmute everyone on the phone to ask if there are any public comments on the phone.**
- **Can also submit written comments via email to Julie.Arena@co.Benton.or.us**

Logistics:

1. Vote to approve 2/26/20 minutes

- Roll call for HOPE Board Members – I will unmute each of you in turn for your vote.

2. Educational Topics:

- Today's educational topic is on EOC work.
- At future meetings, we will have 20 minutes of an educational topic.
- The goal for the July meeting is to have a speaker on the topic of racial and ethnic equity.

Oregon Public Meeting Laws

Vance Croney, Benton County Counsel

- State law outlines the requirements for governmental public meetings, including advisory boards to the city and county.
- Communications via email
- Workgroups doing research
- Decision-making at meetings

Questions from Board members on OR public meeting laws

Emergency Operations Center for Corvallis and Benton County: Actions Taken and In-Progress

Paul Bilotta

- **EOC Role: Operations Deputy Director**
- **Director of Community Development, City of Corvallis**

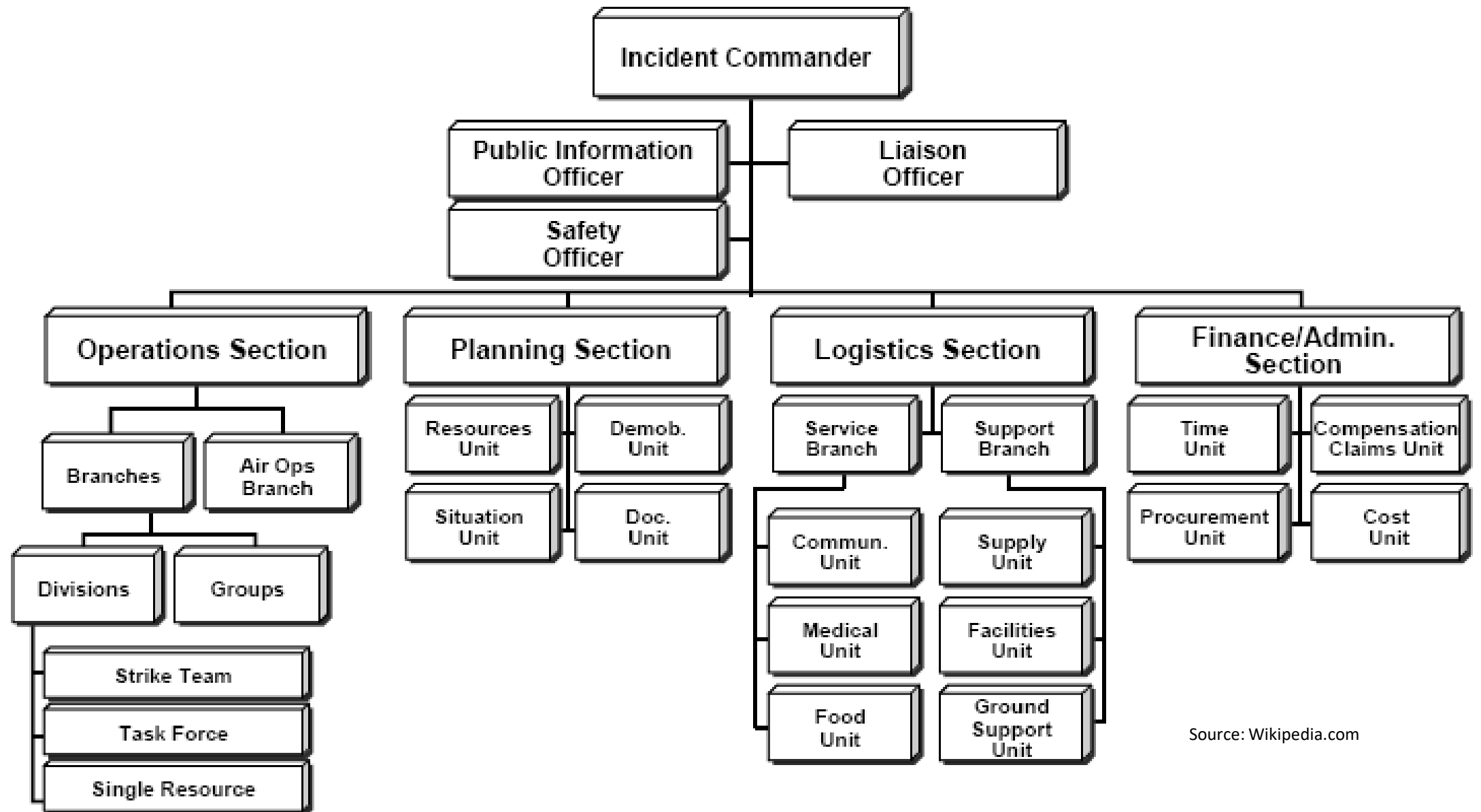
Julie Arena

- **EOC Role: Liaison to Homeless Service Providers**
- **HOPE Program Coordinator, Benton County Health Department**

Emergency Operations Center (EOC)

- Joint EOC for the City of Corvallis and Benton County
 - City and county staff were located in the same place to work together to create many plans for how to respond to COVID-19
- Communicating with organizations throughout county – Liaisons
- Plans include:
 - Hospital overflow
 - Mass care
 - Alternative Care Sites
 - Personal Protective Equipment (PPE) planning and distribution

EOC Structure



Source: Wikipedia.com

EOC Operations – Public Health Branch

- Behavioral Health response plan
- Mobile testing plan
- Morgue overflow
- Long-term support plan
- Homeless support (hotel/motel, transportation, support/food, hygiene, Fairgrounds vehicle camping, isolation)
- Mass sheltering plan
- COVID-19 isolation options

Support for Homeless Population – HOPE Overlap

- City and County collaborating together and with community partners
- Sanitation and hygiene
- Expand options for sheltering in place
- Street outreach for education, support, and screening
- One key distinction was that the EOC's activities have to relate to Covid – 19's impact on the homeless population, not general homelessness issues. Often they are one and the same, but it is a key distinction to keep in mind.

Support for Homeless Population

- Sheltering in place for medically fragile or over age 65
 - Motels and hotels – CHANCE, Samaritan Homeless Resource Team (Anita Earl), Corvallis Housing First (Andrea Myhre), Community Services Consortium (CSC, Pegge McGuire)
 - County Fairgrounds for vehicle camping
 - Referrals from community partners – Corvallis Daytime Drop-in Center (CDDC, Aleita Hass-Holcombe), Hygiene Center, Benton County Health Navigators
- Isolation options if a person with COVID has nowhere to isolate
- Food and support for those sheltering in place or isolating
- Sanitation and hygiene – shower access, hand washing, toilets

Microshelters – expanding shelter options

- Due to COVID, emergency shelters with bunkbeds had to pivot
 - Men's shelter had to close immediately.
 - Women's shelter expanded services to 24/7 open hours to allow all women to shelter-in-place together throughout the day and into the summer months.
- Need for more sleeping options where people can be spaced apart
- County – adopted emergency county code allowing up to three vehicles (including microshelters) at religious institutions in the county
- City – expanded existing car camping code to allow microshelters with a permit for a limited time; currently working on creating a more robust microshelter program per City Council direction

Microshelters in Corvallis Area

- Experimenting with this promising new practice in our community
- The feedback and data from allowing microshelters will be incorporated into the HOPE planning process
- How is it going?
 - 11 microshelters being hosted at 3 different churches
 - Four individuals have been transitioned to permanent housing
 - Sheltering medically fragile while permanent housing is secured

Takeaways from EOC work

- City and County have collaborated to take action in response to COVID
- Learning about the cost, successes, and data from these strategies
- HOPE can incorporate the lessons learned from the actions taken in response to the pandemic
- Promising start that has made strides but needs future work and planning to address long-term solutions
- Decision making can be more nimble and responsive when policy and operations are clearly differentiated

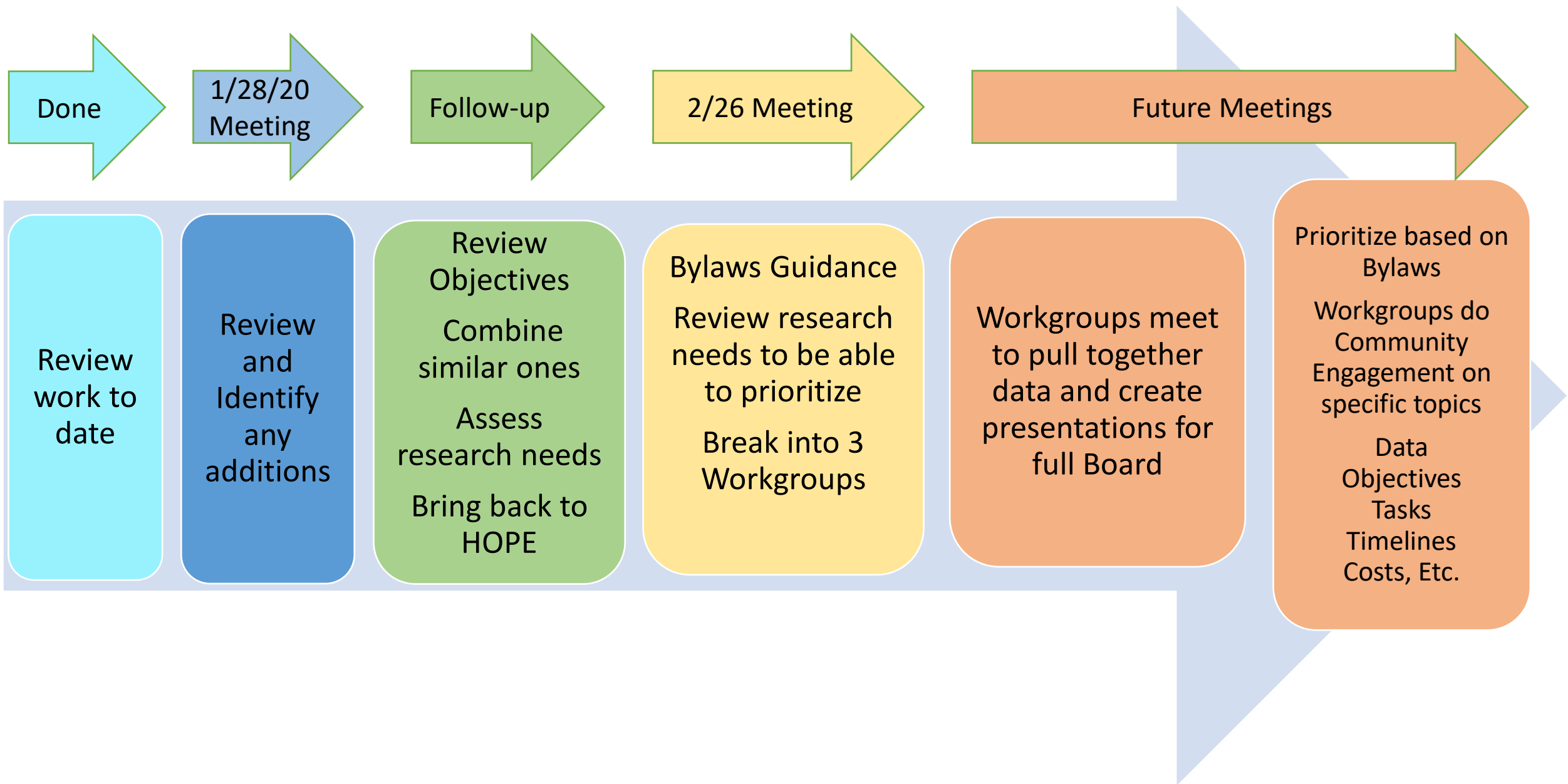
Motion from Co-Chairs

- Move to direct HOPE Coordinator to draft a letter of support for the chartering jurisdictions, City and County
- I move to direct the HOPE Coordinator to write a letter to the City of Corvallis and Benton County that expresses the HOPE Advisory Board's support for the continuing collaboration between the City and County, the actions they've taken in response to the pandemic to address the health needs of people experiencing homelessness, and our support for continuing efforts to:
 - collaborate with service providers
 - address access to sanitation and hygiene services
 - allow microshelters in order to expand shelter options with appropriate distancing, and
 - strengthen street outreach.
- Vote to approve this platform – members “raise hand” to approve

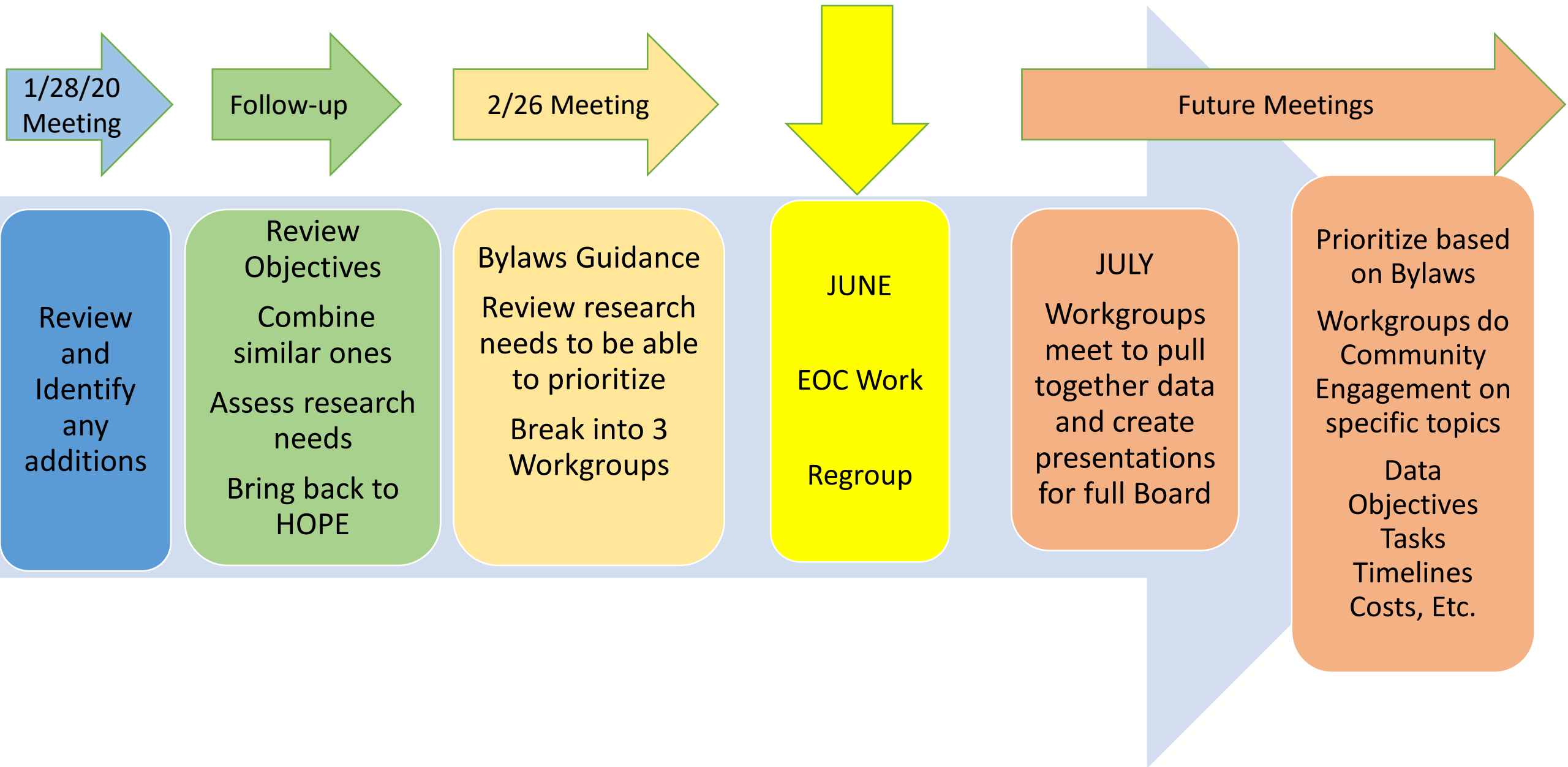
Questions on EOC Work?

- Next Topic – HOPE work

HOPE Timeline – where did we leave off?



HOPE Timeline – where are we now?

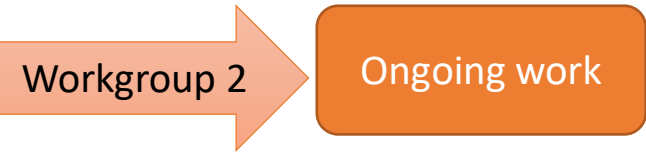
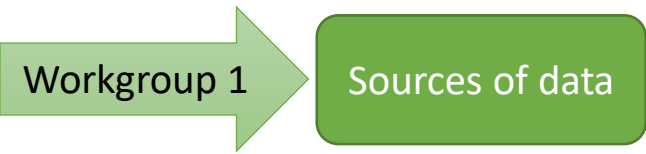


Area	Supporting Activities
1. Prevention	Services for people at risk of homelessness, to prevent homelessness
2. Behavioral Health (mental health/addiction)	Strengthen partnerships with Law Enforcement and Behavioral Health for persons experiencing homelessness; crisis responses, etc.
3. Comprehensive Care Coordination with Centralized Data System	Coordinated entry assessment, application process, transition to housing Establish centralized data system to understand scope and needs of population
4. Housing Supply	Create affordable housing Funding
5. Emergency Shelter	Establish permanent location for year-round shelter
6. Temporary Housing	Establish other temporary/transitional housing strategies, e.g., legal camp sites, car camping, micro-shelters
7. Resource and Navigation Center	Establish a permanent site for a resource center, such as drop in center
8. Permanent Supportive Housing	Secure more permanent supportive housing for special populations
9. Safety and Livability	Create a safe environment for all, and a community where others want to visit/live

HOPE Bylaws will guide our work. Our Values are to :

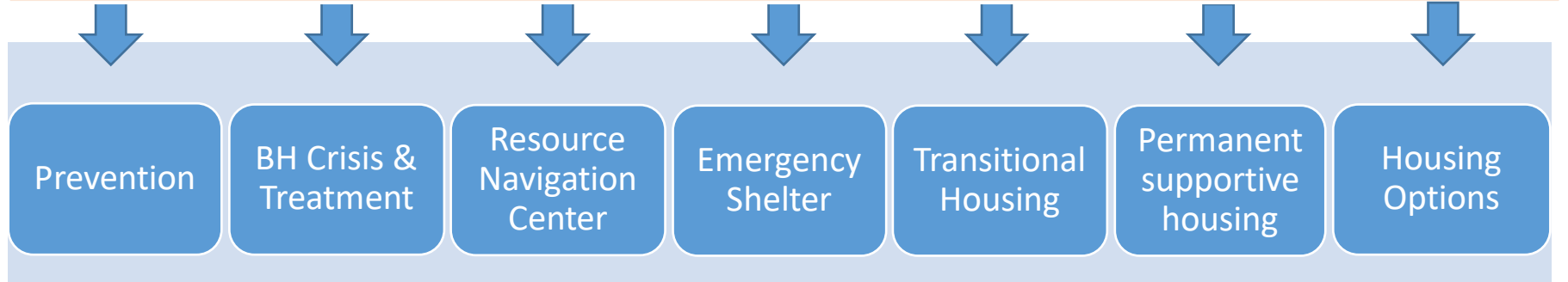
- Use data to drive assessments, prioritization, and accountability.
- Take a comprehensive systems and multi-sector approach.
- Engage and involve the community, not just direct service providers. (This process will happen for topics in the future.)
- Prioritize vulnerable populations.
- Promote community safety for all.
- Promote racial and ethnic justice using a racial equity lens across all program recommendations.

HOPE Housing and Services Model



DATA exists from providers in the community in many of these areas

Work Happening in the Community RIGHT NOW to address GAPS



← Case Management and Comprehensive Care Coordination with Centralized Data System →

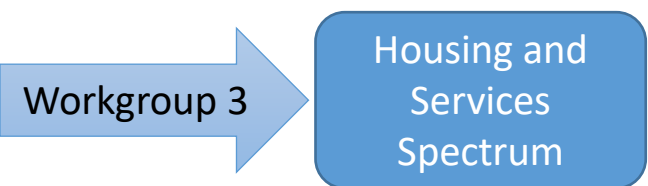
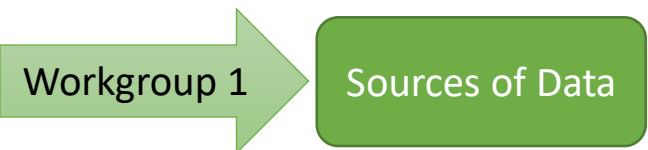
← Community Safety and Livability for All →

HOPE Board Ideas 1/28/20

<ul style="list-style-type: none"> • Surveillance for housing insecurity • Education and outreach • Training for professionals 	<ul style="list-style-type: none"> • Immediate response, care, and treatment • 24 hour team on-call • Simultaneous MH and SUD treatment 	<ul style="list-style-type: none"> • Permanent resource center open 24/7 • Intake, assessment, services • Reentry case management from corrections 	<ul style="list-style-type: none"> • Permanent year-round shelters for all populations, low and high barrier • Open 24/7 with resources 	<ul style="list-style-type: none"> • Car camping, microshelters, tiny villages, managed tent camping • Residence halls 	<ul style="list-style-type: none"> • Increase PSH • Respite bed capacity • Rent assistance • Medical and behavioral support 	<ul style="list-style-type: none"> • New construction requirements • Permitting/SDC relief for affordable housing • Tiny home villages • Infill/high density construction
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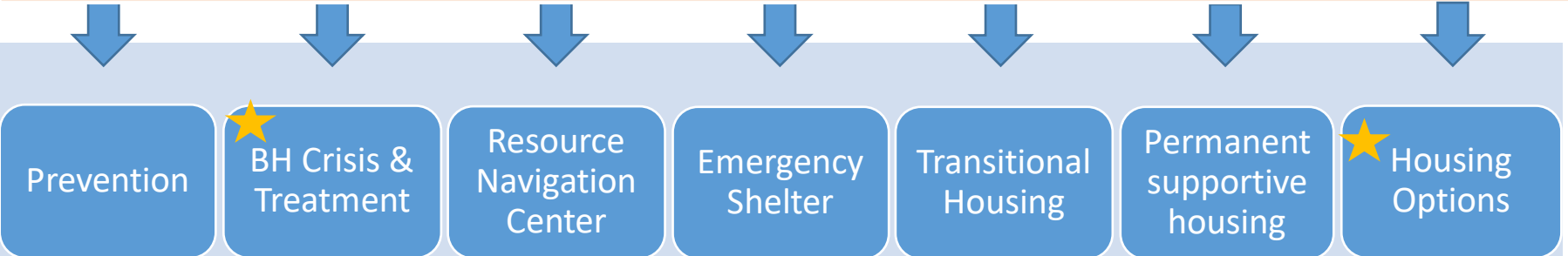
- Advocacy, Education, and Outreach
- Balance between incentives and behavior for accountability and safety for all
- City and county funding for case management, housing navigators, and oversight

HOPE Housing and Services Model



Workgroup 1 Goal: obtain available data to be data driven and prioritize vulnerable populations, safety for all, racial and ethnic justice.

Workgroup 2 Goal: outline current spectrum and work to address gaps in the spectrum.



Workgroup 3 Goal: find models of successful full spectrums of housing and services.

← ★ Case Management & Comprehensive Care Coordination with Centralized Data System →

← Community Safety and Livability for All →

HOPE Board Ideas 1/28/20

★ 5 Keystone Strategies:
Strengthen Law Enforcement and MH partnership

<ul style="list-style-type: none"> • Surveillance for housing insecurity • Education and outreach • Training for professionals 	<ul style="list-style-type: none"> • Immediate response, care, and treatment • 24 hour team on-call • Simultaneous MH and SUD treatment 	<ul style="list-style-type: none"> • Permanent resource center open 24/7 • Intake, assessment, services • Reentry case management from corrections 	<ul style="list-style-type: none"> • Permanent year-round shelters for all populations, low and high barrier • Open 24/7 with resources 	<ul style="list-style-type: none"> • Car camping, microshelters, tiny villages, managed tent camping • Residence halls 	<ul style="list-style-type: none"> • Increase PSH • Respite bed capacity • Rent assistance • Medical and behavioral support 	<ul style="list-style-type: none"> • New construction requirements • Permitting/SDC relief for affordable housing • Tiny home villages • Infill/high density construction
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- Advocacy, Education, and Outreach ★
- Balance between incentives and behavior for accountability and safety for all
- City and county funding for case management, housing navigators, and oversight

Three Workgroups

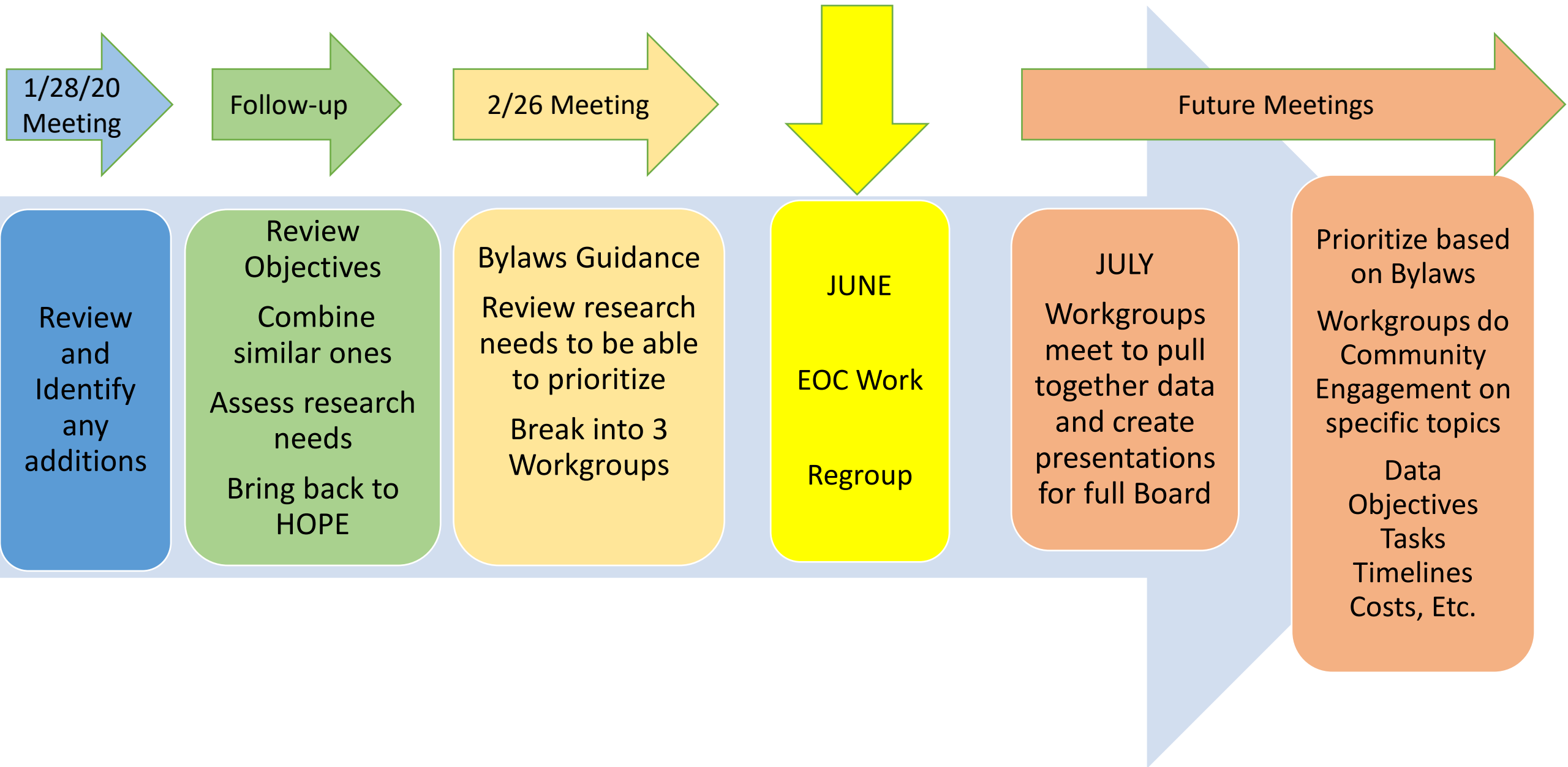
Expectations:

- Meet twice before 7/22 full board meeting
- 1st meeting in next 2 weeks:
 - What research do we have?
 - What more do we need?
- 2nd meeting in week prior to 7/22
 - Create presentation
- Present to full board for 10-15 minutes on 7/22

Purpose and Goals:

- Collect and present information so board can be driven by Bylaws when voting to prioritize topics:
 - Data driven
 - Prioritize by vulnerability, safety, racial and ethnic justice
 - Take a systems approach

HOPE Timeline – where are we now?



Questions?

- Any additional comments from the public can be emailed to Julie.Arena@co.benton.or.us



Home, Opportunity, Planning, and Equity (HOPE)

Advisory Board Meeting

*Approved Minutes

June 24, 2020 from 4 pm to 6 pm

GoToMeeting Webinar



Members Present: Florence Anderson; Xan Augerot* (Commissioner, Benton County), Catherine Biscoe; Karyle Butcher; Bruce Butler; Bryan Cotter; Anita Earl; Joel Goodwin; George Grosch; Aleita Hass-Holcombe; Nicole Hobbs; Christina Jancila* (Business Associate); Charles Maughan* (Corvallis City Council); Pegge McGuire* (CSC); Jim Moorefield* (Co-Chair); Andrea Myhre; Jan Napack* (Corvallis City Council), Reece Stotsenberg* (Co-Chair); Linda Tucker

Members Excused: Barbara Hanley, Debora Stevens

Staff Present: Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder), Vance Croney (County Counsel); Paul Bilotta (Community Development for City of Corvallis.)

*Executive Board Members.

I. Welcome and Introductions: Coordinator Julie Area thanked all attending this first HOPE webinar for their patience and kindness as we try out this new way to conduct public meetings. Co-Chairs Reece Stotsenberg and Jim Moorefield gave welcoming remarks. Typically, the co-chairs run the meetings but since the webinar needs a host presenter, Julie will be running this meeting. The purpose of this meeting is to catch us up to speed so that we're all on the same page and re-iterate where we left off. Vance Croney, the County's Counsel, will give a presentation on Oregon's Public Meeting Laws. Julie and Paul Bilotta will cover the "educational topic" which will address the Emergency Operations Center and their work on housing and homelessness issues. Julie would like to have a speaker on equity issues at the July meeting.

II. Public Comments (limited to 10 minutes).

- Maggie Cooper discussed the vandalism in the downtown area where many glass windows were broken. She said it was caused by an individual staying at the tents near the men's cold weather shelter and that these tents are being financially supported by the city and the county. She wonders if the HOPE Advisory Board has a response to this act of vandalism? The Corvallis Mayor reassured us that the HOPE Advisory board is the group to help us figure out what to do about this. Julie Arena acknowledged the pandemic put the board behind in their work. There is not enough time now to address this issue, but the entire board has heard her concern and issue and thanked her for the comment.
- Laurie Chaplen said she is new to this, but trying to get educated on issues with the city and county and HOPE board because she is considering running for Ward 6 after talking with Nancy Weiss. She has questions about homelessness: Has there been a full Census of Homeless and Benton County? How many are you expecting to get into homes per quarter? Since homelessness is a very complex issue, has the VA in Lebanon been tapped as a resource to help any homeless veterans? Julie Arena said there is a census done every year and some analysis was done in January, which can be shared and Julie can share that info at another time. Pegge McGuire shared that CSC has a homeless veteran

program that houses homeless veterans who want to be helped. Pegge added there are many organizations that help house veterans, and she can email those lists to Laurie.

- Karyle Butcher: Don't forget that the League of Women Voters has the latest report on homelessness as well. Karyle would like to post to our HOPE website.

III. Approval of the Minutes. **MOTION** was made to approve the February 26, 2020 Minutes. **MOTION** seconded and passed with only one abstention, which was by Jim Moorefield who explained he did not attend the February meeting. *These approved Minutes will be posted on the HOPE website within 7 days of this meeting date.*

IV. Overview of Public Meeting Laws - Vance Croney, County Counsel: The County has many public meetings and HOPE meetings are governed by the Public Meeting laws and this requirement is established in the Bylaws.

- The HOPE Advisory board does not have decision-making authority and the meetings are to be open to the public. Due to the pandemic, the Oregon Governor issued an Executive Order in April that allowed meetings to take place via video conference.
- HOPE consists of 21 members and a smaller executive board, which is not subject to the public meetings laws. (These rules are spelled out in the Bylaws).
- There needs to be a public notification in advance of the HOPE Advisory Meetings, and meetings must be accessible and have a published agenda.
- Oregon law requires the board members need to be able to hear each other and the public and the person speaking from the public needs to be heard by board members.
- The Board's committee needs to have a quorum to make decisions, and that means a majority of attending members. So, if you have 15 members in attendance, the quorum would be the majority vote out of 15. To prevent a very small number from making decisions on behalf of the larger group, there is a requirement to have 11 or more in attendance to have a quorum. So, the quorum requirement is a majority of sitting members, and the decisions must be made with a vote of 11 or more members. So, if only 9 people attended, you can still have a meeting but cannot make any decisions.
- Concerning Public Records, HOPE Advisory Board members emails written in their capacity as board members are public record—even though they are not elected public officials—HOPE board members are considered public officials under Oregon law. One suggestion is members could create a separate email address to be used for HOPE business.
- Board members cannot send a proxy in their place. Their decisions have to be made at a public meeting where a quorum is present.
- Board members should avoid engaging in small groups to form pre-decisions without having the quorum membership in attendance required for making decisions. Decisions should not be made outside of the public process.
- HOPE Advisory Board members are public officials when they are in these meetings. So, what you say and do can be scrutinized as a Government entity, which is Benton County, when you participate in these meetings. (Once you walk out of the meeting, you become a 'private citizen' again and are not held to the same standard as a government official).
- Sub-committee work, like the data workgroup, involves public records and Julie can be the primary repository of those public records. On rules for retention of public records, Oregon Secretary of State's Office is in charge of the retention schedule and it's in the

V. **Emergency Operations Center (EOC) – Julie Arena and Paul Bilotta, Operations Deputy Director and Director of Community Development for City of Corvallis:** During the pandemic response, Julie and Paul were assigned to work in the EOC. Julie served as a liaison to homeless service providers to provide them with a forum to collaborate and communicate with EOC. The City and County has been preparing to execute a joint emergency operations center to respond to fires and flood and other emergencies, so some infrastructure and communication were already in place for the EOC (comprised of both City and County staff, who are redeployed temporarily from their regular jobs). Some issues/plans handled by the EOC included:

- **Hospital Overflow plans**
- **Mass Care**
- **Alternative Care Sites**
- **Personal Protective Equipment (PPE) planning**

EOC Operations –Julie presented an organizational chart of the EOC. Public Health branch addressed homeless support (hotel/motel, transportation, support/food, hygiene, Fairgrounds vehicle camping, isolation) in addition to other issues, such as Behavioral health Response Plan; Mobile Testing Plan; Morgue Overflow plan; Long-term support plan; Mass sheltering plan, and COVID-19 isolation options. HOPE members assisted with overlap issues, such as collaborating with City and County and community partners; sanitation and hygiene, options for sheltering in place; street outreach; and COVID19 impact on homeless. One of the first things that was executed was motel sheltering. That was a huge lift by our community partner C.H.A.N.C.E. with help from Samaritan’s Homeless Resource Team, HOPE board member Anita Earl, Corvallis Housing First & their case managers, board member Andrea Myhre, and Community Services Consortium with Board member Pegge McGuire. They came together very quickly to address how to put the medically fragile and individuals who are over age 65 into motels and hotels with screening, referring, and support. The County Commissioners voted to allow access to the County fairgrounds for vehicle and RV camping so that people had a safe place to isolate and shelter in place. Some hotels did not want people who tested positive for COVID19, and Pegge McGuire commented it's unconscionable and a true fair housing issue to have motels or hotels say someone can't stay there because of their COVID-19 status. This is an on-going struggle for many places in this state. Other issues the EOC is working on: funding for both the men’s and women’s shelters. Referrals from community partners came from Corvallis Daytime Drop-in Center (Aleita Hass-Holcombe), Hygiene Center, and Benton County Health Navigators. The City and County expanded housing options available, including microshelters: 5 of them are being hosted at 2 different churches inside the City limits of Corvallis with no complaints. HOPE can incorporate the lessons learned from the actions taken in response to the pandemic.

VI. **MOTION** read by Jim Moorefield: **“To direct the HOPE Coordinator to write a letter to the City of Corvallis and Benton County that expresses the HOPE Advisory Board’s support for the continuing collaboration between the City and County, the actions they’ve taken in response to the pandemic to address the health needs of people experiencing homelessness, and our support for continuing efforts to:**

- **To collaborate with service providers throughout the County *(this text was added after discussion)*.**
- **address access to sanitation and hygiene services**
- **allow microshelters in order to expand shelter options with appropriate distancing, and**

- **strengthen street outreach.”**

Alieta Hass-Holcomb seconded the MOTION.

DISCUSSION: Some board members felt it appropriate for the advisory board to have opinions about the emergency operations in response to the pandemic and to express support, such as for the micro shelters and street outreach. The original intent for allowing micro shelters in the city and in the county was for appropriate distancing and need for isolation and to help medically fragile people. Julie explained one clarification is the proposed letter is not taking a position on the permanent feasibility or appropriateness of micro shelters, although we have some champions on the advisory board, and I know we're going to have that conversation at some point in time. It felt premature to take a position on the permanent nature of a micro shelter program just yet. Question: What does street outreach mean? It means being able to go out and ask questions about the status of people's health and have a good grasp on where people are sheltering in place, whether they're camping or otherwise. It also means cooperating with parks and recreation and with the county health department and providing supplies to the homeless. One board member commented it would be great to see added to this motion outreach into some of the rural areas and that increased access to sanitation and hygiene would be valuable. Julie Arena said we could add the words *“to collaborate with service providers throughout the County.”* The motion is really about a letter of support for what the city and county have done with EOC efforts and continuing to support those efforts. It's not a motion to support expanding different things. Collaboration with service providers throughout the county has already happened so this is consistent with the intent of the letter. Question: Is this letter of support a symbolic thing or does it have a legal aspect to it? The board does not make decisions. It makes recommendations to the city and county, so the letter is basically endorsing what the EOC has done in response to the pandemic and saying ‘good job.’ One board member was concerned about the vagueness of the letter: “It’s sort of saying that we support everything that has happened and I don’t feel that is appropriate. You know, this is effectively saying that we recommend that the city continue paying for hotel rooms and continue to allow camping in city parks and things like that? That would really require a lot more discussion and thought and research to make sure that we're making the right recommendations.” Another board member commented, “What we're really saying is keep up the good work and these are just some examples of the good things that happened. We're in the midst of a worldwide global pandemic, and people are dying. We have to do something in this community now and continue to do what we're doing to protect the most vulnerable people that we have.” Another member expressed concern with the uptick of homeless coming in from other areas and states. Question: Are there specifics in this motion regarding expanding the cold weather shelter operations? Again, the intent of this letter is not about expansion or specific practices. It's about supporting the city and county’s efforts to continue collaborating with service providers on basic things like sanitation, hygiene, shelter options, and strengthening street outreach. It is also expressing gratitude to community partners, who have been working exceptionally hard. A board member asked for a more detailed list of accomplishments or actions taken by EOC over the last few months to review, which could be a starting point for policies. This can be provided at a future date.

The amended **MOTION** includes the words “to collaborate with service providers throughout the County,” and is ready for a vote: It was moved by Jim Moorefield and seconded by Aleita Hass-Holcombe. **The MOTION passed.**

VII. Recap and moving: This board was only able to meet three times before the pandemic hit. In July

the workgroups are going to meet twice to pull together data and create a presentation for the full board. Hopefully, in August and September, we can start doing community feedback sessions on specific topics. There will be on-going opportunities for the public to give input. The bylaws dictate that this group be data driven and look at the whole comprehensive system, not just one part of our system, and to engage and involve the community. This includes prioritizing based on vulnerable populations; promoting safety for everyone in the community; and promoting racial and ethnic justice using a racial equity lens. We will look at the full spectrum of housing options and services and see what is happening in the community right now so we can address gaps in services and not duplicate efforts. Julie will be scheduling workgroups and will send out doodle polls.

VIII. Meeting Adjourned at 6:10 pm.

**Approved at the 7/22/20 HOPE Zoom meeting.*

Benton County & City of Corvallis
Home, Opportunity, Planning, & Equity (HOPE) Advisory Board



Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
541-766-0252 * Email: Julie.Arena@co.benton.or.us



HOPE MEETING AGENDA

Meeting location: Zoom or phone in

Join Zoom Meeting: <https://cscteam.zoom.us/j/91929383646>
Meeting ID: 919 2938 3646

One tap mobile: +12532158782,,91929383646#
Dial by phone: +1 253 215 8782
Meeting ID: 919 2938 3646

July 22, 2020 from 4-6 PM

AGENDA

- I. Welcome, Overview of Agenda, Zoom Housekeeping.....4 pm
- II. Public Comment* (10 minutes)4:05 pm
- III. Presentation on Models Systems of Housing and Services.....4:15 pm
- IV. Presentation on the Current Resources, Gaps, and Efforts to Address Gaps.....4:45 pm
- V. Presentation on Data: racial and ethnic disparities, safety, and vulnerability.....5:15pm
- VI. Next Steps: priority topics and community engagement.....5:45 pm

*Public Comment: if you would like to make a public comment, please “raise your hand” in the Zoom meeting when you arrive or you can chat a message to the presenter. List your name and the general topic of your comment in the chat. Comments will be made in the order that people “raise their hand” or submit a chat. For people calling in from a phone line, I will provide an opportunity for comment for participants who have called-in.

HOPE Advisory Board 7/22/2020 Meeting

Virtual Zoom Meeting

Julie Arena, HOPE Coordinator

Zoom Housekeeping

- All attendees are muted when they join.
- All attendees can unmute themselves and choose to be seen visually by clicking “Start Video” at the bottom of the screen.
- Public comment:
 - Type into the “Chat” area and say you want to make a public comment and on what topic.
 - For those on the phone, there will be an opportunity to comment, too.
- Questions during the meeting:
 - Type into the “Chat” area and send it to host, Julie Arena.

Meeting Logistics and Agenda

- 1. Agreements and Culture**
- 2. Meeting Overview**
- 3. Public Comment – other feedback options**
- 4. Vote to Approve 6/25 Minutes**
- 5. Presentations:**
 - Today – Data**
 - August Meeting:**
 - Current Services, Gaps, Efforts to Address Gaps**
 - Model Housing and Services Spectrum**

Agreements for our culture + conduct:

Fun

Inclusive ✓✓

humor

Food ✓

Action/roll up sleeves

Change the face of Homelessness

honesty

Respect ✓

consensus

Think before you speak

Courtesy ✓

transparency

Recognize personal bias

Kindness ✓

time management

concise communication

Open minded ✓

opinions matter

data driven

Do your homework!

patient

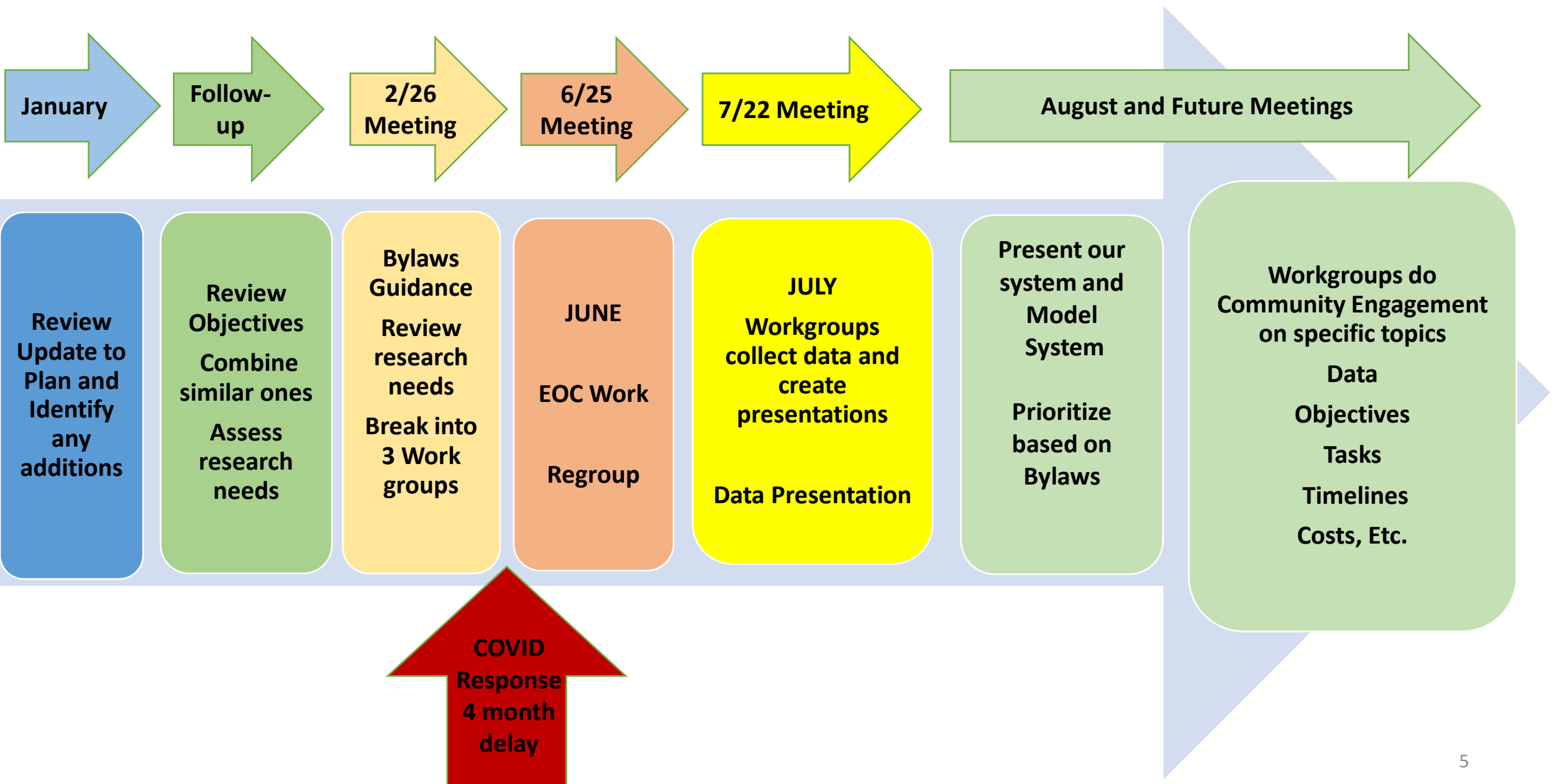
authentic

Valuing personal experience

dedication/work ethic

honor the expectations of
the work

HOPE Timeline – where are we now?



Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **Type into the “Chat” and say you want to make a public comment and on what topic.**
- **For those on the phone, I will ask if there are any public comments from callers.**
- **Can also submit written comments via email to Julie.Arena@co.Benton.or.us**

Logistics:

1. Vote to approve 6/25/20 minutes. One spelling change for a name.

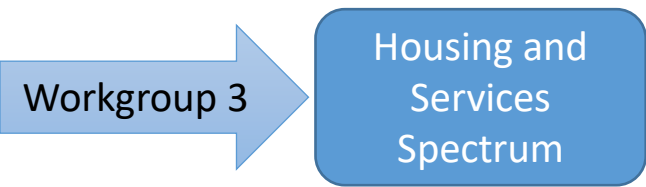
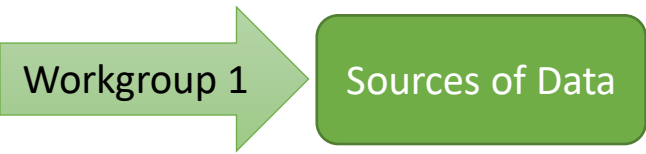
Next...

Presentation on Data to guide prioritizing

HOPE Bylaws will guide our work. Our Values are to :

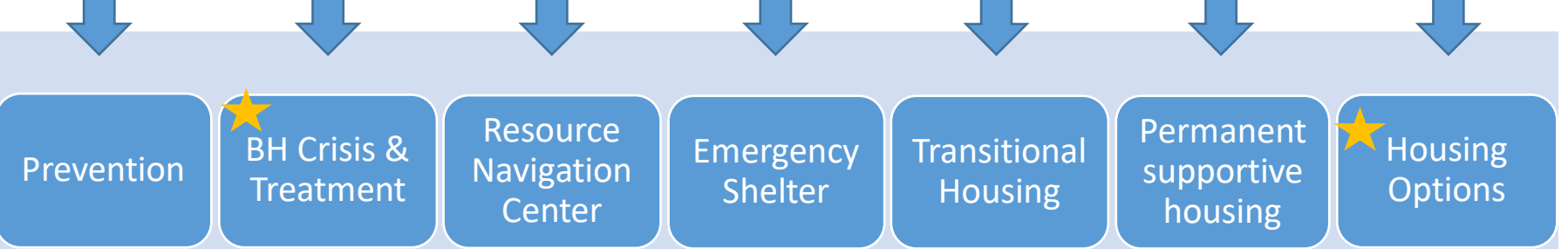
- Use data to drive assessments, prioritization, and accountability.
- Take a comprehensive systems and multi-sector approach.
- Engage and involve the community, not just direct service providers. (This process will happen for topics in the future.)
- Prioritize vulnerable populations.
- Promote community safety for all.
- Promote racial and ethnic justice using a racial equity lens across all program recommendations.

HOPE Housing and Services Model



Workgroup 1 Goal: obtain available data to be data driven and prioritize vulnerable populations, safety for all, racial and ethnic justice.

Workgroup 2 Goal: outline current spectrum and work to address gaps in the spectrum.



Workgroup 3 Goal: find models of successful full spectrums of housing and services.

HOPE Board Ideas 1/28/20

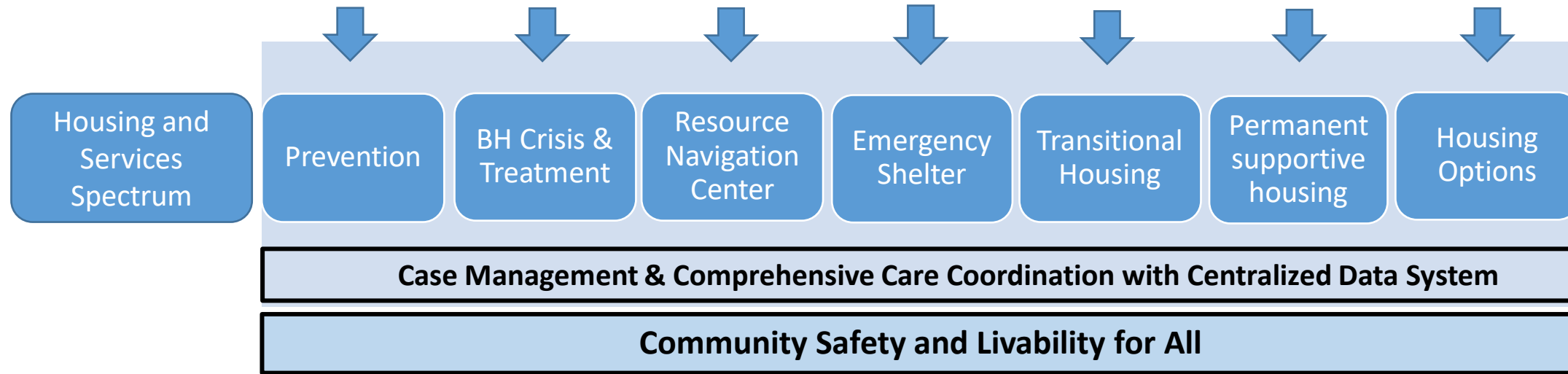
★ 5 Keystone Strategies: Strengthen Law Enforcement and MH partnership

<ul style="list-style-type: none"> • Surveillance for housing insecurity • Education and outreach • Training for professionals 	<ul style="list-style-type: none"> • Immediate response, care, and treatment • 24 hour team on-call • Simultaneous MH and SUD treatment 	<ul style="list-style-type: none"> • Permanent resource center open 24/7 • Intake, assessment, services • Reentry case management from corrections 	<ul style="list-style-type: none"> • Permanent year-round shelters for all populations, low and high barrier • Open 24/7 with resources 	<ul style="list-style-type: none"> • Car camping, microshelters, tiny villages, managed tent camping • Residence halls 	<ul style="list-style-type: none"> • Increase PSH • Respite bed capacity • Rent assistance • Medical and behavioral support 	<ul style="list-style-type: none"> • New construction requirements • Permitting/SDC relief for affordable housing • Tiny home villages • Infill/high density construction
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- Advocacy, Education, and Outreach ★
- Balance between incentives and behavior for accountability and safety for all
- City and county funding for case management, housing navigators, and oversight

HOPE Housing and Services Spectrum – DATA

Goal: obtain available data to be data driven and prioritize vulnerable populations, safety for all, racial and ethnic justice.



Data from across the housing and services spectrum on:

- Racial and Ethnic Demographics
- Vulnerability factors (behavioral health, veteran, LGBTQ, disability, age)
- Safety concerns – to the individual (domestic violence and general safety) and to the whole community (response from law enforcement and fire department, public health/communicable disease)

Data Sources:

- Benton County Census Data, 2019
- Benton County CHIP 2017-2021
- Point in Time (PIT) Count for homelessness, 2020
- LWV Homelessness in Corvallis 2020
- Corvallis Daytime Drop-In Center (CDDC)
- Men's Cold Weather Shelter, Women's Shelter (data from Unity Shelter and Shelterware) 2019
 - Since April 2020: microshelters
- Jackson Street Youth 2019
- Community Outreach Incorporated (COI) 2019
- Corvallis Housing First (CHF) 2019
- Community Services Consortium (CSC) 2019
- Linn Benton Housing Authority (LBHA) 2019
- Law Enforcement and first responders
- Samaritan 2019 data
- Linn Benton Community College 2019
- Corvallis School District 2018-19

Data Work Group Goal: obtain available data to be data driven and prioritize vulnerable populations, safety for all, racial and ethnic justice.

BH Crisis & Treatment, Response

Resource/Navigation Center

Emergency Shelter

Transitional Housing

Permanent Supportive Housing

Housing Options and Homeless Prevention

Case Management & Comprehensive Care Coordination with Centralized Data System

Samaritan
Benton County Health Dept.
Corvallis Police Department
Corvallis Fire Department

Corvallis Daytime Drop-in Center (CDDC)

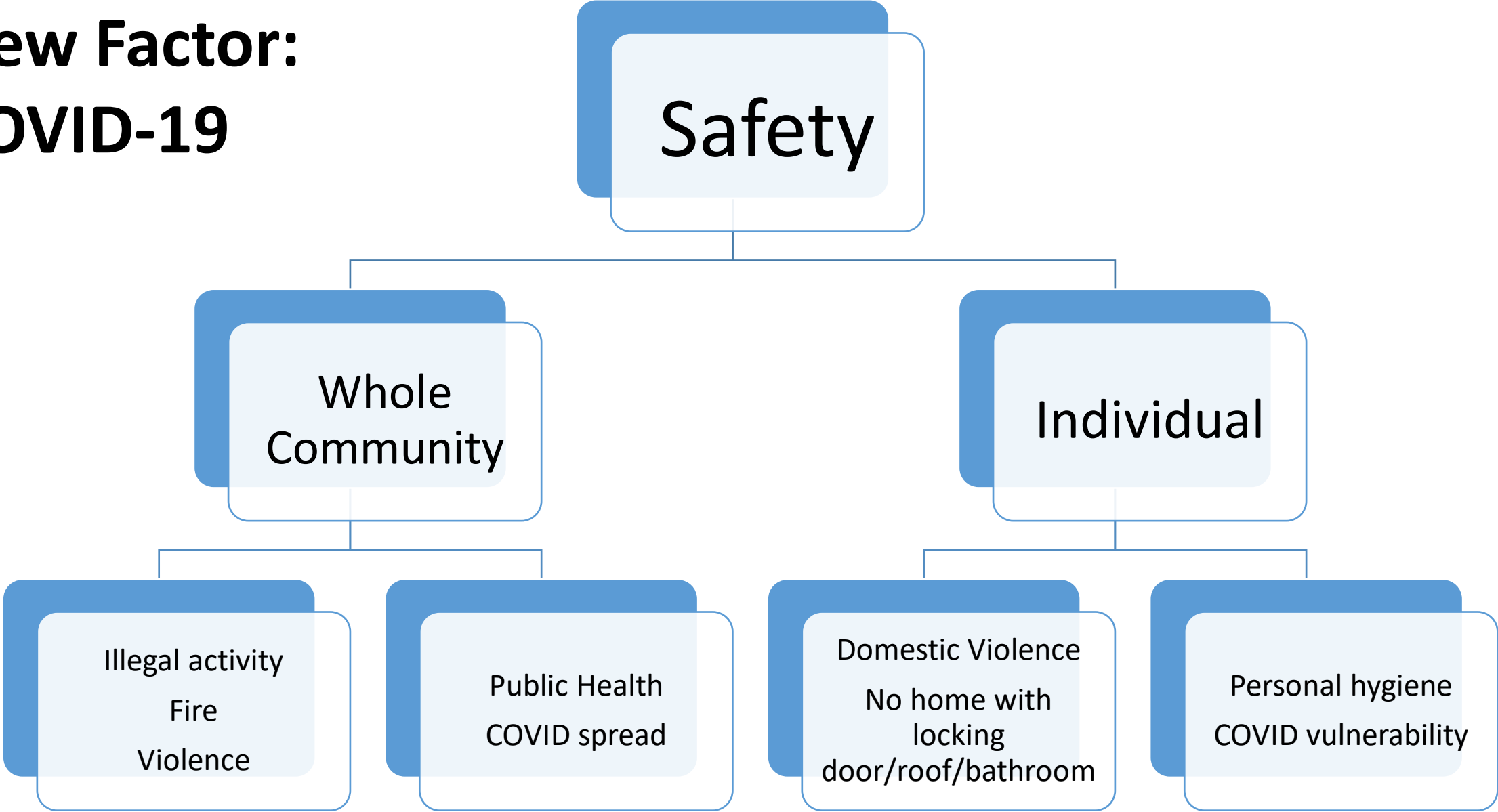
Men's and Women's Shelters
Jackson Street Youth Services (JSYS)

Community Outreach Inc. (COI)
Corvallis Housing First (CHF)
Unity Shelter: Micro-shelters
JSYS

Corvallis Housing First (CHF)

CSC prevention assistance
LBHA vouchers
School Districts
LBCC
Corvallis CDBG data

New Factor: COVID-19

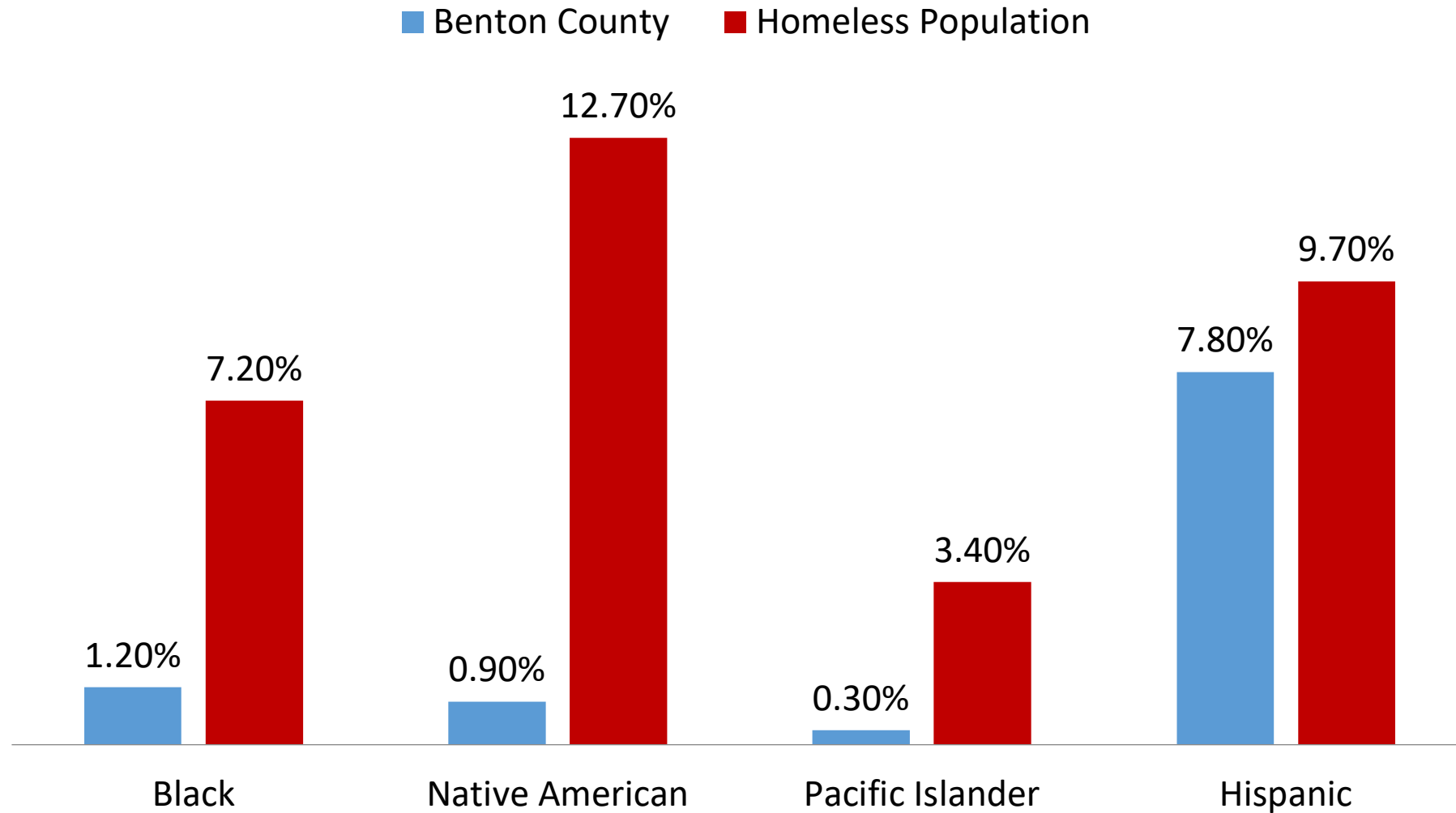


Data from Homeless Count and Service Providers

- Point in Time (PIT) Count for homelessness, 2020
- Men's Cold Weather Shelter, Women's Shelter
- Corvallis Daytime Drop-In Center (CDDC)

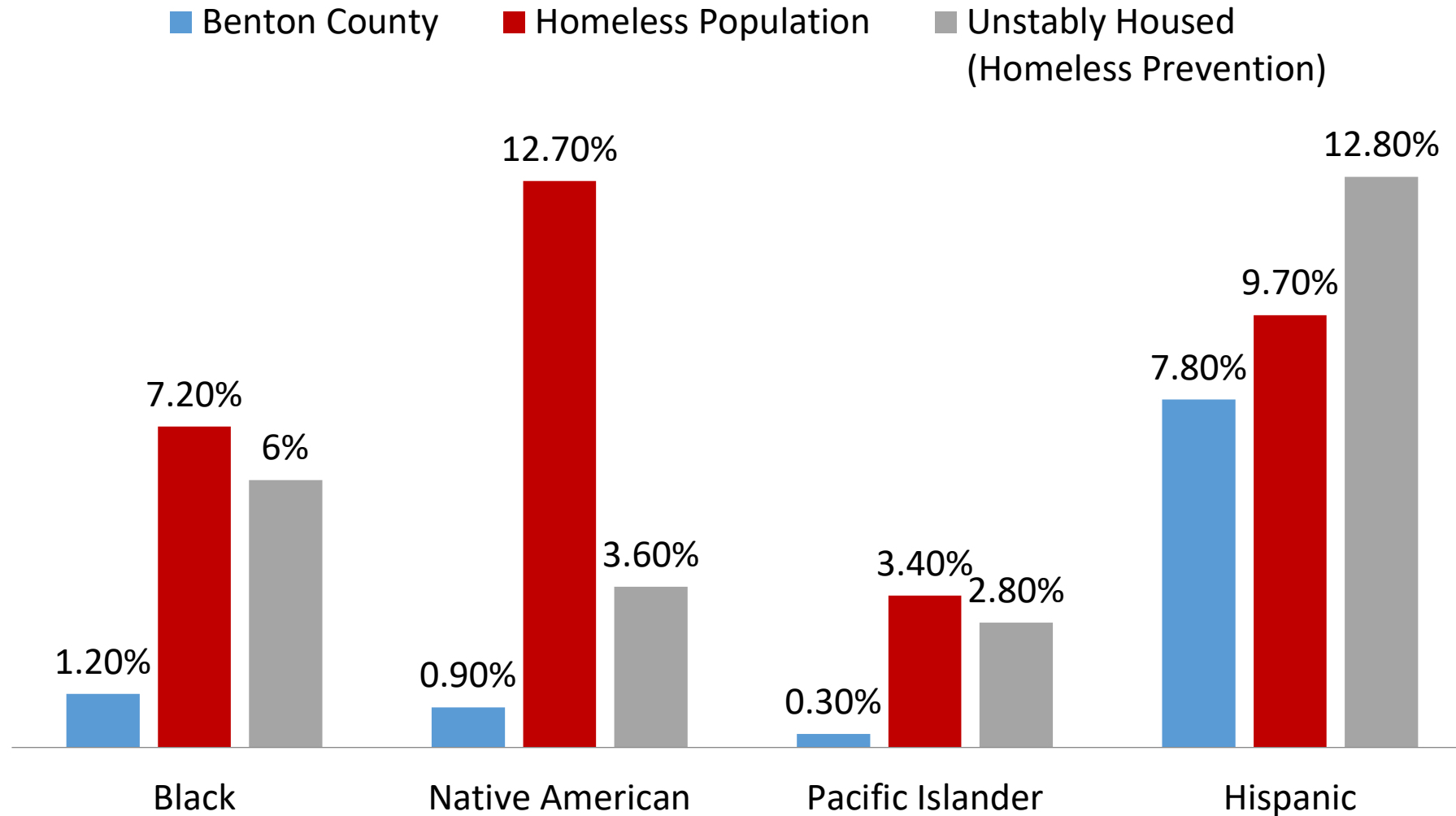
- Comparison data:
 - Benton County Census Data, 2019
 - Benton County CHIP 2017-2021

Racial and Ethnicity Disparities in homeless population



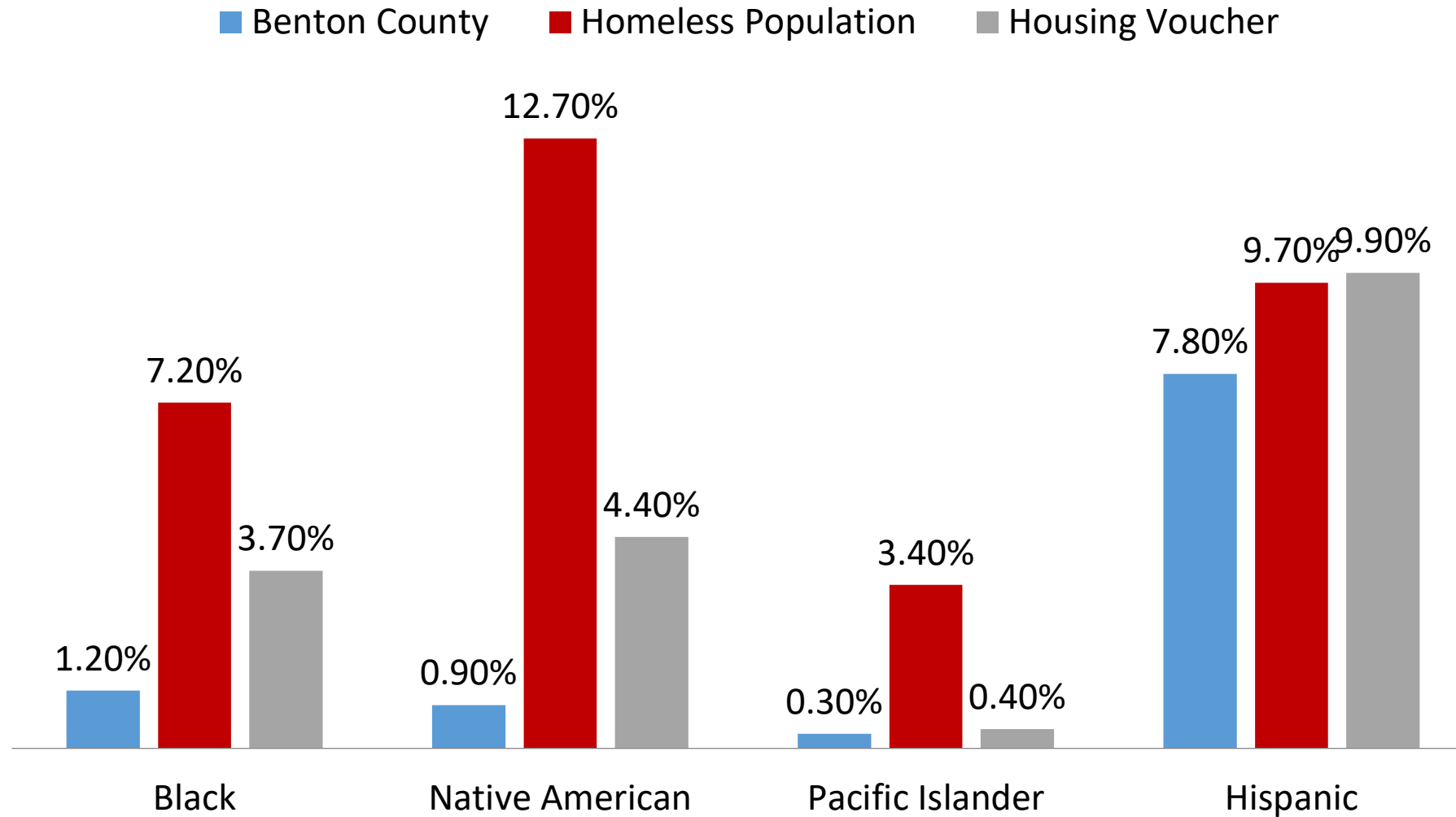
**Data from PITC 2020 records*

Racial and Ethnicity Disparities with Unstably Housed Population



**Data from CSC Homeless Prevention records*

Racial and Ethnicity Disparities with Low-Income, Housing Voucher Population



**Data from Linn Benton Housing Authority voucher records*

Ethnic Self Identification at Men's and Women's Shelter

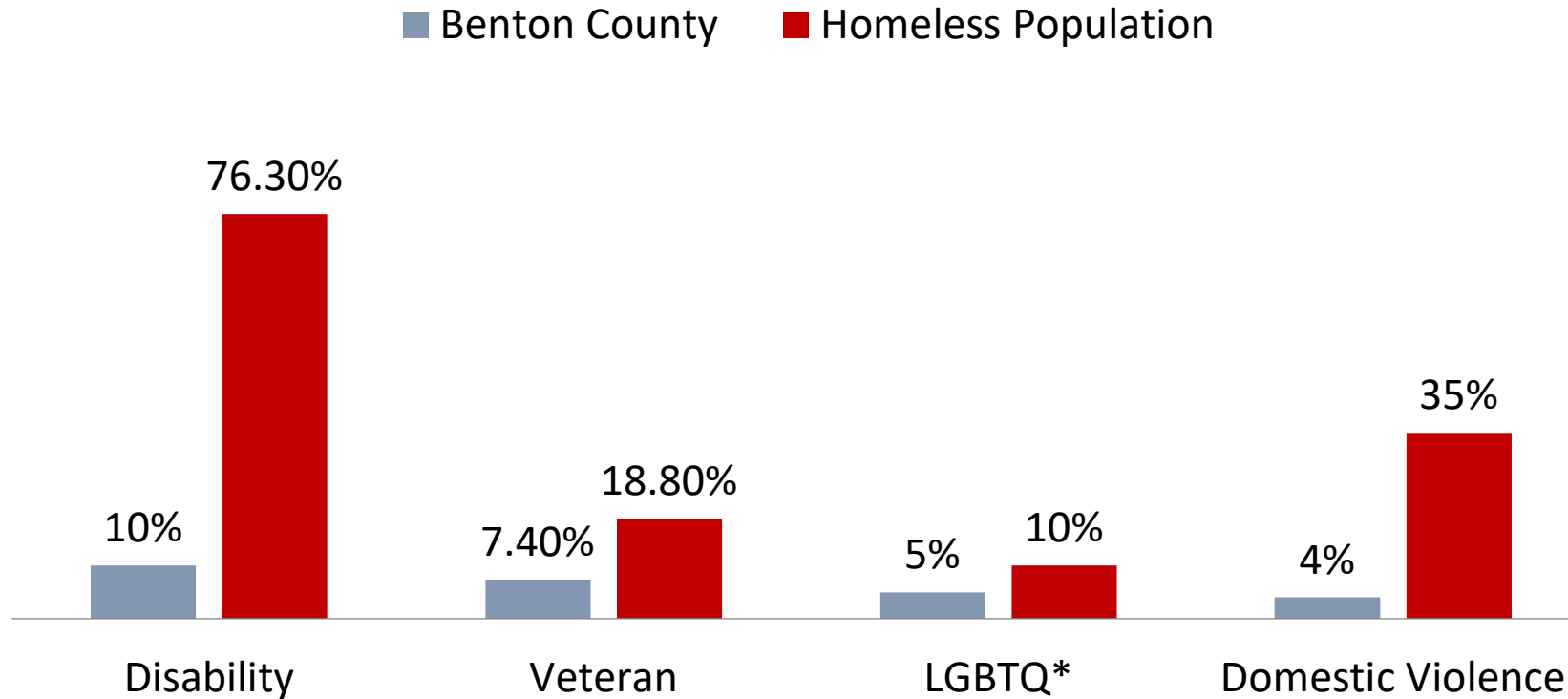
	% Men's Shelter Population	% Women's Shelter Population	% County Population
White	80.8%	90.8%	86.5%
Hispanic	8.8%	9.3%	7.8%
Native American	13.5%	16.3%	.9%
Asian	1.7%	1.8%	7%
African American	5.7%	8.4%	1.2%
Pacific Islander	2.5%	0.4%	.3%

Note: Individuals could identify with multiple ethnic groups if desired so total % is greater than 100%. Current 11/10/2019

Observations:

- Relative to the general population, **NATIVE AMERICANS** are **SUBSTANTIALLY** overrepresented in BOTH the male and female homeless populations.

Vulnerability Factors in Homeless Population

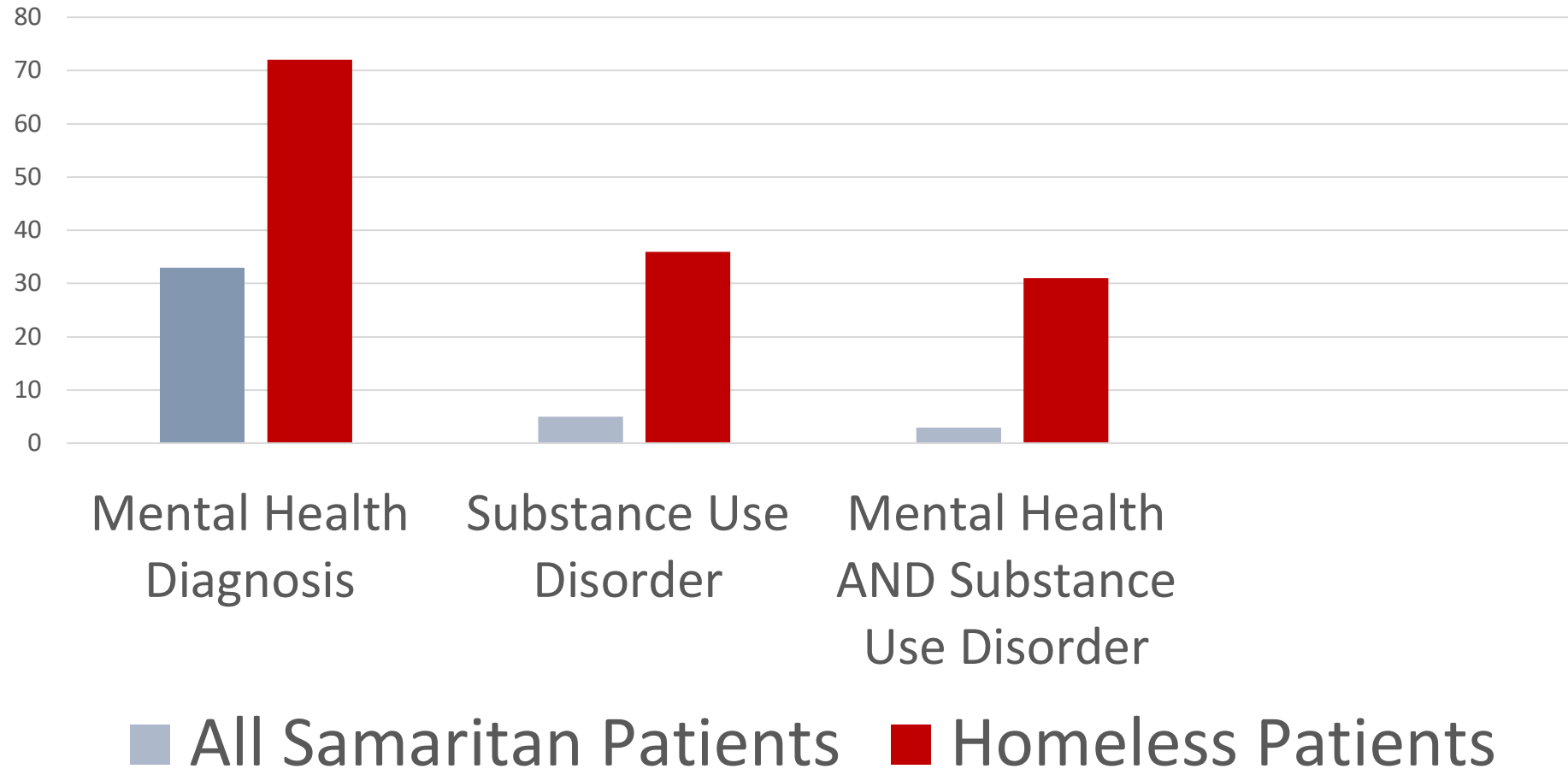


**Due to lack of LGBTQ data collection, state data is used in lieu of Benton County data – and homeless population data is COI records as they collect this data point.*

**All other data from PITC 2020 records and Benton County 2017-2021 CHIP*

Samaritan Data on Homeless Patients

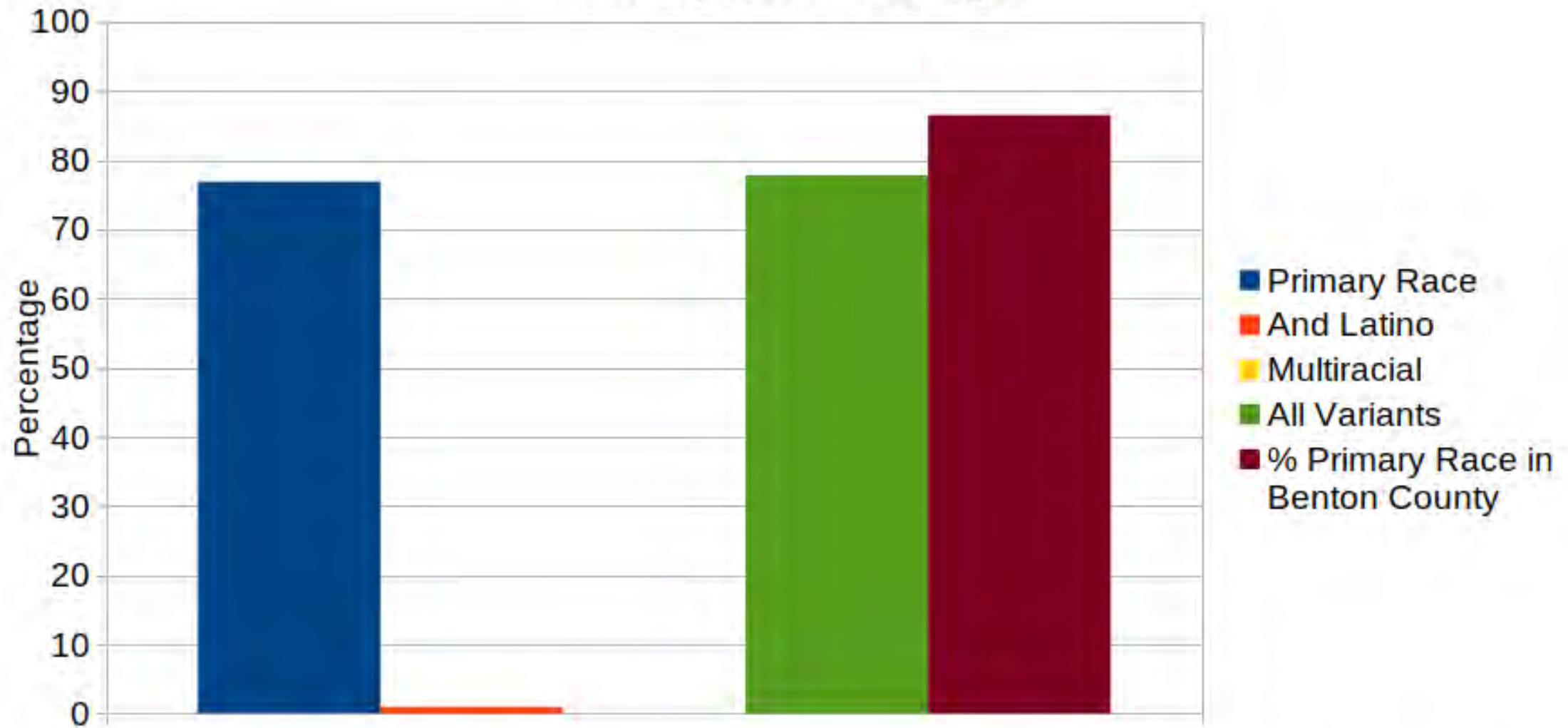
Behavioral Health Disparities



Data from Corvallis Daytime Drop-in Center

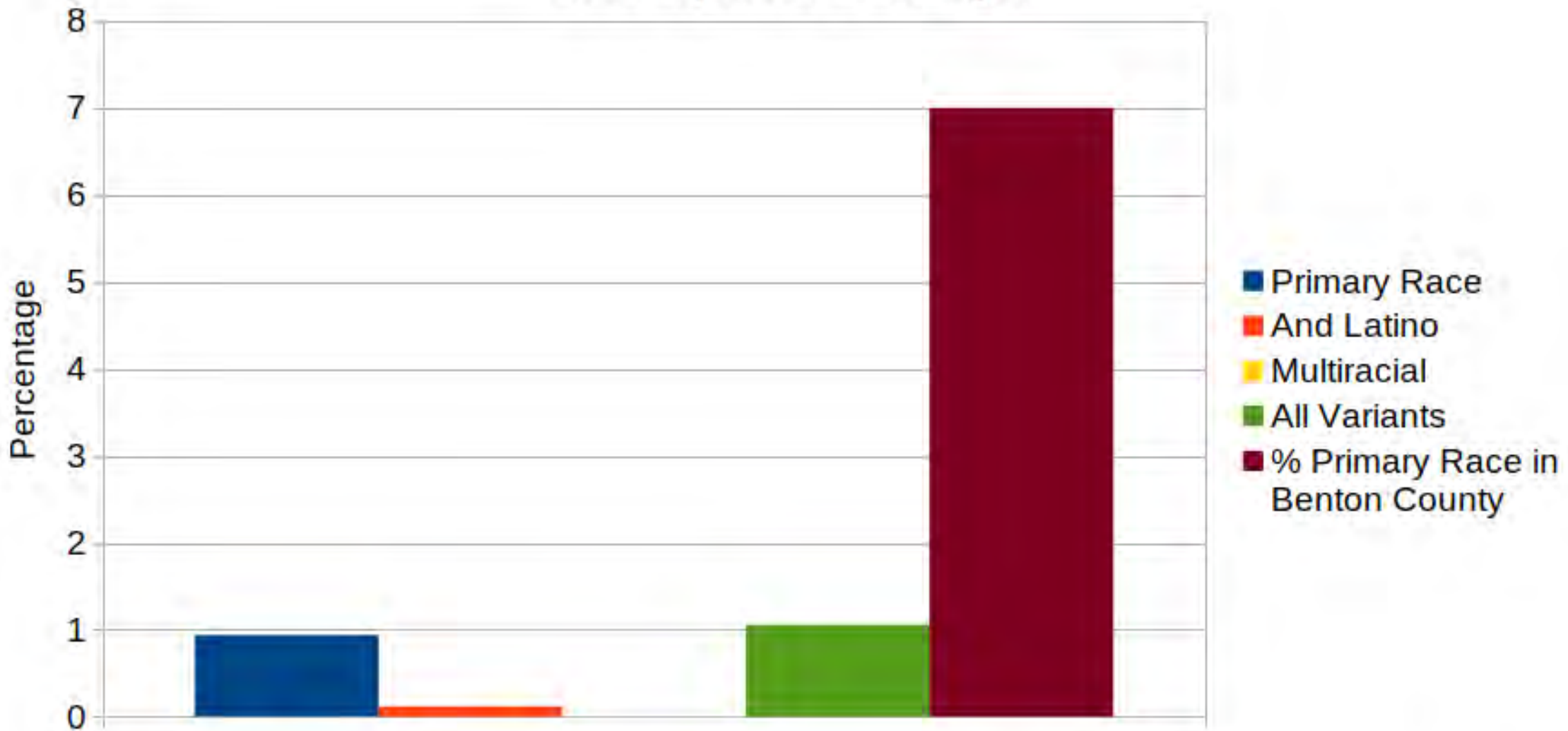
- Only daytime resource center in Benton County
- July 2019-June 2020
 - 852 unique individuals
 - 3,997 client interactions

White Population Percentages



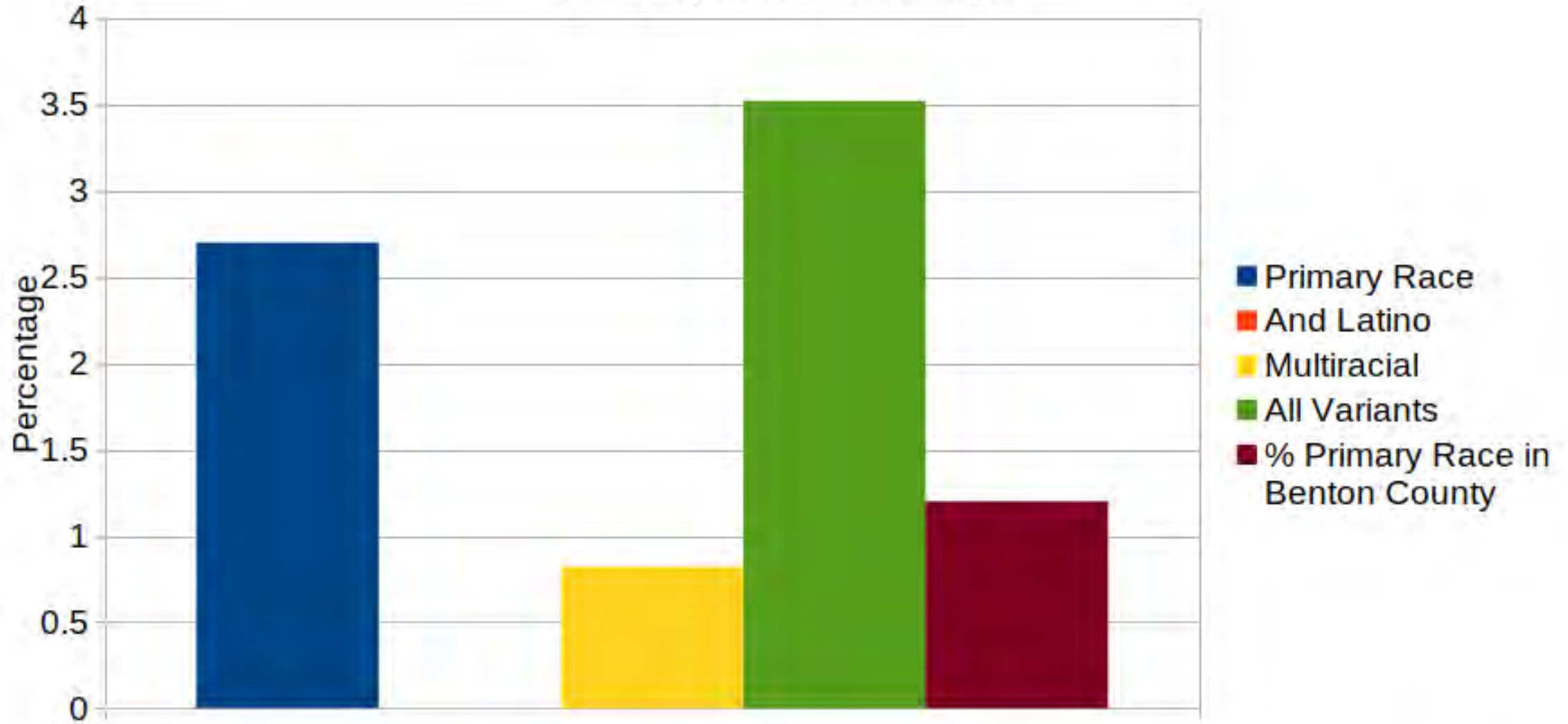
Percent of New Visitors to CDDC by Race Subcategory With Percent of Primary Race in Benton County Population

Asian Population Percentages



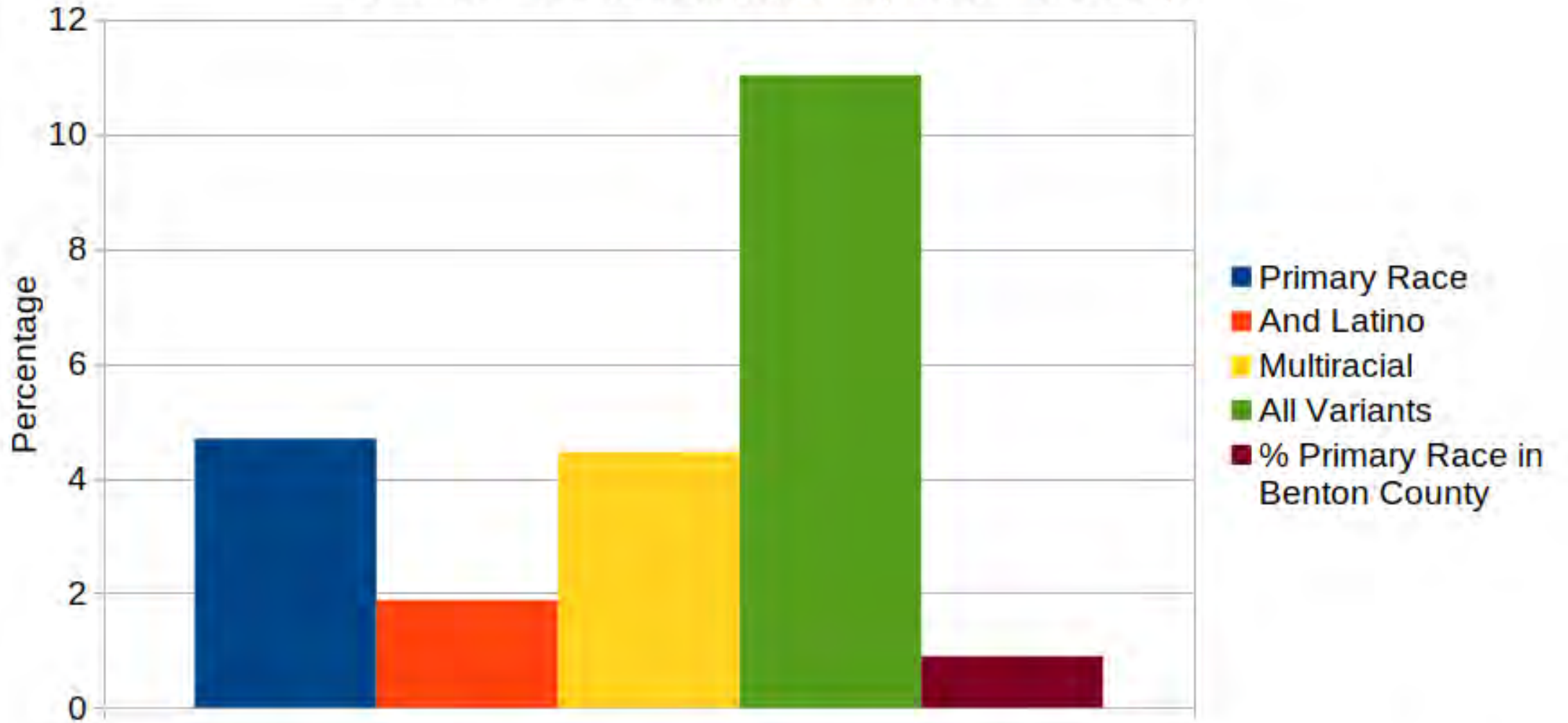
Percent of New Visitors to CDDC by Race Subcategory With Percent of Primary Race in Benton County Population

Black Population Percentages



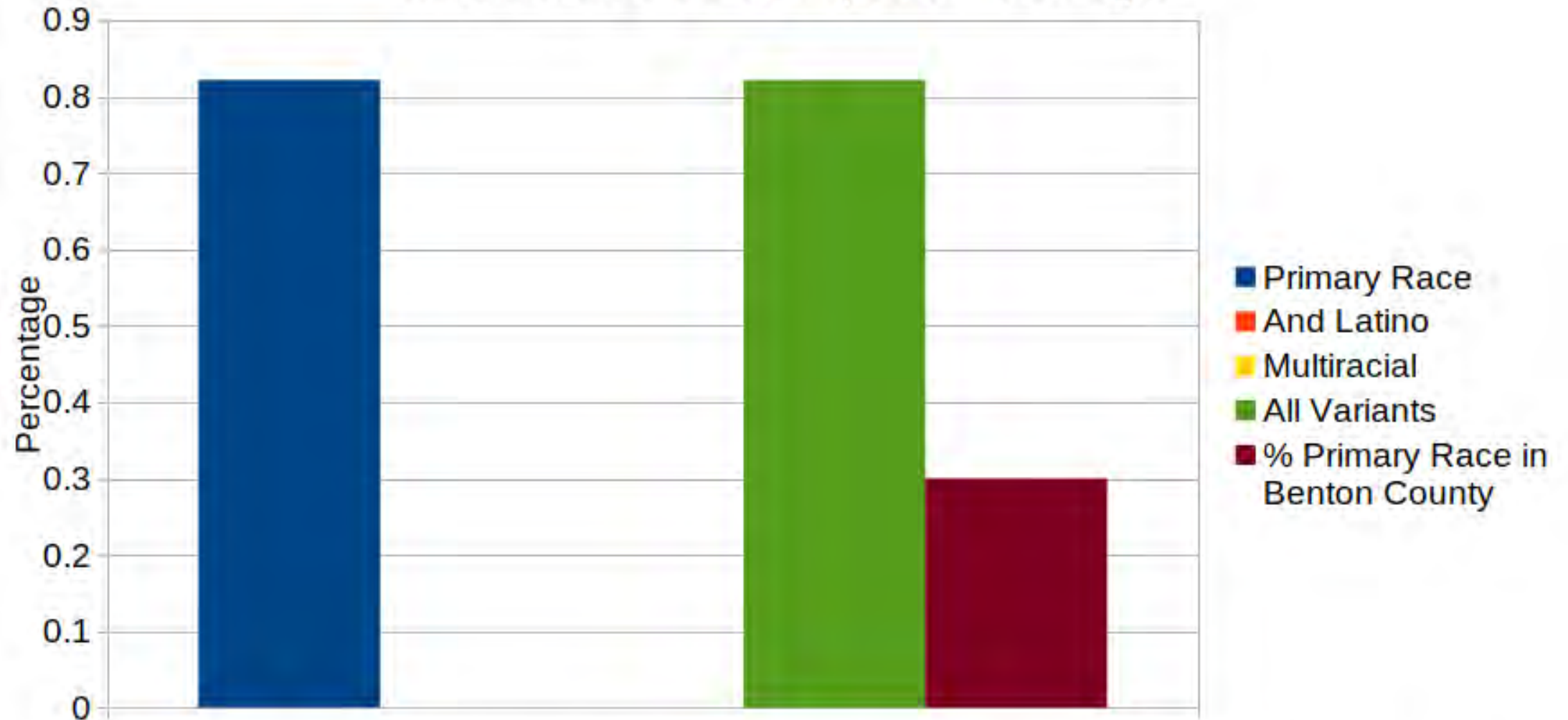
Percent of New Visitors to CDDC by Race Subcategory With Percent of Primary Race in Benton County Population

American Indian/Alaska Native Population Percentages



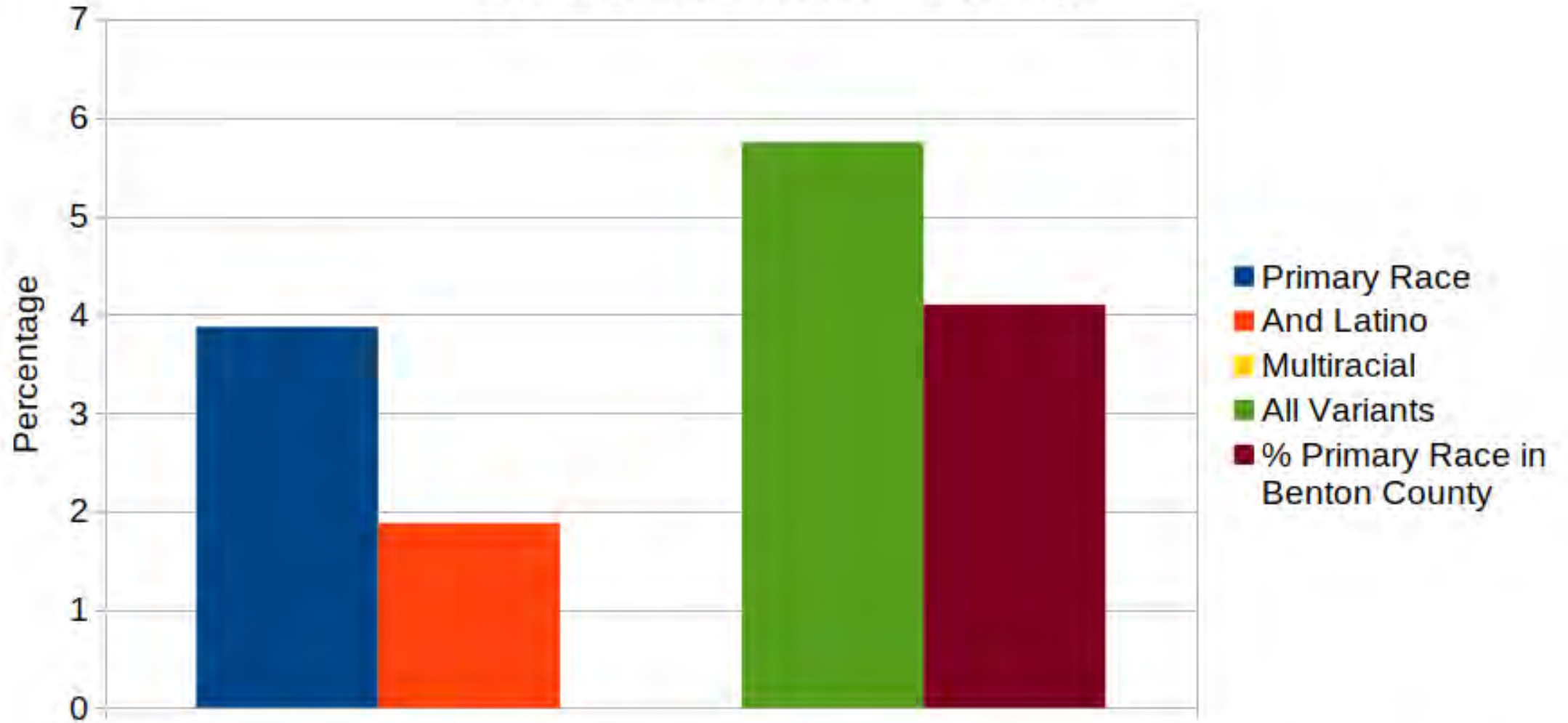
Percent of New Visitors to CDDC by Race Subcategory With Percent of Primary Race in Benton County Population

Hawaiian/Pacific Islander Population Percentages



Percent of New Visitors to CDDC by Race Subcategory With Percent of Primary Race in Benton County Population

Other Multiracial Population Percentages



Percent of New Visitors to CDDC by Race Subcategory With Percent of Primary Race in Benton County Population

Food Pantry and Gleaners

Monroe Food Pantry

- 37 known families living with other families.
- 9 considered completely homeless.
- Of the 46 families, nearly all are either caring for elderly family, are disabled, and many have comorbidities.

Philomath Gleaners

- Prior to COVID, consistently serving 85 families.
- Full membership is 143 families.
- Currently serving 124 families once per week.

Conclusions:

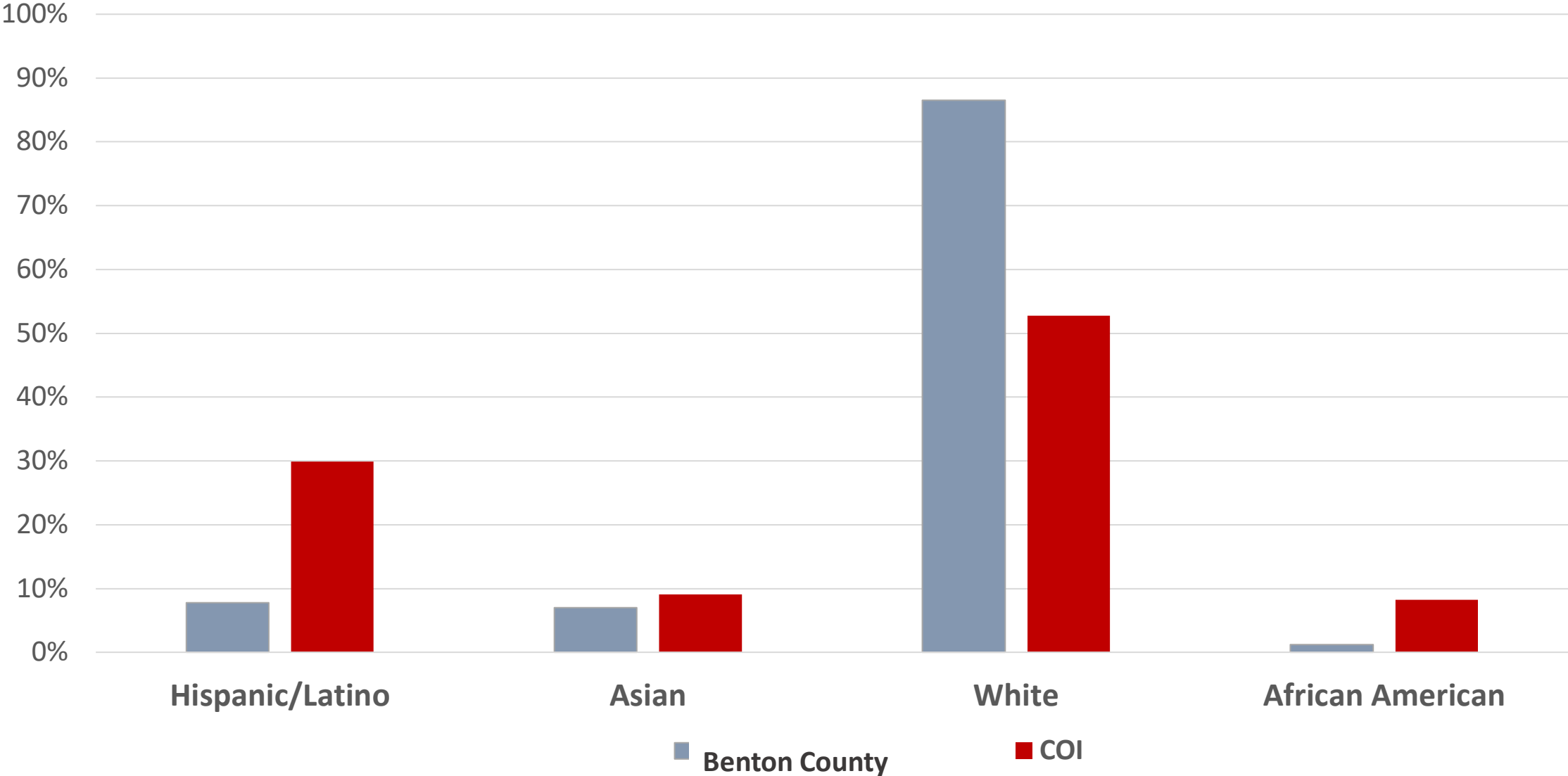
- Data from the PIT Count, Shelter Data, CDDC, CSC, LBHA, Monroe and Philomath Gleaners:
 - **Homeless population has extreme racial and ethnic disparities, particularly for Native American and Black individuals.**
 - **Homeless population has extremely vulnerable populations (BH diagnosis, veteran, LGBT, disability).**
 - **Homeless population experiences the most safety concerns:**
 - Fleeing domestic violence
 - No locking door
 - No toilet, sink, or shower
 - No heating/cooling

Transitional Housing Data

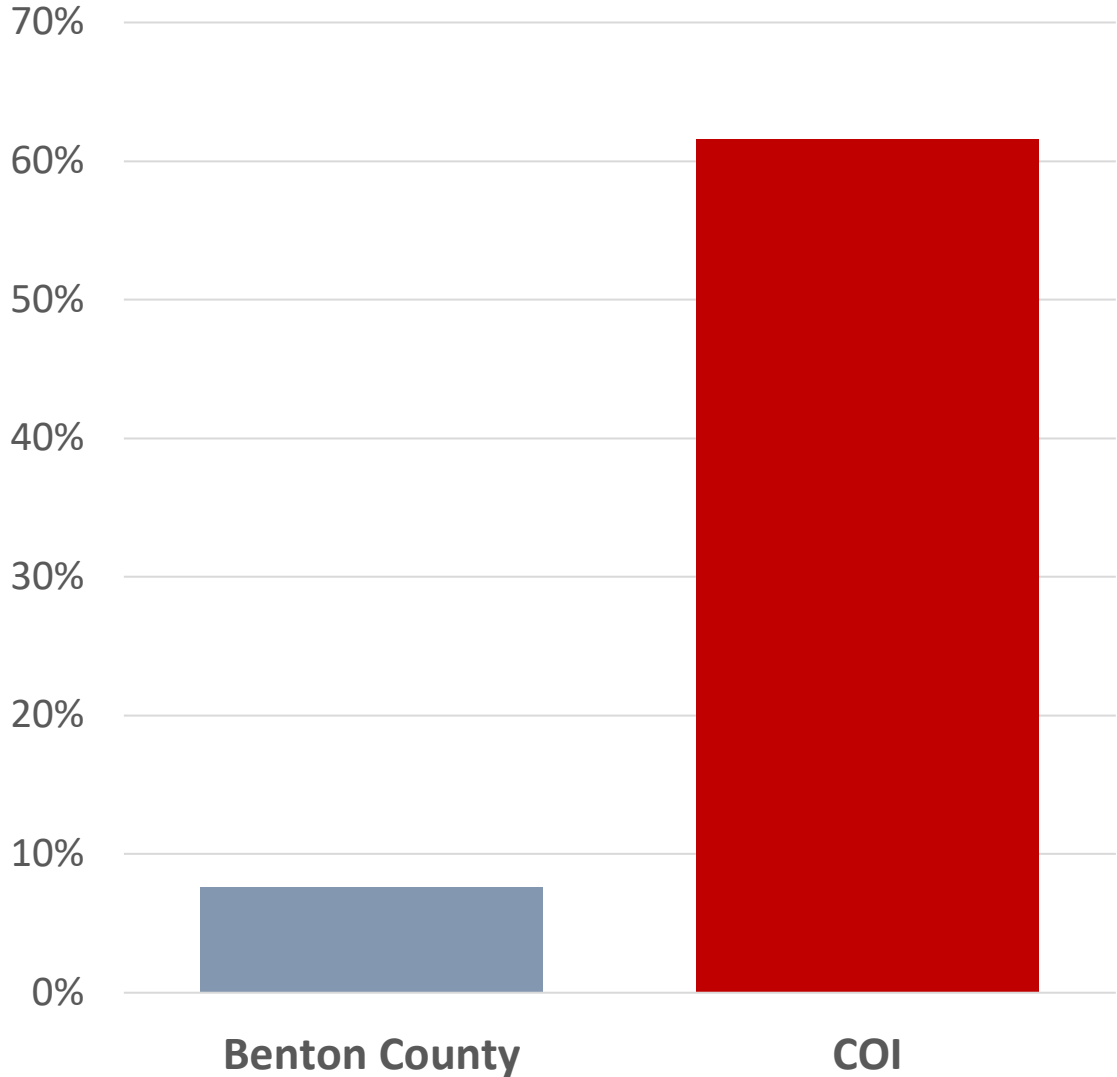
- Community Outreach Inc. (COI) March 2019-March 2020
- Corvallis Housing First (CHF) 2017-2020
- Unity Shelter – Microshelters spring/summer 2020

- Comparison data:
 - 2019 U.S. Census

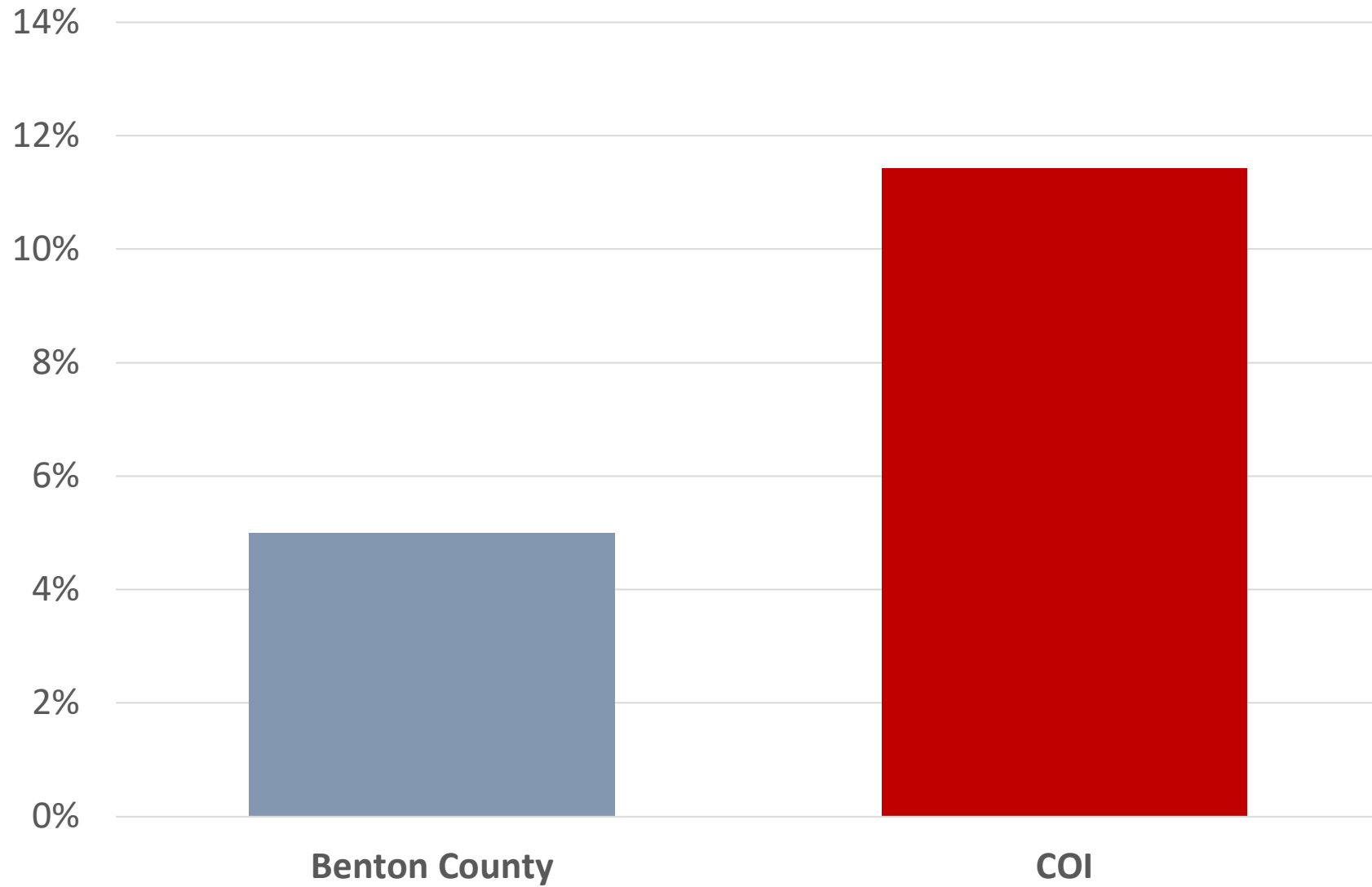
Race/Ethnicity of People Housed with COI vs. Benton County



Self-Identified Disability

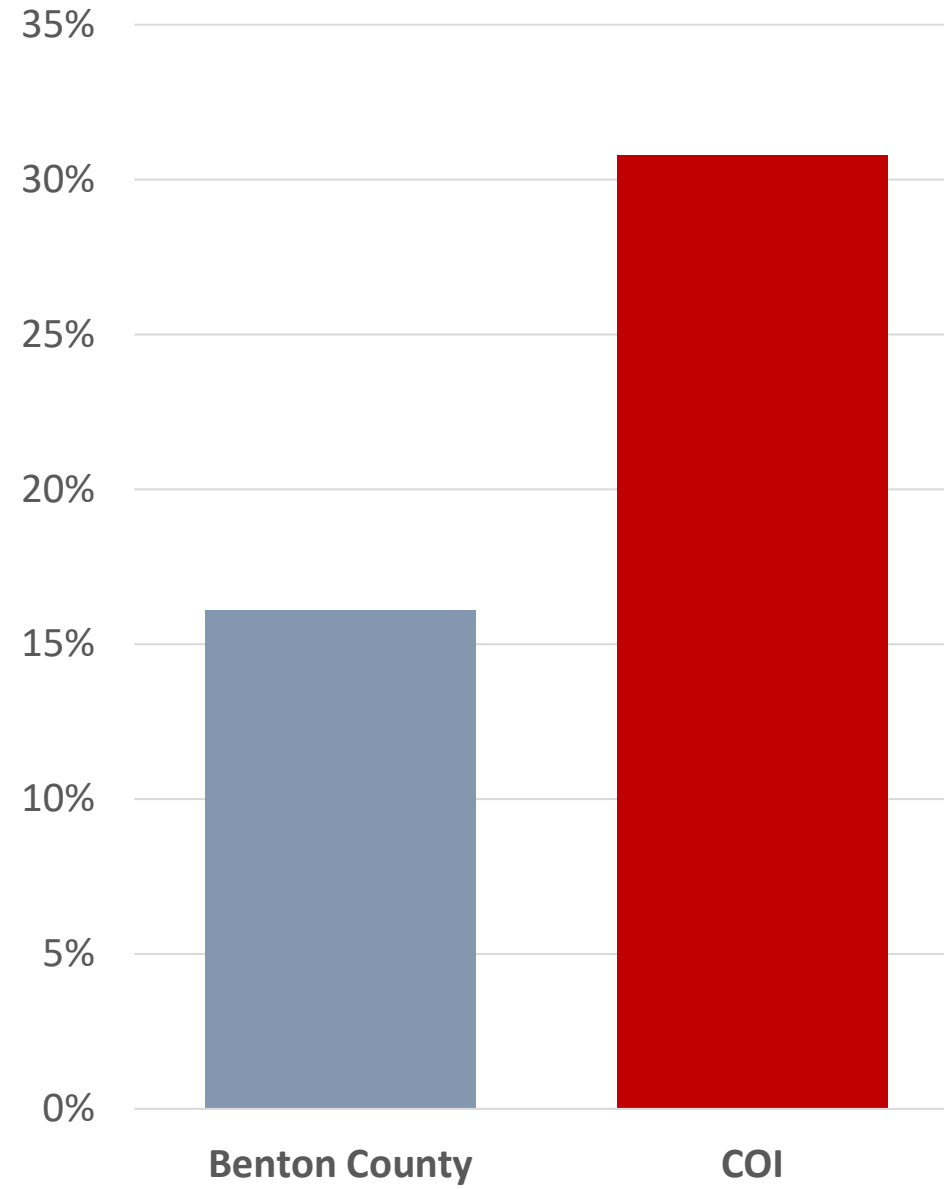


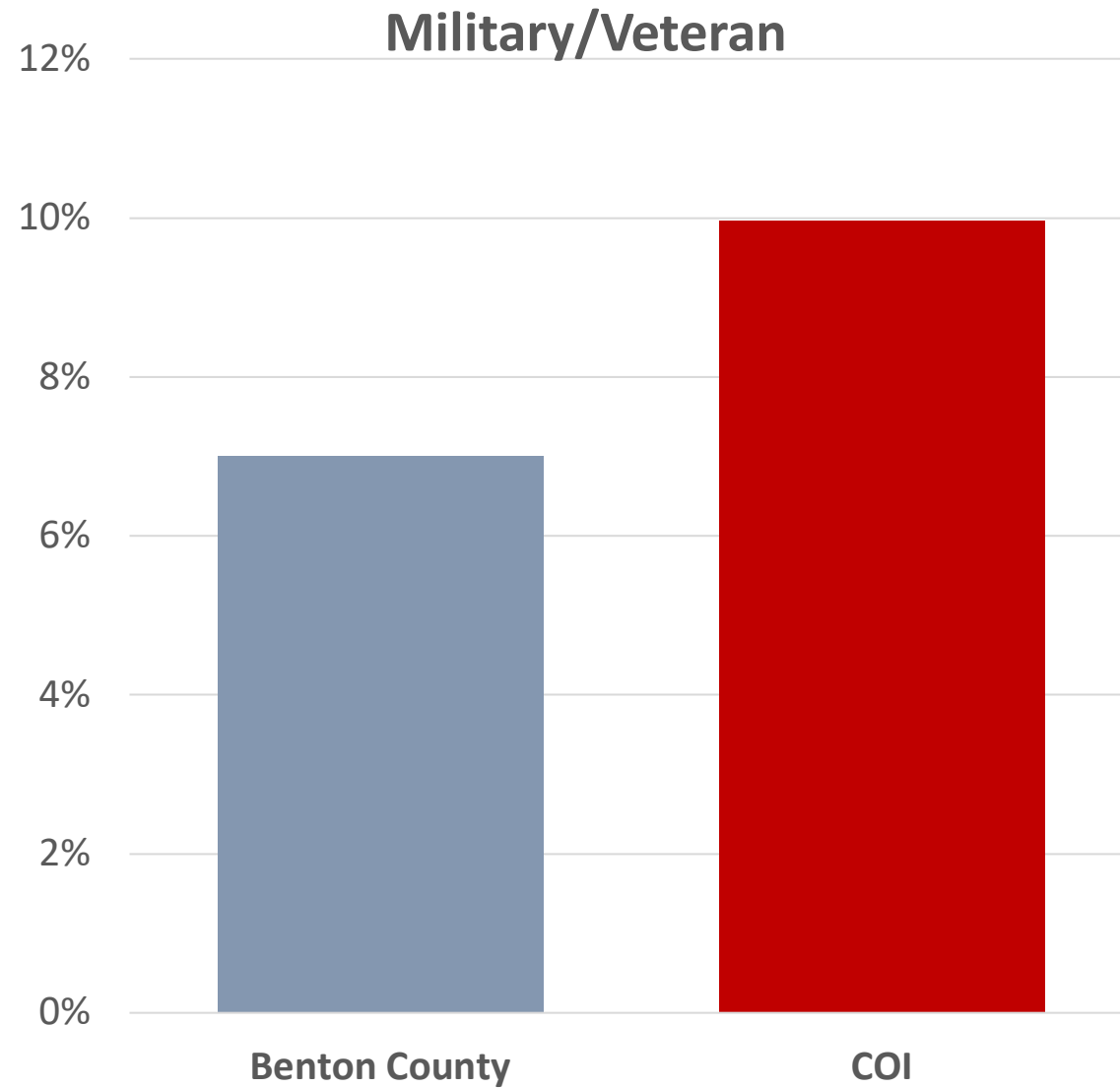
LGBTQ



**Due to lack of lack of LGBTQ data collection, Benton County data is state data*

Age 0-18

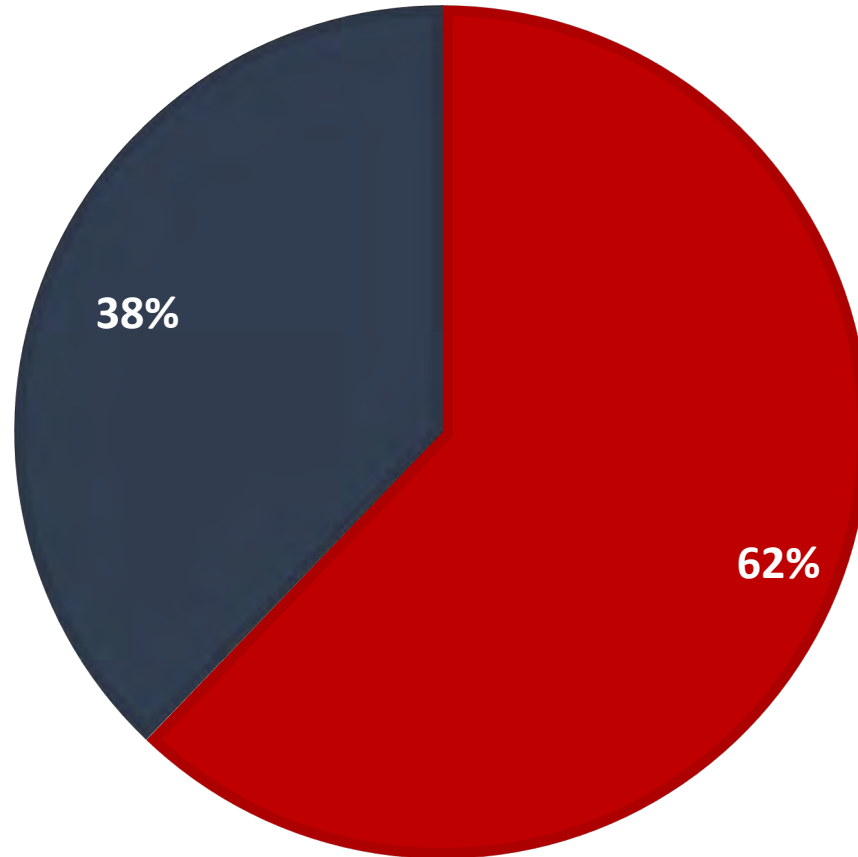




**Benton County data from 2013-2017 American Community Survey: only includes veterans*
<https://www.livestories.com/statistics/oregon/benton-county-veteran-demographics>

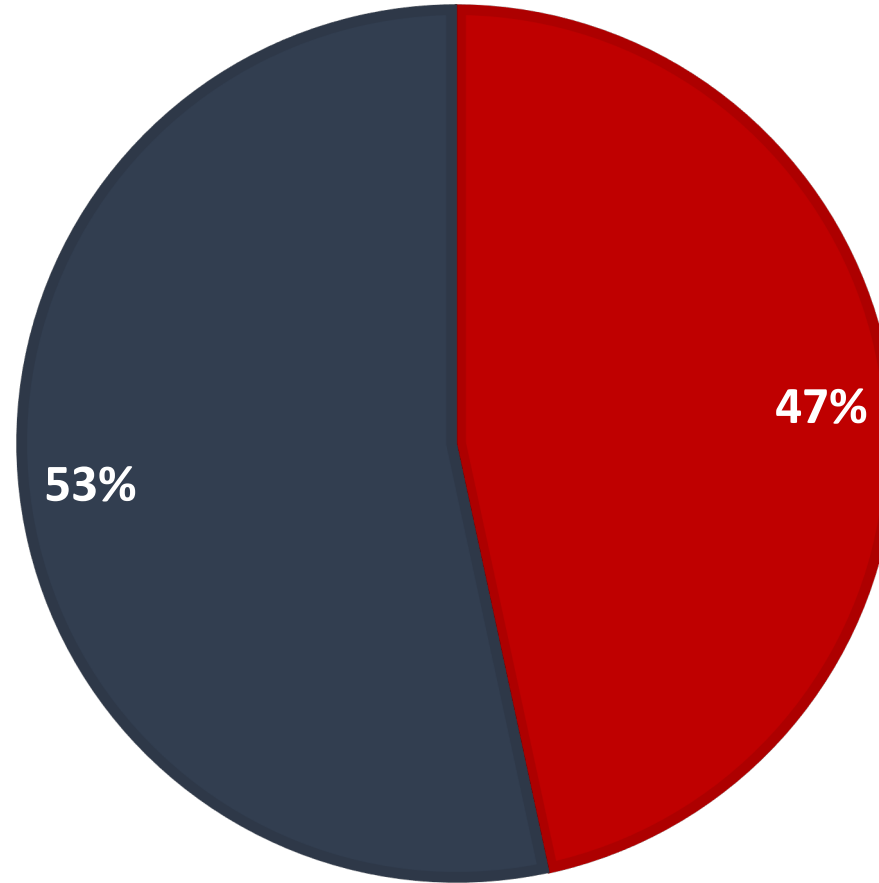
MEDICALLY FRAGILE

- Medically Fragile Housed at COI
- Not Medically Fragile Housed at COI



FLEEING DV

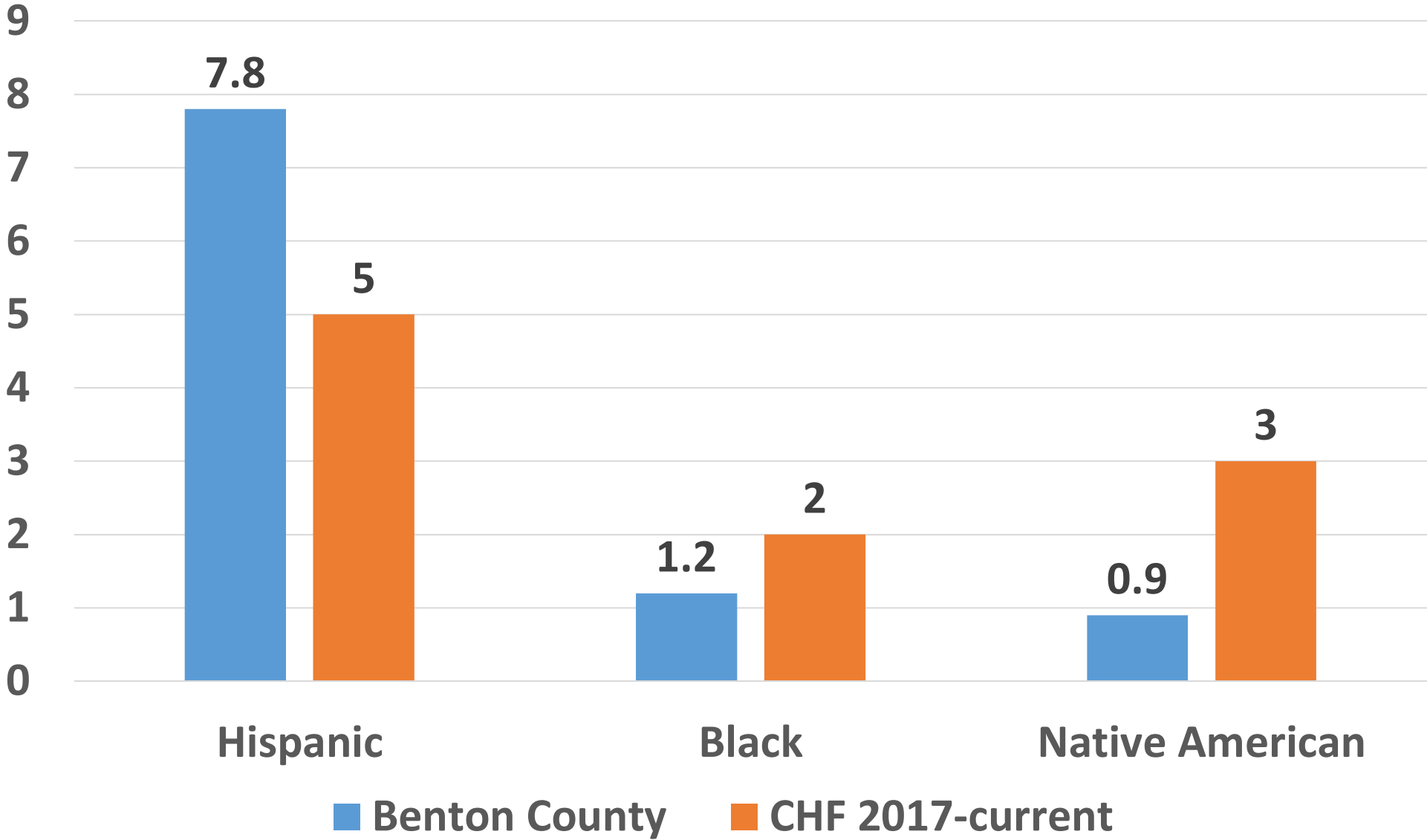
- Fleeing DV and Housed at COI
- Not Fleeing DV and Housed at COI



Compare to
Benton County 2017-2021 CHIP data:

4% of people in Benton County
experience domestic violence

Corvallis Housing First – Demographic Percentages



MICROSHELTER TRANSITIONAL HOUSING

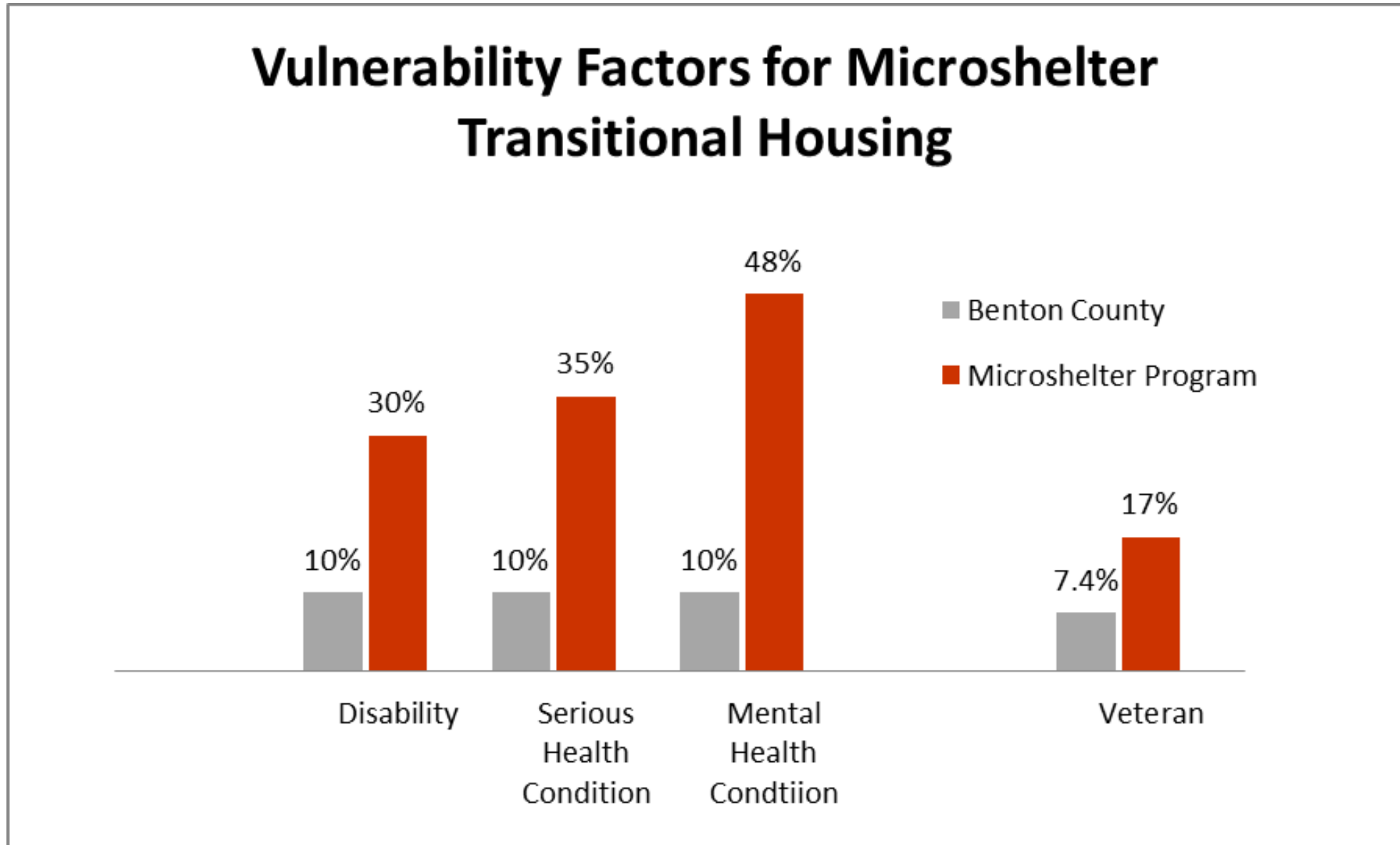
Vulnerability Demographics ^b	Frequency	% Clients
Physical Disability	11	48%
Senior (> 60 yoa)	10	43%
Chronic Health Problem	8	35%
Mental Health Condition	7	30%
Veteran	4	17%
Number of people who have participated, or continue to participate, in SafePlace programs from mid-April 2020.	23	



^b Race, ethnicity, gender, sexual orientation, disabling conditions, income, sub-populations not surveyed



MICROSHELTER TRANSITIONAL HOUSING



Conclusions:

- Data from the transitional housing sources (COI, CHF, and Unity Shelter's microshelters) shows:
 - **Racial and ethnic disparities for Black, Hispanic, and Native American individuals**
 - **Highly vulnerable populations (disability, veteran, LGBTQ, medically fragile, mental health)**
 - **Safety concerns (fleeing domestic violence)**

Safety Data: Corvallis Police Department

- In 2018, CPD posted 305 campsites for Illegal Camping in Public. Of those, they issued a total of 30 citations.
- In 2019, CPD posted 400 campsites for Illegal Camping in Public. Of those, they issued a total of 23 citations.

Safety Data: Corvallis Fire Department

CFD pulled data from their system for six locations where individuals experiencing homelessness have congregated for extended periods of time.

For all of the addresses that were provided, in the calendar year of 2019, there were:

- 39 fire calls
- 98 EMS calls
- For a total of 137 calls.

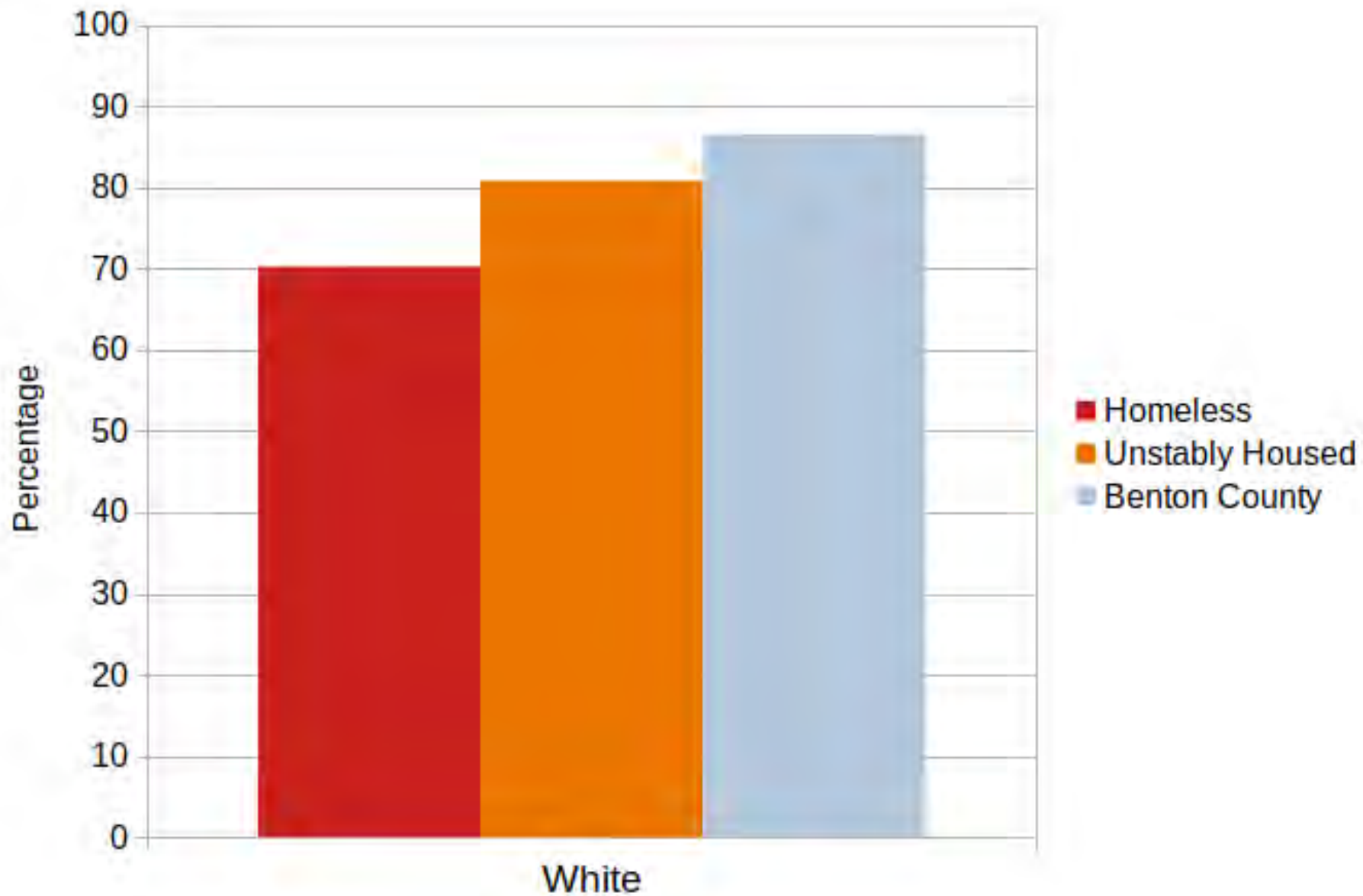
Vulnerable Population: Children

- Jackson St Youth Shelter and Transitional Housing Program
- McKinney Vento data from Corvallis and Philomath School Districts
 - We requested data from Alsea and Monroe school districts.
- Linn Benton Community College – transition age youth

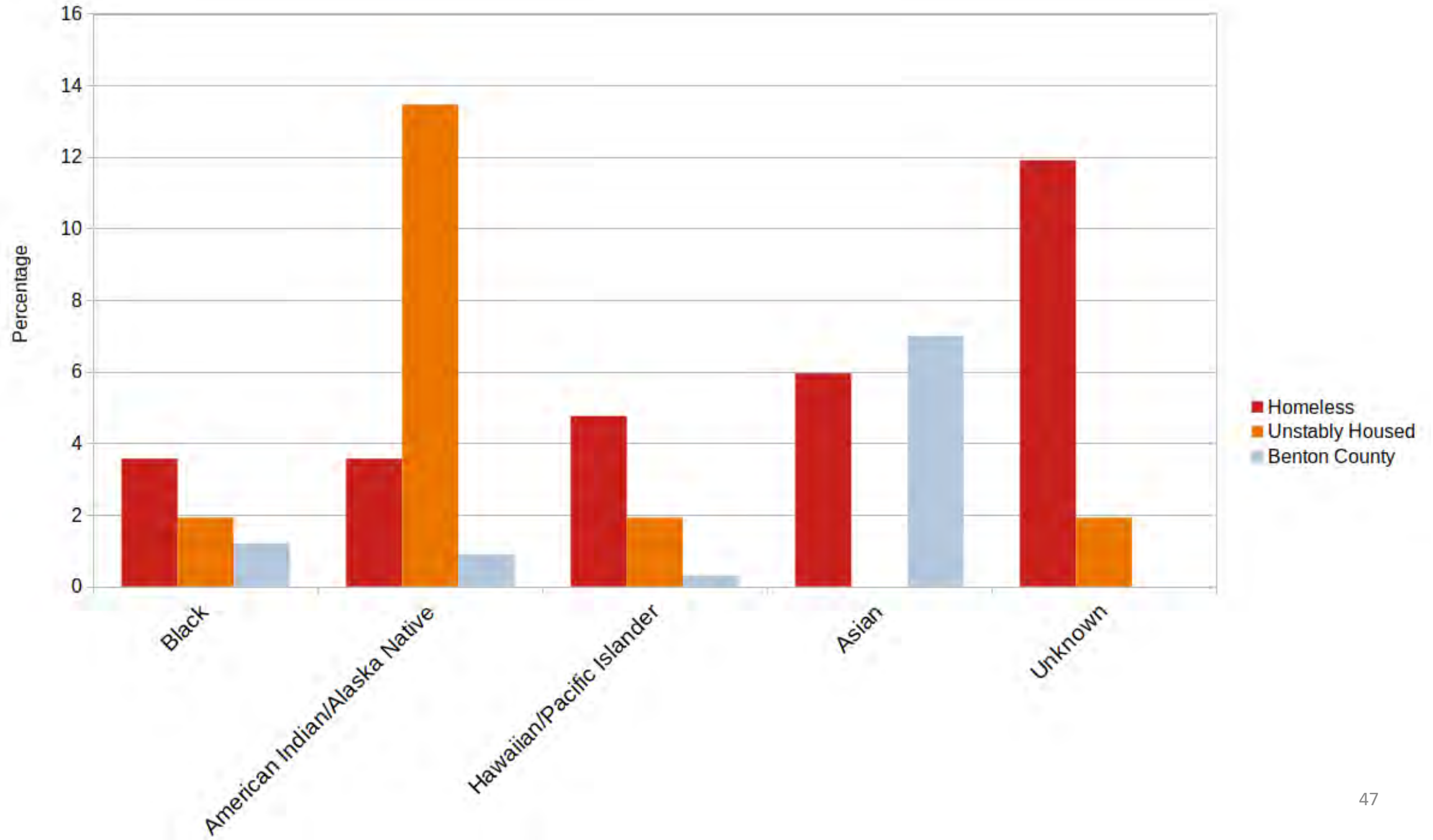
2019 Data from Jackson Street Youth Shelter

- Shelter for youth and transitional housing for 18-25yrs old
 - 78 Homeless Clients
 - 49 Unstably Housed Clients
- Comparison: Benton County data from 2019 U.S. Census

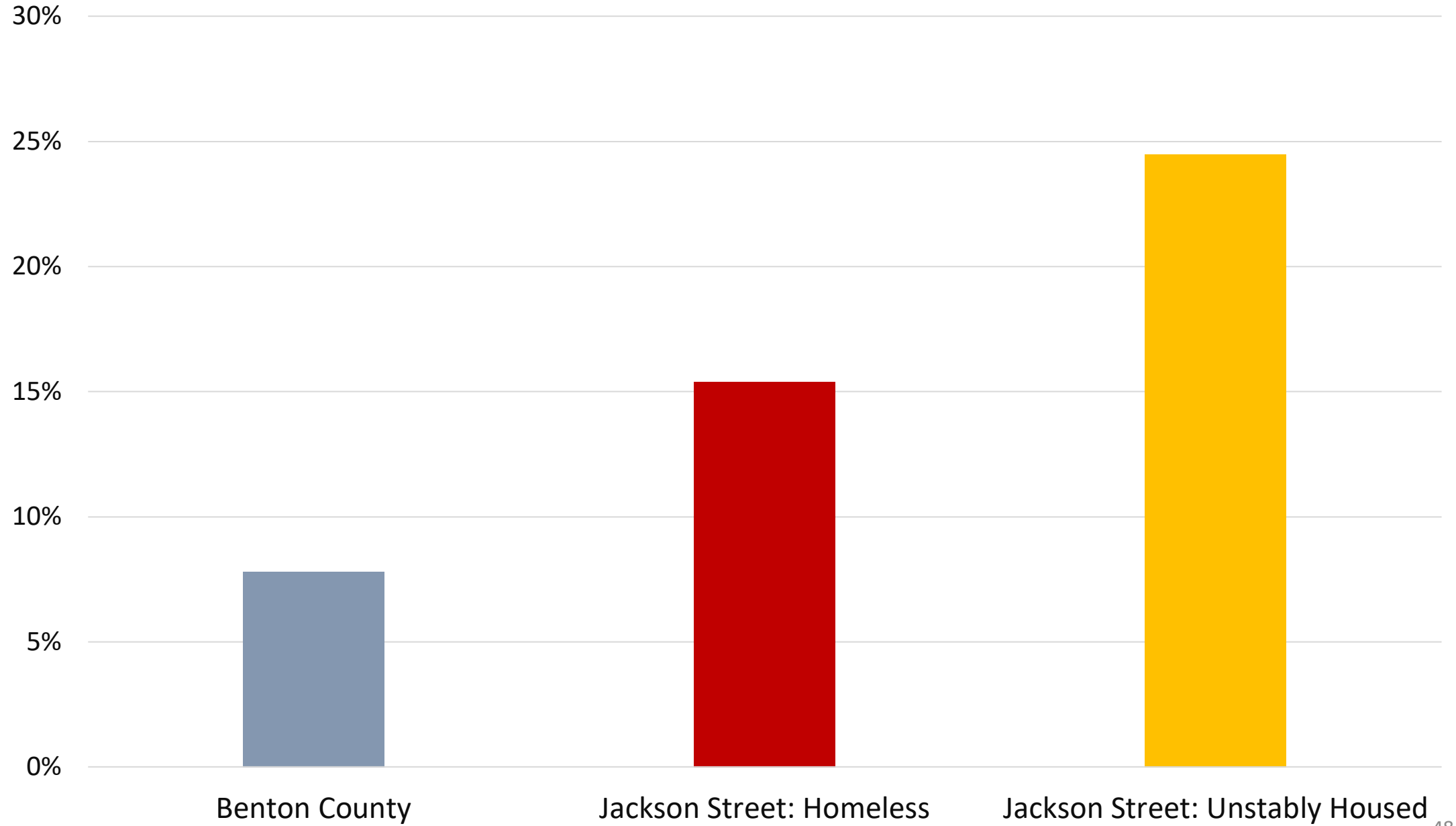
Race



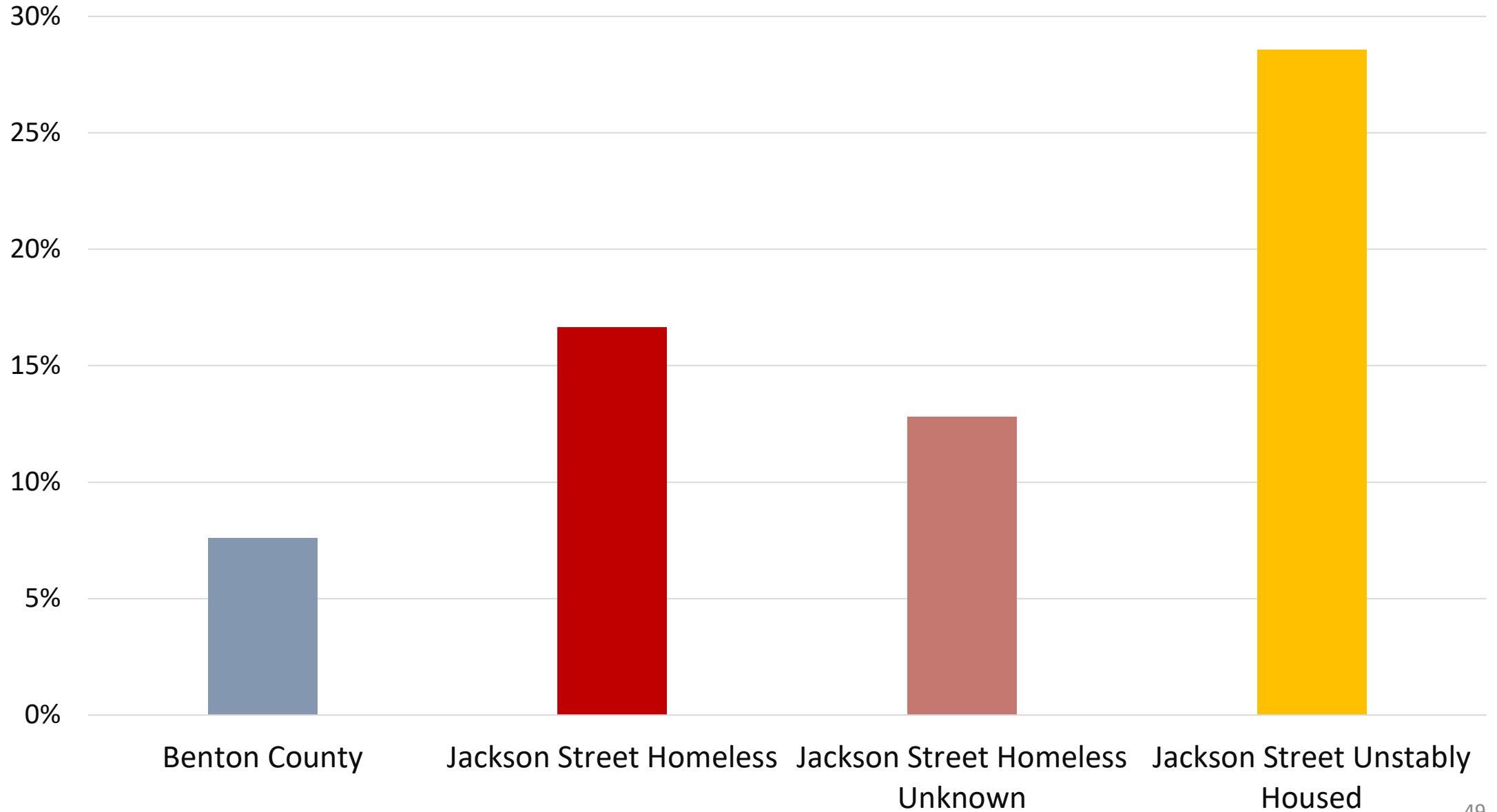
Race



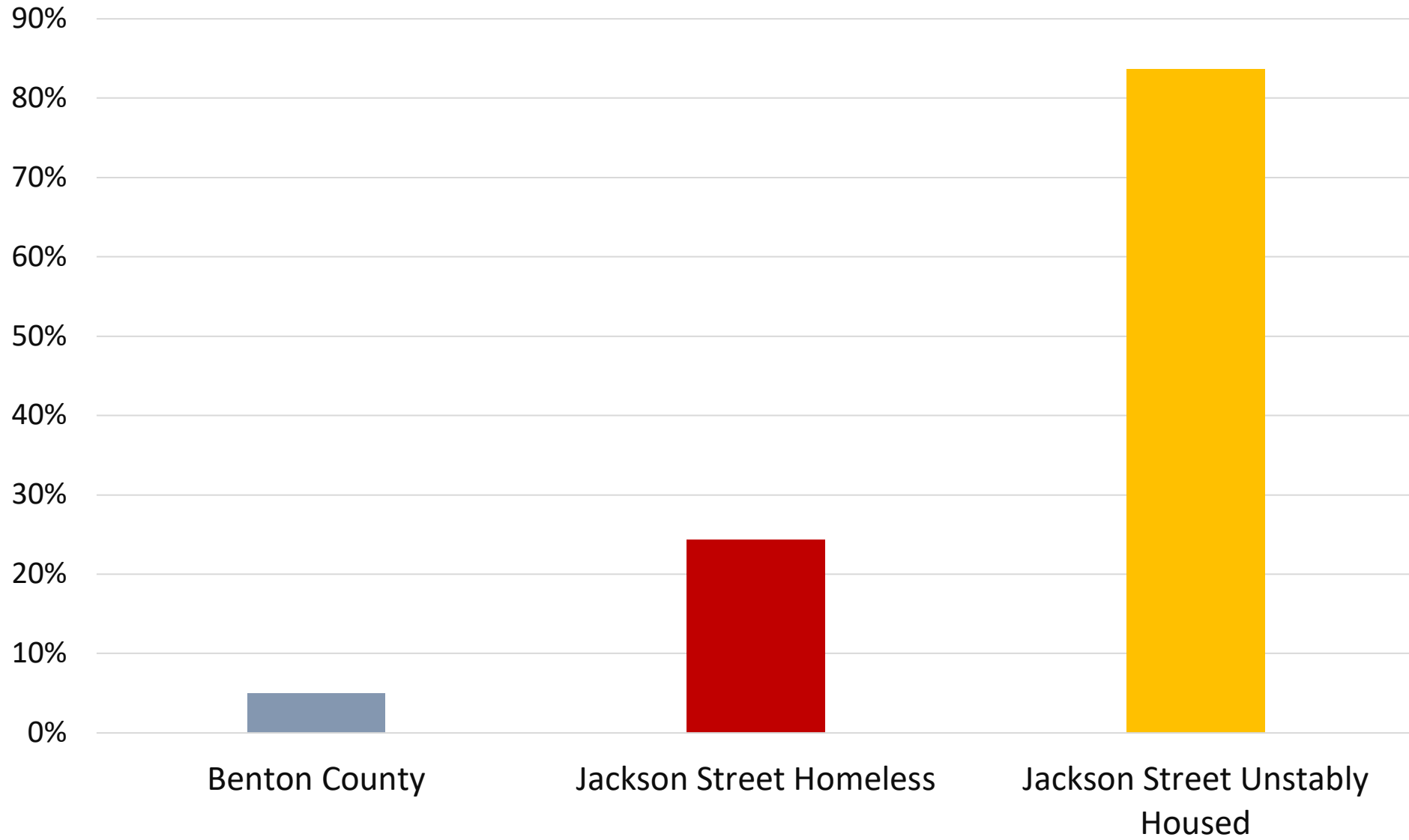
Ethnicity: Hispanic



Self-Identified Disability



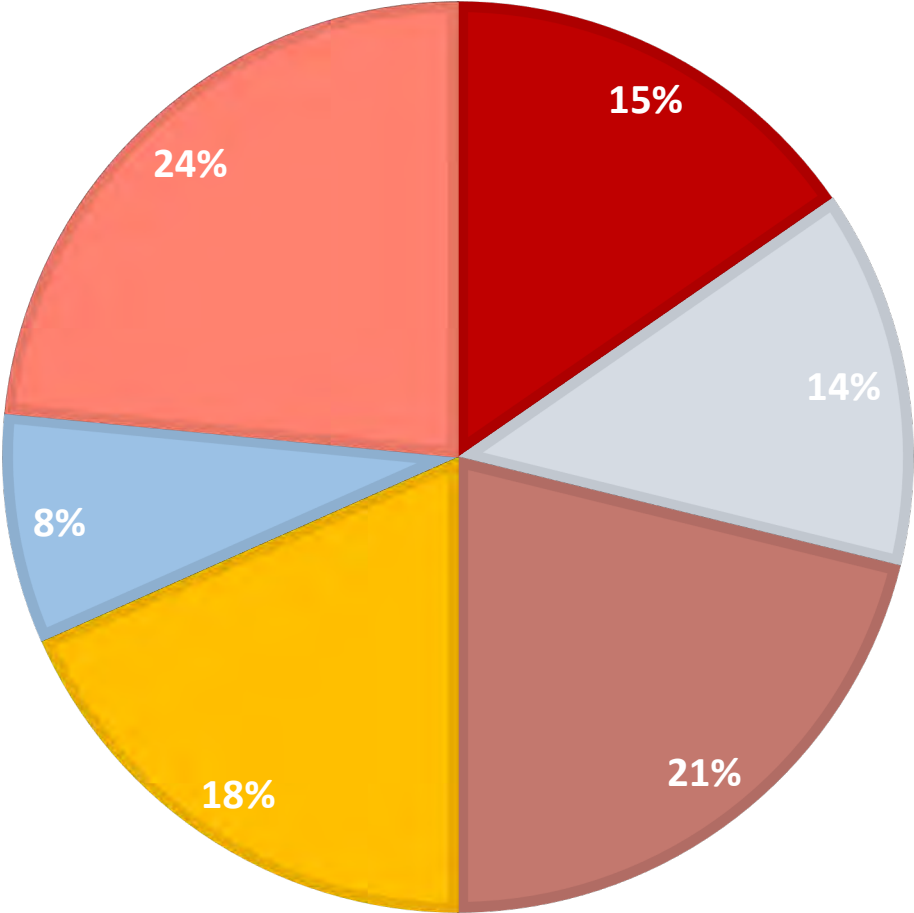
LGBTQ



**Due to lack of lack of LGBTQ data collection, Benton County data is state data*

FLEEING DOMESTIC VIOLENCE

- Fleeing DV and Listed Homeless
- Homeless Unknown
- Not Fleeing DV and Unstably Housed
- Not Fleeing DV and Listed Homeless
- Fleeing DV and Unstably Housed
- Unstably Housed Unknown

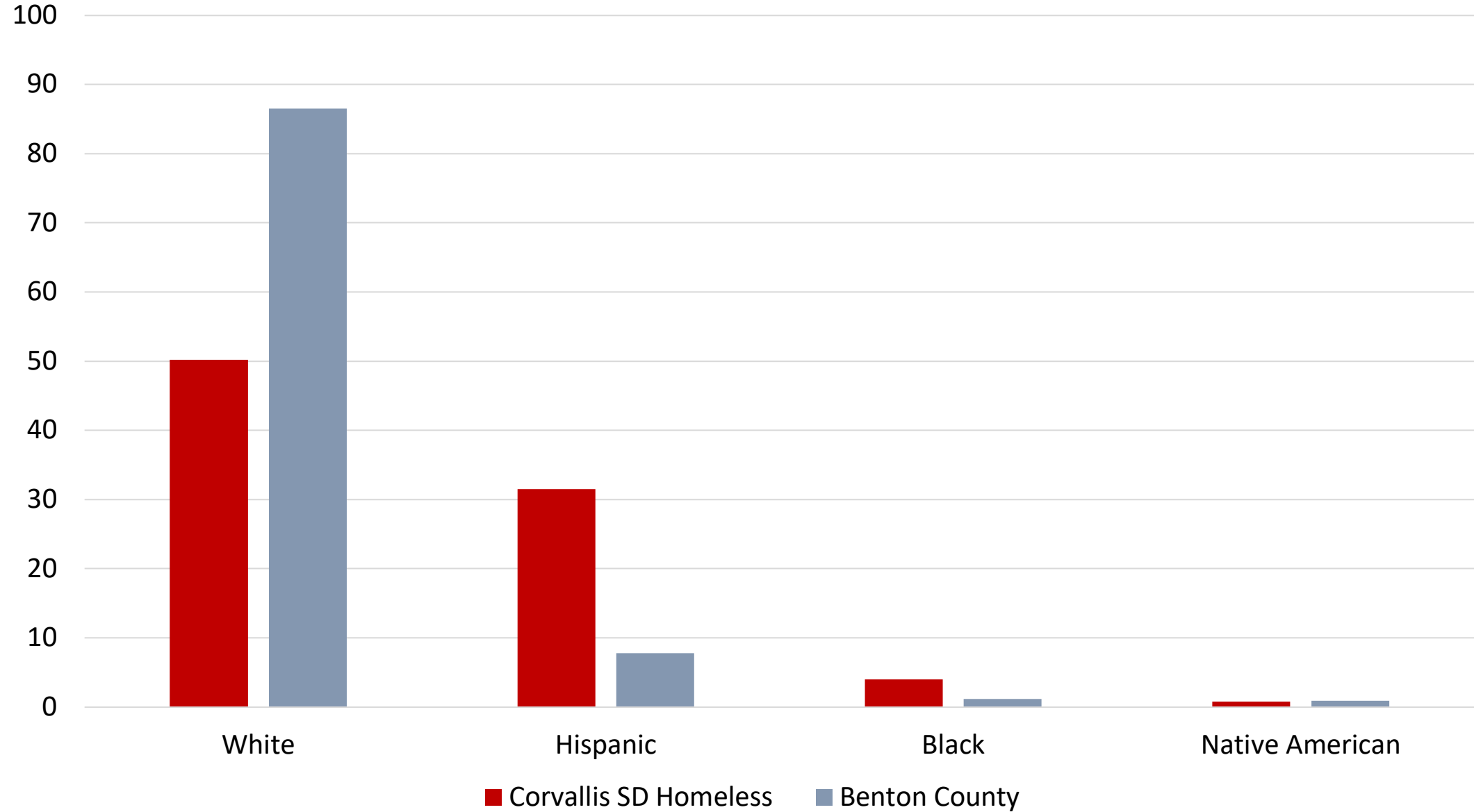


**Compare to
Benton County 2017-2021 CHIP data:
4% of people in Benton County
experience domestic violence**

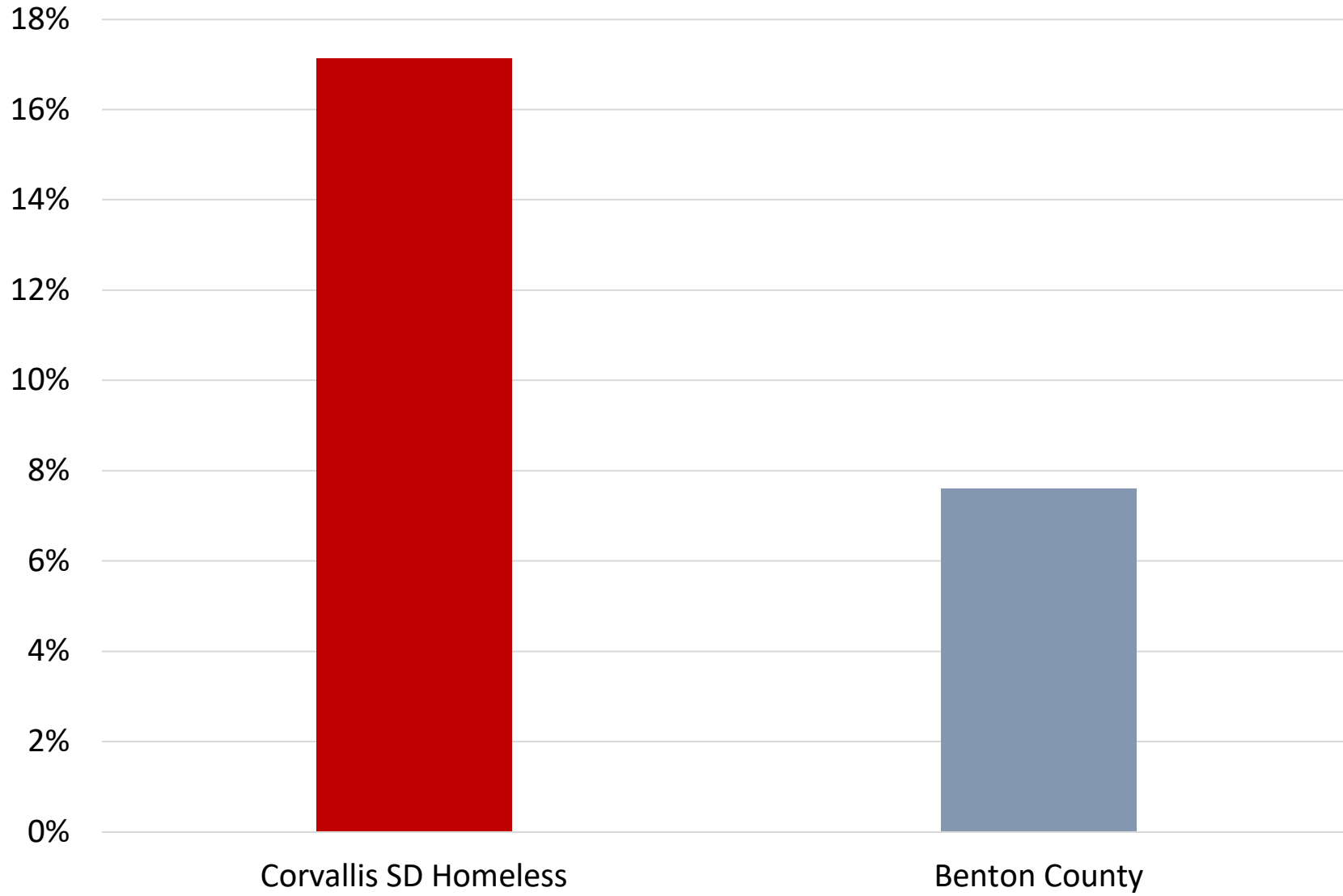
Benton County School Districts

2018-2019 Data compared with 2019 U.S. Census

Race – Corvallis School District Students

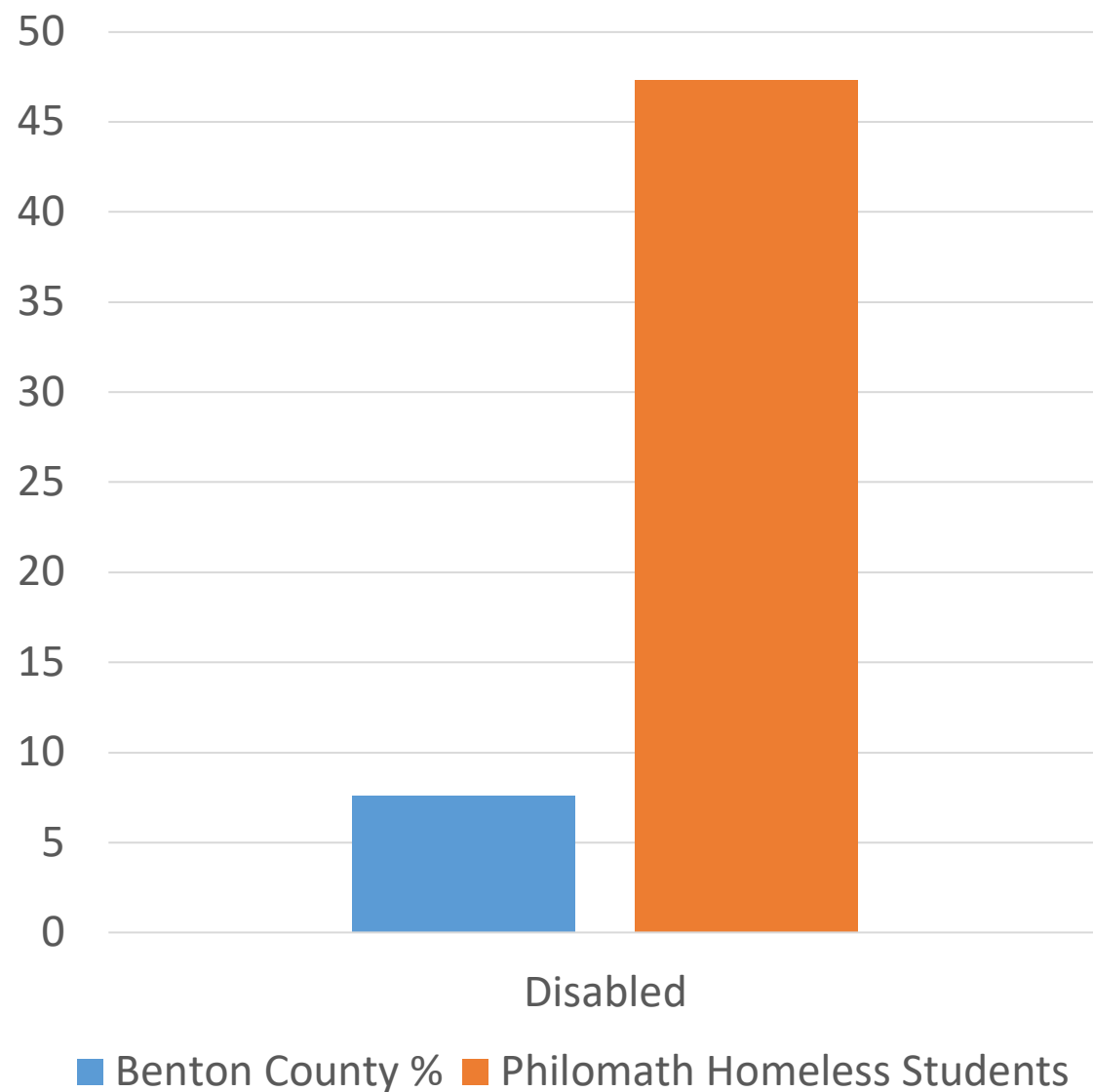


Disability



Philomath SD McKinney Vento	
2019 - 2020 total	19
Doubled up	16
Sheltered	3
Unsheltered	0
Unaccompanied youth	6
Students with disabilities	9
Students in foster care	2
LGBTQ students	Unknown
White students	19
Hispanic students	4
Black students	1
Indian students	1

Half of the homeless students in Philomath have disabilities.

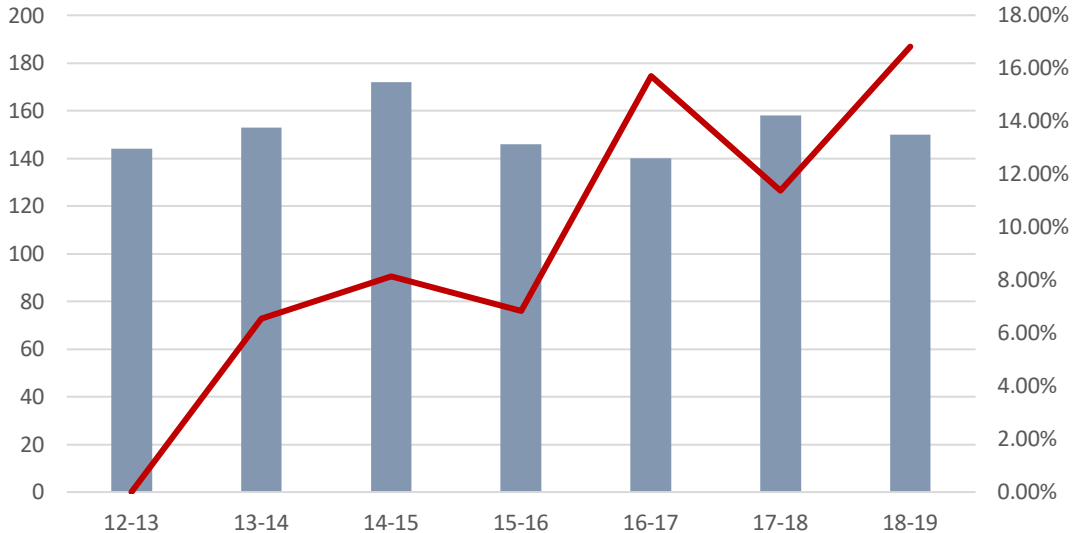


Benton County School Districts: Trends in K-12 Enrollment and % Homeless Students

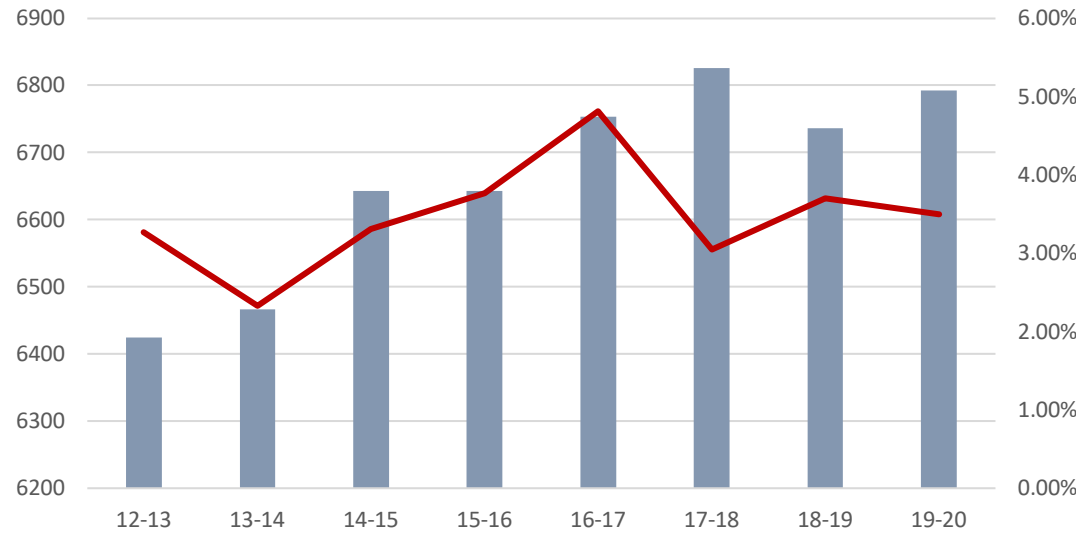
■ Total Enrollment

— % Homeless

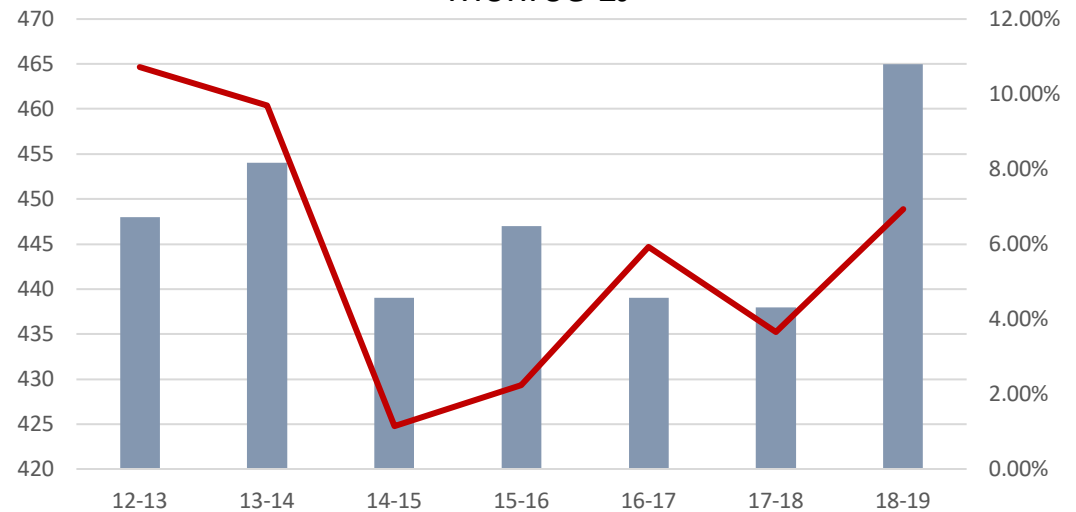
Alsea 7J



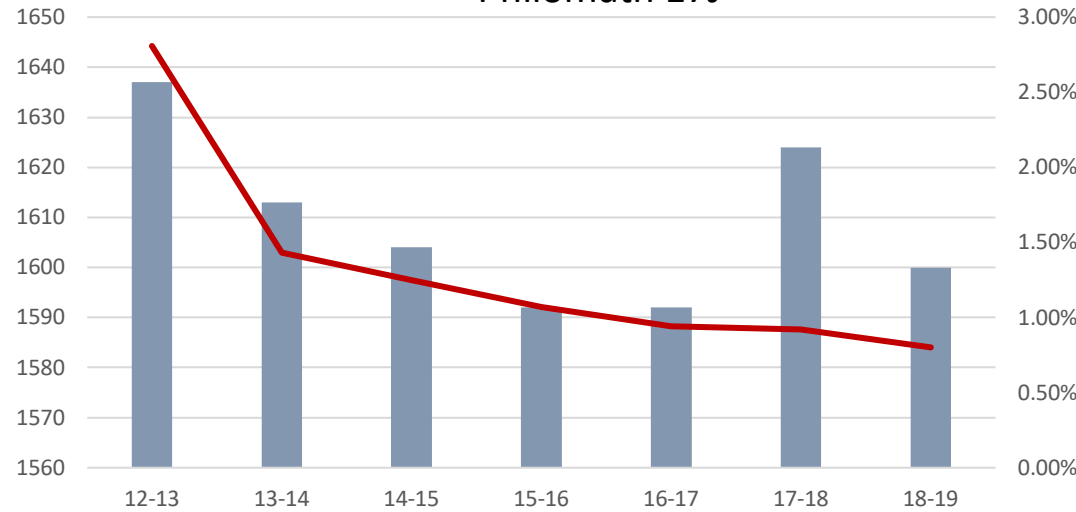
Corvallis 509J



Monroe 1J



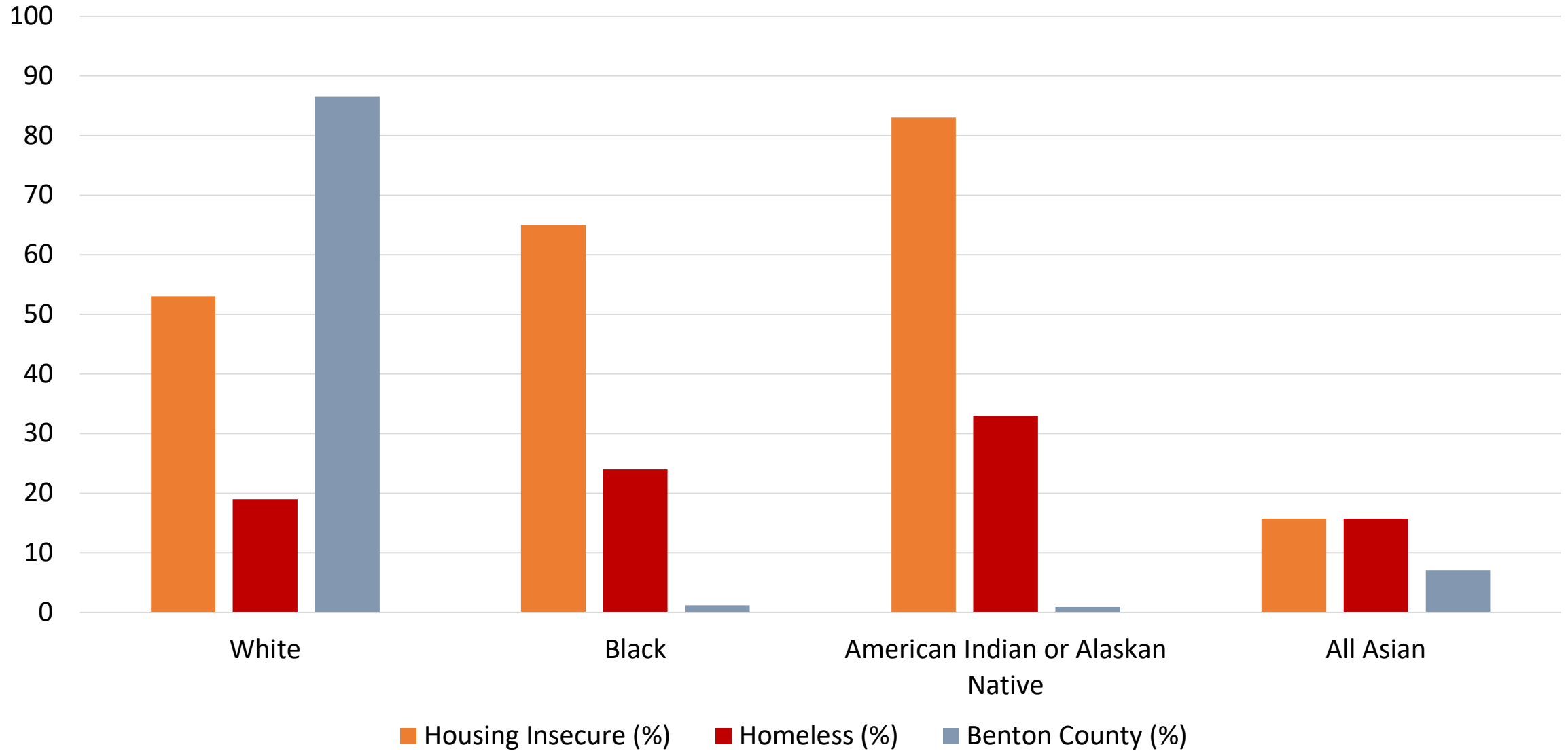
Philomath 17J



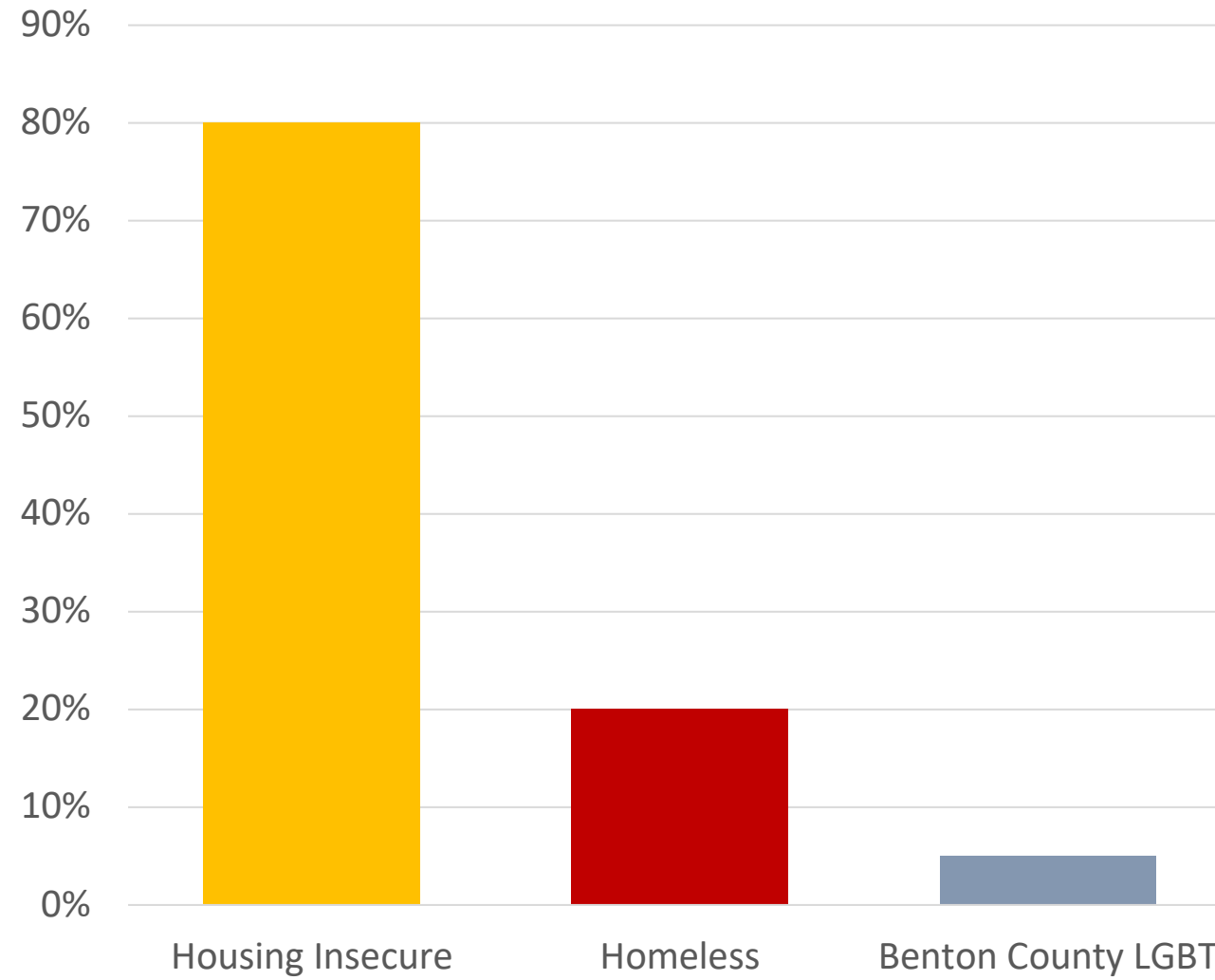
School Data: Linn Benton Community College

- 2019 survey
- 558 participants
 - 53% of students experienced housing insecurity in previous year
 - 19% of students experienced homelessness in previous year

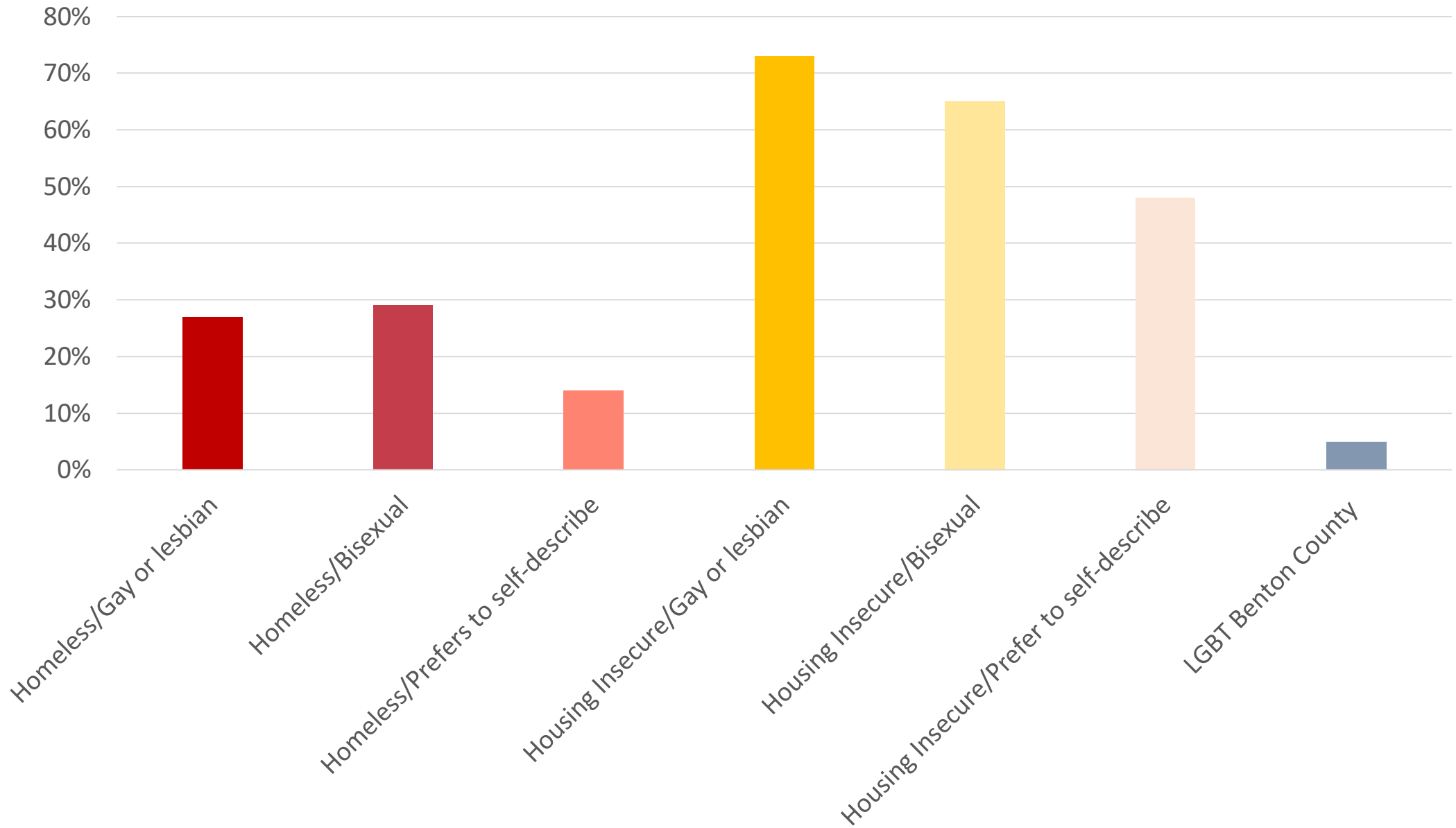
Race – Linn Benton Community College Students



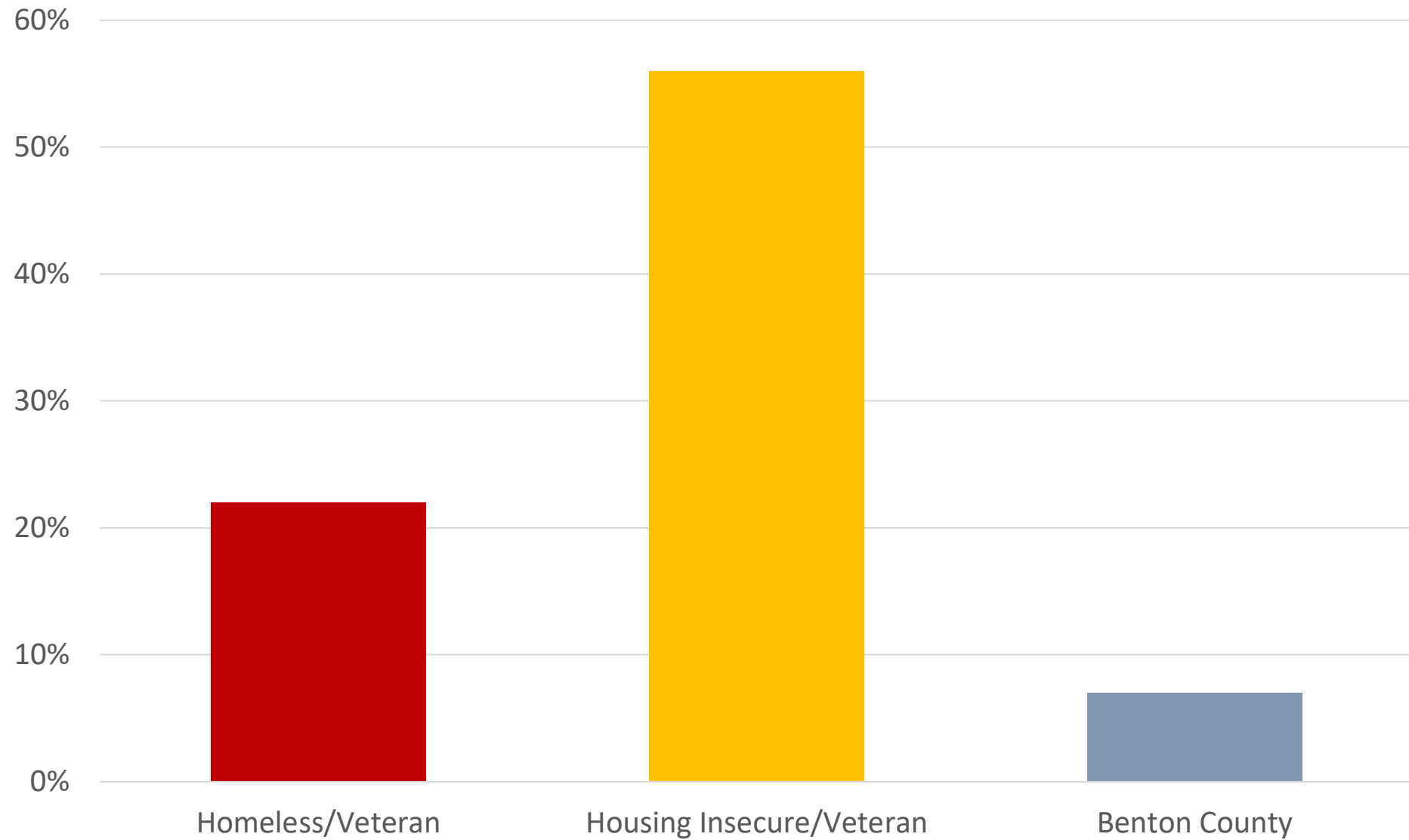
Transgender



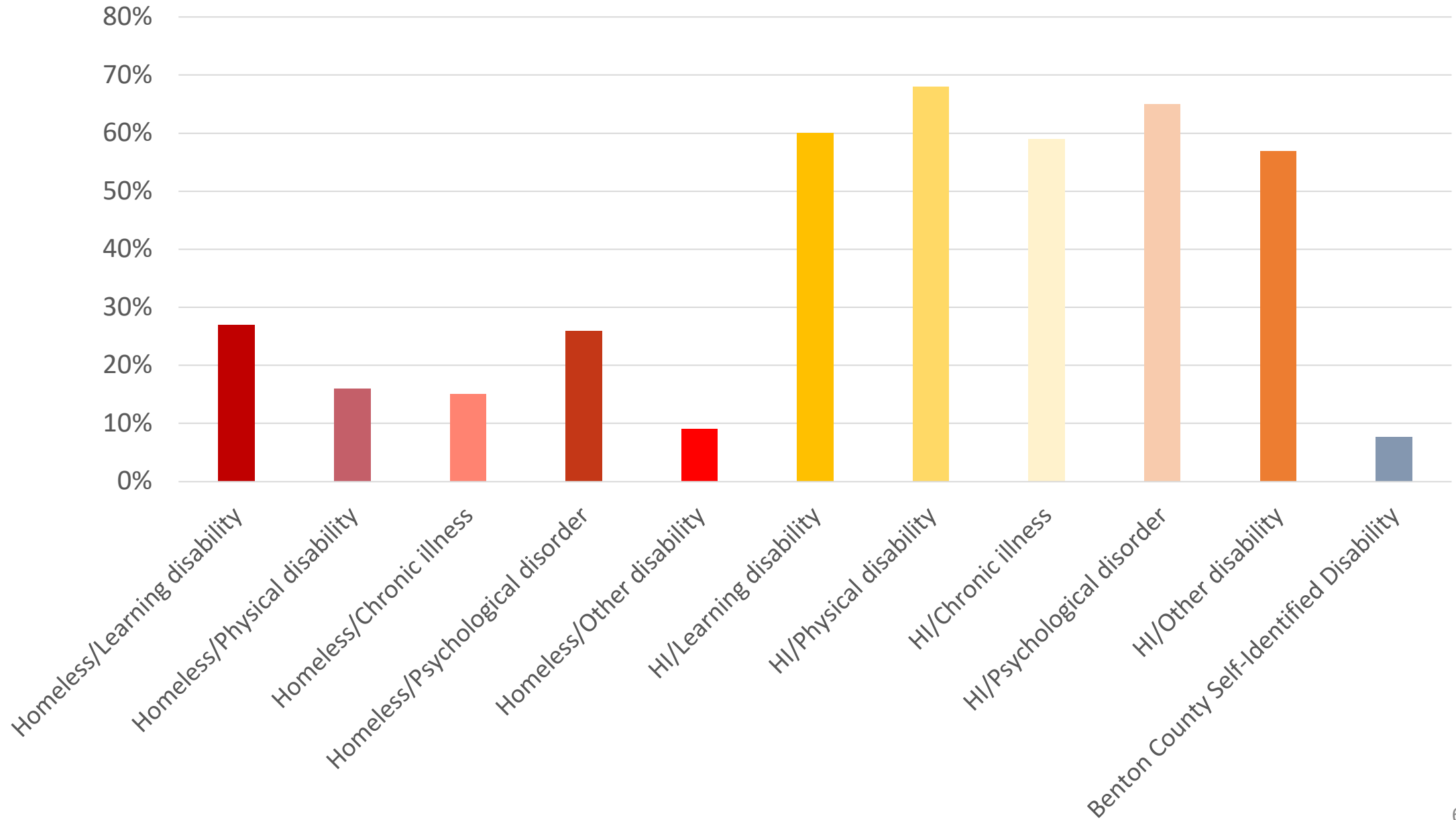
Sexual Orientation



Military/Veteran



Disability



Conclusions:

- Youth data sources for emergency shelter and transitional housing (COI, Jackson Street Youth) show:
 - **Population in transitional housing has extreme racial and ethnic disparities, highly vulnerable populations, and safety concerns (fleeing domestic violence).**
- Youth data from school sources (McKinney Vento and LBCC) show:
 - **Children in grade school and transition age youth at community college have extreme racial and ethnic disparities and highly vulnerable populations.**
 - **Homelessness for school age children is increasing in rural Benton County.**

Housed Population

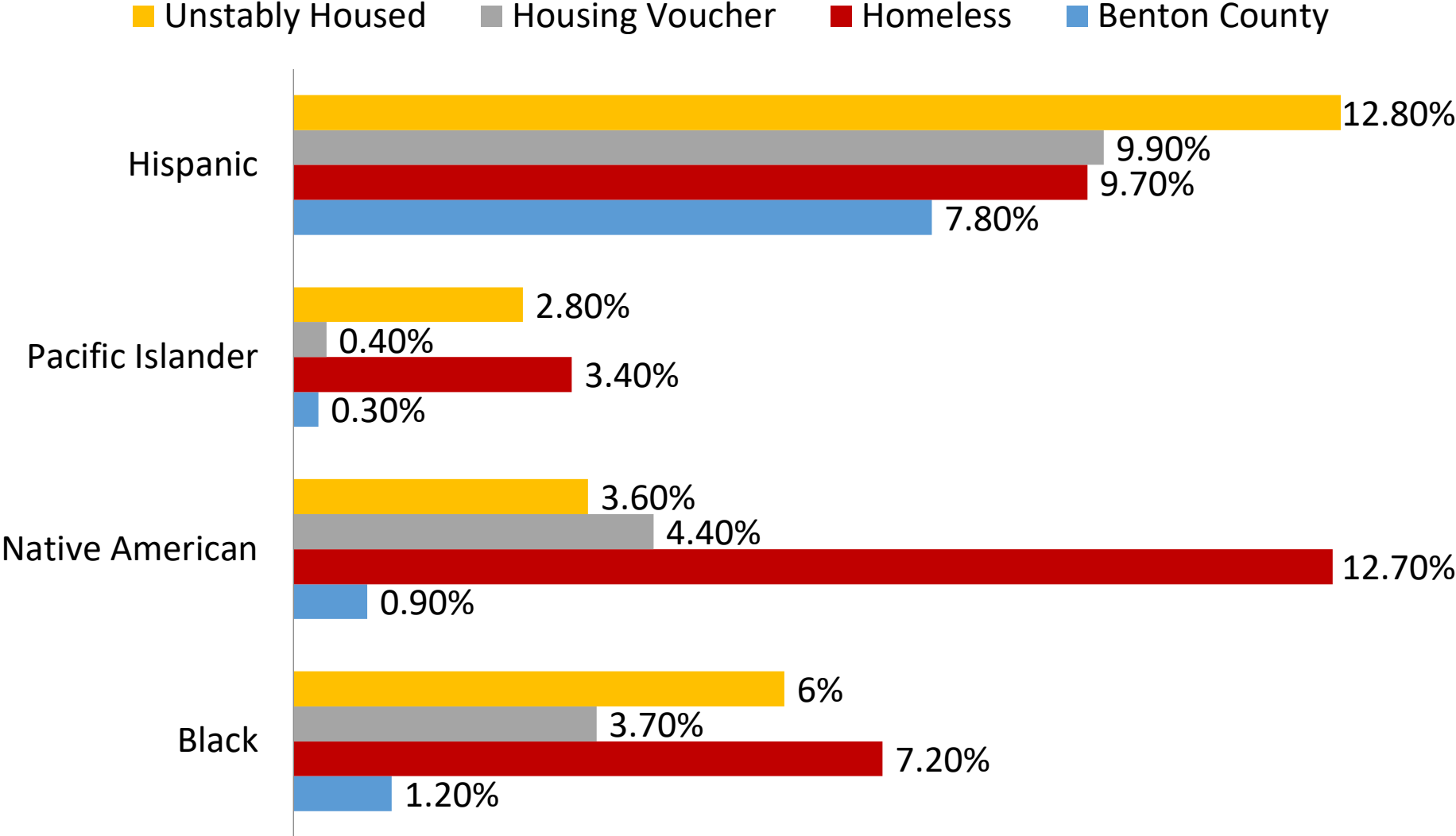
Community Services Consortium (CSC) data from their homeless prevention program

Linn Benton Housing Authority (LBHA) voucher population

Corvallis Data from the Community Development Block Grant (CDBG) Annual Report

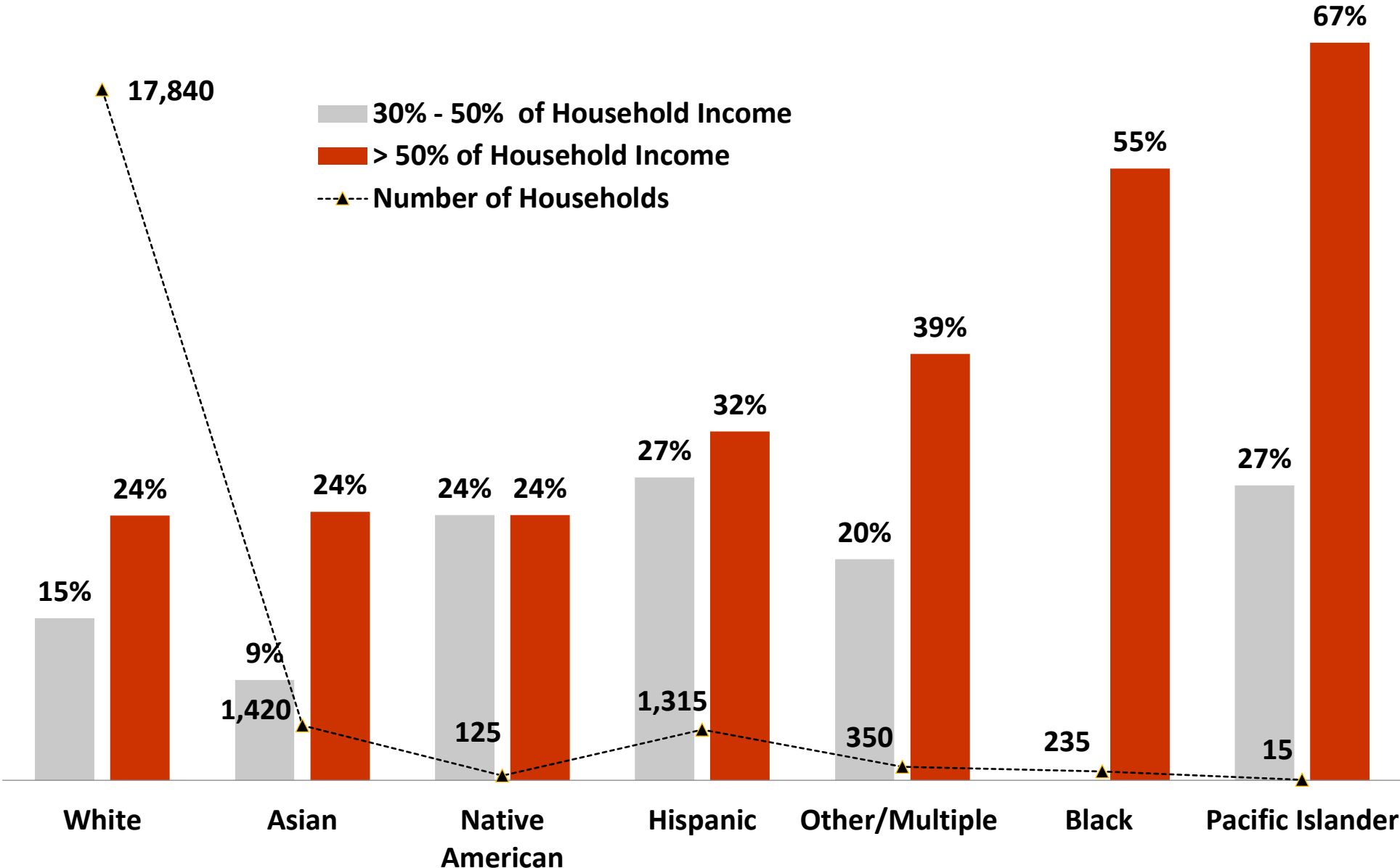
- Housing cost burdened
- Rent Burdened

Racial and Ethnicity Disparities across populations

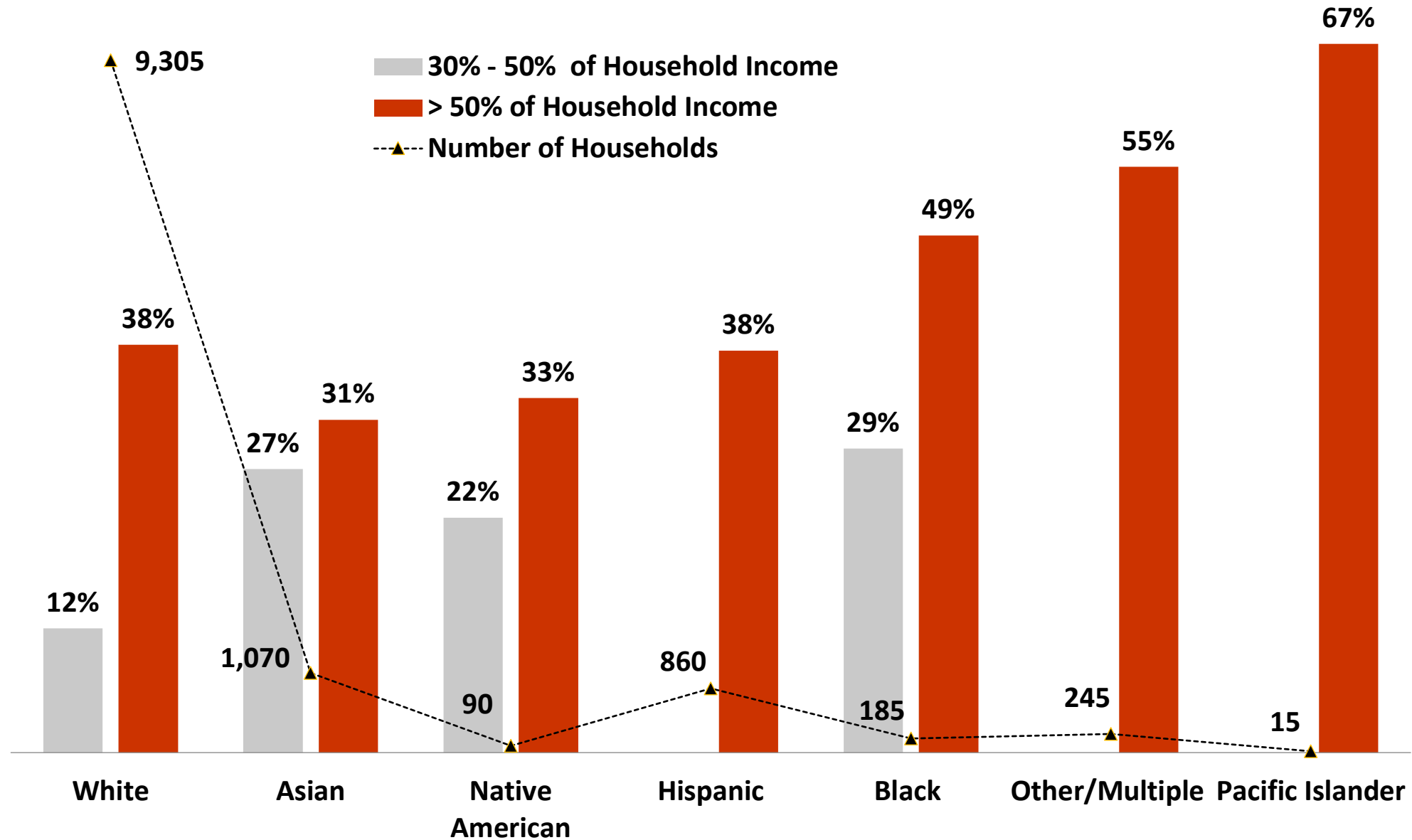


**Data from Linn Benton Housing Authority voucher records, CSC Homeless Prevention records and PITC 2020 records*

Racial and Ethnicity Disparities of Cost-Burdened Households in Corvallis



Racial and Ethnicity Disparities of Rent-Burdened Households in Corvallis



Data Work Group Goal: obtain available data to be data driven and prioritize vulnerable populations, safety for all, racial and ethnic justice.

BH Crisis & Treatment, Response

Resource/Navigation Center

Emergency Shelter

Transitional Housing

Permanent Supportive Housing

Housing Options and Homeless Prevention

Case Management & Comprehensive Care Coordination with Centralized Data System

Samaritan
Benton County Health Dept.
Corvallis Police Department
Corvallis Fire Department

CDDC

Men's and Women's Shelter
Jackson Street Youth

COI
Corvallis Housing First
Unity Shelter: Micro-shelters
Jackson Street Youth

CHF

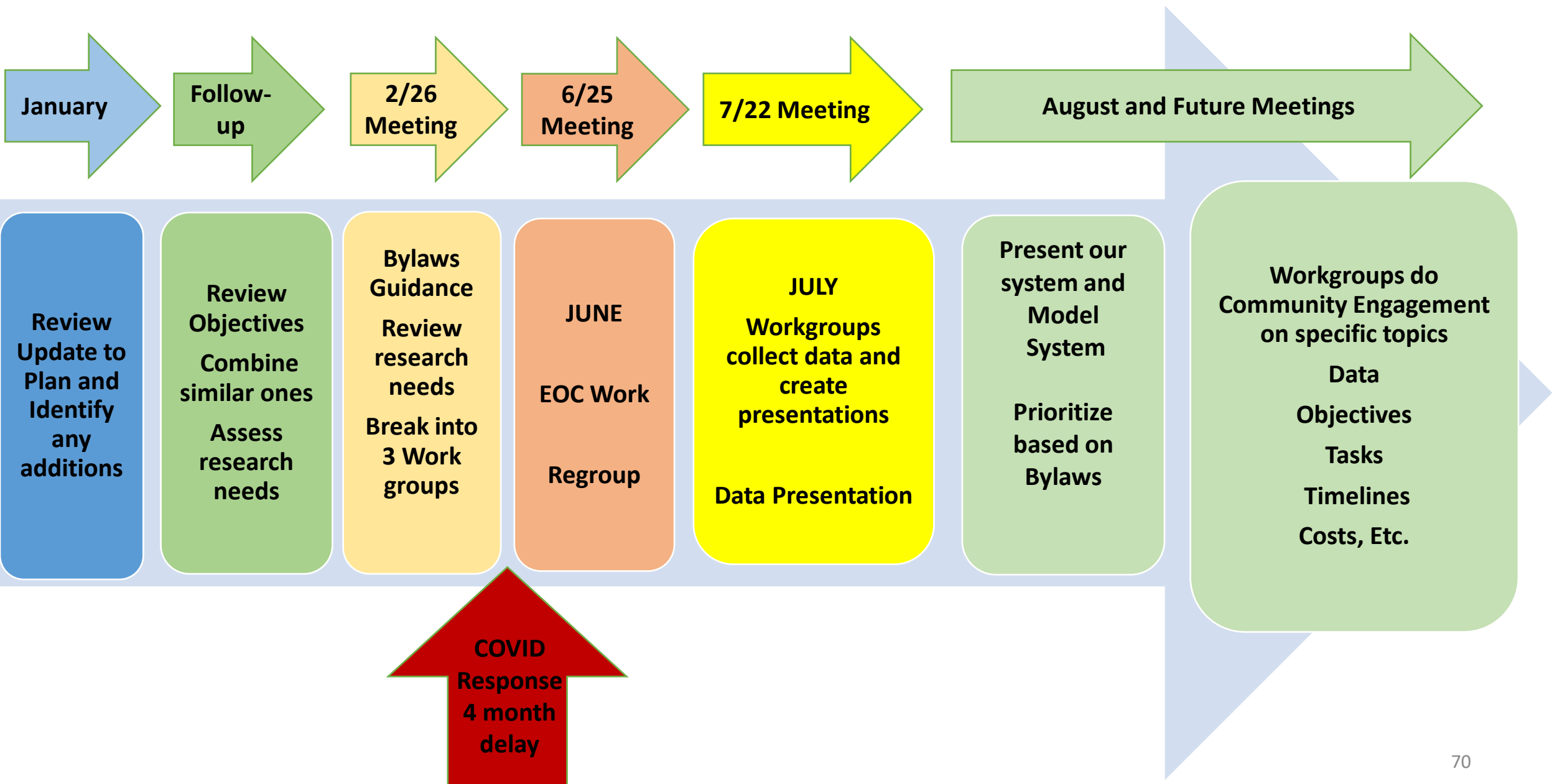
CSC prevention assistance
LBHA vouchers
School Districts
LBCC

Corvallis CDBG data

Where do Inequity, Vulnerability, and Safety align on our Housing and Services Spectrum?

Values for Prioritizing	Homeless: Data from PIT	Homeless: Data from CDDC, Emergency Shelters, School Districts, JSYS	Transitional Housing Data from COI: Homeless or Housing insecure	Housing & Homeless Prevention: Data from CSC and LBHA
Racial and Ethnic Disparities	31/248 Native American (NA) 18/248 Black	179 men's shelter (24 NA, 11 Black) 57 women's shelter (10 NA, 3 Black) 49/852 American Indian/Alaskan Native (CDDC)	102/341 Hispanic or Latino 28/102 Black	<u>250 CSC:</u> 32 Hispanic, 7 PI, 9 NA, 15 Black <u>726 voucher:</u> 72 Hispanic, 3 PI, 32 NA, 27 Black
Vulnerable Populations	189/248 disabled 47/248 vets 25/248 LGBT	43 out of 251 homeless children 509J with disability 9 out of 19 homeless children in Philomath with disability 19 out of 78 homeless children at JSYS are LGBT, 13 have disability	210/341 disabled 129/341 medically fragile 34/134 veterans 105/341 children 39/341 LGBT	
Safety	87/248 Domestic Violence	42 children fleeing domestic violence out of 127 total (JSYS)	159/341 fleeing domestic violence	

HOPE Timeline – where are we now?



Questions?

- Any additional comments from the public can be emailed to: Julie.Arena@co.benton.or.us



Home, Opportunity, Planning, and Equity (HOPE) Advisory Board Meeting Approved Minutes July 22, 2020 from 4 pm to 6 pm Zoom Meeting



Members Present: Florence Anderson; Xan Augerot* (Commissioner, Benton County); Bruce Butler; Anita Earl; Joel Goodwin; George Grosch; Barbara Hanley; Aleita Hass-Holcombe; Nicole Hobbs; Christina Jancila* (Business Associate); Charles Maughan* (Corvallis City Council); Pegge McGuire* (CSC); Jim Moorefield* (Co-Chair); Andrea Myhre; Jan Napack* (Corvallis City Council); Reece Stotsenberg* (Co-Chair); Linda Tucker

Members Excused: Bryan Cotter; Catherine Biscoe; Karyle Butcher; Deborah Stevens

Staff Present: Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder).

*Executive Committee Members.

- I. **Welcome and Introductions:** Welcome to the first Zoom meeting for the HOPE Advisory Board. Data workgroup will give presentation today. Reminder on culture and conduct: we all agreed to be respectful, open minded, and kind. Review of HOPE timeline: we are in fifth meeting and glad to be back to work. At future meetings, there will be opportunities for public to provide input. Bylaws will drive the work, and data is available on the HOPE website. Also, due to COVID-19, safety takes on new meaning and now includes hygiene and vulnerability to infection and risk of transmission to community.

- II. **Public Comments (limited to 2-3 minutes).**
 - Erica Koenig: I work with West Hills Neighborhood Association. HOPE was suggested by the Safe Camp Steering Committee as a solution for creating a community advisory committee. Conditional use Planning commission meeting last night and we want open neighborhood communication and hope you can help us. (Julie Arena responded she has spoken with Neighborhood rep and there will be opportunities to give feedback on specific topics in the future.)

- III. **Approval of Minutes: MOTION** was made by Jan Napack to approve the June 25, 2020 minutes, as amended with corrections. Pegge McGuire Seconded the **MOTION**, which passed. *The corrections: Aleita Hass-Holcombe has an 'e' at the end of her last name, and Jan Napack emailed a few minor grammatical edits to Paula Felipe.*

- IV. **Presentation from Data Workgroup (Pegge McGuire).** Collected data from different sources but likely do not have much duplicate data. Also, pulled from census and health improvement plan.
 - Looked at racial and ethnicity disparities in homeless population. Disparities especially found in African American, Native American, and Hispanic populations. Data from Linn Benton Housing Authority Voucher Records.
 - In Men and Women's shelters, people asked to self-identify their ethnic identities: Native

- American overrepresented in homeless population and impacted by housing discrimination.
- Vulnerability factors: LBGTO not tracked as well as other populations. Looked at disability, veterans, domestic violence.
- Samaritan data on Behavioral Health disparities; unhoused has higher proportion overall.

V. Data from Local Providers (Nicole Hobbs): Highlights include: Data from the Point In Time Count; Shelter Data, CDDC, CSC, LBHA, Monroe and Philomath Gleaners.

- Corvallis Daytime Drop-in Center: only daytime resource center in Benton County. From July 2019 to June 2020: 852 unique individuals and 3,997 client interactions.
- Homeless population has extreme racial and ethnic disparities, particularly for Native American and Black populations.
- Homeless population has extremely vulnerable populations (includes behavioral health diagnosis; veterans, LGBT, disability).
- Homeless population experiences most safety concerns: fleeing domestic violence; no locking door; no toilet, sink or shower; no heating/cooling.
- League of Women voters did a great report on homelessness: Estimated unsheltered in Benton County is 1,266. Discussion on point in time count. Daytime drop in collects data all year. We are looking at snapshot in time, not entire year.

VI. Food Pantry and Gleaners: Info provided from Janeece Cook (Monroe) and Catherine Biscoe (Philomath). Monroe Food Pantry: 37 known families living with other families; 9 considered homeless; 46 families have most caring for either elderly family members or are disabled and many have comorbidities. Philomath Gleaners: Before COVID-19, 85 families served, and now serving about 143 families; serving 124 families once a week. *Alsea Food bank has data—our data group will be reaching out to them.

VII. Transitional Housing Data (Julie Arena): Data from Community Outreach Inc (COI) March 2019 to March 2020; Corvallis Housing First (CHF) 2017-2020; and Unity Shelter – Microshelters Spring/Summer 2020. Data compared to general population Benton County data from 2019 U.S. Census.

- Overrepresentation at COI for Hispanic, Latino, and African American and a slight overrepresentation shown for Asian Americans as well.
- COI higher rates of individuals who are disabled.
- COI Higher rates of LGBTQ.
- COI Higher rates of children.
- COI higher rates Veterans.
- COI: Over half are medically fragile.
- About half fleeing domestic violence at COI.
- Microshelters data: veterans and disabled and those with serious health and mental health conditions overrepresented.

VIII. Data – First Responders (Lieutenant Joel Goodwin, Corvallis Police Department). In 2018, CPD posted 305 campsites for illegal camping in public and issued 30 citations. In 2019 CPD posted 400 campsites for illegal camping in public and issued 23 citations.

- Corvallis Police does not track data based on housing status, income level, marital status, medical status, sexual orientation status, or student status. Very limited to what police can ask because it needs to relate to investigation they are conducting.
- Name, date of birth, physical descriptions, if issuing citation, and address are often obtained by police. If don't have address, make note of it. Might have mailing address or ID card which could have old address.
- Not able to track housing status.
- Data police can share is on posting illegal camp sites and citations. Police activity is complaint driven; if someone calls to complain, police respond.
- Don't always issue citations—generally considered a social issue.
- Trying to find solutions; citation not best solution but in some cases needed.
- Fire department: Data from six locations where homeless have congregated for extended periods of time: In 2019, 39 fire calls; 98 EMS calls; for a total of 137 calls.
- Police: not possible to show data on impact of homelessness because don't track housing status.
- Fire department is limited on data. Medical calls protected by HIPPA.
- Questions about calls for service (Pegge McGuire). If calls to a particular location, can we draw conclusions about certain addresses? In a broad sense, greatest impacts of small group not tied to specific address with homeless. How to select an address? Not all misbehavior downtown is due to homelessness—could also be students or others. Could track type of offenses and share that info. Areas near campus and downtown have livability issues. Police don't track student status either.
- Illegal camping is specific offence but not tied to location/address. Trespassing data outside of city limits not included in this data.
- Pegge: If there is a behavioral health crisis related to drugs and/or alcohol, it would be helpful data for providing services. Small but chronic group impacts the community. Law enforcement cannot expand scope of questioning not related to the investigation. Jan Napack: In Daily police log: if not fixed address, is that homeless? Public police log on police webpage: these are highlights from the shift and supervisors review and it provides transparency but is not a complete accounting of all citations and actions taken. Example, if a citation is issued for a container of alcohol, the citation may have an old address or address for community outreach.
- Future trainings planned by Lt. Joel Goodwin on process and procedures regarding illegal camping.
- Illegal camping is complaint driven: A notice of violation is posted and a citation is issued if not resolved in time—the posting itself is not a fine or fee—it is just a notice. If the people move the camp there is no follow up.
- Pegge: appreciates police cooperation and support in not moving certain camps if near hygiene sanitation services to prevent the spread of COVID-19.
- Xan: HIPAA can be a barrier to sharing data—unless there is a clear intergovernmental agreement with CPD and Samaritan hospital and behavioral health to share specific data for special purposes for services. Would need to identify and prioritize small group of people to address their needs and help minimize issues in community. This is something this group could help with making recommendations to BOC to address problems. Julie Arena: This will be discussed at the next meeting—on types of collaboration, such as Hub and Spoke model—that Lt. Joel Goodwin will discuss next month.

IX. Vulnerable Population – Children. (Nicole Hobbs) Highlights:

- 2019 Data Jackson Street Youth Shelter: 78 homeless clients; 49 unstably housed clients.
- 2018-2019 Benton County School District Data: disparities found among certain populations (Hispanic, Black, Native Americans; Disabled). Philomath: half of homeless have disability; homelessness for rural students is increasing.
- School Data: Linn Benton Community College: 2019 survey: 558 participants: 53 percent of students experienced housing insecurity in previous year; 19 percent of students experienced homelessness in previous year.
- Population in transitional housing has extreme racial and ethnic disparities among highly vulnerable populations and safety concerns.
- Children in grade school and youth at community college have extreme racial and ethnic disparities and highly vulnerable populations.
- Comment: Veterans might stay with family when return but due to health issues could end up homeless but takes a while to access services.
- Andrea: Philomath is making efforts to house homeless students.
- Jan Napack: unstably housed or homelessness are risk factors for children to become homeless as an adult.

X. Housed Population Data. (Julie Arena). Racial and Ethnicity Disparities found among Rent-Burdened Households, especially among African American and Hispanic. Data from City of Corvallis report to HUD of entire population of Corvallis. Updated annually. 17,840 cost burdened households. 9,305 renters cost burdened; racial and ethnic disparities noted. Xan said County also has data available from Community Health Improvement Plan.

XI. Discussion on Data. (Jan Napack): Would like to see standardization in data sets with definitions and categories. This would be helpful with reporting data. Julie: definitions defined by funders, like the federal government; some categories are locked in and different based on funding stream.

- Next presentation on data systems will include discussion on coordinated entry with standardized data points.
- George: nothing in this data is surprising: Corvallis/Benton County are not exempt from social and racial injustice that is happening across the country. We can talk about data sources and where money comes from; but we know about how many people they are and where they come from; so how can we allocate our resources and how can we house and care for the most vulnerable as quickly and as efficiently as we can? Where do we go from here?
- Next month's presentation on services and gaps and what a model system looks like. Help shape how to prioritize data to move forward.
- Pegge: Concerning areas on the thermometer in red: There is no support or work being done—I would focus on these areas. For example, daytime drop in centers don't provide overnight shelter but are providing other services to so many people who need help but they don't get funding.
- Question: How to prioritize data, and don't allow lack of funding to drive vision? How can we get the most services available as quickly as we can?
- It would be nice to have summary of themes.

- Linda: Shocked to see how many disabled in wheelchairs in shelters. It is heartbreaking and expensive to address these issues.
- Nicole: Could have training on anti-racism and moving forward now that we've seen such racial and ethnic disparities, how to understand barriers and challenges so we can make recommendations to address these issues.
- Look into bringing instruction from OSU: Julie looking to get speaker on equity.
- Community services consortium in shelter world talk about fair housing and homelessness and do a lot of work in this area.
- Nicole: Training from PBS on anti-racism and education. A free webinar series from PBS about anti-racism in education. I attended the first session and I would highly recommend. https://www.pbs.org/education/blog/tools-for-anti-racist-teaching?fbclid=IwAR0K_5hwZKbAZUGWtohge-hm2totHPseL37BIT4LAm-Txz1n06jsvfnxNA
- Corvallis school district and county staff attended a training: Julie attended.
- Aleita: Corvallis sustainability coalition provides training: Aleita will provide a contact.
- Barbara Hanley: Megan McDonald, professor at OSU, has worked focusing on children with disabilities and could provide awareness. Her research focus is primarily children, but she could be a resource for consultation. Megan.MacDonald@oregonstate.edu
- Xan: Council of Governments has training resources—federally recognized aging resource center to provide services to respond to elder abuse and aging with disabilities. Pegge suggests their new director join HOPE.
- Linda: another obvious thing is how many of our homeless women are older; shocking to see 80 year olds homeless. More on fixed income and vulnerable.
- Pegge: Oregon housing and community services—moving to more non-congregate care, which will be very expensive.
- The Fair Housing Council of Oregon does this work.
- National Alliance on Homelessness and other groups. HUD pointed this out at a national conference on PSH last year.
- Andrea: Senior disability services encounter barriers and restrictions—need to overcome them. Check out this resource: <https://nhchc.org/clinical-practice/homeless-services/special-populations/older-adults/>
- Linda: Does homelessness lead to disability like being in wheelchair? Aging quicker article Andrea will share; healthcare is about prevention too.
- Other topics: Model housing; 10 year plan review (Jan); look at percentages and scale for impacts.
- Prioritizing based on the data regarding race or ethnic disparities? Xan: can support education for landlords; fair housing act; specific discrimination is illegal; outreach and education, such as informing realtors and associations and organizations. Equity is more component of mandate.
- George: Need about 4000-5000 units to house everyone who needs housing: how to deal with affordability issues? Make targeted investments in emergency services; housing options. Solving the affordability issue better for everyone.
- Email Julie if you have any questions.

XII. Meeting was adjourned at 6:08 pm.

Benton County & City of Corvallis
Home, Opportunity, Planning, & Equity (HOPE) Advisory Board



Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
541-766-0252 * Email: Julie.Arena@co.benton.or.us

HOPE MEETING AGENDA

Meeting location: Zoom or phone in

Join Zoom Meeting: <https://cscteam.zoom.us/j/91929383646>

Meeting ID: 919 2938 3646

One tap mobile: +12532158782,,91929383646#

Dial by phone: +1 253 215 8782

Meeting ID: 919 2938 3646

August 26, 2020 from 4-6 PM

AGENDA

- I. Welcome, Zoom Housekeeping, Overview of Agenda.....4 pm
- II. Public Comment* (10 minutes)4:05 pm
- III. Logistics and Updates.....4:15pm
 - a. Review and approve July meeting minutes
 - b. New board member introduction
 - c. Equity consultant update
 - d. Managing expectations of involvement
- IV. Recap of Data Presentation – highlights and takeaways.....4:30 pm
- V. Presentation on Models Systems of Housing, Services, and Care Coordination.....5:00 pm
- VI. Next Steps: September meeting presentation, priority topics and community engagement.....5:45 pm

*Public Comment: if you would like to make a public comment, please “raise your hand” in the Zoom meeting when you arrive or you can chat a message to the presenter. List your name and the general topic of your comment in the chat. Comments will be made in the order that people “raise their hand” or submit a chat. For people calling in from a phone line, there will be an opportunity for comment for participants who have called-in.

HOPE Advisory Board 8/26/2020 Meeting

Virtual Zoom Meeting

Julie Arena, HOPE Coordinator

Zoom Housekeeping

- All attendees are muted when they join.
- All attendees can unmute themselves and choose to be seen visually by clicking “Start Video” at the bottom of the screen.
- Public comment:
 - Type into the “Chat” area and say you want to make a public comment and on what topic.
 - For those on the phone, there will be an opportunity to comment, too.
- Questions during the meeting:
 - Type into the “Chat” area and send it to host, Julie Arena.

Meeting Logistics and Agenda

- 1. Agreements and Culture**
- 2. Meeting Overview**
- 3. Public Comment – other feedback options**
- 4. Logistical updates and vote to Approve 7/22 Minutes**
- 5. Recap of Data – themes and number of people**
- 6. Presentation today 8/26:**
 - Model Housing and Services Spectrum**
- 7. September Meeting Presentation:**
 - Current Services, Gaps, Efforts to Address Gaps**

Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **Type into the “Chat” and say you want to make a public comment and on what topic.**
- **For those on the phone, I will ask if there are any public comments from callers.**
- **Can also submit written comments via email to Julie.Arena@co.Benton.or.us**

Agreements for our culture + conduct:

Fun

Inclusive ✓✓

humor

Food ✓

Action/roll up sleeves

Change the face of Homelessness

honesty

Respect ✓

consensus

Think before you speak

Courtesy ✓

transparency

Recognize personal bias

Kindness ✓

time management

concise communication

Open minded ✓

opinions matter

data driven

Do your homework!

patent

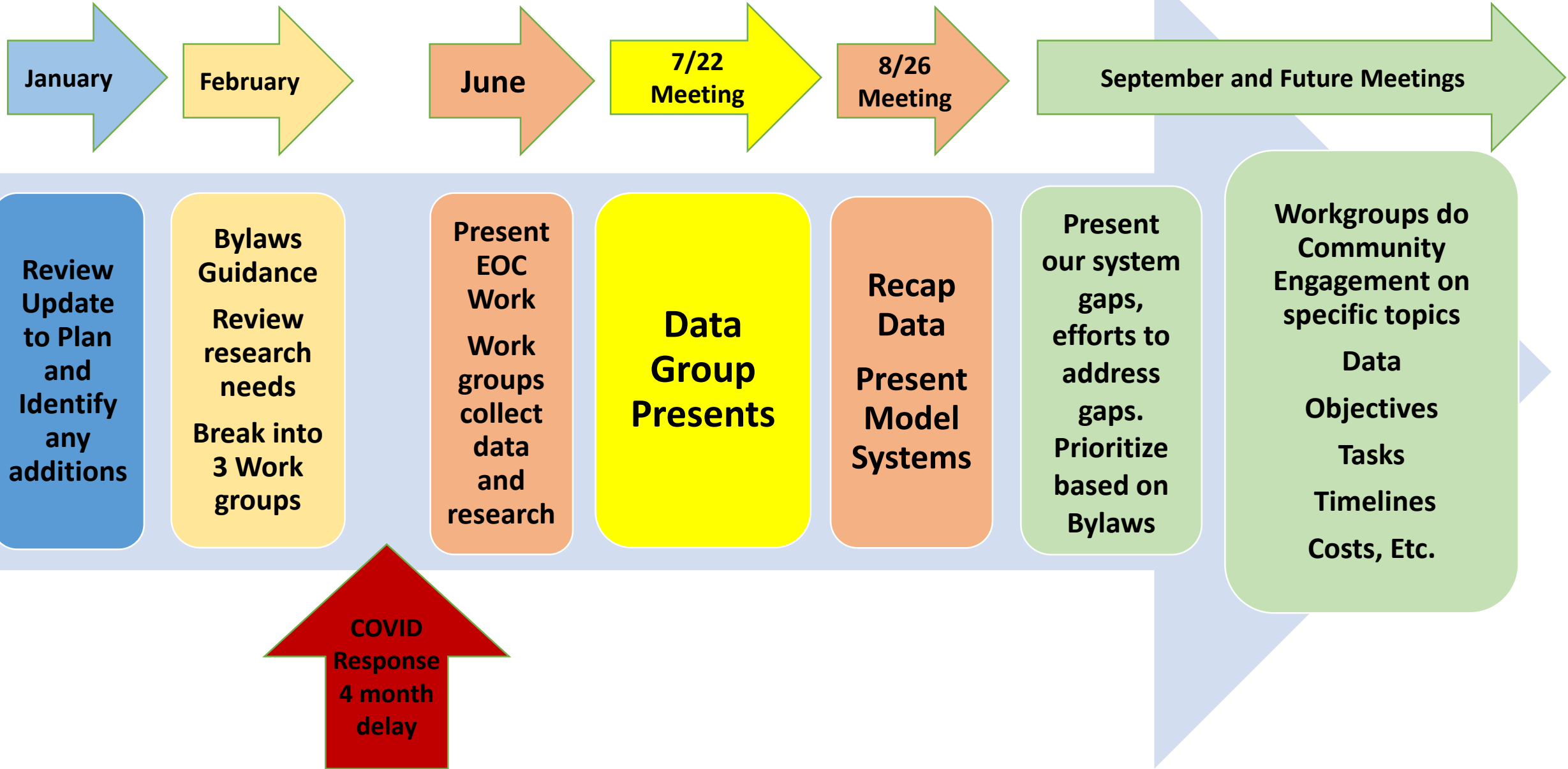
authentic

Valuing personal experience

dedication/work ethic

honor the expectations of
the work

HOPE Timeline – where are we now?



Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **Type into the “Chat” and say you want to make a public comment and on what topic.**
- **For those on the phone, I will ask if there are any public comments from callers.**
- **Can also submit written comments via email to Julie.Arena@co.Benton.or.us**

Logistics:

1. New board member, Lennox Archer
2. Vote to approve 7/22/20 minutes
3. Posting Video of HOPE meetings to HOPE Website
4. Managing Expectations of time, commitment, family, school-age children

Next...

Recap Data Presentation

- **Takeaways**
- **Number of individuals impacted**

Presentation:

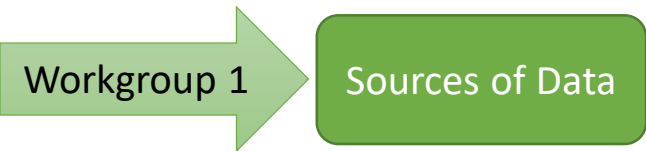
- **Model Housing and Services Spectrum**



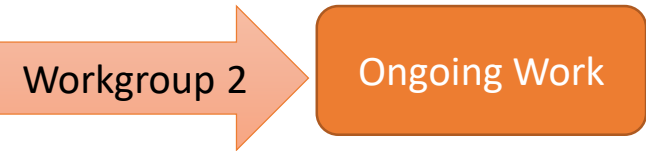
HOPE Bylaws will guide our work. Our Values are to :

- Use data to drive assessments, prioritization, and accountability.
- Take a comprehensive systems and multi-sector approach.
- Engage and involve the community, not just direct service providers. (This process will happen for topics in the future.)
- Prioritize vulnerable populations.
- Promote community safety for all.
- Promote racial and ethnic justice using a racial equity lens across all program recommendations.

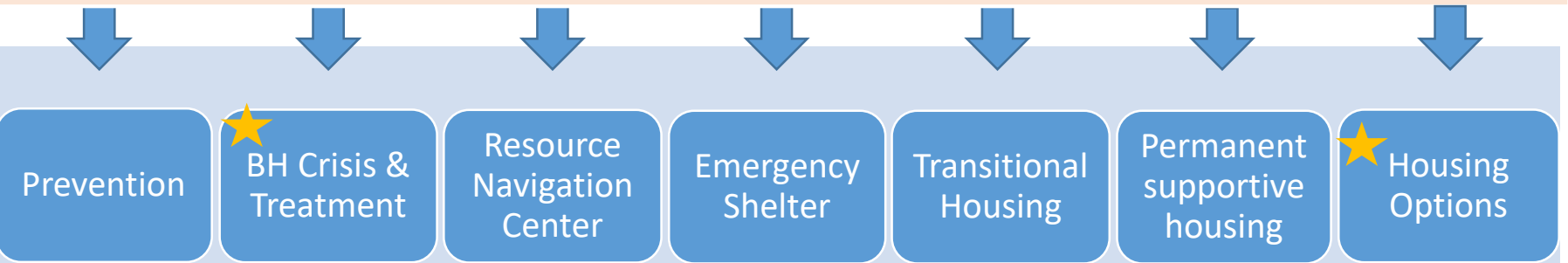
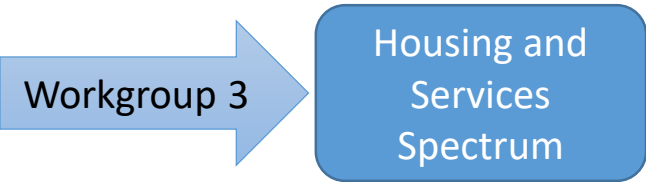
HOPE Housing and Services Model



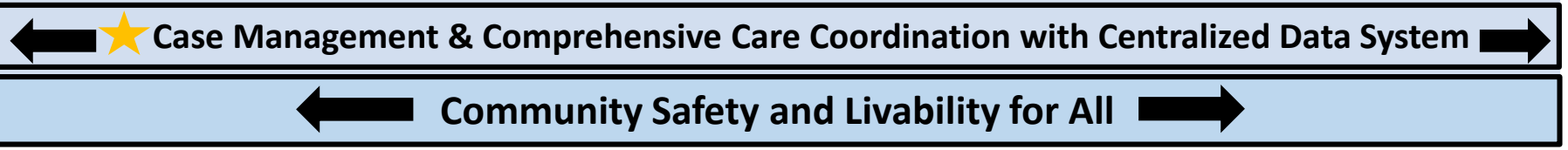
Workgroup 1 Goal: obtain available data to be data driven and prioritize vulnerable populations, safety for all, racial and ethnic justice.



Workgroup 2 Goal: outline current spectrum and work to address gaps in the spectrum.



Workgroup 3 Goal: find models of successful full spectrums of housing and services.



HOPE Board Ideas 1/28/20

★ 5 Keystone Strategies:
Strengthen Law Enforcement and MH partnership

<ul style="list-style-type: none"> • Surveillance for housing insecurity • Education and outreach • Training for professionals 	<ul style="list-style-type: none"> • Immediate response, care, and treatment • 24 hour team on-call • Simultaneous MH and SUD treatment 	<ul style="list-style-type: none"> • Permanent resource center open 24/7 • Intake, assessment, services • Reentry case management from corrections 	<ul style="list-style-type: none"> • Permanent year-round shelters for all populations, low and high barrier • Open 24/7 with resources 	<ul style="list-style-type: none"> • Car camping, microshelters, tiny villages, managed tent camping • Residence halls 	<ul style="list-style-type: none"> • Increase PSH • Respite bed capacity • Rent assistance • Medical and behavioral support 	<ul style="list-style-type: none"> • New construction requirements • Permitting/SDC relief for affordable housing • Tiny home villages • Infill/high density construction
<ul style="list-style-type: none"> • Advocacy, Education, and Outreach ★ • Balance between incentives and behavior for accountability and safety for all • City and county funding for case management, housing navigators, and oversight 						

Data Recap from 7/22/20 Meeting

- Summary of takeaway points from data
- Numbers of Individuals affected in each area

Data Work Group Goal: obtain available data to be data driven and prioritize vulnerable populations, safety for all, racial and ethnic justice.

BH Crisis & Treatment, Response

Resource/Navigation Center

Emergency Shelter

Transitional Housing

Permanent Supportive Housing

Housing Options and Homeless Prevention

Case Management & Comprehensive Care Coordination with Centralized Data System

Samaritan
Benton County Health Dept.
Corvallis Police Department
Corvallis Fire Department

Corvallis Daytime Drop-in Center (CDDC)

Men's and Women's Shelter
Jackson Street Youth

COI
Corvallis Housing First
Unity Shelter: Micro-shelters
Jackson Street Youth

CHF

CSC prevention assistance
LBHA vouchers
School Districts
LBCC

Corvallis CDBG data

Bylaws: Use data to drive assessments, prioritization, and accountability.

- **Prioritize vulnerable populations.**
 - Vulnerable: currently without housing and hygiene access, disabled, behavioral health issues (substance use disorder or mental illness), veteran, elderly, youth.
- **Promote community safety for all** – look at law enforcement and fire department data to show where safety concerns occur on the housing spectrum.
- **Promote racial and ethnic justice** – look for racial and ethnic disparities across the housing and services spectrum.

Findings:

- The homeless population has **severe racial and ethnic disparities**, especially for Native American and Black individuals.
- The homeless population has a **disproportionate number of extremely vulnerable populations**, including those with a behavioral health diagnosis, disability, veteran status, or LGBTQ identity.
- The homeless population experiences a **burden of safety concerns**, including lack of hygiene resources like a toilet, sink, or shower and no reliable access to heating/cooling or a locking door. A **disproportionate number of homeless individuals are also fleeing domestic violence**.

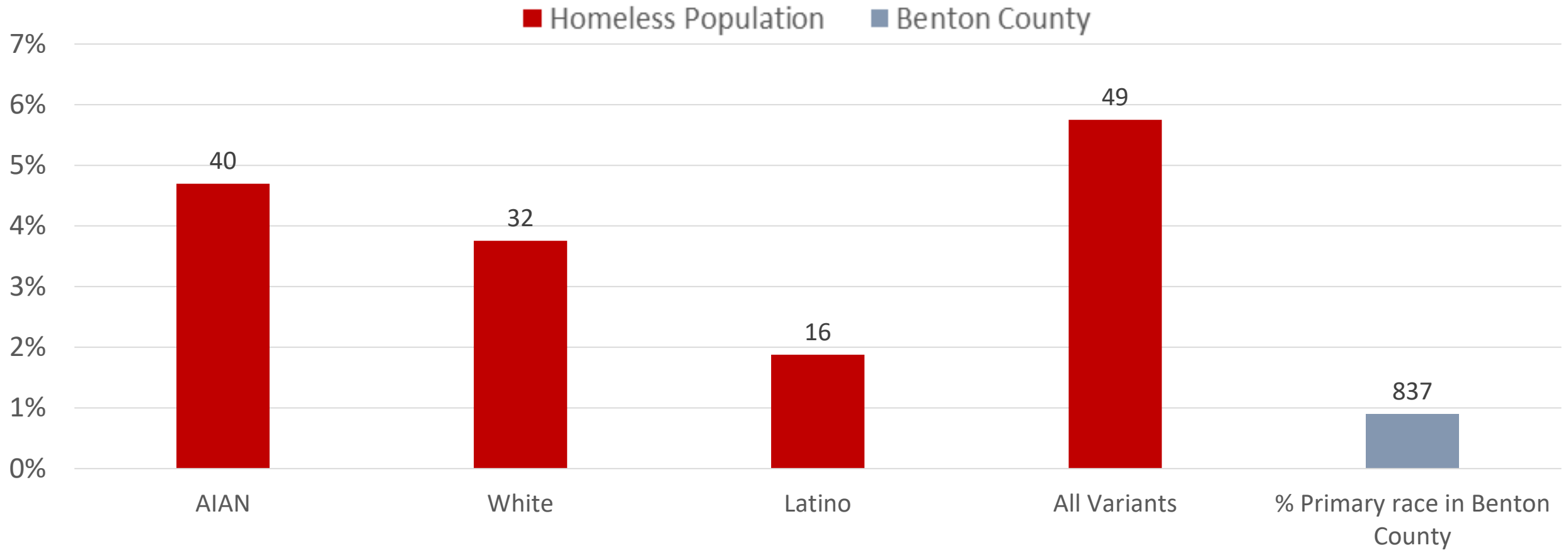
Goal:

Analyze the disproportionate percentages from the Data Presentation to quantify the number of individuals impacted.

- Some limitations:
 - Organizations use different tracking systems to identify and record individuals. Categories including race, disability, etc. do not have a set definition and may differ between organizations.
 - Data on certain characteristics, including LGBTQ identity and behavioral health factors, are not consistently tracked.
- Some examples...

New Visitors to CDDC (Jul 2019 to Jun 2020) by Primary Race/Ethnicity and by Subcategory

AIAN Population as a Percentage of Total New Visits



AIAN = American Indian/Alaskan Native

All variants includes White, Latinx, Black/African American, Asian, and Multi-Racial.

Ethnic Self Identification at Men's (179) and Women's Shelter (57) in 2019

	% Men's Shelter Population	# of Men (approximate)	% Women's Shelter Population	# of Women (approximate)	% County Population
White	80.8%	140	90.8%	54	86.5%
Hispanic	8.8%	16	9.3%	5	7.8%
Native American	13.5%	24	16.3%	10	.9%
Asian	1.7%	3	1.8%	1	7%
African American	5.7%	11	8.4%	3	1.2%
Pacific Islander	2.5%	4	0.4%	1	.3%

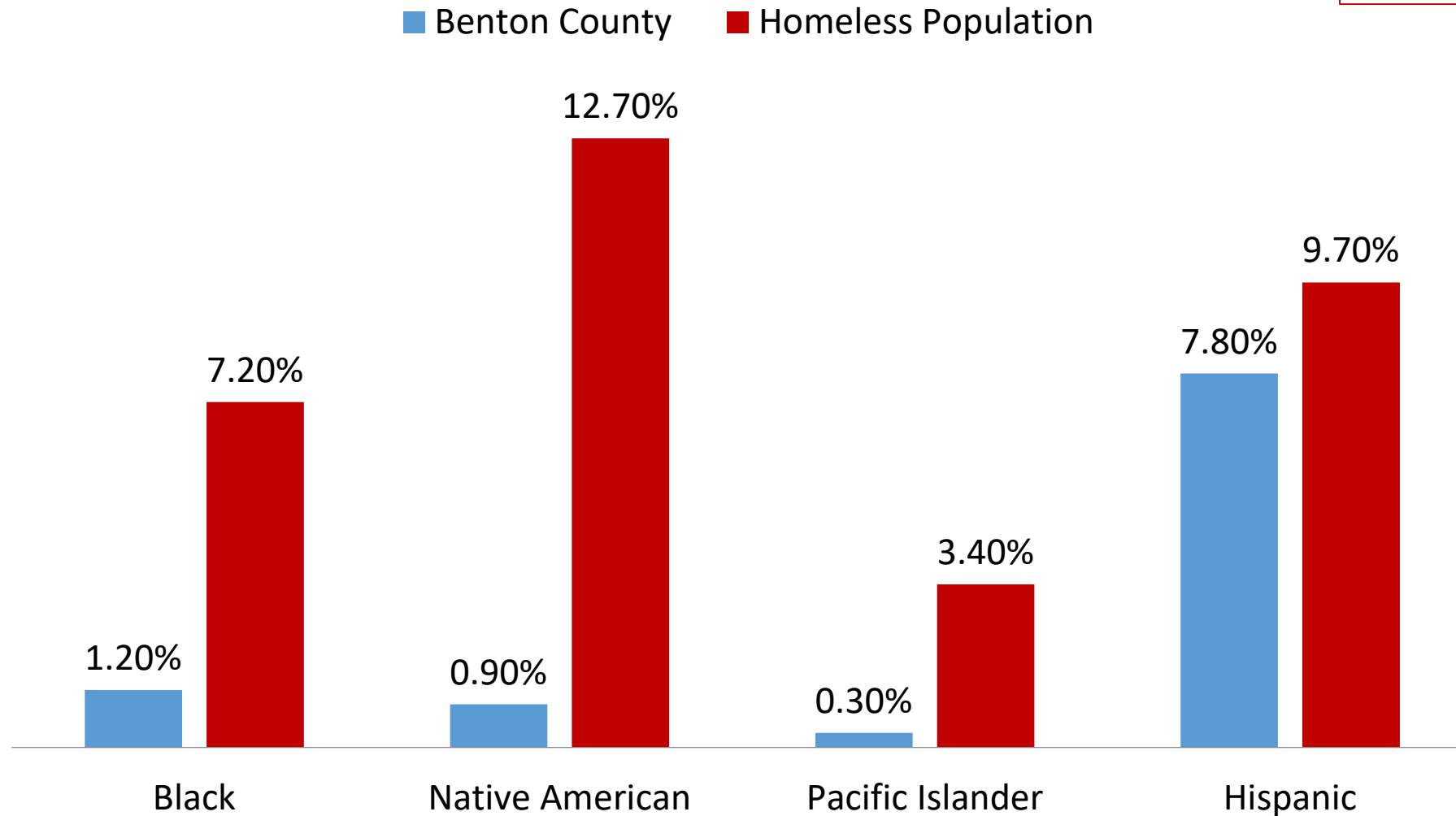
Note: Individuals could identify with multiple ethnic groups if desired so total % is greater than 100%. Current 11/10/2019

Observations:

- Relative to the general population, **NATIVE AMERICANS** are **SUBSTANTIALLY** overrepresented in BOTH the male and female homeless populations.

Racial and Ethnicity Disparities in homeless population: PIT Count

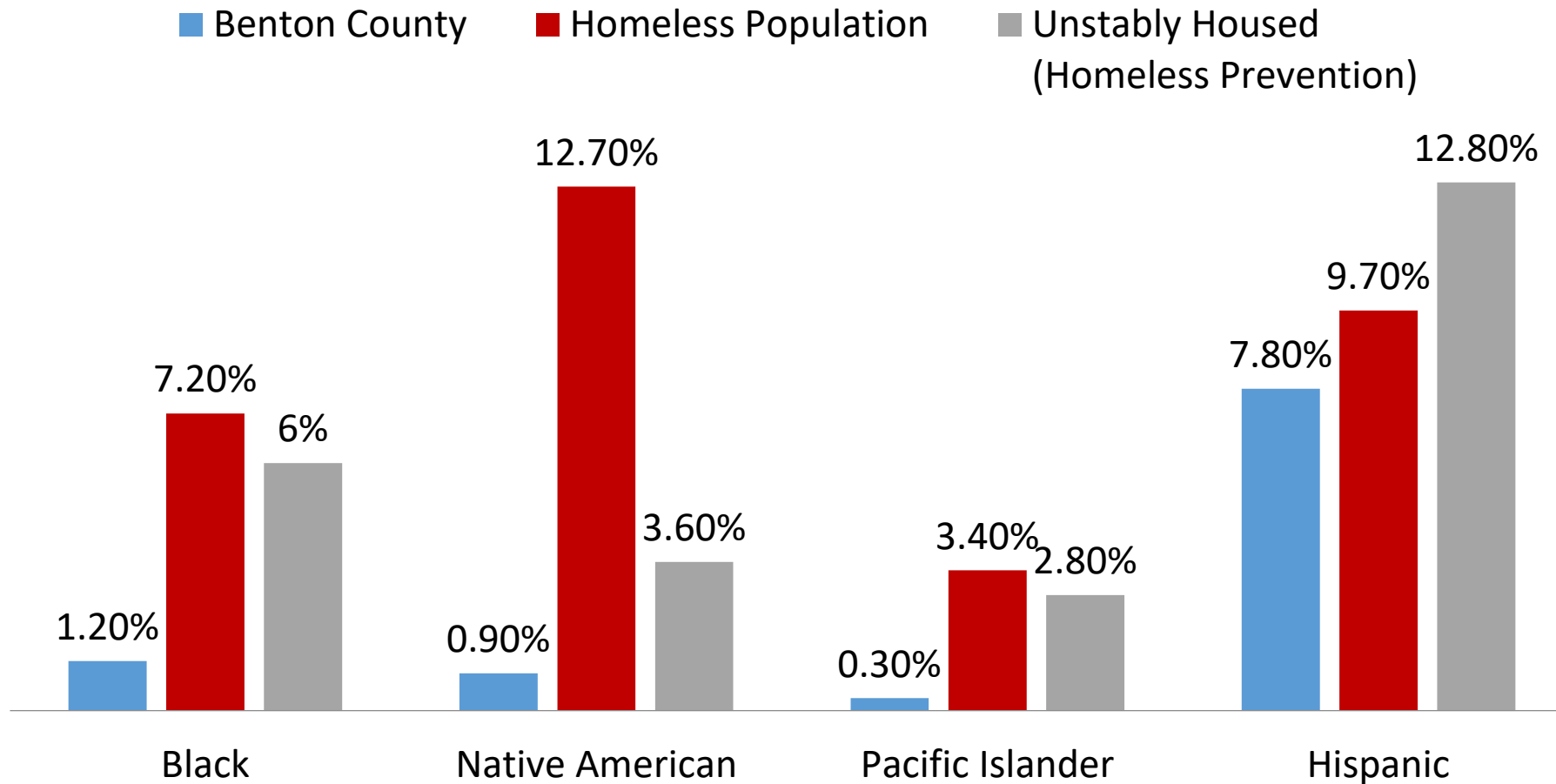
**248 Homeless
Individuals**



**Data from PITC 2020 records*

Racial and Ethnicity Disparities in Unstably Housed Population: CSC Homeless Prevention Data

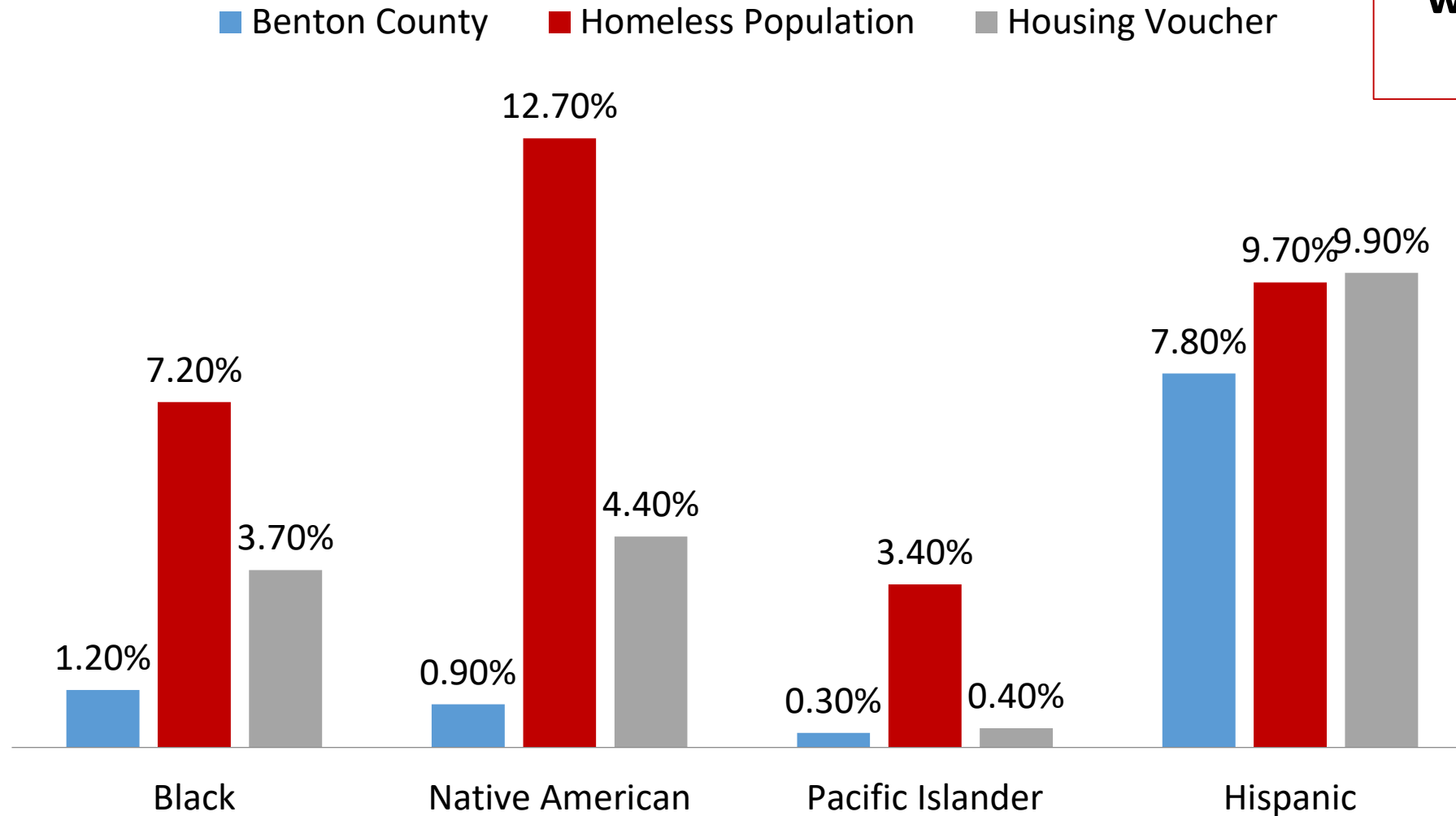
250 Unstably Housed Individuals



*Data from CSC Homeless Prevention records

Racial and Ethnicity Disparities with Low-Income, Housing Voucher Population

**726 Individuals
with Housing
Voucher**

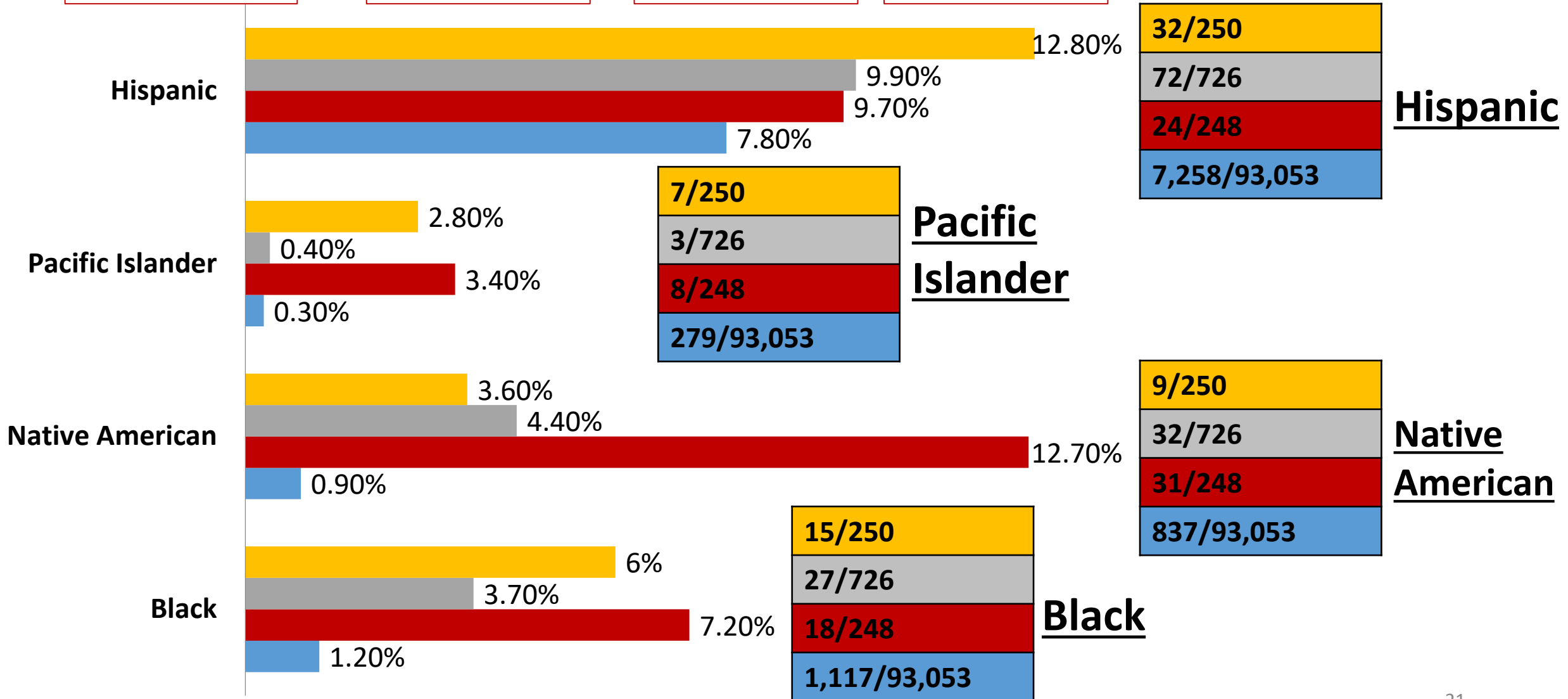


**Data from Linn Benton Housing Authority voucher records*

Racial and Ethnicity Disparities across populations

■ Unstably Housed
 ■ Housing Voucher
 ■ Homeless
 ■ Benton County

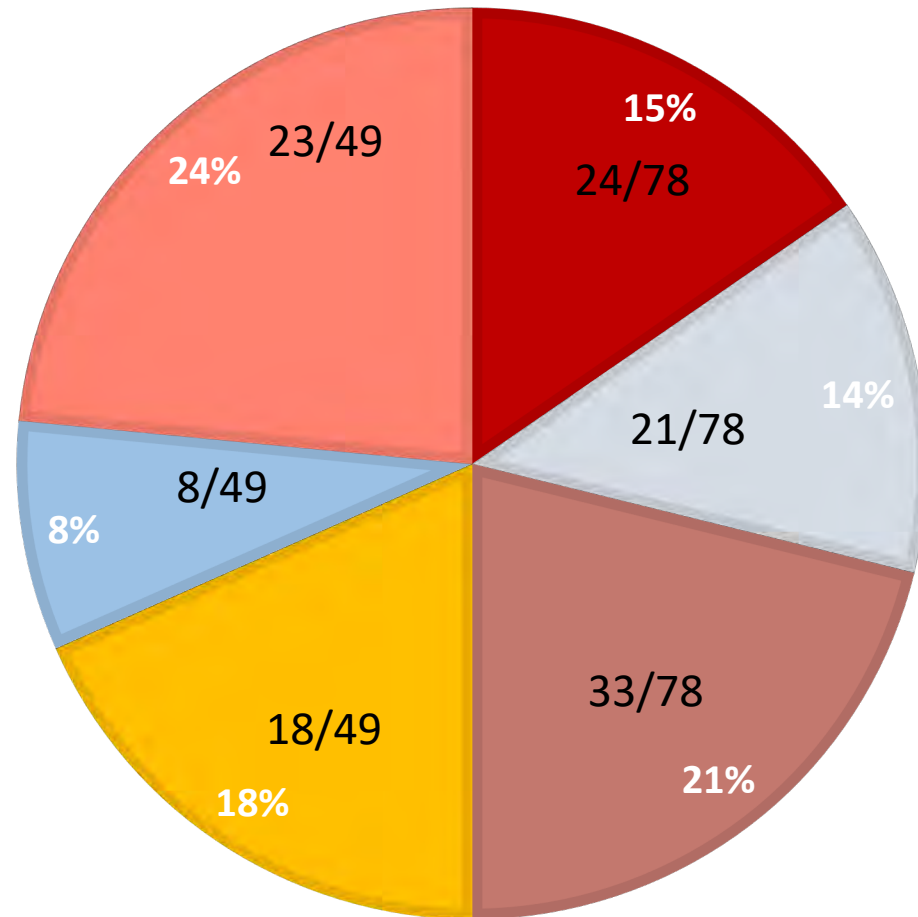
250 Individuals
 726 Individuals
 248 Individuals
 93,053 Individuals



*Data from Linn Benton Housing Authority voucher records, CSC Homeless Prevention records and PITC 2020 records

JACKSON STREET YOUTH SERVICES: FLEEING DOMESTIC VIOLENCE

- Fleeing DV and Listed Homeless
 - Homeless Unknown
 - Not Fleeing DV and Unstably Housed
- Not Fleeing DV and Listed Homeless
 - Fleeing DV and Unstably Housed
 - Unstably Housed Unknown



**33% fleeing DV =
42 children fleeing
DV out of 127 total**

**Compare to
Benton County 2017-2021 CHIP data:**

**4% of people in Benton County
experience domestic violence**

Where do Inequity, Vulnerability, and Safety align on our Housing and Services Spectrum?

Values for Prioritizing	Homeless: Data from PIT	Homeless: Data from CDDC, Emergency Shelters, School Districts, JSYS	Transitional Housing Data from COI: Homeless or Housing insecure	Housing & Homeless Prevention: Data from CSC and LBHA
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Vulnerable Populations	189/248 disabled 47/248 vets 25/248 LGBT	43 out of 251 homeless children 509J with disability 9 out of 19 homeless children in Philomath with disability 19 out of 78 homeless children at JSYS are LGBT, 13 have disability	210/341 disabled 129/341 medically fragile 34/134 veterans 105/341 children 39/341 LGBT	
Safety	87/248 Domestic Violence	42 children fleeing domestic violence out of 127 total (JSYS)	159/341 fleeing domestic violence	

August Meeting Presentation:

Model Systems of Service Delivery and Shelter

- Recommended model based on mixture of the 10 year Plan Update, the Econ NW study, and the National Alliance to End Homelessness Recommendations.
 - Jim Moorefield (HOPE Co-Chair) and Andrea Myhre
- Successful Models of Coordinated Entry and Care Coordination
 - Yuba, CA coordinated entry system – Reece Stotsenberg (HOPE Co-Chair)
 - Hub and spoke model of care coordination between existing community partners – Lt. Joel Goodwin

Best Practices:

- Start at the beginning, and ask: what is it we're trying to trying achieve?
- "Everyone in Benton County should have the opportunity to live in decent, safe, and affordable housing." (HOPE Advisory Board Bylaws)
- Make sure everything we do serves and aligns with that vision

How do we fulfill that vision? Systems Change

- The HOPE Advisory Board will "Take a comprehensive systems and multi-sector approach." (Advisory Board Bylaws)
- Systems change addresses root causes and requires fundamental changes to policies, practices, and relationships in order to achieve positive and sustainable social gains.

Behavioral Health Experts support a systemic approach:

- Per SAMHSA tip sheet 55, an integrated multi system approach when addressing the plight of the unhoused is essential.
- Applied Systems Thinking Journal 10/07 asserted that a systemic approach that is multifaceted was fundamental when attempting to help the unhoused

How is the model we're about to look at new or different?

- We blended the 10 year Plan Update, the Econ NW study, and the National Alliance to End Homelessness Recommendations.
- Individuals without a place to live are considered in crisis.
- All services and beds for unhoused community fall under Crisis Response Resources.
- Crisis Response Resources are aligned because they serve the same population.

A Framework to End Homelessness

Ending homelessness by addressing the root causes of homelessness by aligning systems to assure safe, healthy, and affordable housing for all Benton County residents.

Crisis Response Resources

Providing safe, accessible, and well-resourced crisis response and emergency support like food and day programs while someone is homeless.

Street Outreach and Rapid Response

Emergency Shelter

Emergency temporary or transitional housing and ongoing supports to move someone out of homelessness. Emergency shelter is a last resort, not a long-term solution. Examples:

- emergency shelter (low barrier)
- vehicle camping
- managed camping
- residential rehabilitation
- medical respite
- micro-shelters

Resource Center

Location open year-round daily with on-site providers to enroll people in programs and support individuals to transition out of homelessness.

Housing

A safe and decent place to live for everyone. Provision of ongoing supports to keep someone out of homelessness.

Examples:

- **Permanent Supportive Housing**
- **Rapid Re-Housing**
- **Targeted Services for High Needs Individuals (like FUSE or HUMS models)**


Community Integration & Neighborhood Belonging

Full participation in community life and the feeling of attachment to the neighborhood. Prevents entry into homelessness. Examples that facilitate integration and belonging:

- Addiction Support
- Treatment
- Belonging Centers
- Education
- Primary Care
- Faith Groups
- Counseling
- **Increasing Employment & Income**
- Public Health
- Community Health
- Recreation
- Peer Support
- Family
- Housing type
- Livable neighborhoods

Data Collection and Coordinated Entry

BEST PRACTICES: Equity, Trauma Informed Care Approaches, low-barrier, Housing First, Individualized, Coordinated Services

Emergency Response and Shelter	Transitional Stabilization	Housing
BH Crisis Response	Micro-shelters	Different housing options
Rapid Street Response	Car/RV	PSH
Street Outreach	Temporary housing	Tiny home villages
Shelters, safe locations for tent/car	Residential treatment	Housing First
Resource Center		Place-based voucher units
		
Data Collection & Coordinated Entry and Assessment		
HUB model with law enforcement and providers		
Targeted services for FUSE/HUMS population		Support and Prevention
Case Management for those who need it		

Model of Crisis Response Services

Co-location of services and emergency beds at one location:

- On-site services: individual case management, behavioral health access
- Low barrier entry
- Sleep and rest areas:
 - Congregate shelter beds: Harbor of Hope in the Portland Metro Area is the latest iteration of shelter downtown and asserts all these as fundamental aspects.
 - Microshelter villages: Rogue Retreat in Medford offers emergency and transitional options with case management. On-site services at a microshelter village.
 - Managed tent/pagoda camping: Eugene's Rest Stop program.
- Food and hygiene areas
- Personal storage
- A medical connection
- Pets and partners welcome
- Shower and laundry access

Model for Coordinated Access and Entry: Yuba, CA

Reece Stotsenberg, HOPE Co-Chair

Why look at Yuba's system?

Their data shows it is successful in housing people.



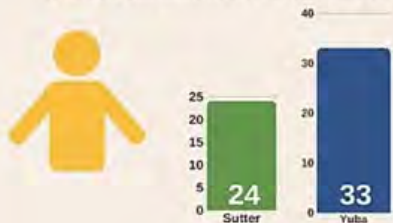
Regional Homeless Update

March 2020

New Households with Children entered into HMIS



New Households without children entered into HMIS



Households connected to shelter



Monthly
March 2020

14 Forward: 9
Better way: 18
H2H: 1
The Depot: 13
The Mission: 0

Total Since
9/1/17

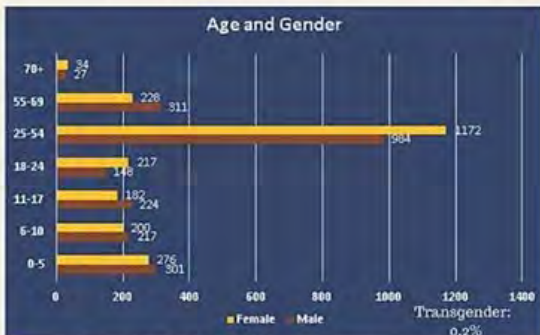
14 Forward: 232
Better Way: 64
H2H: 38
The Depot: 472
The Mission: 108

Total entered into HMIS since 9/1/17

Family Units
Total Children
Sutter: 320 604
Yuba: 380 791

Single Individuals
Sutter: 673
Yuba: 1122

Total People entered into HMIS: 4,530



Exits from Homelessness



Monthly
March 2020

Sutter:
Individual: 11
Family: 8
Yuba:
Individual: 3
Family: 12

Total Since
9/1/17

Sutter:
Individual: 131
Family: 197
Yuba:
Individual: 215
Family: 300

See attached form for HUD homeless Definition



Regional Homeless Update

Total Since 9/1/17

Demographics



5% of Clients
Were new to Yuba/Sutter
region at intake

Top 3 Reasons for Becoming Homeless

Unable to pay rent/mortgage
Lost job/unemployed
Family household conflict/break up divorce

Average Income



Individual: \$490 (47%)
Family: \$848 (89%)

Percentage with Medical Benefits 88%

Percentage of renters overburdened:

Yuba: 53.9% Sutter: 51.3%

Vacancy rate:

Yuba: 8% Sutter: 6%

Life Skills Offered

Classes

AA Meeting
Anger Management
Applications and Presentation
Computer Lab
Effective communication
Effective Interviewing
Employment Readiness
Employment training
Healthy Habits
Housing Skills
Job Searching
Job Training
NA Meeting
Nutrition
Ready to Rent
Self Discovery/People Skills
Team Building
Time & Money Management
Understanding Employment and Your SSI

Services

Behavioral Health Counseling
Hair Cuts
Health and Human Services
Legal Assistance
Medical Benefit Enrollment
Support Group
Street Nurses
Social Security

Yuba County
Sutter County
Both Counties

Classes: Teaching self-sufficiency skills
Services: Providing on-site assistance

Monthly Offered and Attended



Sutter:
Offered 13
Attended 50

Yuba:
Offered 16
Attended 139

All data is self disclosed
*Household - Family Unit or Unaccompanied Individual
New figures reflected due to data quality improvement

What is Coordinated Access?

Coordinated Access (CA) is a process through which individuals and families experiencing homelessness or at risk of homelessness, are provided access to housing and support services, based on a standardized set of procedures for client intake, assessment of need, and matching and referral to housing.

Coordinated Access Process

Clients
(Homeless & at Risk)



Access Points

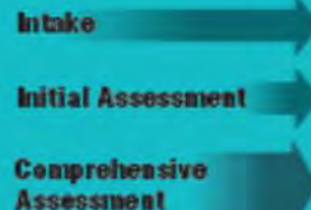


Client accesses a single entry point where they are registered.

Initial
Triage

Diversion

Assessment



The client is screened using an assessment tool to determine their needs.

Prioritization



Based on the priorities set by communities and the assessment, the client is ranked on a priority list.

Coordinated Access: Key Objectives

1. Help communities ensure fairness and prioritize people most in need of assistance.
2. Help more people move through the system faster.
3. Reduce the number of new entries into homelessness.
4. Improve data collection and quality.



Data Collection & Management

A key function of Coordinated Access is ongoing data collection and management.

Matching & Referral
HOUSING & SERVICES



Clients are matched to and offered housing appropriate for their needs.



Employment and
Social Development Canada

Emploi et
Développement social Canada

Canada



WHERE IS THE PROGRAM LOCATED?

Serving Yuba County

Ric Teagarden Life Building Center
131 F Street, Marysville
Monday-Wednesday, 9 a.m.-1 p.m.
(530) 749-6811

Serving Sutter County

Hands of Hope
909 Spiva Avenue, Yuba City
Monday-Thursday, 11 a.m. - 5 p.m.
(530) 755-3491

WHAT IS HOMELESS COORDINATED ENTRY ?

STREAMLINED ACCESS - A unified approach that governs how people experiencing homelessness access the assistance available in the community.

STREAMLINED PROCESSES - Instead of entry policies established program-by-program, there is one policy and process for the entire system.

IMPROVED OUTCOMES - By providing focused and intentional services, and reducing duplication of effort, average length of time homeless and the number of unsheltered homeless individuals will reduce.

WHAT SERVICES ARE PROVIDED?

GOAL SETTING AND TASK MANAGEMENT ASSISTANCE

One-on-one assistance to participants who desire to elevate their situation, reduce barriers, reach their goals and obtain and retain permanent housing.

EMPLOYMENT ASSISTANCE

People skills training, resume and application assistance, interview skills, support and encouragement in finding employment.

EDUCATION AND SUPPORT GROUPS

Workshops and life-building assistance to participants on topics such as budgeting, safety, tenant/landlord etiquette, nutrition, anger management and smoking and/or substance use cessation.

BASIC NEED ASSISTANCE

Basic need assistance, such as showers, laundry and connection to food and healthcare resources.

WHAT ARE THE KEY PROGRAM COMPONENTS?

ASSESSMENT & CASE MANAGEMENT

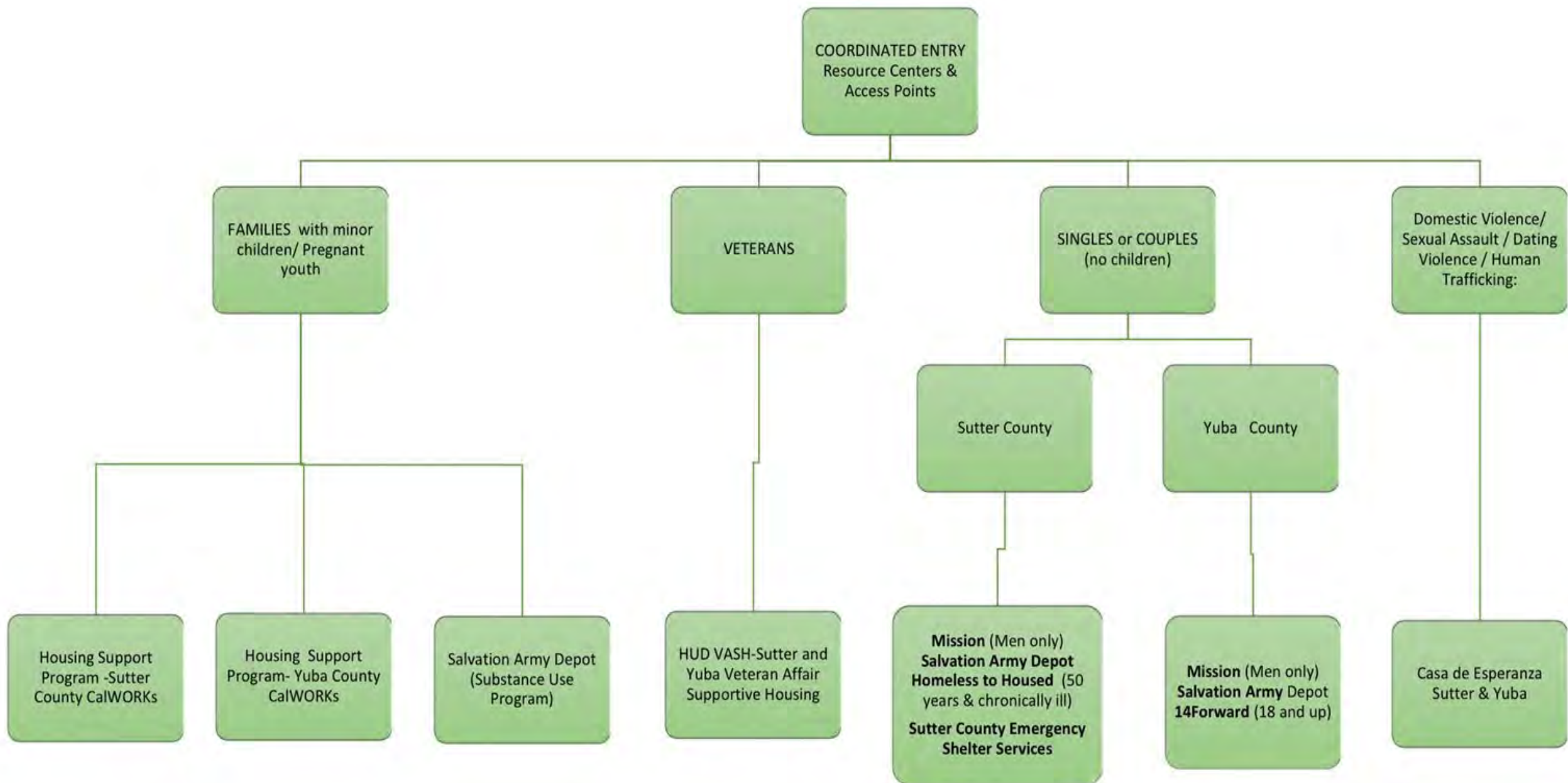
Through targeted assessments, participants will be prioritized based on vulnerability. Specialized case managers will be assigned to guide and support participants as they access services and move toward self-sufficiency and permanent housing.

COORDINATION OF SERVICES ON-SITE

Agencies will offer services at Coordinated Entry, reducing access barriers and increasing outcomes.

COORDINATION OF SERVICES OFF-SITE

When services can not be provided on-site, a referral process and one-on-one assistance will be given to connect participants to necessary services.



Process Overview and Workflow: the path a household would follow from initial request for housing to permanent housing placement.

Step 1: Connecting to the Coordinated Entry Process/Initial Request for Services

To ensure accessibility to households in need, the coordinated entry process provides access to services from multiple, convenient physical locations. Households in need may initiate a request for services in person through any of the designated coordinated entry locations

Step 2: Coordinated Entry Assessment

Assessors will complete the coordinated entry assessment with the household. The assessment includes the collection of HMIS Universal data elements as well as administering the standardized vulnerability assessment tool. Assessors have the option of completing the assessment directly into the HMIS System (which is strongly encouraged) or administering a paper version to be entered into HMIS at a later time depending on the logistics of the agency's operation. Data collected on paper should be entered into HMIS within (3) business days. Entry into HMIS Automatically enters the household onto the queue.

Step 3: Case Management Match

Information gathered from the assessment is used to determine which level of case management intervention is best suited to end the household's homelessness. Scoring from the assessment tool matches household's to a level of case management intervention and will be reflected by the households positioning on the queue. Case management will be offered by Sutter County Health and Human Services, Yuba County Health and Human Services, or Hands of Hope. Services are person centered and it is recognized that the initial match may not be appropriate for the household.

Step 4: Housing referral

Completion of the Coordinated Entry Assessment results in the household being placed on the queue. On identifying a case management intervention, the case manager will work closely with the household to remove housing barriers. Case managers will provide eligible referrals pulled from the queue, to the receiving programs for housing services. A case manager meeting will be conducted weekly to review active cases and make housing referrals based on prioritization score and date of assessment.

Model for Care Coordination – the “Hub”

- Lieutenant Joel Goodwin, Corvallis Police Department

What is the HUB model?

Rapid mobilization of multiple agencies in a collaborative problem solving approach:

- Hospitals
- Service Providers
 - Schools
- Mental Health
- Law Enforcement
- Housing Services
- Other Government Services

Public Safety Canada:

“The Hub Model is not a service delivery mechanism, but rather a way of **utilizing and mobilizing the systems and resources already in place** in different, unified, and dynamic ways to address specific situations of elevated risk, for which an **integrated approach is required**. The Hub Model process operates from a risk-driven notion rather than an incident-driven response.”

<https://www.publicsafety.gc.ca/cnt/cntrng-crm/crm-prvntn/nvntr/dtIs-en.aspx?i=10015>

Where has the HUB model been used?

Saskatchewan

Ontario

Chelsea MA

12+ cities in MA

2016 Article on Hub model:

<https://cfbsjs.usask.ca/documents/FINALArticleNilsonCanadasHubModel.pdf>

Is it successful?

100 Most Dangerous Cities: Chelsea MA

2013: #11

2014: #11

2015: #38

2016: #46

2017: #58

2018: #83

2019: N/A

How does it work?

- Four filter method:
 - Outside of HUB – is a multi-disciplinary approach needed?
 - Anonymized case presented to HUB (demographics, risk factors, etc)
 - If agreement on suitability, additional information is shared and agencies able to provide assistance are identified
 - After the meeting, assisting agencies coordinate a response
- Assisting agencies contact person in need within a few days
- Updates provided on previous cases

What are the benefits?

- “Silo Buster” – stronger collaboration and more trust among existing organizations
- Integrated care makes efficient effective use of resources
- Can be implemented with services already present in the community
- Is adaptable to community needs
- Can add new resources as they become available
- Mechanism for a collaborative responsibility for safety and well-being

How much does the Hub model cost?

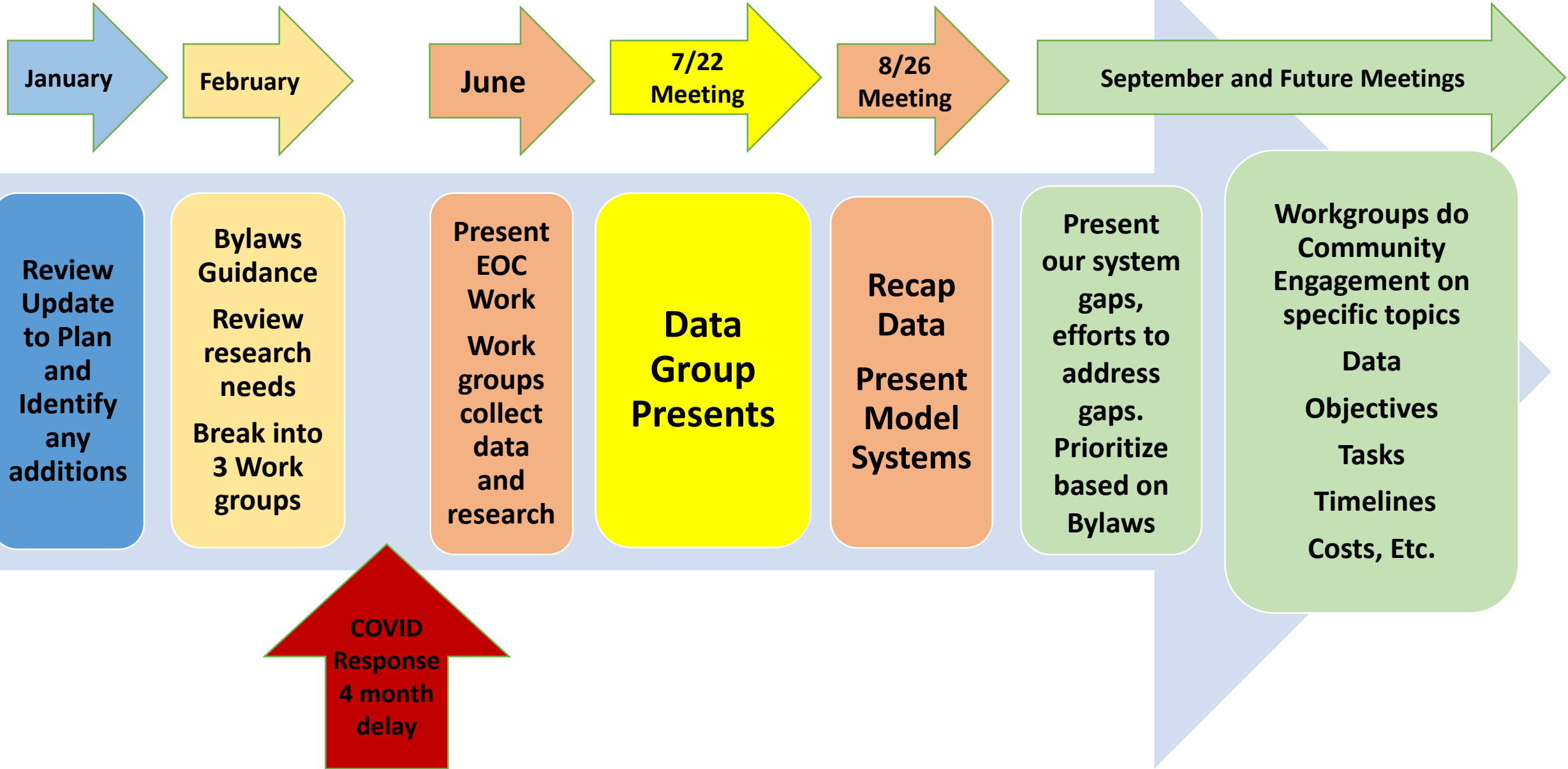
Conclusions – what is recommended?

- Aligning Crisis Response Resources is a recommended model and works in practice (co-location of services with emergency beds)
- Coordinated Entry and Care Coordination between Providers
 - Data collection and outcomes are improved
 - Hub model shows success with increased safety and is relatively easy to implement
- Permanent Supportive Housing is necessary to prevent return to homelessness (National Alliance to End Homelessness)

September Meeting Presentation: Current Housing and Services Spectrum

- Existing Resources
- Gaps in our system of housing and services
- Efforts in progress to address gaps in our system

HOPE Timeline – where are we now?



Questions?

- Email: Julie.Arena@co.benton.or.us



Home, Opportunity, Planning, and Equity (HOPE) Advisory Board Meeting Minutes August 26, 2020 from 4 pm to 6 pm Zoom Meeting



Members Present: Florence Anderson; Catherine Biscoe; Karyle Butcher; Bruce Butler; Bryan Cotter; Joel Goodwin; George Grosch; Barbara Hanley; Aleita Hass-Holcombe; Nicole Hobbs; Charles Maughan* (Corvallis City Council); Jim Moorefield* (Co-Chair); Andrea Myhre; Jan Napack* (Corvallis City Council); Reece Stotsenberg* (Co-Chair); Lennox Archer

Members Excused: *Xan Augerot (Commissioner, Benton County); Anita Earl; Christina Jancila* (Business Associate); Pegge McGuire* (CSC); Linda Tucker.

Staff Present: Julie Arena (Benton County Health, HOPE Coordinator); Paula Felipe (Benton County Public Health, recorder).

*Executive Committee Members.

- I. **Welcome and Introductions:** Julie gave an overview of the agenda, which includes a recap of data and a presentation on model housing and services spectrum. She reminded members of culture and conduct agreement, which includes being inclusive, respectful, kind, open minded, transparent, professional, and data driven. This is our sixth Advisory board meeting. We were delayed for 4 months due to the pandemic and reconvened in June. The September meeting will focus on current services, gaps, and efforts to address gaps. Welcome new board member Lennox Archer!

- II. **Public Comments (limited to 2-3 minutes).**
 - Chris Butcher: I would like to see more requests from the public for data, so public could assist in gathering and presenting data. Would like clarification on permanent housing and sustainability, including housing for physically and mentally disabled. Those allowed to park vehicles in middle of summer, what happens when winter arrives. Concerned about fuel shortages and wants resources consolidated to promote safety and access. Clarify the mission on helping homelessness: like to see consideration given to the cause and effect more than emotion. Look at demographics and consider sustainability; many need more than a roof. They also need tools, workshops, resources and support groups to better their situation and skill building workshops. (Note: Chris will submit his full statement to Julie to share with the board).
Julie replied that HOPE is looking at long-term planning and policy considerations for both the city and county.
 - Terry Homer: Speaking as a member of the newly formed neighborhood committee, West hills and on the safe camp steering committee, have received a conditional use permit for safe camping, which maybe be a model for other similar encampments throughout the county. It would be wonderful if neighborhood surrounding area can get together and meet regularly. Some neighbors meet with the church steering committee so we can seek to resolve issues in real time. Important to understand what is happening. Jan Napack replied: Thanks to the neighborhood association. Good job and you provide a model for us to move forward.

- III. **Approval of Minutes:** **MOTION** was made by Joel Goodwin to approve the July 22, 2020 Minutes; Seconded by Jim Moorefield. Vote and Roll Call taken. **MOTION** passed.
- IV. **Videos of HOPE Meeting to be uploaded to Website.** Members discussed putting all meeting videos on the website. There were no objections heard. Some members said it would promote transparency, equity, and access—especially for those in rural areas. Since it is public record, no need to take a vote on it. Jim and Reece agreed. So, the zoom meeting videos will be posted to the HOPE website.
- V. **Acknowledging Back To School issues.** Some members will be providing home schooling and we understand these are challenging times for our members who are parents. Please reach out to Julie if board members are having a difficult time with workload. No judgement involved as Julie understands family responsibilities and need to take care of ourselves and families during these difficult times. We may need to adjust the expectations of how quickly the board can move during a pandemic with children at home.
- VI. **Recap of data Presentation:** Thanks to Nicole Hobbs for the great executive summary and Barbara Hanley who also worked on data sets indicating the actual numbers and not just the percentages. Remember: HOPE Bylaws will guide our work and values. Highlights of takeaways and findings (See PowerPoint slide pages 17-22 for exact numbers):
- The homeless population has severe racial and ethnic disparities, especially for Native American and Black individuals.
 - The homeless population has a disproportionate number of extremely vulnerable populations, including those with a behavioral health diagnosis, disability, veteran status, or LGBTQ identity.
 - The homeless population experiences a burden of safety concerns, including lack of hygiene resources like a toilet, sink, or shower and no reliable access to heating/cooling or a locking door. A disproportionate number of homeless individuals are also fleeing domestic violence.
 - Jim Moorefield urged to look at data on the medically fragile and ages. Julie said we looked at data from Willamette Criminal Justice Council which did not include medically fragile data, so will follow-up. Jim reviewed the data 2-3 years ago and was shocked when learning about the needs of that population.
 - Catherine suggested providing some definition on disability to help prioritize areas and policies. It is important to know what kinds of disabilities are represented in the data.
 - George commented on issue of safety and suggested including risks of other types of violence, such as physical assault, sexual assault, theft due to being homeless. The safety data represented includes domestic violence but not other types of violence data.
 - Living on the streets is a safety issue—especially during a pandemic—with no available water for washing hands. Also, exposure to the elements in severe weather.
- VII. **Model Housing and Services Spectrum.**
- Recommended model based on mixture of the 10 year Plan Update, the Econ NW study, and the National Alliance to End Homelessness Recommendations. Jim Moorefield (HOPE Co-Chair) and Andrea Myhre
 - How to fulfill vision that everyone lives in decent, safe, affordable housing? Bylaws say a systems approach, and we will discuss what it means to create system changes

and analyze from a systems point of view. Consider root causes and look at full array of policies and practices. For example, income not sufficient to cover rent. Two out of five people who rent spend more than half of monthly income on rent and utilities. Another issue is the supply of affordable housing and costs. Complex problems need to be addressed and we should keep rooting our discussion on what we mean by systemic change. Per SAMHSA Tip Sheet 55: An integrated multi-system approach when addressing the plight of the unhoused is essential.

- Housing is one of the social determinants of health.
- Permanent supportive housing is key to helping people move to stability; different types of housing. Need linkages to addiction support, education, public health, behavioral health, peer support services, employment, and data to show what the needs are in homeless population. And, link this with best practices, equity, trauma informed care, individual and coordinated services.
- Model framework should include emergency response or shelter and rapid street response including a resource center; drop-in center; safe places to camp; transitional shelters; micro shelters; housing options.
- Prevention benefits the whole community by preventing people from becoming homeless in the first place.
- Successful Models of Coordinated Entry and Care Coordination
 - Yuba County, CA coordinated entry system – Reece Stotsenberg (HOPE Co-Chair)
 - In March 2020 Regional Homeless Update: success in Yuba-Sutter County: Homeless Entry Program offers life skills, classes, haircuts, legal assistance, housing skills, job training, among others. Triage: Divert to immediate help or assessment. Link with appropriate services. Diagram of homeless coordinated entry resource centers and access points to different programs. Connects entry process with assessment; case management, and housing referral.
 - Intergovernmental agreements can help to share sensitive information about clients needing help.
 - Hub and spoke model of care coordination between existing community partners – Captain Joel Goodwin
 - Rapid mobilization of multiple agencies in a collaborative problem solving approach: Hospitals, Service Providers, Schools, Mental Health, Drug Treatment Services, Employment Services, Law Enforcement, Housing Services, and Other Government Services.
 - Corvallis Police Officers attended conference and learned about the “Hub” model for Care Coordination, which has shown some success, such as in Saskatchewan, Ontario and Chelsea, Massachusetts. Multiple agencies work in a coordinated effort to help people and address problems that arise, and includes hospitals, service providers, schools, mental health services, law enforcement, housing services, courts, parole and probation, among others. It’s adaptable to each community’s needs and does not cost too much because it is utilizing the systems and resources already in place.
 - “The Hub Model is not a service delivery mechanism, but rather a way of utilizing and mobilizing the systems and resources already in place in different, unified, and dynamic ways to address specific situations of elevated risk, for which an integrated approach is required. The Hub Model

process operates from a risk-driven notion rather than an incident-driven response.” <https://www.publicsafety.gc.ca/cnt/cntrng-crm/crm-prvntn/nvntr/dtls-en.aspx?i=10015>

- 2016 Article on Hub model: <https://cfbsjs.usask.ca/documents/FINALArticleNilsonCanadasHubModel.pdf>
- Mechanism for a collaborative responsibility for safety and well-being
- Integrated care makes efficient effective use of resources
- Jim commented this is a good example of system change and it’s interdisciplinary. Also, likes the ‘person centered’ approach.
- Lennox also likes the outreach to the person: It’s hard to advocate for yourself when you are homeless. So nice to bring the resources to them instead of them having to seek it out for themselves.
- George said to reinforce the idea we don’t put people in boxes—work with them and find out where they are and how can we support them. There are people who are hurt and in need.

VIII. September Meeting: Current Services, Gaps, and Efforts to Address Gaps.

IX. Meeting was adjourned at 6:08 pm.

Benton County & City of Corvallis
Home, Opportunity, Planning, & Equity (HOPE) Advisory Board



Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
541-766-0252 * Email: Julie.Arena@co.benton.or.us

HOPE MEETING AGENDA

September 23, 2020 from 4-6 PM

Meeting location: Zoom or phone in

Join Zoom Meeting: <https://cscteam.zoom.us/j/91929383646>
Meeting ID: 919 2938 3646

One tap mobile: +12532158782,,91929383646#
Dial by phone: +1 253 215 8782
Meeting ID: 919 2938 3646

AGENDA

- I. Welcome, Zoom Housekeeping, Overview of Agenda.....4 pm
- II. Public Comment* (10 minutes)4:05 pm
- III. Logistics and Updates.....4:15pm
 - a. Roll call and approve August meeting minutes
- IV. Recap of Data and Model Systems – highlights and takeaways.....4:20 pm
- V. Presentation on Current Services System, Gaps, and Efforts to Address Gaps.....4:30 pm
- VI. Equity Consultant, Dr. Jade Aguilar, introduction and presentation.....5:20pm
- VII. Next Steps: October meeting, priority topics, and community engagement.....5:50 pm

*Public Comment: if you would like to make a public comment, please “raise your hand” in the Zoom meeting when you arrive or you can chat a message to the presenter. List your name and the general topic of your comment in the chat. Comments will be made in the order that people “raise their hand” or submit a chat. For people calling in from a phone line, there will be an opportunity for comment for participants who have called-in.

HOPE Advisory Board 9/23/2020 Meeting

Virtual Zoom Meeting

Julie Arena, HOPE Coordinator

Zoom Housekeeping

- All attendees are muted when they join.
- All attendees can unmute themselves and choose to be seen visually by clicking “Start Video” at the bottom of the screen.
- Public comment:
 - Type into the “Chat” area and say you want to make a public comment and on what topic.
 - For those on the phone, there will be an opportunity to comment, too.
- Questions during the meeting:
 - Type into the “Chat” area and send it to host, Julie Arena.

Meeting Logistics and Agenda

- 1. Meeting Overview**
- 2. Agreements and Culture**
- 3. Public Comment – other feedback options**
- 4. Vote to Approve 8/26 Minutes**
- 5. Presentation:**
 - Current Services, Gaps, Efforts to Address Gaps**
- 6. Equity Consultant introduction and assessment**

Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **Type into the “Chat” and say you want to make a public comment and on what topic.**
- **For those on the phone, I will ask if there are any public comments from callers.**
- **Can also submit written comments via email to Julie.Arena@co.Benton.or.us**

Agreements for our culture + conduct:

Fun

Inclusive ✓✓

humor

Food ✓

Action/roll up sleeves

Change the face of Homelessness

honesty

Respect ✓

consensus

Think before you speak

Courtesy ✓

transparency

Recognize personal bias

Kindness ✓

time management

concise communication

Open minded ✓

opinions matter

data driven

Do your homework!

patent

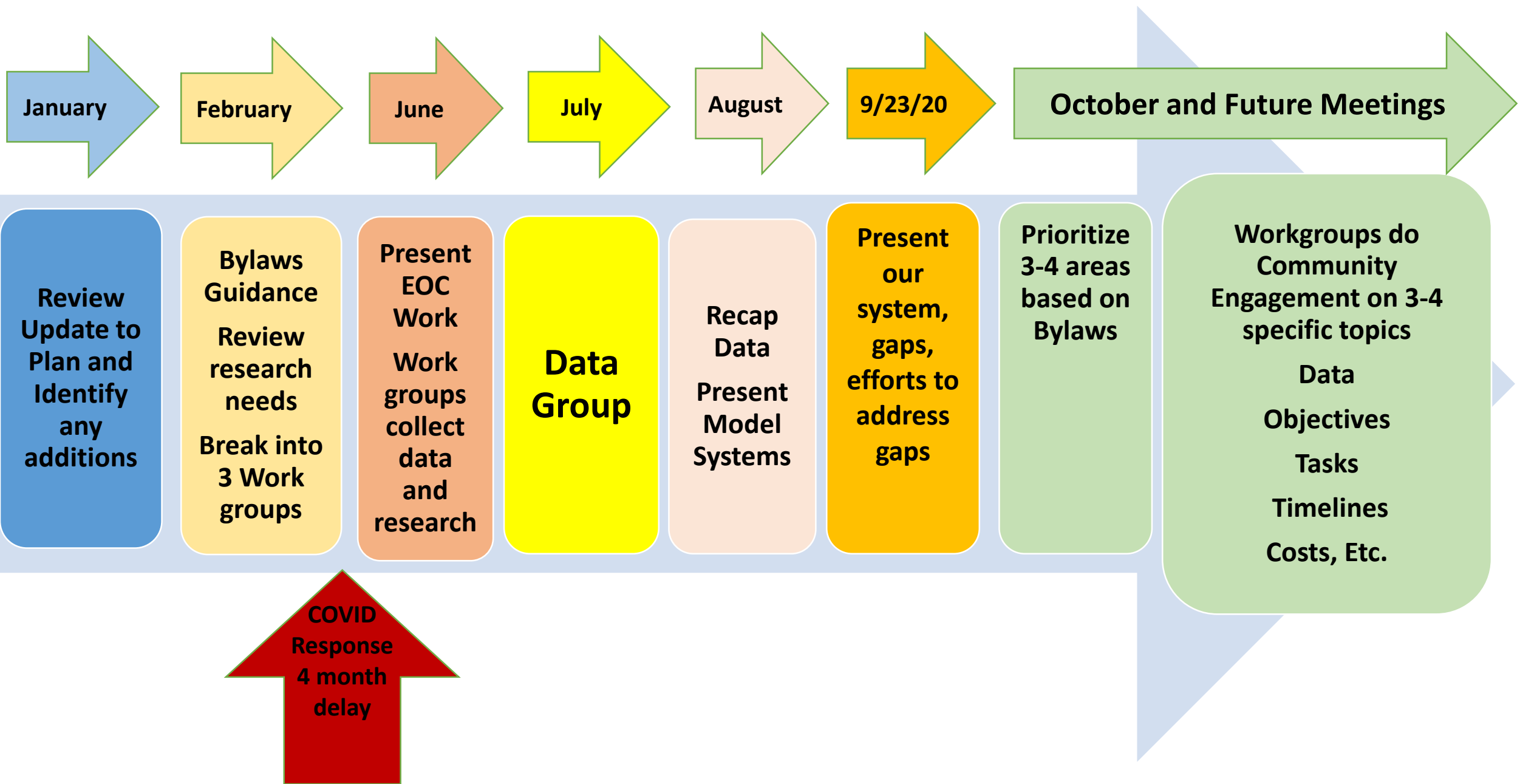
authentic

Valuing personal experience

dedication/work ethic

honor the expectations of the work

HOPE Timeline – where are we now?



January

February

June

July

August

9/23/20

October and Future Meetings

Review Update to Plan and Identify any additions

Bylaws Guidance
Review research needs
Break into 3 Work groups

Present EOC Work
Work groups collect data and research

Data Group

Recap Data
Present Model Systems

Present our system, gaps, efforts to address gaps

Prioritize 3-4 areas based on Bylaws

Workgroups do Community Engagement on 3-4 specific topics
Data
Objectives
Tasks
Timelines
Costs, Etc.

COVID Response
4 month delay

Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **Type into the “Chat” and say you want to make a public comment and on what topic.**
- **For those on the phone, I will ask if there are any public comments from callers.**
- **Can also submit written comments via email to Julie.Arena@co.Benton.or.us**

Logistics:

1. Vote to approve 8/26/20 minutes
2. Videos of past meetings:
 - a. June and July will be posted once some technical issues with hosting it are resolved.
 - b. August video is not available due to a technical Zoom glitch that cannot be resolved.
3. Scheduling changes for November and December

November meeting:

Full Board 11/18 from 4-6pm (cancel the 11/25 one)

December meeting:

Full Board 12/16 from 4-6pm (cancel the 12/23 one the night before Christmas eve)

Next...

Recap of Data and Model Systems

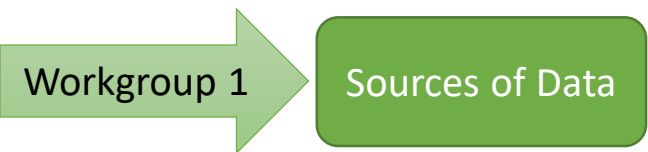
Presentation: Current Services, Gaps, Efforts to Address Gaps

Dr. Aguilar's discussion of self-assessment results

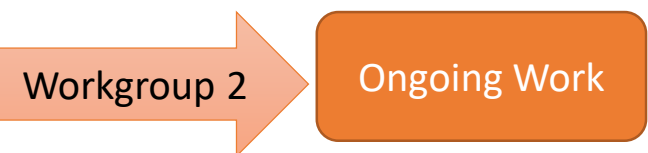
HOPE Bylaws will guide our work. Our Values are to :

- Use data to drive assessments, prioritization, and accountability.
- Take a comprehensive systems and multi-sector approach.
- Engage and involve the community, not just direct service providers. (This process will happen for topics in the future.)
- Prioritize vulnerable populations.
- Promote community safety for all.
- Promote racial and ethnic justice using a racial equity lens across all program recommendations.

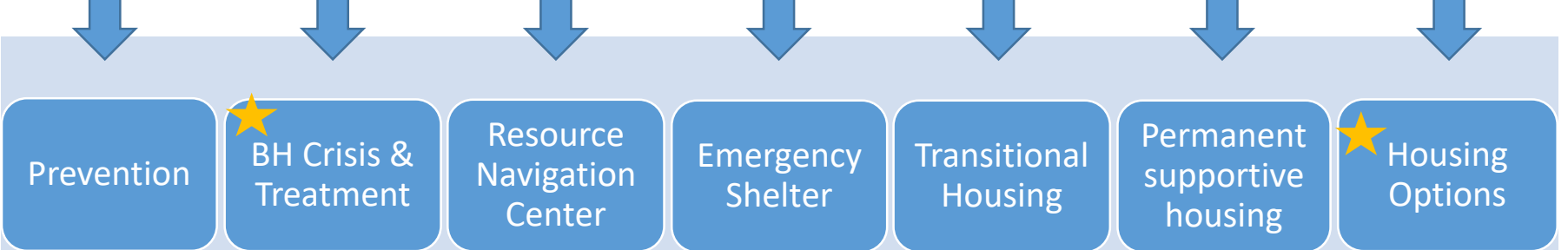
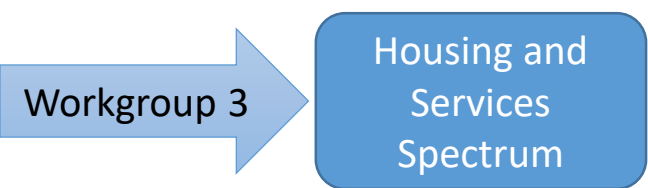
HOPE Housing and Services Model



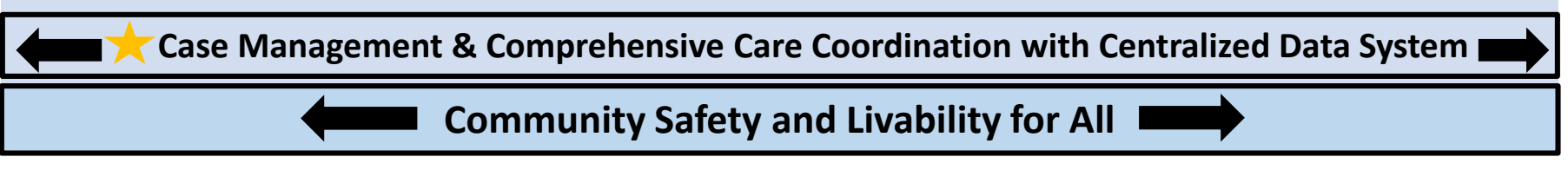
Workgroup 1 Goal: obtain available data to be data driven and prioritize vulnerable populations, safety for all, racial and ethnic justice.



Workgroup 2 Goal: outline current spectrum and work to address gaps in the spectrum.



Workgroup 3 Goal: find models of successful full spectrums of housing and services.



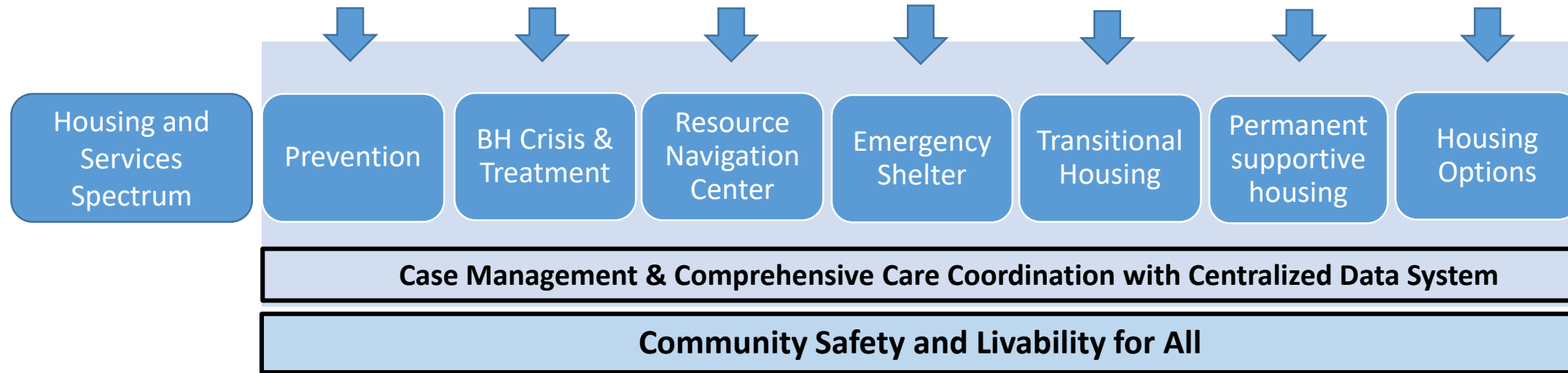
HOPE Board Ideas 1/28/20

★ 5 Keystone Strategies:
Strengthen Law Enforcement and MH partnership

<ul style="list-style-type: none"> Surveillance for housing insecurity Education and outreach Training for professionals 	<ul style="list-style-type: none"> Immediate response, care, and treatment 24 hour team on-call Simultaneous MH and SUD treatment 	<ul style="list-style-type: none"> Permanent resource center open 24/7 Intake, assessment, services Reentry case management from corrections 	<ul style="list-style-type: none"> Permanent year-round shelters for all populations, low and high barrier Open 24/7 with resources 	<ul style="list-style-type: none"> Car camping, microshelters, tiny villages, managed tent camping Residence halls 	<ul style="list-style-type: none"> Increase PSH Respite bed capacity Rent assistance Medical and behavioral support 	<ul style="list-style-type: none"> New construction requirements Permitting/SDC relief for affordable housing Tiny home villages Infill/high density construction
<ul style="list-style-type: none"> Advocacy, Education, and Outreach ★ Balance between incentives and behavior for accountability and safety for all City and county funding for case management, housing navigators, and oversight 						

HOPE Housing and Services Spectrum – DATA

Goal: obtain available data to be data driven and prioritize vulnerable populations, safety for all, racial and ethnic justice.

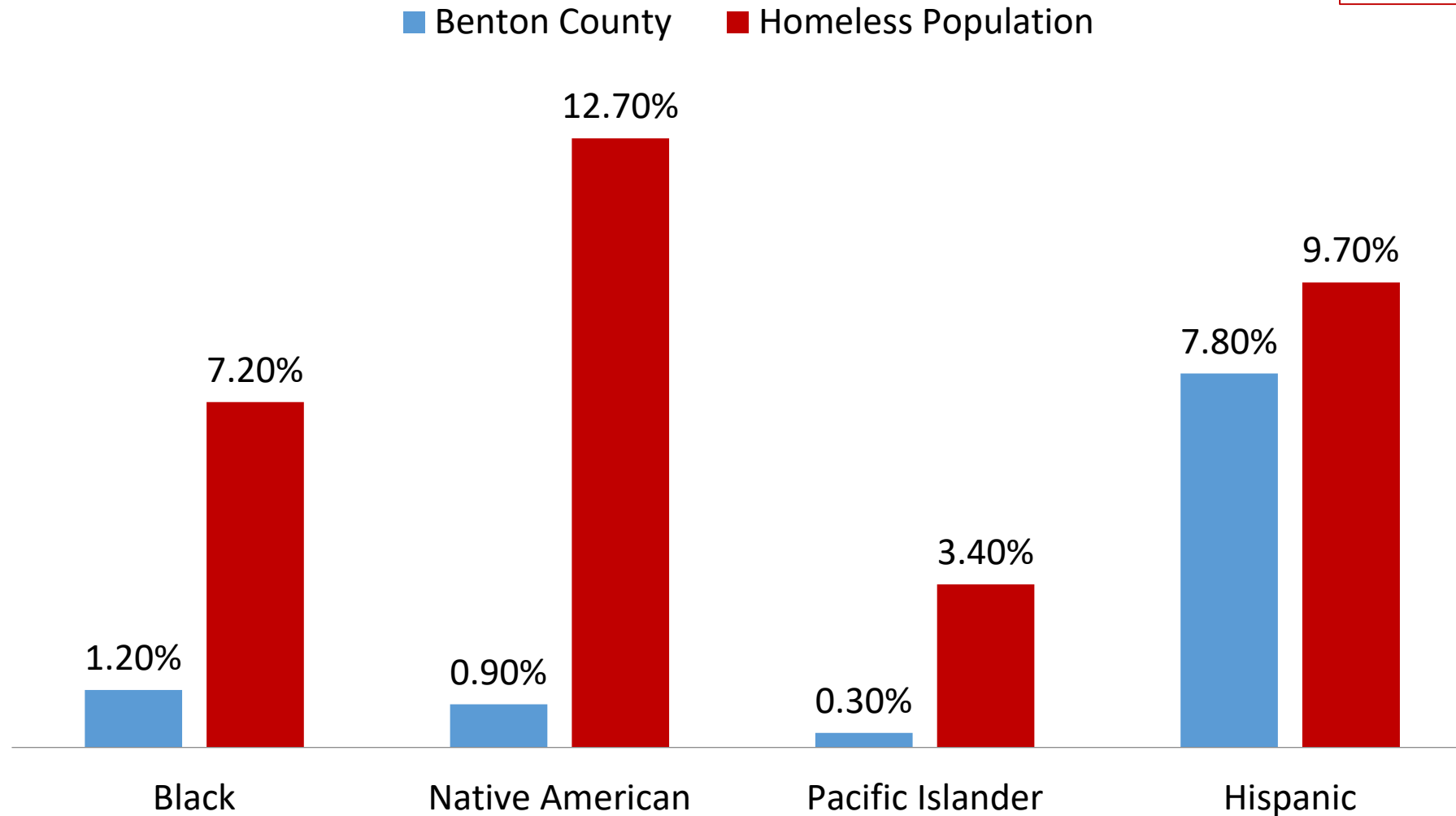


Data from across the housing and services spectrum on:

- Racial and Ethnic Demographics
- Vulnerability factors (behavioral health, veteran, LGBTQ, disability, elderly)
- Safety concerns – to the individual (domestic violence and general safety) and to the whole community (response from law enforcement and fire department, public health/communicable disease)

Racial and Ethnicity Disparities in homeless population: PIT Count

248 Homeless Individuals



**Data from PITC 2020 records*

Ethnic Self Identification at Men's (179) and Women's Shelter (57) in 2019

	% Men's Shelter Population	# of Men (approximate)	% Women's Shelter Population	# of Women (approximate)	% County Population
White	80.8%	140	90.8%	54	86.5%
Hispanic	8.8%	16	9.3%	5	7.8%
Native American	13.5%	24	16.3%	10	.9%
Asian	1.7%	3	1.8%	1	7%
African American	5.7%	11	8.4%	3	1.2%
Pacific Islander	2.5%	4	0.4%	1	.3%

Note: Individuals could identify with multiple ethnic groups if desired so total % is greater than 100%. Current 11/10/2019

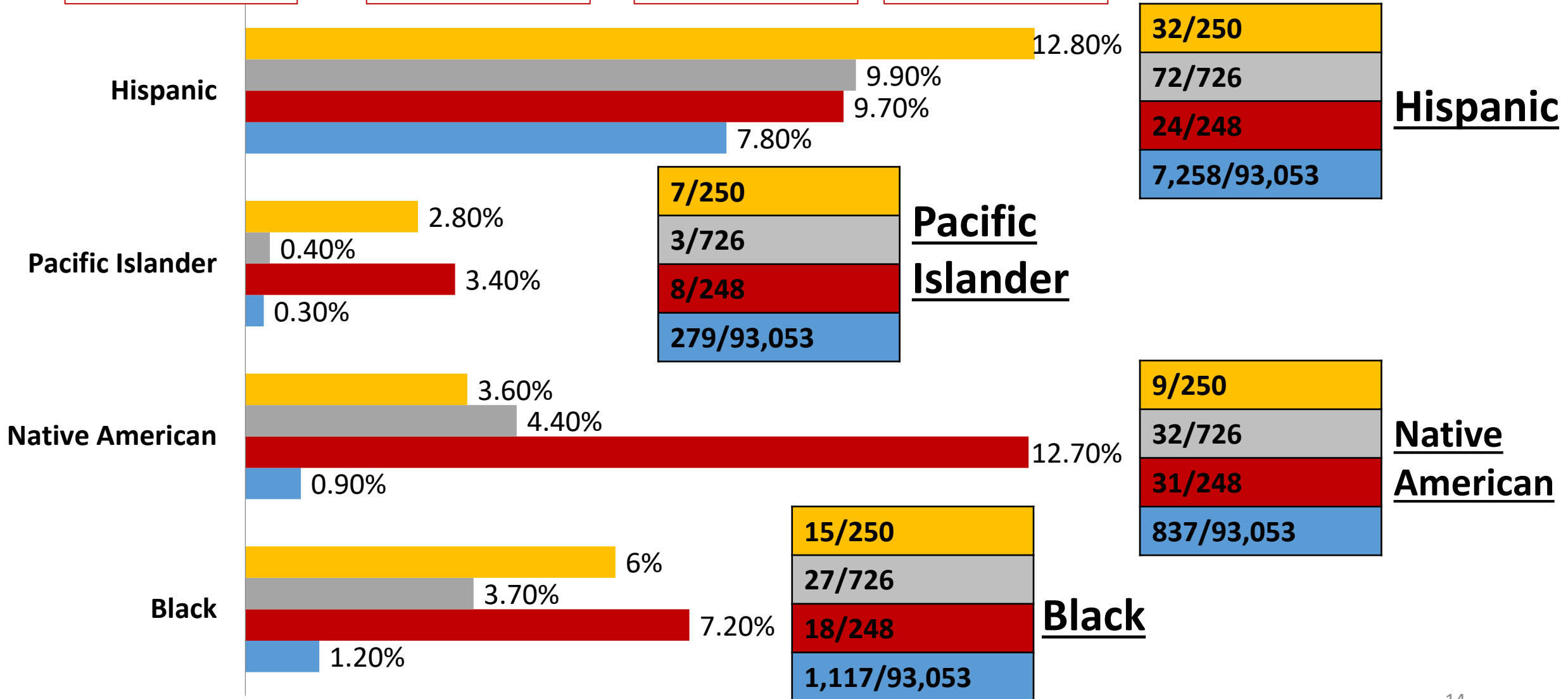
Observations:

- Relative to the general population, **NATIVE AMERICANS** are **SUBSTANTIALLY** overrepresented in BOTH the male and female homeless populations.

Racial and Ethnicity Disparities across populations

■ Unstably Housed
 ■ Housing Voucher
 ■ Homeless
 ■ Benton County

250 Individuals
 726 Individuals
 248 Individuals
 93,053 Individuals



*Data from Linn Benton Housing Authority voucher records, CSC Homeless Prevention records and PITC 2020 records

Where do Inequity, Vulnerability, and Safety align on our Housing and Services Spectrum?

Values for Prioritizing	Homeless: Data from PIT	Homeless: Data from CDDC, Emergency Shelters, School Districts, JSYS	Transitional Housing Data from COI: Homeless or Housing insecure	Housing & Homeless Prevention: Data from CSC and LBHA
Racial and Ethnic Disparities	31/248 Native American (NA) 18/248 Black	179 men's shelter (24 NA, 11 Black) 57 women's shelter (10 NA, 3 Black) 49/852 American Indian/Alaskan Native (CDDC)	102/341 Hispanic or Latino 28/102 Black	<u>250 CSC:</u> 32 Hispanic, 7 PI, 9 NA, 15 Black <u>726 voucher:</u> 72 Hispanic, 3 PI, 32 NA, 27 Black
Vulnerable Populations	189/248 disabled 47/248 vets 25/248 LGBT	43 out of 251 homeless children 509J with disability 9 out of 19 homeless children in Philomath with disability 19 out of 78 homeless children at JSYS are LGBT, 13 have disability	210/341 disabled 129/341 medically fragile 34/134 veterans 105/341 children 39/341 LGBT	
Safety	87/248 Domestic Violence	42 children fleeing domestic violence out of 127 total (JSYS)	159/341 fleeing domestic violence	

August Meeting Presentation Recap:

Model Systems of Service Delivery and Shelter

- Recommended model based on mixture of the 10 year Plan Update, the Econ NW study, and the National Alliance to End Homelessness Recommendations.
- Successful Models of Coordinated Entry and Care Coordination
 - Yuba, CA coordinated entry system
 - Hub and spoke model of care coordination between existing community partners

A Framework to End Homelessness

Ending homelessness by addressing the root causes of homelessness by aligning systems to assure safe, healthy, and affordable housing for all Benton County residents.

Crisis Response Resources

Providing safe, accessible, and well-resourced crisis response and emergency support like food and day programs while someone is homeless.

Street Outreach and Rapid Response

Emergency Shelter

Emergency temporary or transitional housing and ongoing supports to move someone out of homelessness. Emergency shelter is a last resort, not a long-term solution. Examples:

- emergency shelter (low barrier)
- vehicle camping
- managed camping
- residential rehabilitation
- medical respite
- micro-shelters

Resource Center

Location open year-round daily with on-site providers to enroll people in programs and support individuals to transition out of homelessness.

Housing

A safe and decent place to live for everyone. Provision of ongoing supports to keep someone out of homelessness.

Examples:

- **Permanent Supportive Housing**
- **Rapid Re-Housing**
- **Targeted Services for High Needs Individuals (like FUSE or HUMS models)**

Community Integration & Neighborhood Belonging

Full participation in community life and the feeling of attachment to the neighborhood. Prevents entry into homelessness. Examples that facilitate integration and belonging:

- Addiction Support
- Treatment
- Belonging Centers
- Education
- Primary Care
- Faith Groups
- Counseling
- **Increasing Employment & Income**
- Public Health
- Community Health
- Recreation
- Peer Support
- Family
- Housing type
- Livable neighborhoods

Data Collection and Coordinated Entry

BEST PRACTICES: Equity, Trauma Informed Care Approaches, low-barrier, Housing First, Individualized, Coordinated Services

Emergency Response and Shelter	Transitional Stabilization	Housing
BH Crisis Response	Micro-shelters	Affordable housing options
Rapid Street Response	Car/RV	Permanent supportive housing
Street Outreach	Temporary housing	Tiny home villages
Shelters, safe locations for tent/car	Residential treatment	Housing First
Resource Center	Tents/Pagodas	Place-based voucher units



Data Collection & Coordinated Entry and Assessment

HUB model with law enforcement and providers

Targeted services for FUSE/HUMS population

Support and Prevention

Case Management for those who need it

Model Systems Work Group Conclusions: what is recommended?

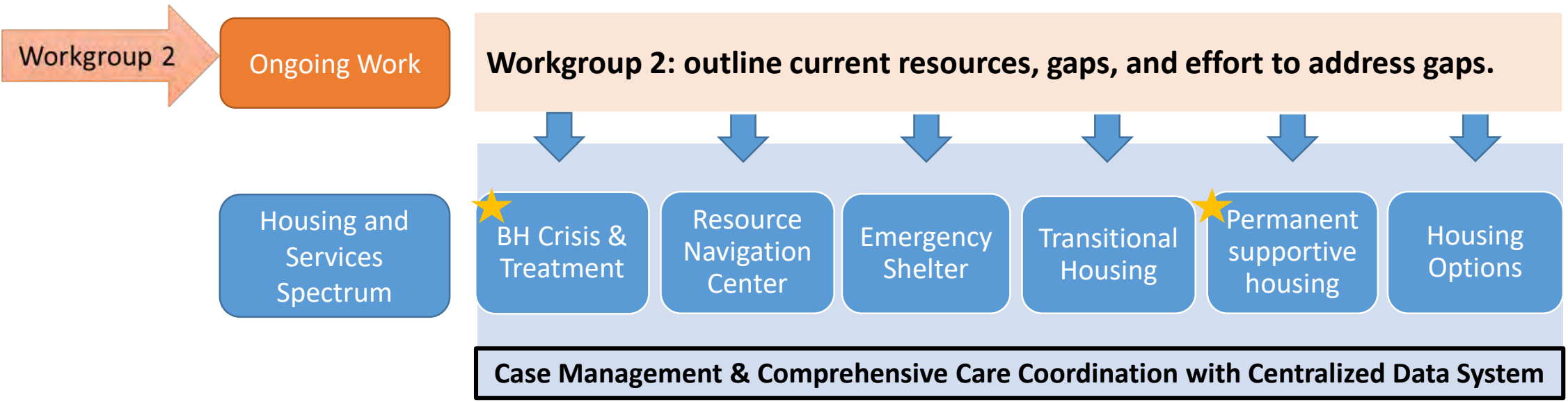
- Aligning Crisis Response Resources is a recommended model and works in practice (co-location of services with emergency beds)
- Coordinated Entry and Care Coordination between Providers
 - Data collection and outcomes are improved
 - Hub model shows success with increased safety and is relatively easy to implement
- Permanent Supportive Housing is necessary to prevent return to homelessness (National Alliance to End Homelessness)

Presentation: Current Housing and Services Spectrum

- Existing Resources
- Gaps in our system of services and housing
- Current efforts to address gaps in our system

Corvallis Resources presented first, then all Benton County Resources presented separately

Order of presentation follows service spectrum:



Definitions:

- **Behavioral Health:** The branch of health care focused on treatment and prevention of mental health problems, addictions and substance abuse disorders.
- **Mental Health Crisis:** Any situation in which a person's behavior puts them at risk of hurting themselves or others and/or prevents them from being able to care for themselves or function effectively in the community. (NAMI)
- **Severe & Persistent Mental Illness, or SPMI:** limited set of diagnoses that receive priority for treatment resources.
- **Street Outreach and Response:** Coordinated street outreach that identifies and engages people living in unsheltered locations. Ensures that people's basic needs are met while supporting them along pathways toward housing stability. (adapted from USICH)

TOPIC: Resources for Street Outreach and Response & Behavioral Health (BH) Crisis Response

Street Outreach and Response

- Samaritan Homeless Resource Team (HRT)
- Street Outreach & Response Team (SORT)
- Jackson St. Youth Services (JSYS)
- C.H.A.N.C.E. peer mentors for recovery
- Benton County (BC) Harm Reduction Team (County HRT)
- County Health Navigators

Behavioral Health Crisis Response

- Benton County (BC) Mental Health Crisis Team
- Mental Health Jail Services
- Samaritan Emergency & Psych units

Behavioral Health Treatment Resources

Alcohol and Drug Treatment

- Benton County Outpatient Substance Use Treatment
- OSU programs (Counseling & Psych, Human Services Center)
- Treatment services (Milestones, Janus House, Samaritan Health Services) – by referral only

Mental Health Treatment

- Benton County Outpatient Treatment for SPMI population
- Community Outreach Inc. (COI) MH counselor
- Benton County Assertive Community Treatment (ACT)
- Benton County MH Jail Service
- Drug Treatment Court services
- Pathfinder Clubhouse – daytime training resource center, by referral

Youth Street Outreach and Behavioral Health Resources

- Children's Farm Home
- Yes House
- Old Mill
- Benton County Juvenile Department
- Jackson Street youth outreach

TOPIC: Behavioral Health (BH) Crisis Response and Treatment

Gaps

- Assertive Community Treatment limited to 70 clients, with specific diagnoses
- Shortage of psychiatry for those without SPMI diagnoses
- Lack of housing (supportive and other)
- Insufficient resident & outpatient substance use treatment slots
- No medical detox facilities
- No standardized assessment or coordinated entry

Work in Progress

- County working with law enforcement to codify behavioral health partnerships
- County working with partners to explore Crisis Respite Center feasibility
- Legislative initiatives to increase flexibility of funding streams
- Samaritan Treatment Services location, STARS (Lebanon) – just opening

TOPIC: Street Outreach and Response (not BH crisis)

Gaps

- Samaritan HRT: Two LCSWs serving whole county and often tri-county area
- SORT: Volunteer group with other full-time jobs, 1d/week
- JSYS: youth 12-25 only
- No full-time peer response that is immediate or is linked to 9-1-1

Work in Progress

- Samaritan expanding HRT design to Linn County
- Legislative interest in expanding Cahoots model (Law Enforcement-Mental Health joint response) across state

Definitions:

- **Coordinated Entry:** Coordinated entry is the process by which people experiencing homelessness are given access to housing and assistance based on their level of need and the resources available. This enables a more humane and efficient utilization of the continuum of care. Typically a navigator or navigating agency will help organize the process. The official list from Coordinated Entry has to be maintained by one entity – currently CSC in Corvallis and Benton.
- **Resource Center:** physical location open daily year-round with on-site providers to enroll people in programs and support individuals to transition out of homelessness.

CDDC Partnerships



TOPIC: Resource Center

Resources

- Corvallis Daytime Drop-in Center:
 - Food, phone access, mail
 - Access to Health Providers & Prescription Assistance, Counseling Assistance, Emergency Transportation Funds, Employment & Work Training
- Assistance with Vital Records: DMV IDs, Birth Certificates
- Access to Personal Hygiene Assistance
- Limited Pet Assistance
- Hygiene Center (at site of Men's Cold Weather shelter): shower (1), some supplies and food, portapots and handwashing
- CHANCE daytime drop-in

Gaps

- On-site behavioral health and housing case management
- Open hours are limited M-F 9-12 or 12-2
- Year-round hygiene access missing, 1 shower at hygiene center
- Hygiene Center may disappear in winter for shelter needs
- Laundry access
- Sleeping space missing: neither shelter beds nor tent/RV/car camping – limits funding opportunities

Work in Progress

- Corvallis Daytime Drop-in Center (CDDC) is gaining a MH intern supervised by LCSW
- CDDC working toward offering more formal BH onsite
- CDDC working to expand data collection
- Hygiene Center working on shower access
- County working with partners to explore Crisis Respite Center feasibility

- Emergency Shelter: any facility with overnight sleeping accommodations, the primary purpose of which is to provide temporary shelter for the homeless in general or for specific populations of the homeless. (HUD)

TOPIC: Emergency Shelter

Resources

- Women's shelter (allows pets, Nov.-March)
- Men's cold weather shelter (Nov.-March)
- Jackson Street Youth Services (JSYS) shelter
- Community Outreach Inc. (COI) emergency
- Center Against Rape and Domestic Violence (CARDV)

Gaps

- Shelter beds for ALL populations: no low-barrier shelter for families, couples, pets, transition-age youth
- Need space for co-location of service providers
- Men's: not year round, not enough beds or spacing
- Women's not year round
- No place to car/RV camp in emergency
- RV/Car camping at Fairgrounds is COVID response only
- Tent camping at Fairgrounds is wildfire evacuees only
- No RV dump site besides Fairgrounds

Work in Progress

- City, County and Unity Shelter working on alternate options for men's shelter population because of limited COVID capacity: dispersed microshelters at churches
- COI hoping to expand transition age shelter capacity
- Funding to keep women's shelter open year round

- Transitional Housing: a project that is designed to provide housing and appropriate supportive services to homeless persons to facilitate movement to independent living within 24 months, or a longer period approved by HUD. (HUD)

TOPIC: Transitional Housing

Resources

- Community Outreach Inc. (COI)
- Corvallis Housing First (CHF)
- Jackson Street Youth Services (JSYS)
- RV/car camping at Fairgrounds
- Unity Shelter Microshelters
- Center Against Rape and Domestic Violence (CARDV)
- Parole and Probation transitional housing, supports
- Sober living: CHANCE, God Gear, Oxford Houses
- Milestones residential treatment for substance use disorders
- Janus house from state hospital discharge
- Microshelters in Corvallis (13 and growing)

Gaps

- Capacity for low-barrier options
- Limited populations
- RV/Car camping at Fairgrounds is COVID response
- Tent camping at Fairgrounds is wildfire evacuees only

Work in Progress

- Microshelters expanding in Corvallis
- Jackson Street Youth Services (JSYS) planning expansion for 18-25 year olds
- Up to 3 microshelters/cars/RVs allowable at religious institutions in Benton County unincorporated areas (none currently registered to host)

Permanent Supportive Housing:

- Affordable, community-based housing for individuals and families who have experienced long-term or chronic homelessness and have been diagnosed as having a physical or developmental disability, a severe mental illness, substance abuse problems or HIV/AIDS; or are members of another designated group within the homeless population.
- Structures may include apartments, single-family houses, duplexes, group homes or single-room occupancy housing.
- Supportive services vary, most programs offer case management and housing support, but may also offer more intensive mental health, substance abuse, vocational, employment or other services which help promote independent living. Supportive services may be offered on-site or off-site, or be provided by a mobile service team. (LA County Taxonomy)

TOPIC: PSH

Resources

- Corvallis Housing First (CHF)
- DevNW
- County mental health

Gaps

- Huge gap in capacity compared to the need
- Need many more locations for different populations

Work in Progress

- Corvallis Housing First (CHF) worked with Meyer Grant and community partners on planning
- DevNW expanding units
- City's Housing and Community Development Advisory Board funding expansion of units with Construction Excise Tax (CET) revenue

TOPIC: Housing – options for everyone to have a safe and decent place to live

Resources

- DevNW
- Habitat for Humanity
- Private developers

Gaps

- Enough units – need at least 4800 to meet need

Work in Progress

- Urban renewal district in South Corvallis will add units
- Commonwealth LIFT funding for 53rd Flats

TOPIC: Prevention

Resources

- Short-term rental assistance
- Vouchers: Section 8 federal voucher through Linn Benton Housing Authority (LBHA)
- Utility assistance
- DevNW & CSC tenant counseling
- Strengthening Rural Families
- Schools

Gaps

- Enough units – need at least 4800 to meet need
- More vouchers, more placed-based units in Benton

Work in Progress

- Expanded rental assistance for COVID, ends 12/31
- Supplemental state-funded vouchers – on hold due to \$\$

BH Crisis & Treatment

Street Outreach & Response

Resource Center Emergency Shelter

Transitional Housing

Permanent Supp. Housing

Housing and Prevention

GAP: Case Management & Comprehensive Care Coordination with Centralized Data System

GAPS:

Assertive Community Treatment limited to 75 clients, with specific diagnoses
Decreased acute care hospital beds
Lack of psychiatry for non-county clients
Lack of housing (supportive and other)
Insufficient resident & outpatient treatment
No medical detox
No standardized assessment for all services

EFFORTS:

County recruiting for mental health in Alsea, Monroe, and Corvallis, exploring Crisis Respite

GAPS:

Samaritan HRT: Two LCSWs serving whole county and tri-county area
SORT: Volunteer group with other full-time jobs
JSYS: youth 12-25
No full-time peer response or linked to 9-1-1

EFFORTS:

CDDC collaborating, more on-site services, working on data collection

GAPS:

No shelter beds at Resource Center
No 24/7/365 access
Space for other providers, BH care
No shelter for couples, pets
No low barrier family shelter
Men’s & women’s cold weather only
Laundry, shower, and internet access

EFFORTS:

City, County and Unity Shelter working on men’s shelter
COI hoping to expand transition age shelter capacity
Working to fund women’s shelter year round

GAPS:

Only two permanent options with no capacity (Corvallis Housing First and COI)
RV/Car camping at Fairgrounds is COVID response

EFFORTS:

Expanding microshelters
County areas able to host up to 3 microshelters, car/RV at religious institutions

GAPS:

Huge gap in capacity compared to need
Need many more locations for different populations

EFFORTS:

Corvallis Housing 1st collaboration to expand capacity
HCDAB using CET funding for DevNW

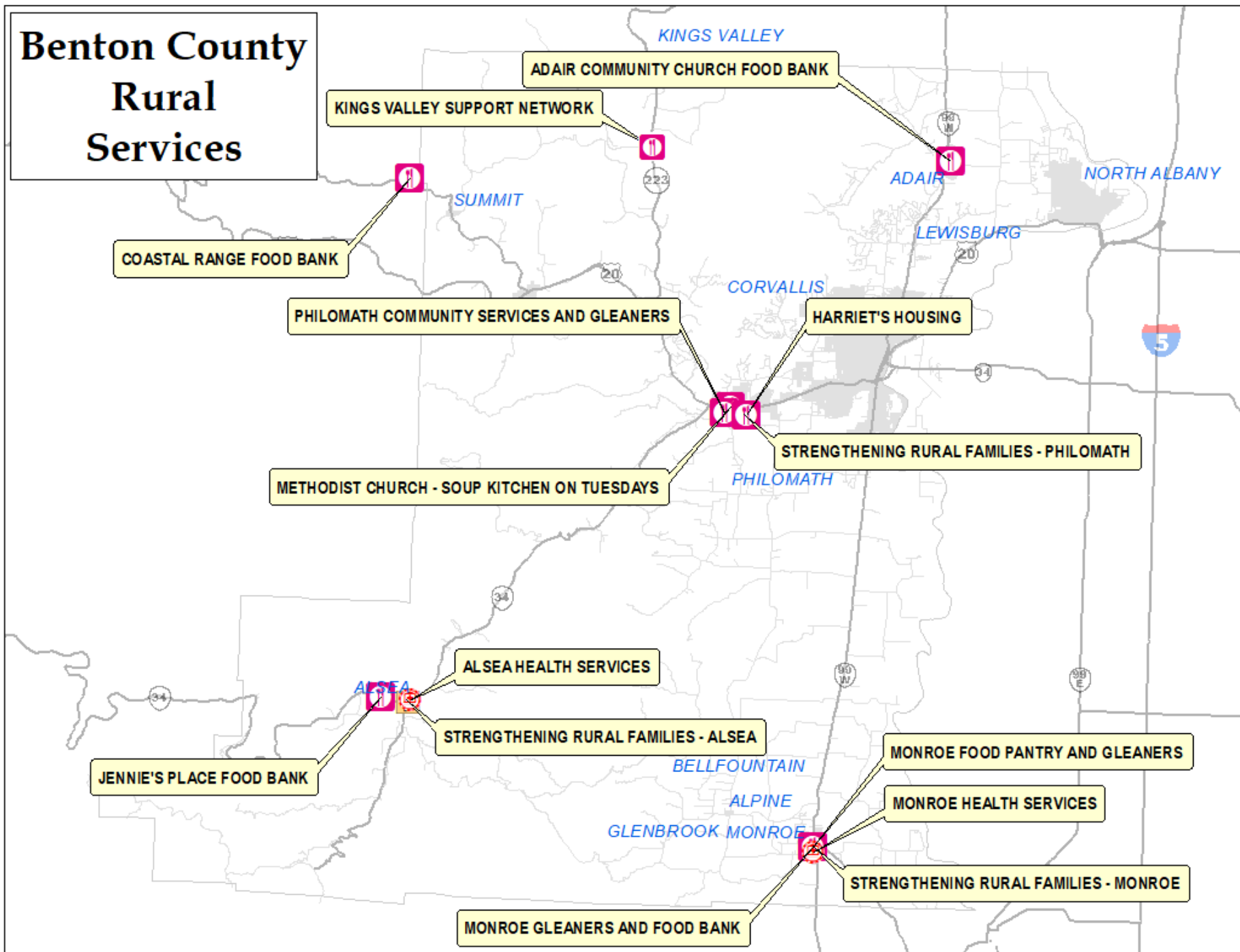
GAPS:

Enough units – need at least 4800 to meet need

EFFORTS:

Rental assistance, COVID relief
Urban renewal district in South Corvallis will add units
Commonwealth LIFT funding for 53rd Flats

Benton County Rural Services



All Services Outside of Corvallis

Locations	BH Crisis Response or Street Outreach Response	Behavioral Health Care	Emergency Shelter	Resource Center	Food Bank	Transitional Housing	Permanent Supportive Housing	Homeless Prevention
Philomath Blodgett Summit					- Philomath Gleaners - Coastal Range Food Bank in Blodgett	Harriet's Houses		Philomath Community Services, Strengthening Rural Families
Adair					Adair Community Church – food bank			
Monroe		Health Center with behaviorist, working to hire MH clinician			South Benton Food Bank			Strengthening Rural Families
Alsea		Health Center with behaviorist, working to hire MH clinician			Jennie's Place Food Bank			Strengthening Rural Families

Kings Valley informal support network: 1. Kings Valley Community Page on Facebook; 2. Kings Valley Charter School / Kings Valley Community Trust, 3. Peedee Community Church

BH Crisis & Treatment

Resource Center

Emergency Shelter

Transitional Housing

Permanent Supportive Housing

Housing & Homeless Prevention

Case Management & Comprehensive Care Coordination with Centralized Data System

Gaps:
Nothing outside Corvallis

Gaps:
Nothing Outside Corvallis

Gaps:
None outside Corvallis

Gaps:
None beyond Harriet's Housing in Philomath

Gaps:
None outside Corvallis

Gaps: Need 5k more housing units

Efforts:
recruiting for mental health in Alsea, Monroe, and Corvallis

Efforts:
Monroe – South Benton Food Bank

Efforts:
None outside Corvallis

Efforts:
Up to 3 microshelters, cars, and RVs allowable at religious institutions

Efforts:
None outside Corvallis

Efforts: CSC rental assistance, COVID relief

Model Systems Work Group Conclusions: what is recommended?

- Aligning Crisis Response Resources is a recommended model and works in practice (co-location of services with emergency beds)
- Coordinated Entry and Care Coordination between Providers
 - Data collection and outcomes are improved
 - Hub model shows success with increased safety and is relatively easy to implement
- Permanent Supportive Housing is necessary to prevent return to homelessness (National Alliance to End Homelessness)

HOPE

Hard work!

Now we are here.

Let's fill the gaps.

Hard work!

We can do better.

Let's fill the gaps.

No one left behind.

We can do better.

Hard work!

No one left behind.

HOPE



Equity Consultant

- Dr. Jade Aguilar
 - Vice President of Diversity, Equity, and Inclusion at Willamette University
 - Self-assessment review and discussion
 - Scaffolding educational work and conversations
 - Questions?

Cultural Competence Self-Assessment Checklist

SECTION 1: AWARENESS

LOWEST SCORES

- I am aware of my discomfort when I engage with others with a race, religion, sexual orientation, language, or ethnicity that is different from my own.
- I am aware of my stereotypes as they arise and have developed personal strategies for reducing the harm they cause.

HIGHEST SCORES

- I view human differences as positive and an asset to society.
- I have a clear sense of my own ethnic, cultural and racial identity.
- I am aware of how my cultural perspective influences my judgement about what are “appropriate,” “normal,” or “superior” behaviors, values, and communication styles.

SECTION 2: KNOWLEDGE

LOWEST SCORES

- Know the historical experiences of non-European Americans in Oregon: I am knowledgeable about historical incidents in Oregon's past that demonstrate racism and exclusion towards Americans of non-European heritage (e.g. Black exclusionary laws, Redlining policies, Sundown Towns, and Japanese internment).
- Know my own family history: I know my family's story of immigration and/or assimilation into the United States.
- Inter-cultural and intracultural differences: I acknowledge both intercultural and intracultural differences.

SECTION 2: KNOWLEDGE

HIGHEST SCORES

- Gain from my mistakes: I make mistakes and learn from them.
- Assess the limits of my knowledge: I recognize that my knowledge of certain cultural groups is limited and commit to creating opportunities to learn more.
- Acknowledge the importance of difference: I know that differences in race, culture, ethnicity etc. are important parts of an individual's identity which they value and so do I. I do not claim to be "color blind."
- Understand the influence culture can have: I recognize that cultures change over time and can vary from person to person, as does attachment to culture.
- Commit to life-long learning: I recognize that achieving cultural competence involves a commitment to learning over a lifetime.
- Understand the impact of racism, sexism, homophobia: I recognize that stereotypical attitudes and discriminatory actions can dehumanize, and even encourage violence against individuals because of their membership in groups which are different from myself.

SECTION 3: SKILLS (Overall lowest)

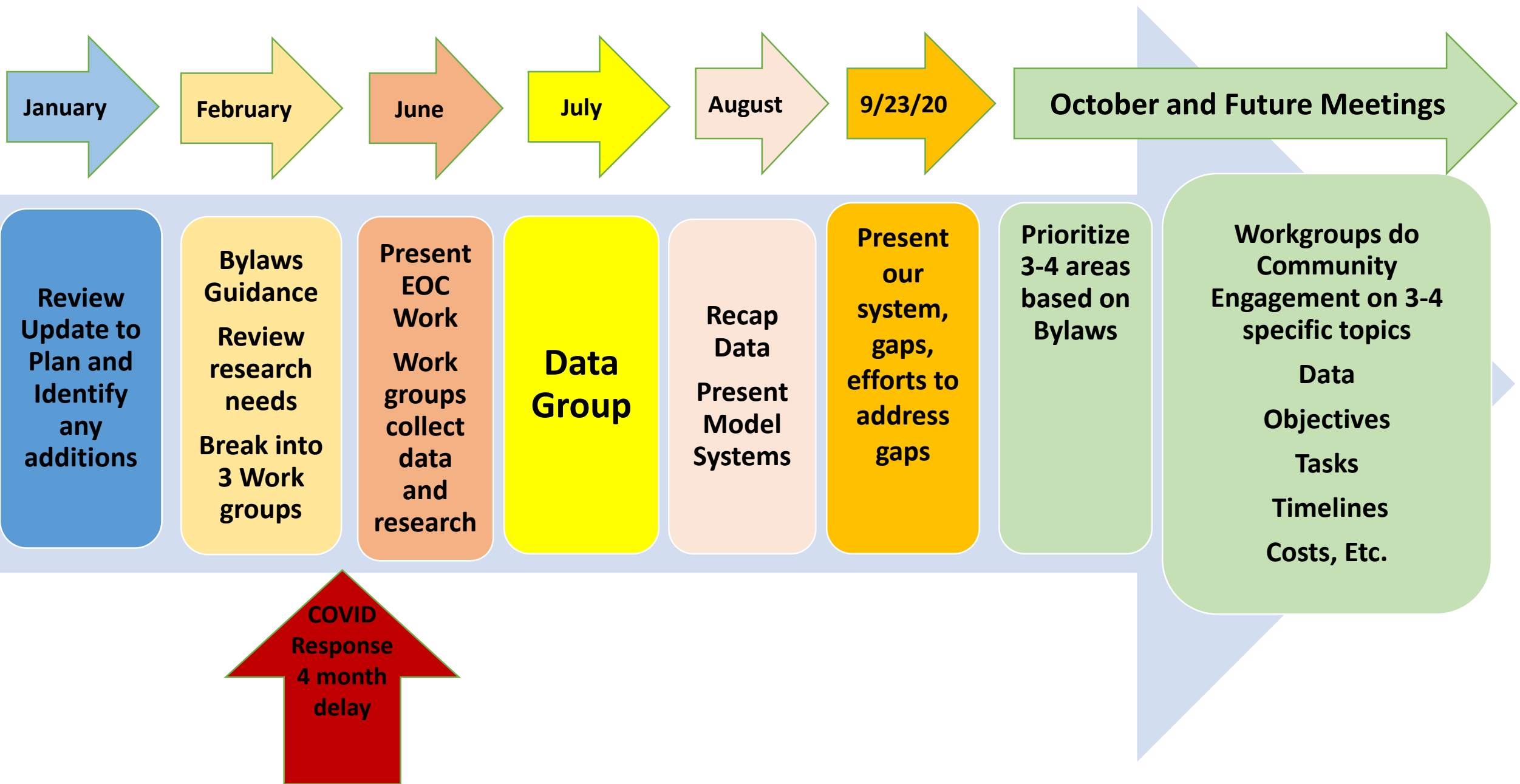
LOWEST SCORES

- Challenge discriminatory and/or racist behavior (bystander intervention): I effectively intervene when I observe others behaving in racist and/or discriminatory manner.
- Seek out situations to expand my skills: I seek out people who challenge me to maintain and increase the cross-cultural skills I have.
- Become engaged: I am actively involved in initiatives, small or big, that promote understanding among members of diverse groups.
- Recognize my own cultural biases: I know and use a variety of relationship building skills to create connections with people who are different from me.

HIGHEST SCORES

- Act respectfully in cross-cultural situations: I act in ways that demonstrate respect for the culture and beliefs of others.
- Be aware of within-group differences: I'm aware of within-group differences and I would not generalize a specific behavior presented by an individual to the entire cultural community.

HOPE Timeline – where are we now?



Questions?

- Email: Julie.Arena@co.benton.or.us
- Visit the HOPE Website:
<https://www.co.benton.or.us/health/page/housing-and-homelessness>



Home, Opportunity, Planning, and Equity (HOPE) Advisory Board Meeting Approved Minutes September 23, 2020 from 4 pm to 6 pm Zoom Meeting



Members Present: Florence Anderson; Xan Augerot* (Commissioner, Benton County); Lennox Archer; Karyle Butcher; Anita Earl; Joel Goodwin; George Grosch; Aleita Hass-Holcombe; Nicole Hobbs; Christina Jancila* (Business Associate); Charles Maughan* (Corvallis City Council); Pegge McGuire* (CSC); Jim Moorefield* (Co-Chair); Andrea Myhre; Jan Napack* (Corvallis City Council); Reece Stotsenberg* (Co-Chair); Linda Tucker; Catherine Biscoe

Members Excused: Barbara Hanley, Bruce Butler, Bryan Cotter

Staff Present: Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder).

*Executive Committee Members.

- I. **Welcome and Introductions** Julie provided an overview and reminded members about the agreements and culture for HOPE. Goal for October meeting is to prioritize 3-4 areas. In Fall, engage the community on those areas and seek feedback.
- II. **Public Comments (limited to 2-3 minutes):** No Comments.
- III. **Approval of Minutes:** **MOTION** was made by Karyle Butcher to Approve the August 26, 2020 Minutes as written; Seconded by Nicole Hobbs; **MOTION** passed. *Abstained due to not being present at the August meeting: Xan Augerot, Anita Earl, Pegge McGuire, Linda Tucker, and Christina Jancila.*
- IV. **Posting Zoom Video on Website.** Julie Arena said the August meeting video had a glitch with the zoom recording and it is not recoverable, so it cannot be posted on the website. We still plan to post future zoom meetings on the website. This posting is in process.
- V. **November and December Schedule:** Those meeting dates will be rescheduled to one week earlier than usual. The meetings will take place on 11/18/20 and on 12/16/20 from 4-6 pm.
- VI. **Question raised on HOPE's Role in current local issues.** Karyle Butcher asked what is role of the HOPE board with local camping issues, such as postings, and homeless population? Julie: HOPE is data driven and engages the community and provides policy recommendations to local government. Karyle: Is HOPE comfortable keeping low-level presence until we get to a proposed plan? People want to know what are they are doing. Just wanted to represent that I've been hearing and my concern. Jim: To fulfill our role, it is important we understand what is happening in our community and the condition the homeless face. We can have updates on current events. Julie: Some are referring to what happened last week when city officials announced a proposal on posting of illegal camps. Charles: It is good to keep the board updated on latest events—the city manager could provide updates. Pegge: Until we have a formal plan, in meantime, what Reece posted was wonderful on Corvallis homeless facebook page and laid out the facts with balanced

response. All of us can have opportunities to do that until we speak in a formal voice. George: We could have a placeholder to discuss such topics as they arise in future.

VII. Recap of two previous presentations – highlights and takeaways.

Data and Model Systems from July 2020: Bylaws will guide this work. HOPE is taking a data-driven comprehensive systems approach while engaging the community and giving priorities to vulnerable populations; promoting community safety for all; and promoting racial and ethnic justice using a racial equity lens across all program recommendations. Recap of Data findings:

- Huge disparities among Black, Native American, Pacific Islander, and Hispanic individuals in Benton County’s homeless population.
- Men’s and Women’s Shelter Population: Compared to general population, Native Americans and Black individuals are substantially overrepresented in both the male and female homeless population.

Model systems of service delivery and shelter from August 2020:

- Recommended model based on mixture of the 10 year plan Update, the Econ NW study, and the National Alliance to End Homelessness recommendations.
- Successful Models of Coordinated Entry and Care Coordination:
 - ❖ Yuba, CA coordinated entry system. Medford, OR Rogue Retreat Model for case management.
 - ❖ HUB and Spoke Model of Care Coordination between existing community partners.
- A Framework to End Homelessness: Addressing the root causes by aligning systems to assure safe, healthy, and affordable housing for all Benton County residents.
- Model Systems Work Group Conclusions:
 - ❖ Aligning Crisis Response Resources is a recommended model and works in practice (co-location of services with emergency beds)
 - ❖ Coordinated Entry and Care Coordination between providers. (Data Collection and outcomes are improved; and Hub model shows success with increased safety and fairly easy to implement.)
 - ❖ Permanent Supportive Housing is necessary to prevent return to homelessness (National Alliance to End Homelessness).

VIII. Presentation on Current Services System, Gaps, and Efforts to Address Gaps (Xan Augerot) Start with Corvallis and then look at Benton County. (Order will follow the service spectrum).

- **Topic: Behavioral Health Crisis and Treatment:** Xan provided definitions. SPMI (Severe & Persistent Mental Illness) are limited set of diagnoses that receive priority for treatment resources. Street Outreach and Response: Coordinated street outreach that identifies and engages people living in unsheltered locations. Ensures that people’s basic needs are met while supporting them along pathways toward housing stability. (adapted from USICH).
 - Topic: Resources for Street Outreach and Response
 - ❖ Samaritan Homeless Resource Team (HRT)
 - ❖ Street Outreach and Response Team (SORT)
 - ❖ Jackson St Youth Services (JSYS)
 - ❖ C.H.A.N.C.E. peer mentors for recovery
 - ❖ Benton County (BC) Harm Reduction Team (County HRT)
 - ❖ County Health Navigators
 - Topic: Resources for Behavioral Health Crisis Response

- ❖ Benton County (BC) Mental Health Crisis Team
 - ❖ Mental Health Jail Services
 - ❖ Samaritan Emergency & Psych units
 - **Topic: Resources for Behavioral Health Treatment**
 - ❖ Alcohol and Drug Treatment
 - Benton County Outpatient Substance Use Treatment
 - OSU Programs (Counseling & Psych, Human Services Center)
 - Treatment services (Milestones, Janus House, Samaritan Health Services) – by referral only
 - ❖ Mental Health Treatment
 - Benton County Outpatient Treatment for SPMI population
 - Community Outreach Inc. (COI) MH Counselor
 - Benton County Assertive Community Treatment (ACT)
 - Benton County MH Jail Service
 - Drug Treatment Court Services
 - Pathfinder Clubhouse – daytime training resource center, by referral
 - **Youth Street Outreach and Behavioral Health Resources:** Children’s Farm Home; YES House; Old Mill Center; Benton County Juvenile Department; Jackson Street Youth Outreach.
 - **Gaps (in Behavioral Health Crisis Response and Treatment):**
 - ❖ Assertive Community Treatment limited to 70 clients
 - ❖ Shortage of psychiatry
 - ❖ Lack of housing
 - ❖ Insufficient resident and outpatient substance use treatment slots
 - ❖ No medical detox facilities
 - ❖ No standardized assessment or coordinated entry.
 - **Work in Progress:**
 - ❖ County working with law enforcement to codify behavioral health partnerships
 - ❖ County working with partners to explore crisis respite center feasibility
 - ❖ Legislative initiatives to increase flexibility of funding streams
 - ❖ Samaritan treatment services location, STARS (Lebanon)-just opening.
 - **Gaps (in Street Outreach and Response (not BH crisis):**
 - ❖ Samaritan HRT: two LCSWs serving whole county and often tri county area
 - ❖ SORT: Volunteer group with other full-time jobs, 1d/week
 - ❖ Jackson Street Youth Services: youth 12-25 only
 - ❖ No full-time peer response that is immediate or is linked to 9-1-1.
 - **Work in Progress:**
 - ❖ Samaritan expanding HRT design to Linn County
 - ❖ Legislative interest in expanding Cahoots model (Law Enforcement-Mental Health Joint Response) across state
 - Xan: The system can be difficult to navigate and hard to get services unless in crisis and even then often doesn’t get resolved with a helping hand. We can do better.
- **Topic: Coordinated Entry (Aleita Hass-Holcombe):** Definitions: Coordinated Entry is the process by which people experiencing homelessness are given access to housing and assistance based on their level of need and the resources available. This enables a more humane and efficient utilization of the continuum of care. Typically, a navigating agency will help organize

the process. The official list from Coordinated Entry has to be maintained by one entity—currently CSC in Corvallis and Benton. Resource Center: physical location open daily year-round with on-site providers to enroll people in programs and support individuals to transition out of homelessness.

- HUB for CDDC Partnerships.
- Serve people every day Monday through Friday for limited hours
- In September, noon to 2 is when partners come into building and take names on who they can see. Counselling two days a week; Nurse from Samaritan and health navigator visit; folks come from Samaritan; have people visit from Housing First; Case managers come two days a week; and it's expanding...CDCC as the center place where people can get services and are linked with partners; not a formal MOU; some used more often like street outreach and response and CDCC has a lot of relationships such as with Benton county and health navigators; Chris Gray comes twice a week; almost every day we have people helping with crisis management; calls for clothing; stone soup; building partners with housing, among others.
- **Topic: Resource Center.** Aleita Hass-Holcombe
 - ❖ **Resources:**
 - Corvallis Daytime Drop-in Center: Food, phone access, mail; Access to health Providers & Prescription Assistance; Counseling Assistance; Emergency Transportation Funds; Employment & Work Training.
 - Assistance with Vital Records: DMV IDs, Birth Certificates
 - Access to Personal Hygiene Assistance
 - Limited Pet Assistance
 - Hygiene Center (at site of Men's Cold Weather shelter): shower (1), some supplies and food, porta pots and handwashing
 - CHANCE daytime drop-in
 - ❖ **Gaps**
 - On-site behavioral health and housing case management
 - Open hours are limited M-F 9-12 or 12-2
 - Year round hygiene access missing, 1 shower at hygiene center
 - Hygiene Center may disappear in winter for shelter needs
 - Laundry access
 - Sleeping space missing: neither shelter beds nor tent/RV/car camping – limits funding opportunities
 - ❖ **Work in Progress**
 - Corvallis Daytime Drop-in Center (CDDC) is gaining a MH intern supervised by LCSW
 - CDDC working toward offering more formal BH onsite
 - CDDC working to expand data collection
 - Hygiene Center working on shower access.
 - County working with partners to explore Crisis Respite Center feasibility
- For more info on the Drop in Center, go to website: www.Corvalliscdcc.org

- **Topic: Emergency Shelter:** (Christina Jancila) Any facility with overnight sleeping accommodations, the primary purpose of which is to provide temporary shelter for the homeless in general or for specific populations of the homeless. (HUD)

- Resources:

- ❖ Women's shelter (allows pets, Nov.-March)
- ❖ Men's cold weather shelter (Nov.-March)
- ❖ Jackson Street Youth Services (JSYS) shelter
- ❖ Community Outreach Inc. (COI) emergency
- ❖ Center Against Rape and Domestic Violence (CARDV)

- Gaps
 - ❖ Shelter beds for ALL populations: no low-barrier shelter for families, couples, pets, transition-age youth
 - ❖ Need space for co-location of service providers
 - ❖ Men's: not year round, not enough beds or spacing
 - ❖ Women's not year round
 - ❖ No place to car/RV camp in emergency
 - ❖ RV/Car camping at Fairgrounds is COVID response only
 - ❖ Tent camping at Fairgrounds is wildfire evacuees only
 - ❖ No RV dump site besides Fairgrounds

- Work in Progress
 - ❖ City, County and Unity Shelter working on alternate options for men's shelter population because of limited COVID capacity: dispersed microshelters at churches
 - ❖ COI hoping to expand transition age shelter capacity
 - ❖ Funding to keep women's shelter open year round

- **Topic: Transitional Housing** (George Grosch). A project that is designed to provide housing and appropriate supportive services to homeless persons to facilitate movement to independent living within 24 months, or a longer period approved by HUD. (HUD)
 - **Resources:**
 - ❖ Community Outreach Inc. (COI)
 - ❖ Corvallis Housing First (CHF)
 - ❖ Jackson Street Youth Services (JSYS)
 - ❖ RV/car camping at Fairgrounds
 - ❖ Unity Shelter Microshelters
 - ❖ Center Against Rape and Domestic Violence (CARDV)
 - ❖ Parole and Probation transitional housing, supports
 - ❖ Sober living: CHANCE, God Gear, Oxford Houses
 - ❖ Milestones residential treatment for substance use disorders
 - ❖ Janus house from state hospital discharge
 - ❖ Microshelters in Corvallis (13 and growing)

 - **Gaps**
 - ❖ Capacity for low-barrier options
 - ❖ Limited populations
 - ❖ RV/Car camping at Fairgrounds is COVID response
 - ❖ Tent camping at Fairgrounds is wildfire evacuees only

 - **Work in Progress**

- ❖ Microshelters expanding in Corvallis
- ❖ Jackson Street Youth Services (JSYS) planning expansion for 18-25 year olds
- ❖ Up to 3 microshelters/cars/RVs allowable at religious institutions in Benton County unincorporated areas (none currently registered to host)

- **Topic: Permanent Supportive Housing:**

- Affordable, community-based housing for individuals and families who have experienced long-term or chronic homelessness and have been diagnosed as having a physical or developmental disability, a severe mental illness, substance abuse problems or HIV/AIDS; or are members of another designated group within the homeless population.
- Structures may include apartments, single-family houses, duplexes, group homes or single-room occupancy housing.
- Supportive services vary, most programs offer case management and housing support, but may also offer more intensive mental health, substance abuse, vocational, employment or other services which help promote independent living. Supportive services may be offered on-site or off-site, or be provided by a mobile service team. (LA County Taxonomy)
- **Resources:**
 - ❖ Corvallis Housing First (CHF)
 - ❖ DevNW
 - ❖ County mental health
- **Gaps**
 - ❖ Corvallis Housing First (CHF)
 - ❖ DevNW
 - ❖ County mental health
- **Work in Progress**
 - ❖ Corvallis Housing First (CHF)
 - ❖ DevNW
 - ❖ County mental health

- **Topic: Housing – options for everyone to have a safe and decent place to live.**

- **Resources**
 - ❖ DevNW
 - ❖ Habitat for Humanity
 - ❖ Private developers
- **Gaps**
 - ❖ Enough units – need at least 4800 to meet need
- **Work in Progress**
 - ❖ Urban renewal district in South Corvallis will add units
 - ❖ Commonwealth LIFT funding for 53rd Flats

- **Topic: Prevention (Lenox Archer)**
 - **Resources**
 - ❖ Short-term rental assistance
 - ❖ Vouchers: Section 8 federal voucher through Linn Benton Housing Authority (LBHA)
 - ❖ Utility assistance
 - ❖ DevNW & CSC tenant counseling
 - ❖ Strengthening Rural Families
 - ❖ Schools
 - **Gaps**
 - ❖ Enough units – need at least 4800 to meet need
 - ❖ More vouchers, more placed-based units in Benton
 - **Work in Progress**
 - ❖ Expanded rental assistance for COVID, ends 12/31
 - ❖ Supplemental state-funded vouchers – on hold due to \$\$
- SUMMARY SLIDE: See the Gaps listed in each column.
- Note: The State's revenue forecast came out today—could be will be lots of energy on the state supplemental housing vouchers.
Some housing vouchers for veterans.
- **Model Systems Work Group Conclusions and Recommendations:**
 - Aligning Crisis Response Resources is a recommended model and works in practice (co-location of services with emergency beds)
 - Coordinated Entry and Care Coordination between Providers
 - Data collection and outcomes are improved
 - Hub model shows success with increased safety and is relatively easy to implement
 - Permanent Supportive Housing is necessary to prevent return to homelessness (National Alliance to End Homelessness)
- Aleita shared a poem and Lennox found a touching photo:

HOPE
Hard work!
Now we are here.
Let's fill the gaps.

Hard work!
We can do better.
Let's fill the gaps.
No one left behind.

We can do better.
Hard work!
No one left behind.
HOPE

- **Equity Consultant, Dr. Jade Aguilar, introduction and presentation** Equity Consultant and Vice President of Diversity, Equity, and Inclusion at Willamette University. She said it is so valuable to see the work HOPE is doing. Important to fill gaps in equity issues and understand how our own lack of knowledge might be allowing the gaps to exist. Exercise to look for areas that might need improvement. Conducted a Self-assessment review and discussion. (See powerpoint for scores).
Visit the HOPE Website: <https://www.co.benton.or.us/health/page/housing-and-homelessness>

HOPE members expressed an interest in learning more about equity issues and how to address the needs of those identified in vulnerable and disparate populations in the community.

- IX. **Next Steps: October meeting, priority topics, and community engagement**
- X. **Meeting was adjourned at 6:15 pm.**

Benton County & City of Corvallis
Home, Opportunity, Planning, & Equity (HOPE) Advisory Board



Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
541-766-0252 * Email: Julie.Arena@co.benton.or.us

HOPE MEETING AGENDA

October 28, 2020 from 4-6 PM

Meeting location: Zoom or phone in

Join Zoom Meeting: <https://cscteam.zoom.us/j/91929383646>
Meeting ID: 919 2938 3646

One tap mobile: +12532158782,,91929383646#
Dial by phone: +1 253 215 8782
Meeting ID: 919 2938 3646

AGENDA

- I. Welcome, Zoom Housekeeping, Overview of Agenda.....4pm
- II. Public Comment* (10 minutes)4:05pm
- III. Logistics and Updates.....4:15pm
 - a. Roll call and approve September meeting minutes
- IV. Present HOPE Work Group Priority Areas for discussion.....4:20pm
- V. Discuss and Choose Priority Areas for Community Engagement4:30pm
- VI. Community Engagement Phases and Planning5:15pm
 - a. Board Member Choices for Community Engagement
- VII. Feedback on Camping Proposal.....5:40pm
- VIII. Next Steps5:55pm

*Public Comment: if you would like to make a public comment, please “raise your hand” in the Zoom meeting when you arrive or you can chat a message to the presenter. List your name and the general topic of your comment in the chat. Comments will be made in the order that people “raise their hand” or

submit a chat. For people calling in from a phone line, there will be an opportunity for comment for participants who have called-in.

HOPE Advisory Board 10/28/2020 Meeting

Virtual Zoom Meeting

Julie Arena, HOPE Coordinator

Zoom Housekeeping

- All attendees are muted when they join.
- All attendees can unmute themselves and choose to be seen visually by clicking “Start Video” at the bottom of the screen.
- Public comment:
 - Type into the “Chat” area and say you want to make a public comment and on what topic.
 - For those on the phone, there will be an opportunity to comment, too.
- Questions during the meeting:
 - Type into the “Chat” area and send it to host, Julie Arena.

Meeting Logistics and Agenda

- 1. Meeting Overview**
- 2. Agreements and Culture**
- 3. Public Comment – other feedback options**
- 4. Vote to Approve 9/23/20 Minutes – roll call**
- 5. Work group priority areas presented**
- 6. Discussion and vote to adopt priority areas**
- 7. Community Engagement choices and planning**
- 8. Updates including camping in Corvallis**

Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **Type into the “Chat” and say you want to make a public comment and on what topic.**
- **For those on the phone, I will ask if there are any public comments from callers.**
- **Can also submit written comments via email to Julie.Arena@co.Benton.or.us**

Agreements for our culture + conduct:

Fun

Inclusive ✓✓

humor

Food ✓

Action/roll up sleeves

Change the face of Homelessness

honesty

Respect ✓

consensus

Think before you speak

Courtesy ✓

transparency

Recognize personal bias

Kindness ✓

time management

concise communication

Open minded ✓

opinions matter

data driven

Do your homework!

patient

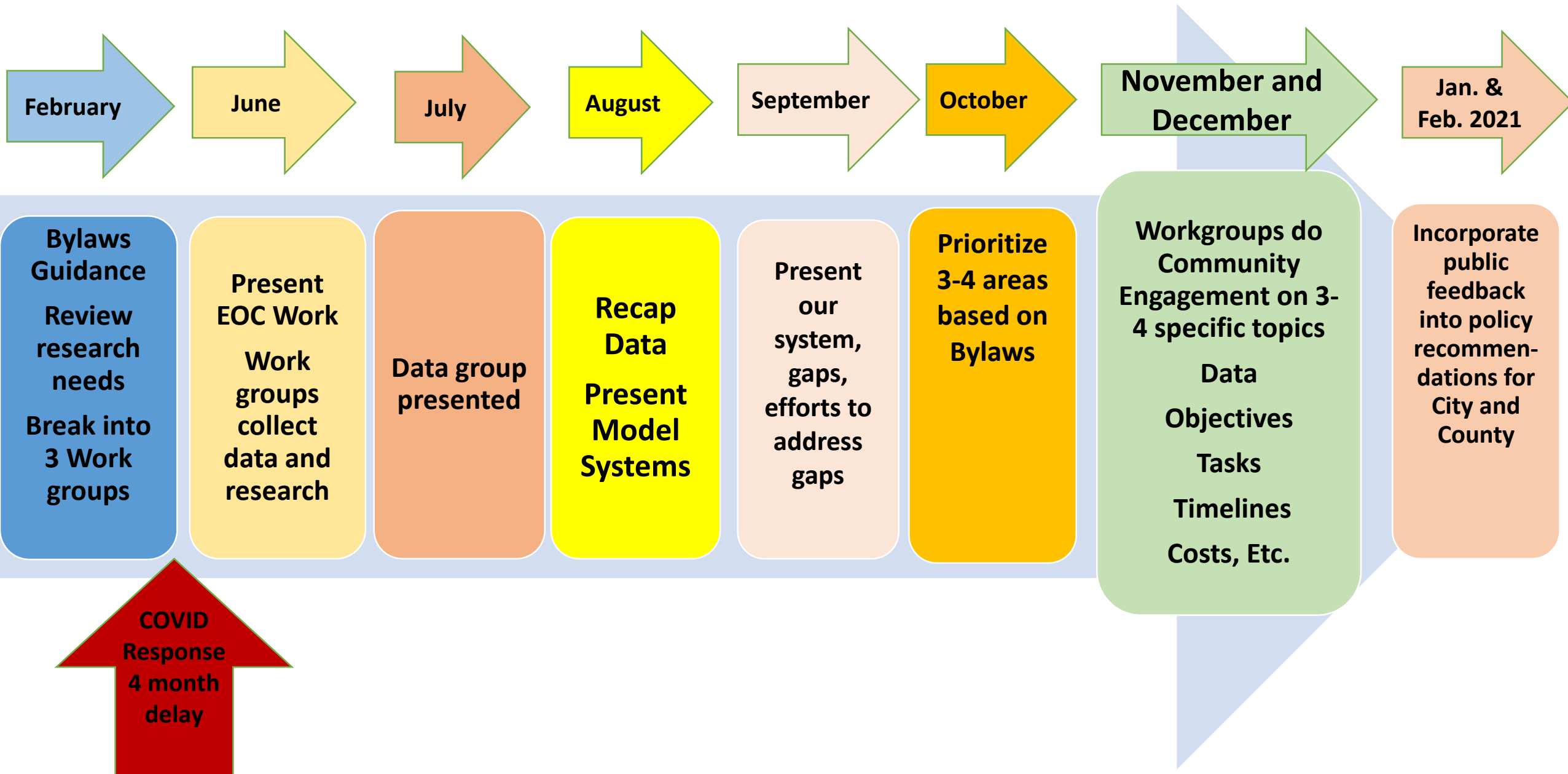
authentic

Valuing personal experience

dedication/work ethic

honor the expectations of the work

HOPE Timeline – where are we now?



Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **Type into the “Chat” and say you want to make a public comment and on what topic.**
- **For those on the phone, I will ask if there are any public comments from callers.**
- **Can also submit written comments via email to Julie.Arena@co.Benton.or.us**

Logistics:

1. Vote to approve 9/23/20 minutes
2. Dr. Aguilar – in attendance to act as an Equity Advocate and model this role for the Board
3. Scheduling Reminder:

November meeting:

Full Board 11/18 from 4-6pm (cancel the 11/25 one)

December meeting:

Full Board 12/16 from 4-6pm (cancel the 12/23 one the night before Christmas eve)

4. Feedback – events, webinars, articles – how often does the Board want these shared?

Next...

- **Work group priority areas presented**
- **Discussion and vote to adopt priority areas**
- **Community Engagement choices and planning**
- **Updates including camping in Corvallis**



HOPE Bylaws will guide our work. Our Values are to :

- Use data to drive assessments, prioritization, and accountability.
- Take a comprehensive systems and multi-sector approach.
- Engage and involve the community, not just direct service providers.
- Prioritize vulnerable populations.
- Promote community safety for all.
- Promote racial and ethnic justice using a racial equity lens across all program recommendations.

HOPE Housing and Services Model

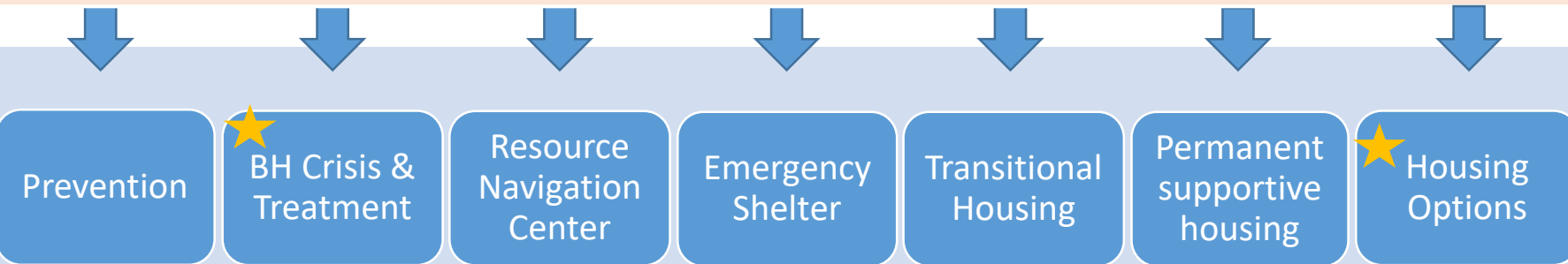
Workgroup 1 → Sources of Data

Workgroup 1 Goal: obtain available data to be data driven and prioritize vulnerable populations, safety for all, racial and ethnic justice.

Workgroup 2 → Ongoing Work

Workgroup 2 Goal: outline current spectrum and work to address gaps in the spectrum.

Workgroup 3 → Housing and Services Spectrum



Workgroup 3 Goal: find models of successful full spectrums of housing and services.

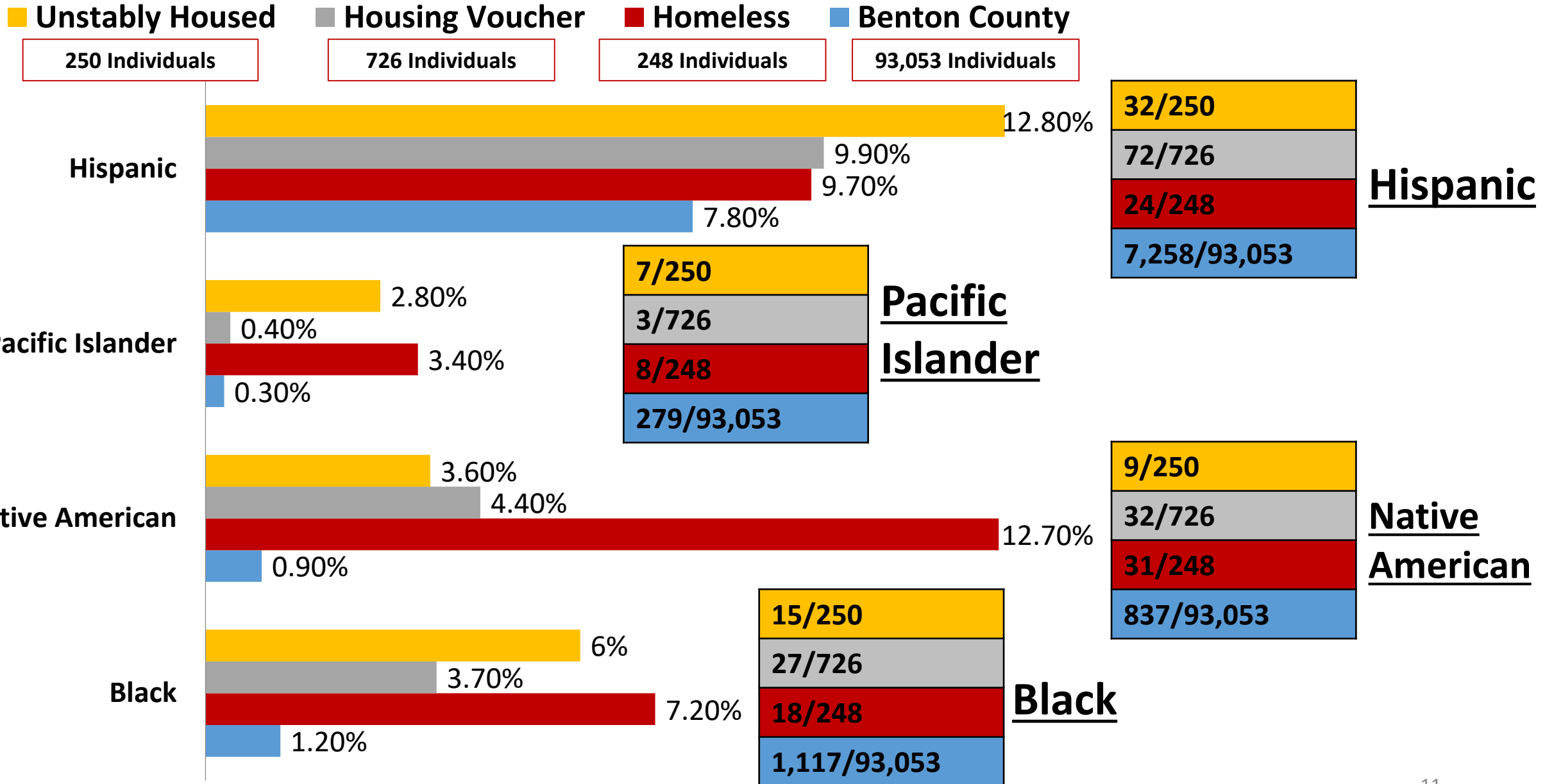
HOPE Board Ideas 1/28/20

★ 5 Keystone Strategies:
Strengthen Law Enforcement and MH partnership

<ul style="list-style-type: none"> • Surveillance for housing insecurity • Education and outreach • Training for professionals 	<ul style="list-style-type: none"> • Immediate response, care, and treatment • 24 hour team on-call • Simultaneous MH and SUD treatment 	<ul style="list-style-type: none"> • Permanent resource center open 24/7 • Intake, assessment, services • Reentry case management from corrections 	<ul style="list-style-type: none"> • Permanent year-round shelters for all populations, low and high barrier • Open 24/7 with resources 	<ul style="list-style-type: none"> • Car camping, microshelters, tiny villages, managed tent camping • Residence halls 	<ul style="list-style-type: none"> • Increase PSH • Respite bed capacity • Rent assistance • Medical and behavioral support 	<ul style="list-style-type: none"> • New construction requirements • Permitting/SDC relief for affordable housing • Tiny home villages • Infill/high density construction
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- Advocacy, Education, and Outreach ★
- Balance between incentives and behavior for accountability and safety for all
- City and county funding for case management, housing navigators, and oversight

Racial and Ethnicity Disparities across populations



*Data from Linn Benton Housing Authority voucher records, CSC Homeless Prevention records and PITC 2020 records

Where do Inequity, Vulnerability, and Safety align on our Housing and Services Spectrum?

Values for Prioritizing	Homeless: Data from PIT	Homeless: Data from CDDC, Emergency Shelters, School Districts, JSYS	Transitional Housing Data from COI: Homeless or Housing insecure	Housing & Homeless Prevention: Data from CSC and LBHA
Racial and Ethnic Disparities	31/248 Native American (NA) 18/248 Black	179 men's shelter (24 NA, 11 Black) 57 women's shelter (10 NA, 3 Black) 49/852 American Indian/Alaskan Native (CDDC)	102/341 Hispanic or Latino 28/102 Black	<u>250 CSC:</u> 32 Hispanic, 7 PI, 9 NA, 15 Black <u>726 voucher:</u> 72 Hispanic, 3 PI, 32 NA, 27 Black
Vulnerable Populations	189/248 disabled 47/248 vets 25/248 LGBT	43 out of 251 homeless children 509J with disability 9 out of 19 homeless children in Philomath with disability 19 out of 78 homeless children at JSYS are LGBT, 13 have disability	210/341 disabled 129/341 medically fragile 34/134 veterans 105/341 children 39/341 LGBT	
Safety	87/248 Domestic Violence	42 children fleeing domestic violence out of 127 total (JSYS)	159/341 fleeing domestic violence	

Priority Topics from the Work Group on Data

This group collected data in Benton County with an emphasis on safety, vulnerable populations, and racial and ethnic disparities in line with the Bylaws values. Priority areas given the data:

- Align and Bolster Crisis Response Resources

- Two parts: Services and Location

- Coordinated Services: Care coordination between existing providers with street outreach and Hub Model of care coordination. Data collection coordinated between providers from entry, to transition, to permanent options.
 - Location: Safe place to be during sleeping and waking hours for individuals without housing.

- Short term:

- Coordinate existing resources with Hub Model.
 - Designate location for safe emergency sleeping.

- Long-term:

- Co-locate services and beds for all populations at one location.
 - Data system with staff and training for any provider who wants to opt in.

- Transitional Options

- Examples include microshelters, managed camping, conestoga huts, RV and car camping in locations that are staffed, safe, stable, and provide services for health.

August Meeting Presentation Recap:

Model Systems of Service Delivery and Shelter

- Recommended model based on mixture of the 10 year Plan Update, the Econ NW study, and the National Alliance to End Homelessness Recommendations.
- Successful Models of Coordinated Entry and Care Coordination
 - Yuba, CA coordinated entry system
 - Hub and spoke model of care coordination between existing community partners

A Framework to End Homelessness

Ending homelessness by addressing the root causes of homelessness by aligning systems to assure safe, healthy, and affordable housing for all Benton County residents.

Crisis Response Resources

Providing safe, accessible, and well-resourced crisis response and emergency support like food and day programs while someone is homeless.

Street Outreach and Rapid Response

Emergency Shelter

Emergency temporary or transitional housing and ongoing supports to move someone out of homelessness. Emergency shelter is a last resort, not a long-term solution. Examples:

- emergency shelter (low barrier)
- vehicle camping
- managed camping
- residential rehabilitation
- medical respite
- micro-shelters

Resource Center

Location open year-round daily with on-site providers to enroll people in programs and support individuals to transition out of homelessness.

Housing

A safe and decent place to live for everyone. Provision of ongoing supports to keep someone out of homelessness.

Examples:

- **Permanent Supportive Housing**
- **Rapid Re-Housing**
- **Targeted Services for High Needs Individuals (like FUSE or HUMS models)**

Community Integration & Neighborhood Belonging

Full participation in community life and the feeling of attachment to the neighborhood. Prevents entry into homelessness. Examples that facilitate integration and belonging:

- Addiction Support
- Treatment
- Belonging Centers
- Education
- Primary Care
- Faith Groups
- Counseling
- **Increasing Employment & Income**
- Public Health
- Community Health
- Recreation
- Peer Support
- Family
- Housing type
- Livable neighborhoods

Data Collection and Coordinated Entry

BEST PRACTICES: Equity, Trauma Informed Care Approaches, low-barrier, Housing First, Individualized, Coordinated Services

Emergency Response and Shelter	Transitional Stabilization	Housing
BH Crisis Response	Micro-shelters	Affordable housing options
Rapid Street Response	Car/RV	Permanent supportive housing
Street Outreach	Temporary housing	Tiny home villages
Shelters, safe locations for tent/car	Residential treatment	Housing First
Resource Center	Tents/Pagodas	Place-based voucher units



Data Collection & Coordinated Entry and Assessment

HUB model with law enforcement and providers

Targeted services for FUSE/HUMS population

Support and Prevention

Case Management for those who need it

Model Systems Work Group Conclusions: what is recommended?

- Aligning Crisis Response Resources is a recommended model and works in practice (co-location of services with emergency beds)
- Coordinated Entry and Care Coordination between Providers
 - Data collection and outcomes are improved
 - Hub model shows success with increased safety and is relatively easy to implement
- Permanent Supportive Housing is necessary to prevent return to homelessness (National Alliance to End Homelessness)

Work Group on our Model Systems:

This group researched recommended models at the national, state, and local level that successfully support people at all levels of need by having a system of different services that work in collaboration.

- Operational Changes for Improved Care Coordination

- Components of care coordination:

- Coordinated entry between providers with coordinated street outreach to improve entry into services
 - Increased case managers to support this care coordination from entry, transition, and permanent case management support to remain in housing.
 - Follow up case management and rental assistance to stay housed in whatever environment works for the individual.
 - Hub model of care coordination
 - Data tracking coordinated between providers

- Transitional Options for safety, health, and stability

- Examples include microshelters, managed camping, pagoda huts, RV and car camping in locations that are staffed, safe, stable, and provide services for health.

- Permanent Supportive Housing Units

- Keeping at the forefront diversity, equity, and inclusion to prioritize racial and ethnic justice.

Current Housing and Services Spectrum Work Group

- Existing Resources
- Gaps in our system of services and housing
- Current efforts to address gaps in our system

Corvallis Resources presented first, then all Benton County Resources presented separately

BH Crisis & Treatment

Street Outreach & Response

Resource Center Emergency Shelter

Transitional Housing

Permanent Supp. Housing

Housing and Prevention

GAP: Case Management & Comprehensive Care Coordination with Centralized Data System

GAPS:

Assertive Community Treatment limited to 75 clients, with specific diagnoses
Decreased acute care hospital beds
Lack of psychiatry for non-county clients
Lack of housing (supportive and other)
Insufficient resident & outpatient treatment
No medical detox
No standardized assessment for all services

EFFORTS:

County recruiting for mental health in Alsea, Monroe, and Corvallis, exploring Crisis Respite

GAPS:

Samaritan HRT: Two LCSWs serving whole county and tri-county area
SORT: Volunteer group with other full-time jobs
JSYS: youth 12-25
No full-time peer response or linked to 9-1-1

EFFORTS:

CDDC collaborating, more on-site services, working on data collection

GAPS:

No shelter beds at Resource Center
No 24/7/365 access
Space for other providers, BH care
No shelter for couples, pets
No low barrier family shelter
Men's & women's cold weather only
Laundry, shower, and internet access

EFFORTS:

City, County and Unity Shelter working on men's shelter
COI hoping to expand transition age shelter capacity
Working to fund women's shelter year round

GAPS:

Only two permanent options with no capacity (Corvallis Housing First and COI)
RV/Car camping at Fairgrounds is COVID response

EFFORTS:

Expanding microshelters
County areas able to host up to 3 microshelters, car/RV at religious institutions

GAPS:

Huge gap in capacity compared to need

Need many more locations for different populations

EFFORTS:

Corvallis Housing 1st collaboration to expand capacity
HCDAB using CET funding for DevNW

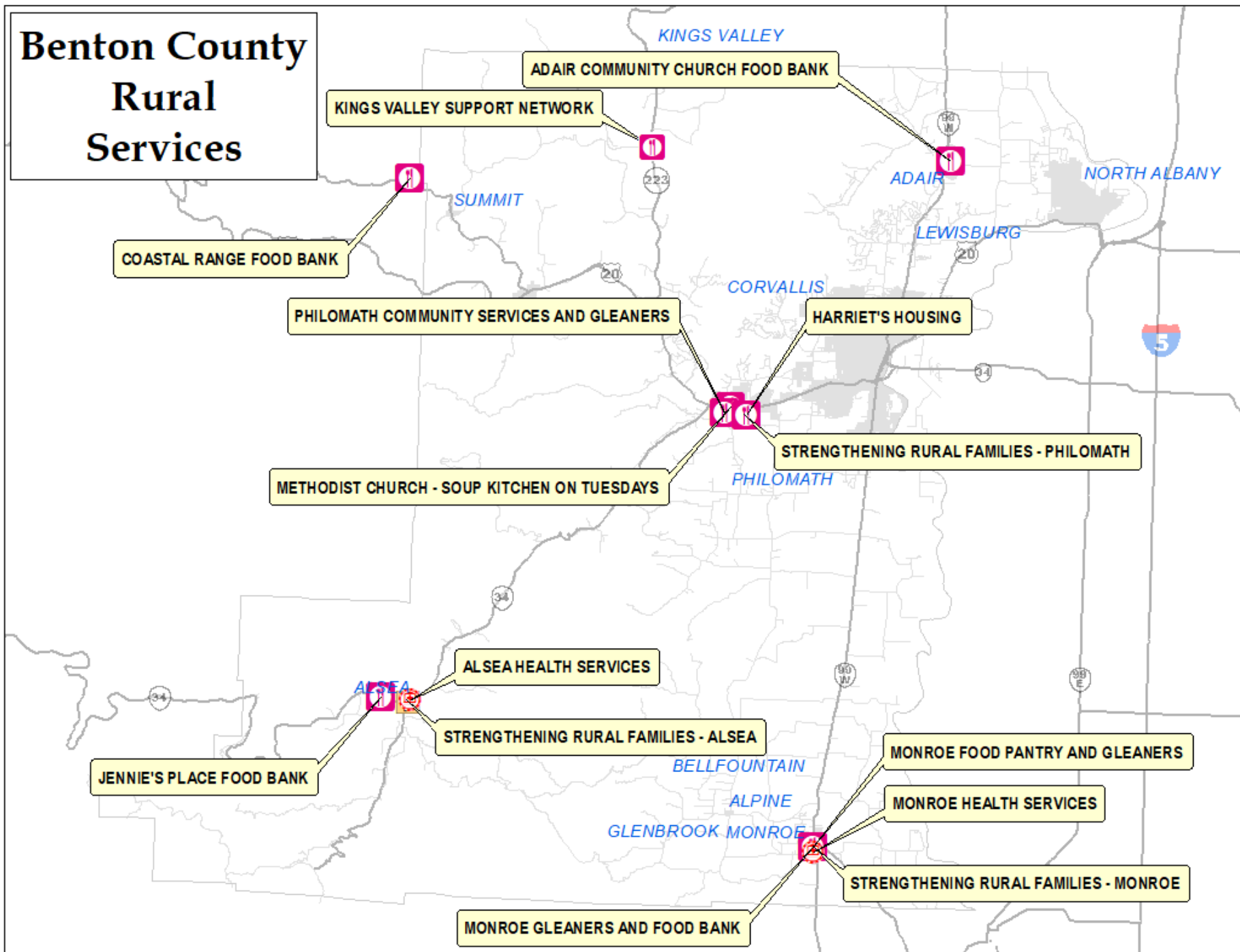
GAPS:

Enough units – need at least 4800 to meet need

EFFORTS:

Rental assistance, COVID relief
Urban renewal district in South Corvallis will add units
Commonwealth LIFT funding for 53rd Flats

Benton County Rural Services



All Services Outside of Corvallis

Locations	BH Crisis Response or Street Outreach Response	Behavioral Health Care	Emergency Shelter	Resource Center	Food Bank	Transitional Housing	Permanent Supportive Housing	Homeless Prevention
Philomath Blodgett Summit					- Philomath Gleaners - Coastal Range Food Bank in Blodgett	Harriet's Houses		Philomath Community Services, Strengthening Rural Families
Adair					Adair Community Church – food bank			
Monroe		Health Center with behaviorist, working to hire MH clinician			South Benton Food Bank			Strengthening Rural Families
Alsea		Health Center with behaviorist, working to hire MH clinician			Jennie's Place Food Bank			Strengthening Rural Families

Kings Valley informal support network: 1. Kings Valley Community Page on Facebook; 2. Kings Valley Charter School / Kings Valley Community Trust, 3. Peedee Community Church

 **BH Crisis & Treatment**

Resource Center

Emergency Shelter

Transitional Housing

Permanent Supportive Housing

Housing & Homeless Prevention

Case Management & Comprehensive Care Coordination with Centralized Data System

Gaps:
Nothing outside Corvallis

Gaps:
Nothing Outside Corvallis

Gaps:
None outside Corvallis

Gaps:
None beyond Harriet's Housing in Philomath

Gaps:
None outside Corvallis

Gaps: Need 5k more housing units

*Efforts:
recruiting for mental health in Alsea, Monroe, and Corvallis

Efforts:
Monroe – South Benton Food Bank

Efforts:
None outside Corvallis

Efforts:
Up to 3 microshelters, cars, and RVs allowable at religious institutions

Efforts:
None outside Corvallis

Efforts: CSC rental assistance, COVID relief

Work Group on our Current System and Gaps:

This group researched all the services currently in Benton County, the gaps in the service system, and the efforts to address those gaps. Priority areas given our gaps:

- Align and strengthen our crisis response resources
 - Short-term:
 - Elevate and adopt community-wide the Hub care coordination model
 - Have a safe place for people to sleep while we work toward long-term goal
 - Long-term (2-5 years): Resource Center with Emergency Shelter
 - Co-locate services/providers to support care coordination and coordinated entry
 - Co-locate emergency shelter beds with these services
- Transitional Shelter Options
 - Another transitional option co-located with some services, examples include microshelter village, pagoda village, managed camping site. This is different from the current microshelters which are dispersed in very small numbers at multiple churches around Corvallis only.
- Permanent Supportive Housing
 - Short- and long-term goal to increase the number of units in Corvallis and in Benton County.

Priority Topics from All Work Groups

Work Group	Align and Strengthen Crisis Response Resources		Transitional Options for safety, health, and stability	Permanent Supportive Housing
	Strengthen Crisis Response Resources	“Align Crisis Resources” “Operational Changes for Improved Care Coordination”		
Data	X	X	X	*(no data)
Model Systems		X	X	X
Current System	X	X	X	X

Priority Topic Areas

Align and Strengthen Crisis Response Resources

- Two parts: Services and Location

(1) Align Services – Operational Changes for Improved Care Coordination:

- Coordination between existing providers with street outreach and Hub Model of care coordination. Data collection coordinated between providers from entry, to transition, to permanent options.
- Increased case managers to support this care coordination from entry, transition, and permanent case management support to remain in housing.
 - Follow up case management and rental assistance to stay housed in whatever environment works for the individual.
- Hub model of care coordination
- Data tracking coordinated between providers

(2) Location: Safe place to be during sleeping and waking hours for individuals without housing.

(3) Transitional Options for safety, health, and stability

- Examples include microshelters, managed camping, conestoga huts, RV and car camping in locations that are staffed, safe, stable, and provide services for health.

(4) Permanent Supportive Housing Units

- Keeping at the forefront diversity, equity, and inclusion to prioritize racial and ethnic justice.

Priority Topics 1 + 2:

Align and Strengthen Crisis Response Resources

- Two parts: Services and Location

(1) Align Services – Operational Changes for Improved Care Coordination:

- Coordination between existing providers with street outreach and Hub Model of care coordination. Data collection coordinated between providers from entry, to transition, to permanent options.
- Increased case managers to support this care coordination from entry, transition, and permanent case management support to remain in housing.
 - Follow up case management and rental assistance to stay housed in whatever environment works for the individual.
- Hub model of care coordination
- Data tracking coordinated between providers

(2) Location: Safe place to be 24/7 for all populations without housing that respects and addresses the needs of each individual.

Priority Topic 3:

Transitional Options for safety, health, and stability

- Current providers are COI, Corvallis Housing First, and SafePlace.
- Additional examples include microshelters/conestoga huts, managed camping, RV and car camping in locations that are safe, sanitary, stable, and provide services for health.

Priority Topic 4:

Permanent Supportive Housing Units

- Keep at the forefront diversity, equity, and inclusion recognizing identified disparities in our community data.
- HOPE Bylaws value: safety, vulnerable populations, and racial and ethnic justice.

Motion to Adopt Priority Topic Areas

- Keep at the forefront diversity, equity, and inclusion recognizing identified disparities in our community data.
- HOPE Bylaws value: safety, vulnerable populations, and racial and ethnic justice.

(1) Strengthen Crisis Response Resources: Align Services – Operational Changes for Improved Care Coordination:

- Coordination between existing providers with street outreach and Hub Model of care coordination. Increased case managers to support this care coordination from entry, transition, and permanent case management support to remain in housing.
 - Follow up case management and rental assistance to stay housed in whatever environment works for the individual.
- Hub model of care coordination
- Data tracking coordinated between providers. Data collection coordinated between providers from entry, to transition, to permanent options.

(2) Strengthen Crisis Response Resources: Location – Safe place to be 24/7 for all populations without housing that respects and addresses the needs of each individual.

(3) Transitional Options for Safety, Health, and Stability

- Current providers are COI, Corvallis Housing First, and SafePlace.
- Additional examples include microshelters/conestoga huts, managed camping, RV and car camping in locations that are safe, sanitary, stable, and provide services for health.

(4) Permanent Supportive Housing Units

- Definition: affordable, community-based housing for individuals and families who have experienced long-term or chronic homelessness and have been diagnosed as having a physical or developmental disability, a severe mental illness, substance abuse problems or HIV/AIDS; or are members of another designated group within the homeless population.
- Structures may include apartments, single-family houses, duplexes, group homes or single-room occupancy housing.
- Supportive services vary, most programs offer case management and housing support, but may also offer more intensive mental health, substance abuse, vocational, employment or other services which help promote independent living. Supportive services may be offered on-site or off-site, or be provided by a mobile service team. (LA County Taxonomy)

Board Choices for Priority Topics

- Community Engagement in November and December
- 4-6 Board Members per priority area
- Board Members responsibilities:
 - Do outreach and host community feedback sessions
 - Review feedback to incorporate into policy recommendations
 - Work on drafting of policy recommendations in January and February

Strengthen Crisis Response Resources: Align Services	Strengthen Crisis Response Resources: Location	Transitional Options	Permanent Supportive Housing
Anita Earl Pegge McGuire Barbara Hanley Lennox Archer George Grosch	Flip Anderson Aleita Hass-Holcombe Bryan Cotter Xan Augerot Christina Jancila	Catherine Biscoe Linda Tucker Joel Goodwin Niki Hobbs Jan Napack Reece Stotsenberg	Andrea Myhre Bruce Butler Karyle Butcher Jim Moorefield Charles Maughan

Direct service providers (5):

Anita Earl, Aleita Hass-Holcombe, **Catherine Biscoe**, Flip Anderson, Andrea Myhre

Individuals who work for service organizations (3):

Bruce Butler, Pegge McGuire, Linda Tucker

First responders (2):

Joel Goodwin, **Bryan Cotter**

Government representatives (3):

Xan Augerot, Jan Napack, Charles Maughan

Business Owners (2):

Christina Jancila, Reece Stotsenberg

Members with non-specific affiliation (6):

Lennox Archer, Karyle Butcher, George Grosch, Barbara Hanley, Niki Hobbs, Jim Moorefield

Community Feedback Options

- Meetings
 - Pre-existing meetings
 - Separate community listening sessions
- Surveys
 - One for each topic area, hosted on the HOPE website
- In-person Feedback
 - For individuals experiencing homelessness or for other populations
 - Work with service providers to generate limited questions for 3x5 cards to use during in-person interactions with clients

In Progress on the HOPE Website:

- Working on a calendar to show all upcoming community feedback
- Table to list all community partners who have been contacted and engaged

Updates:

Benton County Health Department

- Hiring LCSW to serve Alsea and Monroe in 2021

Drug Treatment Court

- Behavioral health component transitioning to County Health Department in January 2021

Camping Update

- City Council voted 10/19 to delay implementation of the proposed phased camping enforcement.
- The city has funded the construction of 15 microshelters which will not be built until end of December 2020/early January 2021.
- The county has funded two full time case managers for Unity Shelter to help screen, support, and transition more individuals in and out of microshelters.
- Allison Hobgood, Shawn Collins, and Andrea Myhre have worked with city staff to provide feedback to improve the first draft of the proposed enforcement plan.
- No one has been asked to move at this time so if anyone sees cleanup activities occurring, that is just abandoned materials, not active campsites.
- The City Attorney has examined all the possible legal angles for establishing a managed camp on City parkland including on a temporary basis or through emergency powers and has concluded that the charter language does not have any loopholes that would allow a managed camp without a vote of the community.

Next steps...

- Priority Topic Groups will meet in the first two weeks of November to put together survey questions
 - Questions will be designed to help HOPE Board formulate policy recommendations for City of Corvallis and Benton County on those four topics
- Community engagement in November and December
- Draft Policy Recommendations which incorporate community feedback in January and February
- Deliver preliminary policy recommendations by March for budget decisions
- These priority topics are where we are starting, not where we end

Questions?

- Email: Julie.Arena@co.benton.or.us
- Visit the HOPE Website:
<https://www.co.benton.or.us/health/page/housing-and-homelessness>



Home, Opportunity, Planning, and Equity (HOPE) Advisory Board Meeting Draft Minutes

October 28, 2020 from 4 pm to 6 pm
Zoom Meeting



- Members Present:** Florence Anderson; Lennox Archer; *Xan Augerot (Commissioner, Benton County); Catherine Biscoe; Karyle Butcher; Bruce Butler; Anita Earl; Joel Goodwin; George Grosch; Barbara Hanley; Aleita Hass-Holcombe; Nicole Hobbs; Christina Jancila* (Business Associate); Charles Maughan* (Corvallis City Council); Pegge McGuire* (CSC); Jim Moorefield* (Co-Chair); Andrea Myhre; Jan Napack* (Corvallis City Council); Reece Stotsenberg* (Co-Chair); Linda Tucker.
- Members Excused:** Bryan Cotter; Jim Moorefield
- Guests Present:** Dr. Aguilar
- Staff Present:** Julie Arena (Benton County Health, HOPE Program Coordinator); Suzanne Hoffman (Health Department Director); Paula Felipe (Benton County Public Health, recorder).

*Executive Committee Members.

- I. **Welcome and Introductions:** Julie Arena opened the meeting with reminder of HOPE’s agreements and culture which includes being open-minded, inclusive, kind, and respectful. This month we will prioritize areas and in November and December start community engagement to help form policy recommendations that incorporate the community’s feedback. Welcome to Dr. Aguilar who is here to provide an equity advocate perspective. Julie asked members how often do they want informational emails sharing events, conferences, webinars, articles. Members said every other week or twice monthly and based on need and timeliness. Reminder: the HOPE Bylaws guide our work. Our values are to:
 - Use data to drive assessments, prioritization, and accountability.
 - Take a comprehensive systems and multi-sector approach.
 - Engage and involve the community, not just direct service providers.
 - Prioritize vulnerable populations.
 - Promote community safety for all.
 - Promote racial and ethnic justice using a racial equity lens across all program recommendations.

- II. **Public Comments (limited to 2-3 minutes).** No comment.

- III. **Approval of Minutes:** **MOTION** was made by Andrea Myhre to approve the September 23, 2020 Minutes; Seconded by Anita Earl. Vote and Roll Call taken. **MOTION** passed.

- IV. **HOPE Work Group Priority Topics on Data.** This group collected data in Benton County with an emphasis on safety, vulnerable populations, and racial and ethnic disparities in line with the Bylaws values. Priority areas given the data:
 - Align and Bolster Crisis Response Resources
 - Two parts: Services and Location
 - ❖ Coordinated Services: Care coordination between existing providers with street outreach and Hub Model of care coordination. Data collection coordinated

- between providers from entry, to transition, to permanent options.
 - ❖ Location: Safe place to be during sleeping and waking hours for individuals without housing.
 - Short term:
 - ❖ Coordinate existing resources with Hub Model.
 - ❖ Designate location for safe emergency sleeping.
 - Long-term:
 - ❖ Co-locate services and beds for all populations at one location.
 - ❖ Data system with staff and training for any provider who wants to opt in.
- Transitional Options
 - Examples include microshelters, managed camping, conestoga huts, RV and car camping in locations that are staffed, safe, stable, and provide services for health.

V. Model Systems of Service Delivery and Shelter (August Meeting Recap).

- Recommended model based on mixture of the 10 year Plan Update, the Econ NW study, and the National Alliance to End Homelessness Recommendations.
- Successful Models of Coordinated Entry and Care Coordination
 - Yuba, CA coordinated entry system
 - Hub and spoke model of care coordination between existing community partners
- **Model Systems Work Group Conclusions: What is recommended?**
 - Aligning Crisis Response Resources is a recommended model and works in practice (co-location of services with emergency beds)
 - Coordinated Entry and Care Coordination between Providers
 - ❖ Data collection and outcomes are improved
 - ❖ Hub model shows success with increased safety and is relatively easy to implement
 - Permanent Supportive Housing is necessary to prevent return to homelessness (National Alliance to End Homelessness)

VI. Work Group on our Model Systems. This group researched recommended models at the national, state, and local level that successfully support people at all levels of need by having a system of different services that work in collaboration.

- Operational Changes for Improved Care Coordination
 - Components of care coordination:
 - ❖ Coordinated entry between providers with coordinated street outreach to improve entry into services
 - ❖ Increased case managers to support this care coordination from entry, transition, and permanent case management support to remain in housing.
 - Follow up case management and rental assistance to stay housed in whatever environment works for the individual.
 - ❖ Hub model of care coordination
 - ❖ Data tracking coordinated between providers
- Transitional Options for safety, health, and stability
 - Examples include microshelters, managed camping, pagoda huts, RV and car camping in locations that are staffed, safe, stable, and provide services for health.
- Permanent Supportive Housing Units
 - Keeping at the forefront diversity, equity, and inclusion to prioritize racial and ethnic

justice.

VII. Current Housing and Services Spectrum Work Group

- Existing Resources
 - Gaps in our system of services and housing (Go to HOPE website for more information on resources; gaps, and efforts to address gaps).
 - Current efforts to address gaps in our system
- *Corvallis Resources presented first, then all Benton County Resources presented separately

VIII. Work Group on our Current System and Gaps: This group researched all the services currently in Benton County, the gaps in the service system, and the efforts to address those gaps. Priority areas given our gaps:

- **Align and strengthen our crisis response resources**
 - Short-term:
 - ❖ Elevate and adopt community-wide the Hub care coordination model
 - ❖ Have a safe place for people to sleep while we work toward long-term goal
 - Long-term (2-5 years): Resource Center with Emergency Shelter
 - ❖ Co-locate services/providers to support care coordination and coordinated entry
 - ❖ Co-locate emergency shelter beds with these services
- **Transitional Shelter Options**
 - Another transitional option co-located with some services, examples include microshelter village, pagoda village, managed camping site. This is different from the current microshelters which are dispersed in very small numbers at multiple churches around Corvallis only.
- **Permanent Supportive Housing**
 - Short- and long-term goal to increase the number of units in Corvallis and in Benton County.

IX. Priority Topic Areas: Align and Strengthen Crisis Response Resources

- **Two parts: Services and Location**

(1) Align Services – Operational Changes for Improved Care Coordination:

- Coordination between existing providers with street outreach and Hub Model of care coordination. Data collection coordinated between providers from entry, to transition, to permanent options.
- Increased case managers to support this care coordination from entry, transition, and permanent case management support to remain in housing.
 - ❖ Follow up case management and rental assistance to stay housed in whatever environment works for the individual.
- Hub model of care coordination
- Data tracking coordinated between providers

(2) Location: Safe place to be during sleeping and waking hours for individuals without housing

(3) Transitional Options for safety, health, and stability

- Examples include microshelters, managed camping, conestoga huts, RV and car camping in locations that are staffed, safe, stable, and provide services for health.

(4) Permanent Supportive Housing Units

- Keeping at the forefront diversity, equity, and inclusion to prioritize racial and ethnic justice.

- X. **MOTION** to Adopt Priority Topic Areas: George Grosch made the **MOTION**, Pegge McGuire Seconded; all in favor; passed unanimously. **The Priority topic areas** are:
- Keep at the forefront diversity, equity, and inclusion recognizing identified disparities in our community data.
 - HOPE Bylaws value: safety, vulnerable populations, and racial and ethnic justice.
- (1) Strengthen Crisis Response Resources**: Align Services – Operational Changes for Improved Care Coordination:
- Coordination between existing providers with street outreach and Hub Model of care coordination. Increased case managers to support this care coordination from entry, transition, and permanent case management support to remain in housing.
 - Follow up case management and rental assistance to stay housed in whatever environment works for the individual.
 - Hub model of care coordination
 - Data tracking coordinated between providers. Data collection coordinated between providers from entry, to transition, to permanent options.
- (2) Strengthen Crisis Response Resources**: Location – Safe place to be 24/7 for all populations without housing that respects and addresses the needs of each individual.
- (3) Transitional Options for Safety, Health, and Stability**
- Current providers are COI, Corvallis Housing First, and SafePlace.
 - Additional examples include microshelters/conestoga huts, managed camping, RV and car camping in locations that are safe, sanitary, stable, and provide services for health.
- (4) Permanent Supportive Housing Units**
- Definition: affordable, community-based housing for individuals and families who have experienced long-term or chronic homelessness and have been diagnosed as having a physical or developmental disability, a severe mental illness, substance abuse problems or HIV/AIDS; or are members of another designated group within the homeless population.
 - Structures may include apartments, single-family houses, duplexes, group homes or single-room occupancy housing.
 - Supportive services vary, most programs offer case management and housing support, but may also offer more intensive mental health, substance abuse, vocational, employment or other services which help promote independent living. Supportive services may be offered on-site or off-site, or be provided by a mobile service team. (LA County Taxonomy)
- XI. **Board Choices for Priority Topics.**
- Community Engagement in November and December
 - 4-6 Board Members per priority Area
 - Board Members responsibilities:
 - Do outreach and host community feedback sessions
 - Review feedback to incorporate into policy recommendations
 - Work on drafting of policy recommendations in January and February
- XII. **Feedback on Camping Proposal**: City Council voted 10/19 to delay implementation of the proposed phased camping enforcement.

- The city has funded the construction of 15 microshelters which will not be built until end of December 2020/early January 2021.
- The county has funded two full time case managers for Unity Shelter to help screen, support, and transition more individuals in and out of microshelters.
- Allison Hobgood, Shawn Collins, and Andrea Myhre have worked with city staff to provide feedback to improve the first draft of the proposed enforcement plan.
- No one has been asked to move at this time so if anyone sees cleanup activities occurring, that is just abandoned materials, not active campsites.
- The City Attorney has examined all the possible legal angles for establishing a managed camp on City parkland including on a temporary basis or through emergency powers and has concluded that the charter language does not have any loopholes that would allow a managed camp without a vote of the community.

Discussion: City council can vote to change a park designation. George: we can temporarily designate park for temporary use; I don't fully agree with city attorney he takes it literally: what is a park? People camp in parks naturally; you could temporarily designate a park. Linda: great models out there of managed camping and it does require a combination of city and services. Important to share public feedback.

XIII. Next Steps. Priority Topics group will meet in the first two weeks of November to create survey questions to help HOPE Board formulate policy recommendations.

- Community Feedback Options: meetings, surveys, in-person feedback, HOPE Website; calendar that shows community events; public service announcements; work with PIOs in City and County; social media outlets of partners; OSU Radio (Nicole Hobbs has contacts); neighborhood associations; websites like Next Door; Senators and other governmental officials (Julie will follow up with executive committee); brief housing stability council (Julie will follow up with Charles Maughan and Pegge McGuire); civic groups like Lions, Rotary, Elks, etc.
- Community engagement in November and December; and draft policy recommendations in January and February. Plan to delivery preliminary recommendations by March for budget decisions. For questions, Email: Julie.Arena@co.benton.or.us Or, Visit the HOPE Website: <https://www.co.benton.or.us/health/page/housing-and-homelessness>

XIV. Adjournment. Meeting was adjourned at 6:08 pm.

Benton County & City of Corvallis
Home, Opportunity, Planning, & Equity (HOPE) Advisory Board



Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
541-766-0252 * Email: Julie.Arena@co.benton.or.us

HOPE MEETING AGENDA

November 18, 2020 from 4-6 PM

Meeting location: Zoom or phone in

Join Zoom Meeting: <https://cscteam.zoom.us/j/91929383646>
One tap mobile: +12532158782,,91929383646#
Dial by phone: +1 253 215 8782
Meeting ID: 919 2938 3646

AGENDA

- I. Welcome, Zoom Housekeeping, Overview of Agenda.....4pm
- II. Public Comment* (10 minutes)4:05pm
- III. Roll call and approve October meeting minutes4:15pm
- IV. Bylaws Edits4:20pm
- V. Recap Priority Areas and Community Engagement4:30pm
- VI. Public Feedback on **Priority Topic 2. Strengthening Crisis Response Resources: Location**
– a safe place to be 24/7 for all populations without housing that respects and addresses the
needs of each individual.....4:35pm
- VII. Board Training on Diversity, Equity, and Inclusion5:25pm
- VIII. Next Steps5:55pm

*Public Comment: if you would like to make a public comment, please “raise your hand” in the Zoom meeting when you arrive or you can chat a message to the presenter. List your name and the general topic of your comment in the chat. Comments will be made in the order that people “raise their hand” or submit a chat. For people calling in from a phone line, there will be an opportunity for comment for participants who have called-in.

HOPE Advisory Board Meeting

11/18/2020

Zoom Meeting hosted by Julie Arena, HOPE Coordinator

Zoom Housekeeping

- All attendees are muted when they join.
- All attendees can unmute themselves and choose to be seen visually by clicking “Start Video” at the bottom of the screen.
- Public comment:
 - Type your name into the “Chat” area, say you want to make a public comment, and on what topic.
 - Example: “Julie – public comment – crisis response.”
 - For those on the phone, there will be an opportunity to comment, too.
- Questions during the meeting:
 - Type into the “Chat” area and send it to host, Julie Arena.

Meeting Logistics and Agenda

- 1. Meeting Overview**
- 2. Agreements and Culture**
- 3. Public Comment on any topics for 10 minutes**
- 4. Vote to Approve 10/28/20 Minutes – roll call**
- 5. Updates**
- 6. Bylaws Proposed Edits – review and vote**
- 7. Public feedback and discussion of Priority Topic 2.
Strengthen Crisis Response Resources: Location – Safe place to be 24/7 for all populations without housing that respects and addresses the needs of each individual.**
- 8. Equity training on Diversity, Equity, and Inclusion Concepts**

Agreements for our culture + conduct:

Fun

Inclusive ✓✓

humor

Food ✓

Action/roll up sleeves

Change the face of Homelessness

honesty

Respect ✓

consensus

Think before you speak

Courtesy ✓

transparency

Recognize personal bias

Kindness ✓

time management

concise communication

Open minded ✓

opinions matter

data driven

Do your homework!

patient

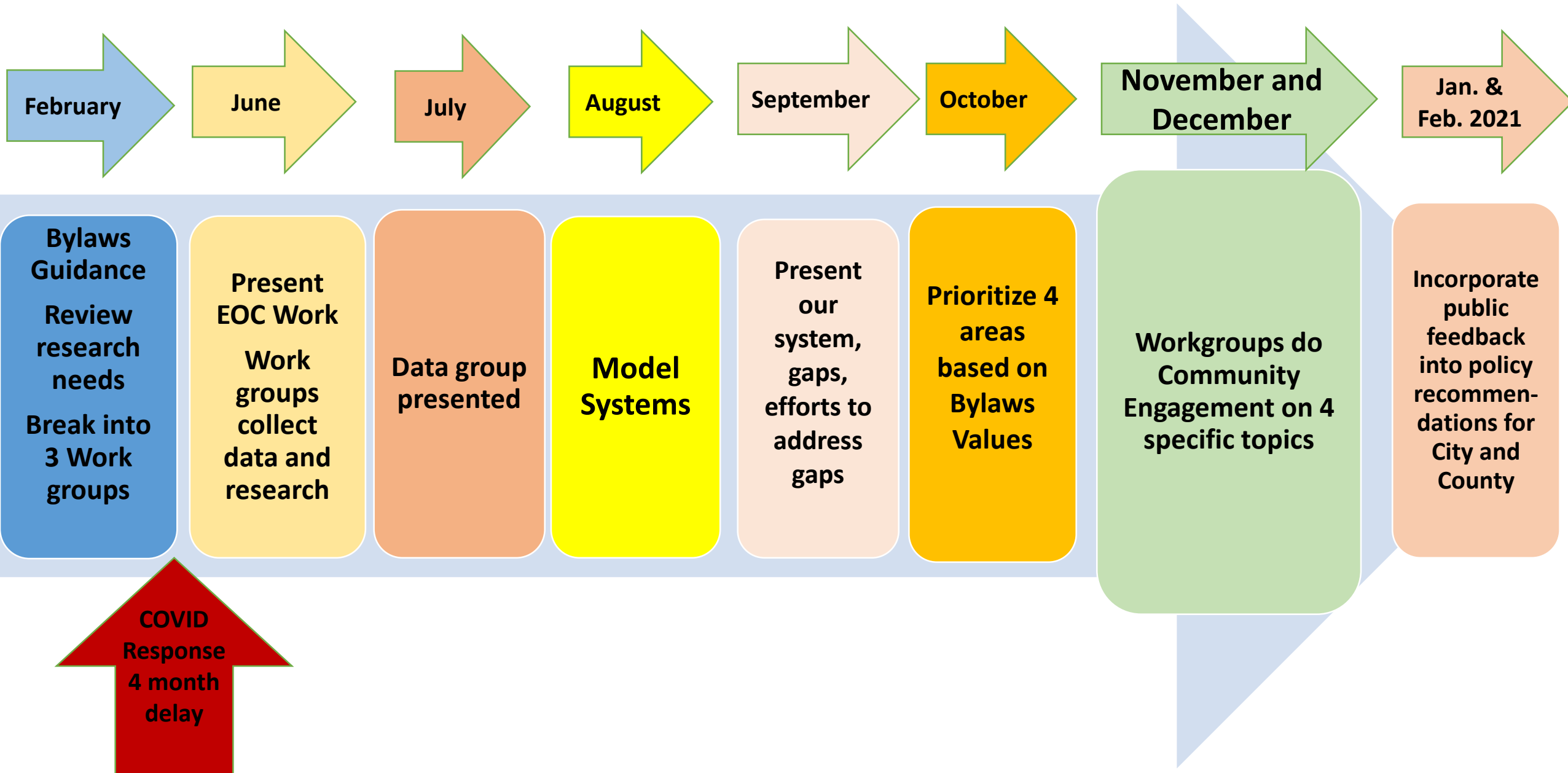
authentic

Valuing personal experience

dedication/work ethic

honor the expectations of
the work

HOPE Timeline – where are we now?



Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **Type into the “Chat” and say you want to make a public comment and on what topic.**
- **For those on the phone, I will ask if there are any public comments from callers.**
- **Can also submit written comments via email to Julie.Arena@co.Benton.or.us**

Logistics:

1. Vote to approve 10/28/20 minutes, roll call

2. Scheduling Reminder:

December meeting: Full Board meeting on 12/16 from 4-6pm (cancelled 12/23)

3. Updates:

- Willamette Criminal Justice Council (WCJC) has created a work group to research and strategize a street outreach and response team, similar to the CAHOOTS model from Eugene.
- City of Corvallis Council update
- Project Turnkey update

Next...

- **Bylaws Edits**
- **HOPE Public Engagement and surveys**
- **Priority Topic 2 public feedback session**
- **Equity training on DEI concepts**

HOPE Bylaws Proposed Edits

- III. A. 2. Meeting minutes posted “7 days after the meeting” – change to say “7 days after the minutes are approved.” (page 5)
- III. C. Terms limits: Two year term with a maximum of three terms for two co-chairs from Advisory Board on Executive committee and for the Business community representative. At the end of the two year term, the appointing body will assess if other candidates are interested in serving in those roles. If there is other interest for the co-chair roles, they are elected by the HOPE Board. For the business representative, they are appointed by County Commissioners with concurrence from the Mayor and City Council.
- III. D. Absence policy for all board members at full board meetings, executive committee meetings, and work group meetings. (page 5-6)
- IV. A. Delete language about an Exec committee chair since there are two co-chairs (page 8). (This was a vestige from when the exec committee was formed but we did not have the rest of the board members yet.)

Motion to approve Bylaws edits

- Next steps on Bylaws:
 - In December, Julie presents them to Corvallis City Council and Benton County Commissioners for review and adoption

Priority Topic Areas

- Keep at the forefront diversity, equity, and inclusion recognizing identified disparities in our community data.
- HOPE Bylaws value: safety, vulnerable populations, and racial and ethnic justice.

1. Strengthen Crisis Response Resources: Align Services – Operational Changes for Improved Care Coordination:

- Coordination between existing providers with street outreach and Hub Model of care coordination. Increased case managers to support this care coordination from entry, transition, and permanent case management support to remain in housing.
 - Follow up case management and rental assistance to stay housed in whatever environment works for the individual.
- Data tracking coordinated between providers. Data collection coordinated between providers from entry, to transition, to permanent options.

2. Strengthen Crisis Response Resources: Location – Safe place to be 24/7 for all populations without housing that respects and addresses the needs of each individual.

3. Transitional Options for Safety, Health, and Stability

- Current providers are COI, Corvallis Housing First, and SafePlace.
- Additional examples include microshelters/conestoga huts, managed camping, RV and car camping in locations that are safe, sanitary, stable, and provide services for health.

4. Permanent Supportive Housing Units

- Definition: affordable, community-based housing for individuals and families who have experienced long-term or chronic homelessness and have been diagnosed as having a physical or developmental disability, a severe mental illness, substance abuse problems or HIV/AIDS; or are members of another designated group within the homeless population.
- Structures may include apartments, single-family houses, duplexes, group homes or single-room occupancy housing.
- Supportive services vary, most programs offer case management and housing support, but may also offer more intensive mental health, substance abuse, vocational, employment or other services which help promote independent living. Supportive services may be offered on-site or off-site, or be provided by a mobile service team. (LA County Taxonomy)

Community Feedback Nov. & Dec. 2020

- Meetings
 - Pre-existing meetings
 - Separate community listening sessions
- Surveys
 - One for each topic area, hosted on the HOPE website starting 11/18/20
- In-person Feedback
 - For individuals experiencing homelessness or for other populations
 - Worked with service providers to create 1 page survey for in-person client interactions

HOPE Community Engagement Website:

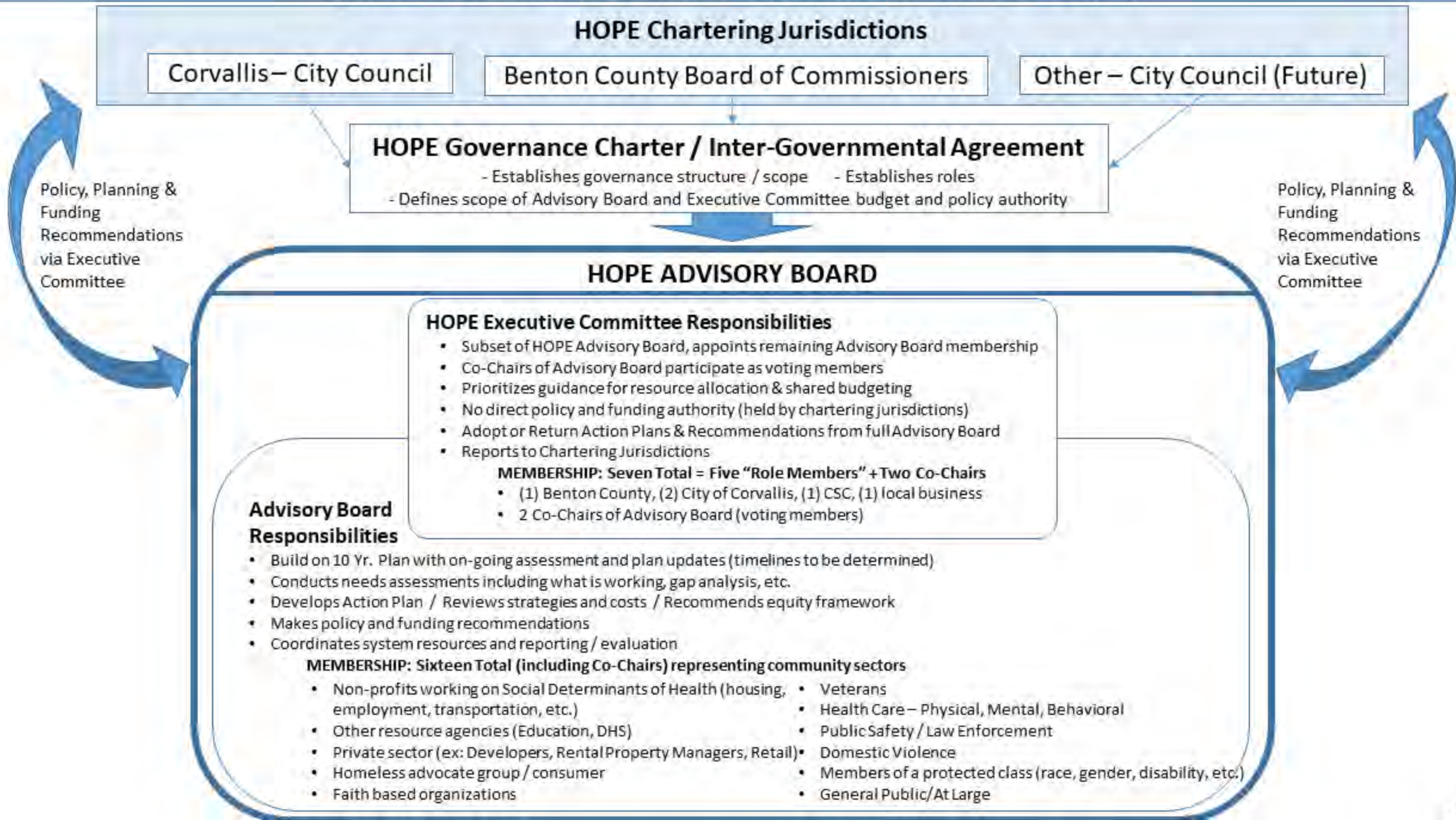
- First Four Topic Areas
- Surveys are available on the website
- List of Community partners who have been contacted and engaged
- Upcoming community meetings and feedback opportunities

HOPE Priority Topic 2. **Strengthen Crisis Response Resources: Location** – Safe place to be 24/7 for all populations without housing that respects and addresses the needs of each individual.

- How did we arrive at this priority?
- What kind of public feedback does the HOPE Board need?
- What can Benton County or the City of Corvallis do?

HOPE Bylaws will guide our work. Our Values are to :

- Use data to drive assessments, prioritization, and accountability.
- Take a comprehensive systems and multi-sector approach.
- Engage and involve the community, not just direct service providers.
- Prioritize vulnerable populations.
- Promote community safety for all.
- Promote racial and ethnic justice using a racial equity lens across all program recommendations.



Who's on the HOPE Board?

Direct service providers (5):

- Anita Earl, LCSW – Samaritan Homeless Resource Team
- Aleita Hass-Holcombe – Corvallis Daytime Drop-In Center
- Flip Anderson – SORT member and faith community
- Andrea Myhre – Executive Director at Corvallis Housing First

Service organizations (3):

- Bruce Butler – CEO of IHN-CCO
- Pegge McGuire – Acting Director CSC
- Reverend Linda Tucker – Methodist Church, location of the Corvallis Women's Shelter

Business Owners (2):

- Christina Jancila and Reece Stotsenberg

*Four members have lived experience with being unhoused.

First responders (2):

- Captain Joel Goodwin – Corvallis Police Department
- Bryan Cotter, EMT – Corvallis Fire Department

Government representatives (3):

- Xan Augerot – Benton County Commissioner
- Jan Napack and Charles Maughan – Corvallis City Councilors
- Catherine Biscoe – Philomath City Council

Members with non-specific affiliation (6):

- Lennox Archer (Philomath)
- Karyle Butcher (LWV Corvallis)
- George Grosch (Kings Valley)
- Barbara Hanley (MPH, PhD Candidate in Public Health at OSU)
- Niki Hobbs (recent OSU student, former VISTA appointment at Marys' River Watershed,)
- Jim Moorefield (retired, former affordable housing developer)

HOPE Priority Topic 2. **Strengthen Crisis Response Resources: Location** – Safe place to be 24/7 for all populations without housing that respects and addresses the needs of each individual.

- How did we arrive at these four priority topics?
- How can the community give feedback on these priority areas?
- What can Benton County or the City of Corvallis do with policy recommendations on these topics?
 - Make code changes
 - Allocate funding from some limited funding streams (CET, CDBG, TLT)
 - Make decisions about staff time spent on certain topics
 - Make decisions to adopt and support policies
 - Adopt a near-consensus plan, that can be used to leverage additional state, federal and private dollars

HOPE Priority Topic 2. **Strengthen Crisis Response Resources: Location** – Safe place to be 24/7 for all populations without housing that respects and addresses the needs of each individual.

- Surveys on the website here:

<https://www.co.benton.or.us/health/page/hope-community-engagement>

5 Questions:

1. Co-location of services
2. Different populations
3. Attributes of a successful location
4. Amenities
5. Services for surrounding community

1. To co-locate all the services needed to serve this population, what **services should be co-located onsite** at a Resource Center? Check all that apply.

- Many of these services exist in Benton County but are in different locations.
- Some of these services are not available anywhere in Benton County.

- | | | |
|--|---|---|
| <input type="checkbox"/> Medical care | <input type="checkbox"/> Alcohol or drug treatment | <input type="checkbox"/> Mental health care |
| <input type="checkbox"/> Medical respite | <input type="checkbox"/> Sobering Center | <input type="checkbox"/> Crisis respite for mental health |
| <input type="checkbox"/> Food assistance | <input type="checkbox"/> Housing assistance | <input type="checkbox"/> Job training or help finding a job |
| <input type="checkbox"/> Childcare | <input type="checkbox"/> Pet care | <input type="checkbox"/> Showers and bathrooms |
| <input type="checkbox"/> Laundry | <input type="checkbox"/> Lockers to store items | <input type="checkbox"/> Phone/fax/copier |
| <input type="checkbox"/> Veterans services | <input type="checkbox"/> Youth services and referrals (like Jackson Street Youth) | <input type="checkbox"/> Culturally specific services (Casa Latinos, Tribes, NAACP, etc.) |
| <input type="checkbox"/> Clothing available | | |
| <input type="checkbox"/> Disability services | | |
| <input type="checkbox"/> Other: | | |

2. How many **different populations** need separate areas for shelter to ensure safety and comfort for all populations? Check all that apply.

Women

**Non-binary
individuals**

Families with children

Men

Sober individuals

Just released from jail

Couples

**Non-sober
individuals**

**Just discharged from the hospital for medical
respite**

Medically fragile

Other:

3. What are the **attributes of a successful geographic location** for a Resource Center with safe areas for emergency and transitional living quarters? Check all that apply.

- Public transportation access**
- Natural foliage (trees, greenery)**
- Physical boundary like a fence**
- Access to bike path**
- Safe walking route**
- Other:**

4. What **amenities** could be located at or near the Resource Center to enhance the livability of the individuals? Check all that apply.

Community garden

Gym for physical exercise

Haircuts

Other:

Workshop for craftsmanship, on display for sale

Classes for enrichment (cooking, art, gardening)

Work opportunities onsite (grounds maintenance)

5. What services should be available to the **surrounding neighborhood** adjacent to this type of Resource Center? Check all that apply.

A 24/7 phone line to call for any issues Opportunities for involvement

Notification of upcoming events Security cameras at entrance/exit

Other:

Understanding the Concepts: Diversity, Equity, Inclusion, and Intersectionality

Jade Aguilar, PhD.

What is DEI?

**“Diversity is a fact; inclusion is a practice and equity is a goal.”
- unknown**

**“Diversity is being invited to the party. Inclusion is being asked to dance.”
– Verna Meyers**



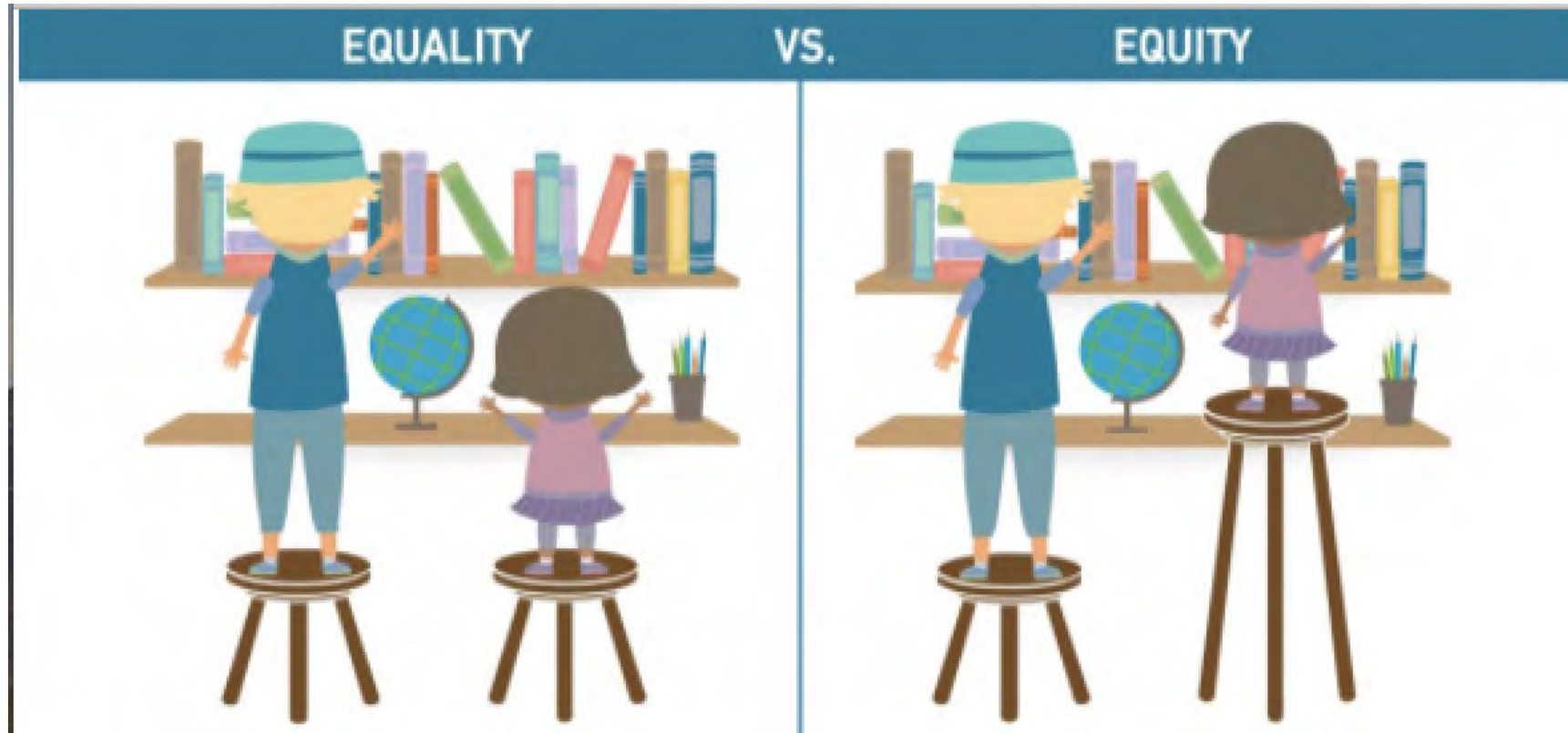
Shared Definitions

diversity: the presence of different types of people (e.g., from a wide range of identities and with different perspectives, experiences). Often asked: What “counts” as diversity?

inclusion: creating an environment of involvement, respect, and connection — where the richness of ideas, backgrounds, and perspectives are valued

equity: the state and process of ensuring equally high outcomes for all and removing the predictability of success or failure that currently correlates with any social or cultural factors

Equity Visualized



Questions for the group:

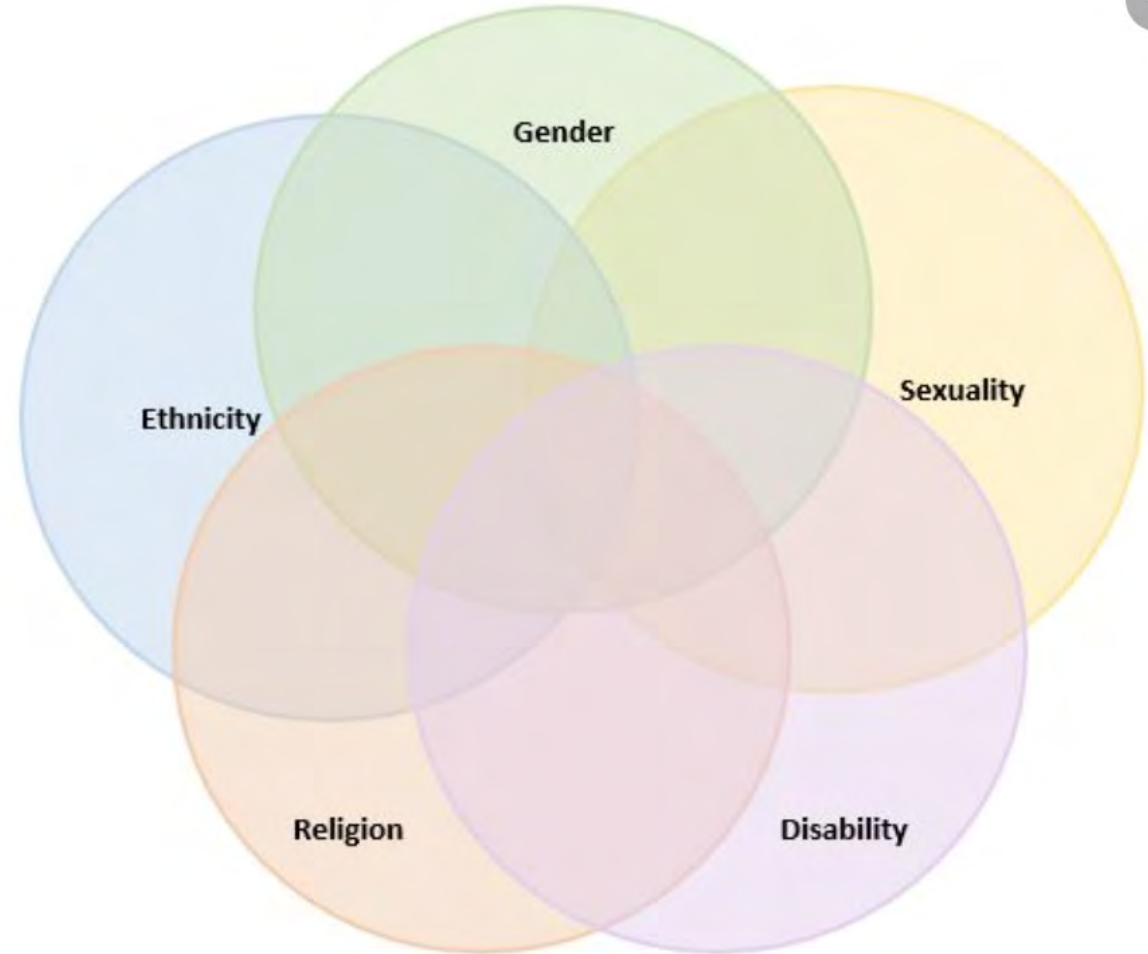
What specific barriers (like the stool height in this example) exist when it comes to accessing housing?

Instead of giving folks different sized stools to meet their needs (access books), what else could be done?

Intersectionality

We all hold multiple social identities simultaneously, such as race, gender, age, ability, and sexuality. Intersectionality examines how multiple identities interact to create overlapping and compounding systems of disadvantage or advantage.

Example: Consider the wage gap...



Intersections with age and education and race

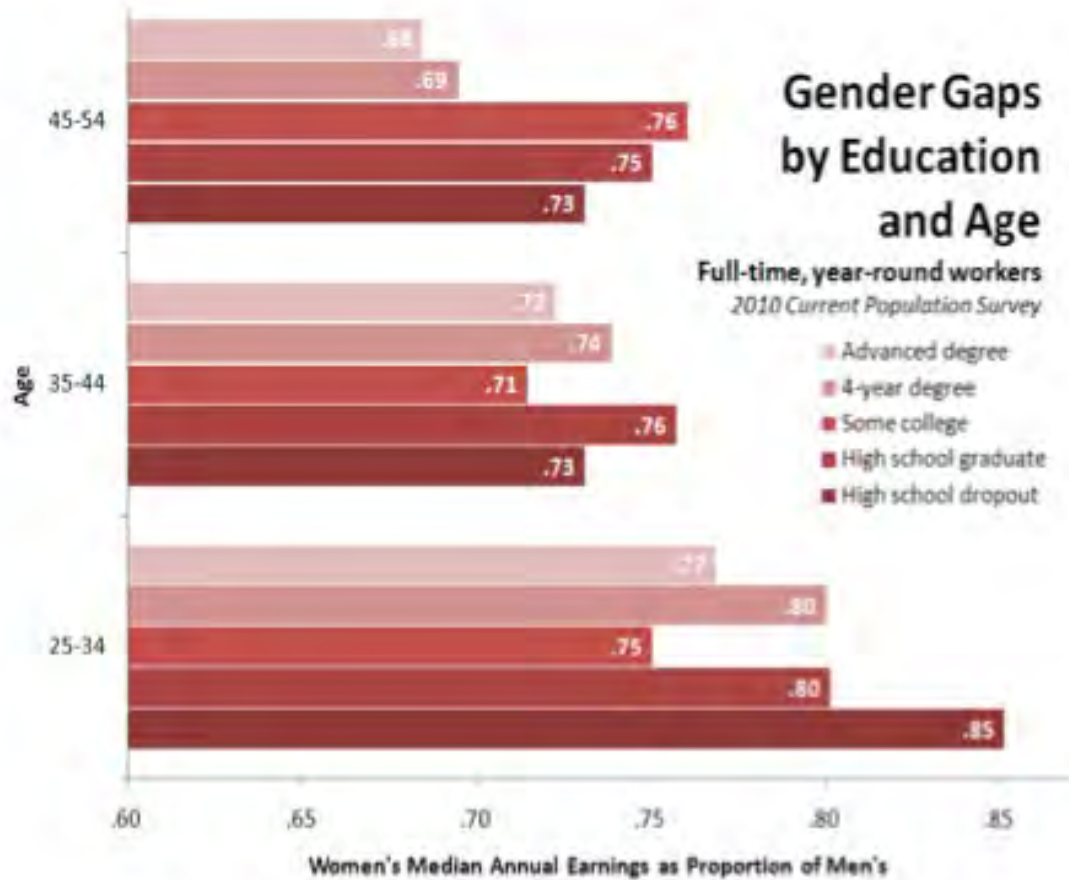
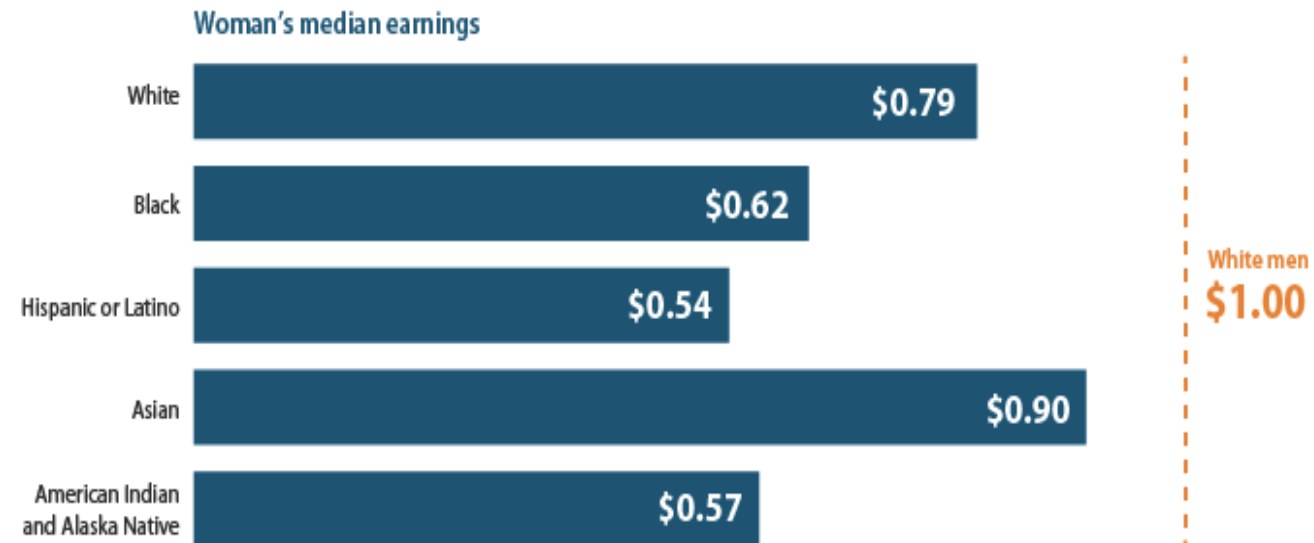


FIGURE 1

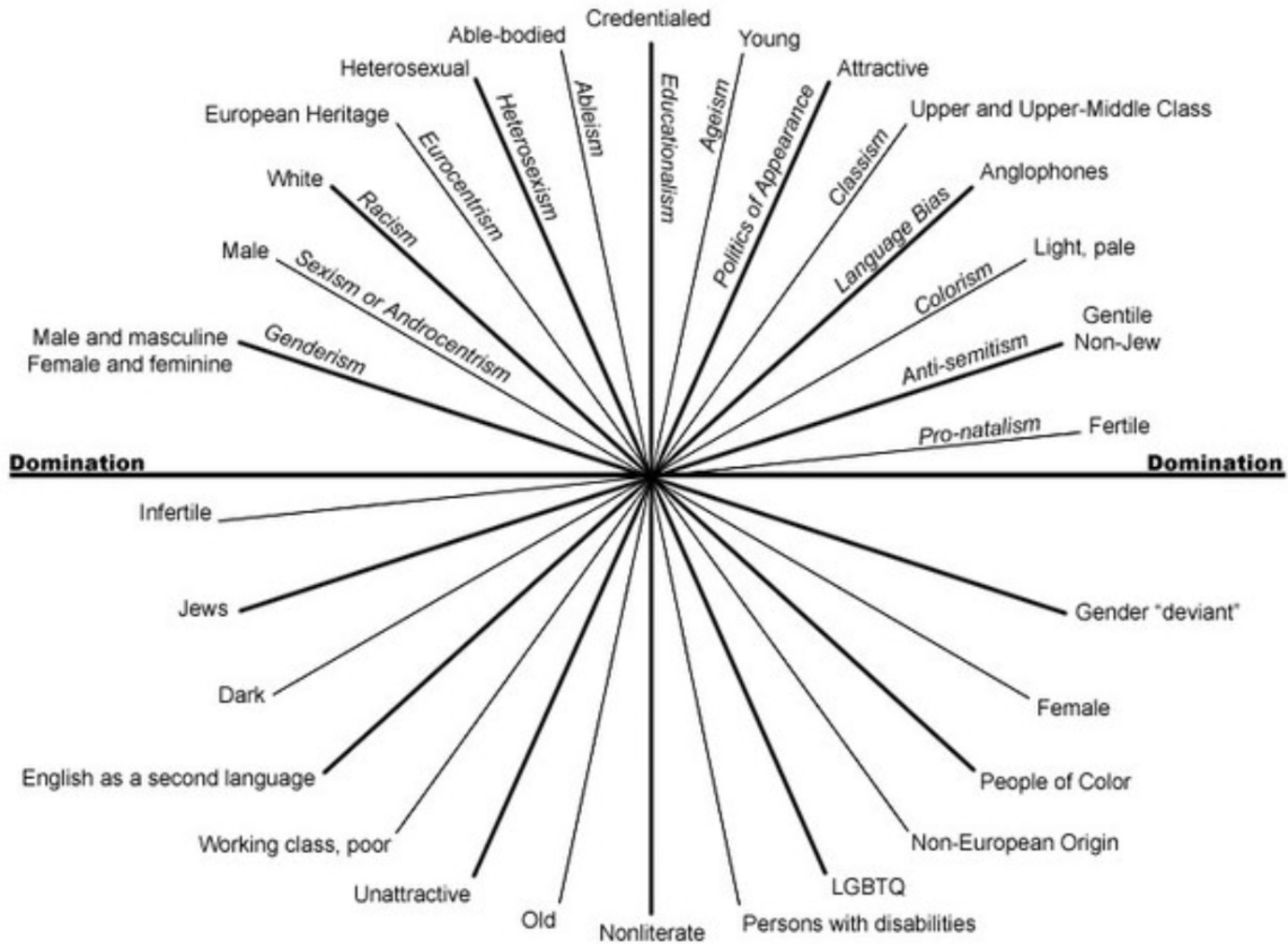
The gender wage gap is more significant for most women of color
Comparing 2018 median earnings of full-time, year-round workers by race/ethnicity and sex



Questions for the group: Why do the oldest/most educated women make only \$.68 for every \$1 for men?

Why do the youngest/least educated make \$.85 for every \$1 for men?

How can we explain these racial difference among women?



Dominant "Normative" Identities versus "others."

Putting the pieces all together. Equity in this work means:

- **Fair and just distribution of resources and opportunities**
- **Economic and social systems that are sustainable and sustain all people**
- **Meaningful engagement of communities of color in planning, decision-making, evaluation**
- **Authentically embodying racial equity and empowerment principles**
- **Bold and courageous long-term commitment to unearthing racism's root causes and addressing barriers**



Home, Opportunity, Planning, and Equity (HOPE) Advisory Board Meeting Draft Minutes



November 18, 2020 from 4 pm to 6 pm
Zoom Meeting

-
- Members Present:** Florence Anderson; *Xan Augerot (Commissioner, Benton County); Lennox Archer; Catherine Biscoe; Karyle Butcher; Bruce Butler; Bryan Cotter; Anita Earl; Joel Goodwin; George Grosch; Barbara Hanley; Aleita Hass-Holcombe; Nicole Hobbs; Charles Maughan* (Corvallis City Council); Pegge McGuire* (CSC); Jim Moorefield* (Co-Chair); Andrea Myhre; Jan Napack* (Corvallis City Council); Reece Stotsenberg* (Co-Chair); Linda Tucker.
- Members Excused:** Christina Jancila* (Business Associate)
- Staff Present:** Suzanne Hoffman (Director, Benton County Health Department); Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder).

*Executive Committee Members.

- I. **Welcome and Introductions:** Julie Arena welcomed members and reminded them about the agreements on culture and conduct.
- II. **Public Comments (limited to 2-3 minutes).** No public comments were made.
- III. **Approval of Minutes:** **MOTION** was made by Charles Maughan to approve the October Minutes; Seconded by Aleita Hass-Holcombe. **MOTION** passed. Abstentions: Xan Augerot (not present during the vote); Jim Moorefield who did not attend the October meeting.
- IV. **Announcements/Updates:**
 - Next meeting will be on December 16.
 - Willamette Criminal Justice Council voted for a work group to research feasibility and implementation of a street outreach and response team. A variety of people from Benton and Linn county and OSU has been attending and have interest in a CAHOOTS model.
 - City council meeting on Monday: 1) voted to direct city staff to work with unity shelter to allow managed camping at BMX park; 2) RV and car camping allowed at pioneer park. So, diverging from city attorney to allow the camping; city staff reached out to health department for operational plans and resources and to work off plans on fairground camping. To clarify, neither of these issues are set in stone; amendments on staff providing feasibility; it's not a done deal.
 - Project Turnkey – E-board at State allocates emergency funds; passed 35 million dollars for fire effected counties; and 30 million who are not fire effected (the other 28 counties). Allowing counties and local partners to apply for funds to purchase motels for immediate shelter—goal to work toward permanent supportive housing. Working to pursue feasibility in Benton County. RFA this week and intend to have application to move forward. Groundwork done right now. Collaboration with city and county support to apply for funds.
 - George expressed appreciation to city staff and elected officials for what they did at the city council meeting. Appreciate the work they got done.

- Jim asked does 30 million for motels include initial operating funds? Yes, can include in application. RFAs should be out this week; turnaround time 9 business days; laying groundwork now. Get money out the door in 30 – 70 days very quickly for winter sheltering.

- V. Bylaws Edits.** Four main changes to bylaws: 1) Technical update: minutes posted 7 days after minutes are approved. 2) Term limits: for most board members 2 year term with max of 3 terms; no language for executive committee members; so term limit proposed for co-chairs and business reps on executive committee because a their role does not change with an election cycle the way commissioner or city council member does; 3) Absence policy for all board members at meetings; 4) language about executive committee chair now no longer needed now that we have co-chairs.
- Jan: non-elected role member serve without *a specific term limit*. Julie added *without a specific term limit* (grammatical change)
 - After discussion about the attendance/absence policy, members agreed to keep it simple and include “*A Board member will no longer be able to serve on the Board if they fail to participate in any scheduled Board meetings for 90 days (full board meetings, Executive Committee meetings, and work group meetings).*”
 - The executive committee chair position is deleted.

MOTION made by George Grosch to adopt these changes to the Bylaws. Joel Goodwin Seconded the Motion; all in favor. **MOTION** passed unanimously.

- VI. Recap Priority Areas and Community Engagement** Community listening sessions; surveys; and In-person feedback taking place. Surveys being distributed in Benton County. Julie purchased gloves, hand warmers, socks and batteries (thanks to CSC/Pegge) so they can give as a ‘thank you’ for those participating in the client survey.
- See HOPE Community Engagement Website and click on link to see four priority topic areas and surveys are available on the website. (Can google Benton County and HOPE Community Engagement.)
 - Surveys went ‘live’ yesterday—thanks to all who made them more user friendly.
 - Community Partner Page.
 - Upcoming community partner events: Meeting this Friday with Monroe Service Providers and providers to our Spanish speaking community members.
 - West hills neighborhood to provide feedback.
 - Press release distributed to media outlets from county Joint Information Center; sharing it on social media and community providers and sharing with partners at meetings.
 - Julie still looking for contacts for Elks, Rotary, and other civic groups. Joel will provide some contacts to Julie.
 - Julie can record the listening sessions and make available to those who could not attend.
 - Bylaws guide our work and values—that is how we arrived at our priority areas.
 - Who’s on the HOPE Board—will be posted on the website.
 - With policy recommendations, Benton County or the City of Corvallis and make code changes; allocate funding; make decisions about staff time; make decisions to adopt and support policies; adopt a near-consensus plan that can be used to leverage additional state, federal and private dollars.
 - Surveys can be found at: <https://www.co.benton.or.us/health/page/hope-community-engagement>

- In January and February, HOPE will include an intern (OSU senior) to help with survey results, visuals, and executive summaries to share with board and include community collaboration.
- Julie will follow up with Jan on fail-safe to avoid bias on surveys.
- Five Questions on surveys: 1) Co-location of services; 2) Different populations; 3) Attributes of a successful location; 4) Amenities; and 5) Services for surrounding community.
- Xan: Vision is to have service-center model recommended by best practices group; have multiple service providers in one place to address the needs of unhoused and serves as emergency location to sleep when unhoused.
- Big complex issue: asking questions about co-location of services—all represented in survey.
- What populations do we want to serve? Emergency sleeping arrangements? Culturally specific types of shelter; family needs of safety and support; what kind of amenities? For example, garden; computer lab; educational courses; services; how should service center operate and interact with neighbors/businesses? Hoping we get good feedback; also have open-ended questions.
- Feedback on Co-location of Services: Some services are not available yet.
- Tim Roach from Safe Place Safe Camps steering committee and retired minister: Concerned about response to those with mental crisis issue; resources limited to respond to that need. Lisa Hawash can speak to this issue. Lisa is a resident of Corvallis and professor at Portland State University School and Social work. Lisa believes Corvallis would benefit from a Cahoots model that promotes de-escalation and engagement. A model of care and concern for homeless that brings forward strategies to connect with vital support. Human centered relies on mental health professionals. Portland engaging in pilot; Salem in early talks with bringing in cahoots model as well. Statistics cited on Eugene, Oregon program: 105,000 EMS calls; 18,000 assigned to cahoots; 16,000 of those call were completed without any fire or ambulance; and 311 of those calls required police support. Community based social workers are trained and constantly learning about de-escalation; last resort to call the police; most challenges are resolved with mental health professionals and colleagues. Lisa will email Julie the statistics she cited.
- Erica Koenig: West hills association advocates for a cahoots model. Extra vote of confidence on that.
- Jim: List of co-located services: did not pre-suppose a particular population. Different for families with youth—segregate populations like family with children.
- Joel: law enforcement & fire emt perspective: agree better mental health resources are necessary; police and fire emt only resource if person in crisis now. Appreciate interest in Cahoots model. Recently aware of crisis services in Deschutes County and I will share the link for that; sounds promising; funding by grants: Look at variety of options:
<https://www.deschutes.org/health/page/crisis-services>
- Some outreach taking place with social workers from Good Samaritan and crisis workers from Benton county mental health with uniformed police officer. Safety component: Law enforcement makes first contact if appropriate; if interested to talk, hand off to social workers. Community based workers are not sworn officers, so their role is supportive of Law enforcement, such as help with processing crime scenes, direct traffic at crashes; vandalism reports; assist with animal control. Not appropriate workers for crisis intervention.
- Sandy: someone starting a cahoots to help as a non-profit. She will Email Julie.
- George: likes the cahoots model; we are data driven and want to see data. Focus on single men which is largest group; want to make sure we don't lose track of other groups out

there.

- Kayle; campus model keeps getting put forward; when I think of families being next to various people with various troubles—not a good mix. Finite amount of space.
- Community outreach is good shelter; and COI is co-located...matter of bolstering their capacity.
- Lennox: Parents may have needs and issues like substance abuse and same issues as other adults.
- Anita: I am a social worker who went out with law enforcement; I appreciate the security; I got feedback from people; people unhoused not comfortable talking with law enforcement; trained mental health professional talks unlike anyone else.
- Xan: OSU interested in cahoots; it does require training first responders; dispatchers; and community. There is a great interest in making it better.
- Aleita: we have great need; cahoots is wonderful model and we should have it; and we have an intermediate models--street outreach and response team serves but not trained for mental health; but touches people provides someone who cares and resources in community; there is a place for police to accompany the mental health professional.
- Crisis intervention and street outreach not same thing. Need both.
- Xan: Even if have initial hub in one place; with overnight housing; at different points in people's journeys trying to stabilize and have a home; the services they need are different; part of what we are missing in survey is temporal sense of path. My vision of campus is first landing phase. Need to develop clarity as we continue conversations with community.
- Catherine Biscoe: from rural perspective areas that aren't incorporated: how or what means to establish with campus to make these services accessible to rest of county?
- George: like funding in silos; how to cross over different unique factors; we still need units of housing.
- Julie: when executive committee meets, I will talk with group 2 to flesh out these details more and more public feedback.

VII. Board Training on Diversity, Equity, and Inclusion: "Understanding the Concepts: Diversity, Equity, Inclusion, Intersectionality," by Dr. Jade Aguilar

- Diversity is a fact; inclusion is a practice; and equity is a goal.
- Diversity is being invited to the party; inclusion is being asked to dance. –Verna Meyers
- Question: what makes you feel you belong at a party? Answers: food, music, feeling valued as an individual, you are included in the conversation. Feeling like you can be yourself.

Definitions:

- **Diversity:** the presence of different types of people (e.g. from a wide range of identities...)
- **Inclusion:** creating an environment of involvement, respect, and connection—where the richness of ideas, backgrounds, and perspectives are valued.
- **Equity:** the state and process of ensuring equally high outcomes for all and removing the predictability of success or failure that currently correlates with any social or cultural factors.
- Share in ways people can understand.
- Equality vs Equity: Brainstorm what could be done?
- Promote the ability to see and understand the barriers to equity and inclusion: A key element is to be aware of barriers.
- Systemic issues that need to be addressed.

- Intersectionality: examines how multiple identities interact to create overlapping and compounding systems of disadvantage or advantage. Example, consider the current wage gap: 82 cents for women compared to \$1 for men. Speaking on this topic, this was an interesting article from NPR about the affect of COVID on women and loss of work. <https://www.npr.org/2020/10/28/928253674/stuck-at-home-moms-the-pandemics-devastating-toll-on-women>
- Dominant “Normative” Identities versus “others.”
- Equity means:
 - Fair and just distribution of resources and opportunities
 - Economic and social systems that are sustainable and sustain all people
 - Meaningful engagement of communities of color in planning, decision-making, evaluation
 - Authentically embodying racial equity and empowerment principles
 - Bold and courageous long-term commitment to unearthing racism’s root causes and addressing barriers.

VIII. Meeting was adjourned at 6:04 pm.

Benton County & City of Corvallis
Home, Opportunity, Planning, & Equity (HOPE) Advisory Board



Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
541-766-0252 * Email: Julie.Arena@co.benton.or.us

HOPE MEETING AGENDA

December 16, 2020 from 4-6 PM

Meeting location: Zoom or phone in

Join Zoom Meeting: <https://cscteam.zoom.us/j/91929383646>
One tap mobile: +12532158782,,91929383646#
Dial by phone: +1 253 215 8782
Meeting ID: 919 2938 3646

AGENDA

- I. Welcome, Zoom Housekeeping, Overview of Agenda.....4pm
- II. Public Comment* (10 minutes)4:05pm
- III. Roll call and approve November meeting minutes4:15pm
- IV. Update on Board Training on Diversity, Equity, and Inclusion4:20pm
- V. Community Updates.....4:25pm
- VI. Recap Priority Areas and Community Engagement4:35pm
- VII. Public Feedback session on **Priority Topic 3. Transitional Options for Safety, Stability, and Health**4:40pm
- VIII. Next Steps5:55pm

*Public Comment: if you would like to make a public comment, please “raise your hand” in the Zoom meeting when you arrive or you can chat a message to the presenter. List your name and the general topic of your comment in the chat. Comments will be made in the order that people “raise their hand” or submit a chat. For people calling in from a phone line, there will be an opportunity for comment for participants who have called-in.

HOPE Advisory Board Meeting

12/16/2020

Zoom Meeting hosted by Julie Arena, HOPE Coordinator

Zoom Housekeeping

- All attendees are muted when they join.
- All attendees can unmute themselves and choose to be seen visually by clicking “Start Video” at the bottom of the screen.
- Public comment:
 - Type your name into the “Chat” area, say you want to make a public comment, and on what topic.
 - Example: “Julie – public comment – crisis response.”
 - For those on the phone, there will be an opportunity to comment, too.
- Questions during the meeting:
 - Type into the “Chat” area and send it to host, Julie Arena.

Meeting Logistics and Agenda

- 1. Meeting Overview**
- 2. Agreements and Culture**
- 3. Public Comment on any topics for 10 minutes**
- 4. Vote to Approve 11/18/20 Minutes – roll call**
- 5. Next three months meeting schedule**
- 6. Community Updates**
- 7. Public feedback and discussion of Priority Topic 3.
Transitional Options for Safety, Health, and Stability.**

Agreements for our culture + conduct:

Fun

Inclusive ✓✓

humor

Food ✓

Action/roll up sleeves

Change the face of Homelessness

honesty

Respect ✓

consensus

Think before you speak

Courtesy ✓

transparency

Recognize personal bias

Kindness ✓

time management

concise communication

Open minded ✓

opinions matter

data driven

Do your homework!

patient

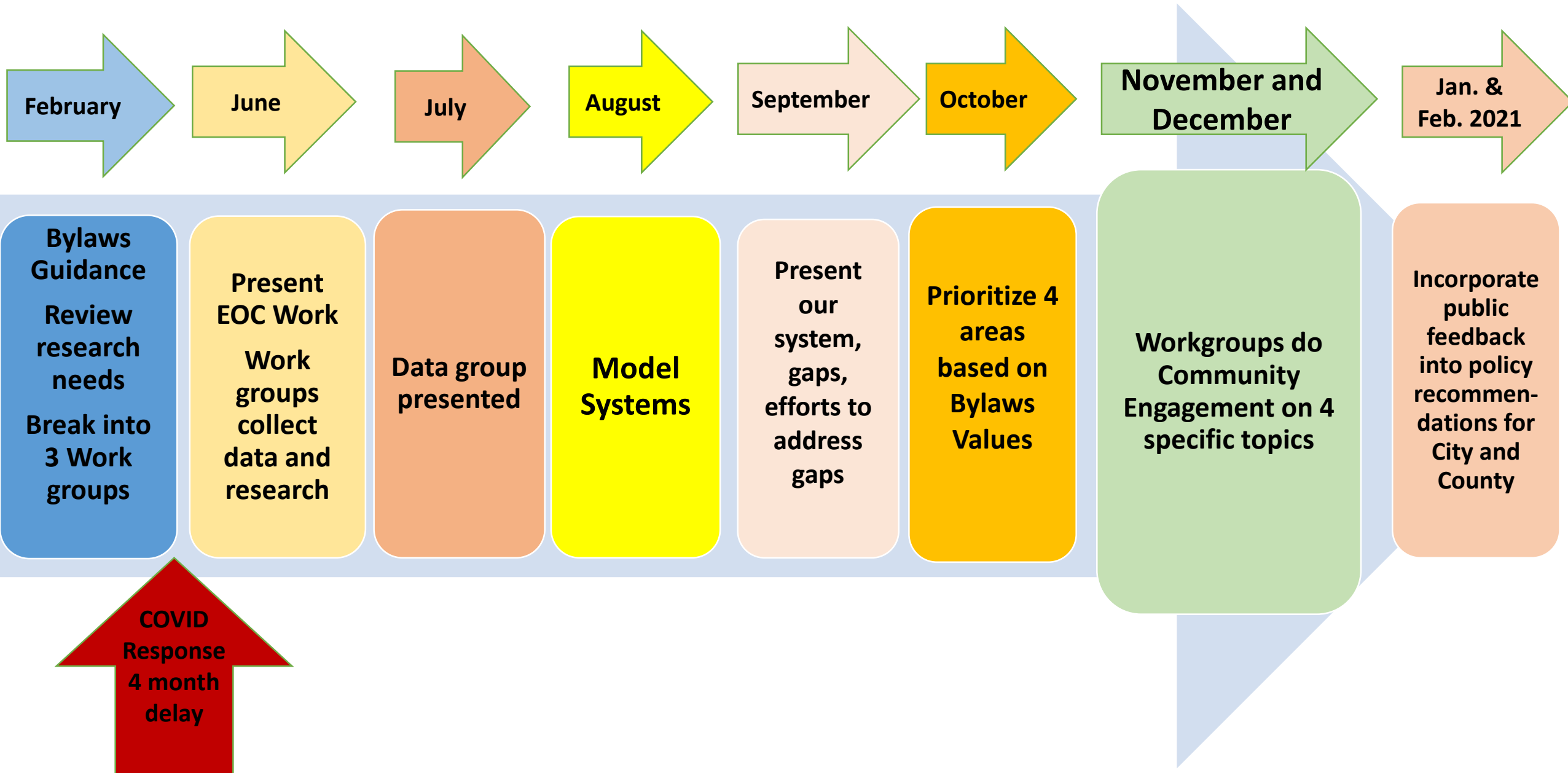
authentic

Valuing personal experience

dedication/work ethic

honor the expectations of the work

HOPE Timeline – where are we now?



Public comment: 10 minutes

- **Comment limited to 2-3 minutes based on number of people wanting to comment**
- **Type into the “Chat” and say you want to make a public comment and on what topic.**
- **For those on the phone, I will ask if there are any public comments from callers.**
- **Can also submit written comments via email to Julie.Arena@co.Benton.or.us**

Logistics:

1. Vote to approve 11/18/20 minutes, roll call
2. Winter scheduling
3. Community Updates

Next...

- **HOPE Public Engagement and surveys**
- **Priority Topic 3 public feedback session**

Next three months meeting schedule:

- One hour meeting for equity training in Jan/Feb/March.
- One hour meeting with your work group in Jan/Feb/March.
 - January: work groups look at survey feedback and community listening session feedback on your topics. Brainstorm how community feedback informs policy recommendations
 - January full board meeting – share all the survey results for all four groups with full board.
 - February: work groups work on draft the policy recommendations to share with the board at the February meeting.
 - February full board meeting – share draft policy recommendations from each group with full board. Hear feedback from full board.
 - March: work groups finalize policy recommendations based on full board feedback.
 - March full board meeting – finalize policy recommendations.

Community updates

- City of Corvallis Council update (Charles)
- Funding updates: Project Turnkey and ESG (Xan)
- New microshelter construction, A frame (Reece)
- PSA on OSU and coastal radio (thanks to Niki)
- HOPE info sent in city utility bills (thanks to Joel)
- Riverkeepers cleanup (Flip)

Next...

- **HOPE Public Engagement and surveys**
- **Priority Topic 3 public feedback session**

Priority Topic Areas

- Keep at the forefront diversity, equity, and inclusion recognizing identified disparities in our community data.
- HOPE Bylaws value: safety, vulnerable populations, and racial and ethnic justice.

1. Strengthen Crisis Response Resources: Align Services – Operational Changes for Improved Care Coordination:

- Coordination between existing providers with street outreach and Hub Model of care coordination. Increased case managers to support this care coordination from entry, transition, and permanent case management support to remain in housing.
 - Follow up case management and rental assistance to stay housed in whatever environment works for the individual.
- Data tracking coordinated between providers. Data collection coordinated between providers from entry, to transition, to permanent options.

2. Strengthen Crisis Response Resources: Location – Safe place to be 24/7 for all populations without housing that respects and addresses the needs of each individual.

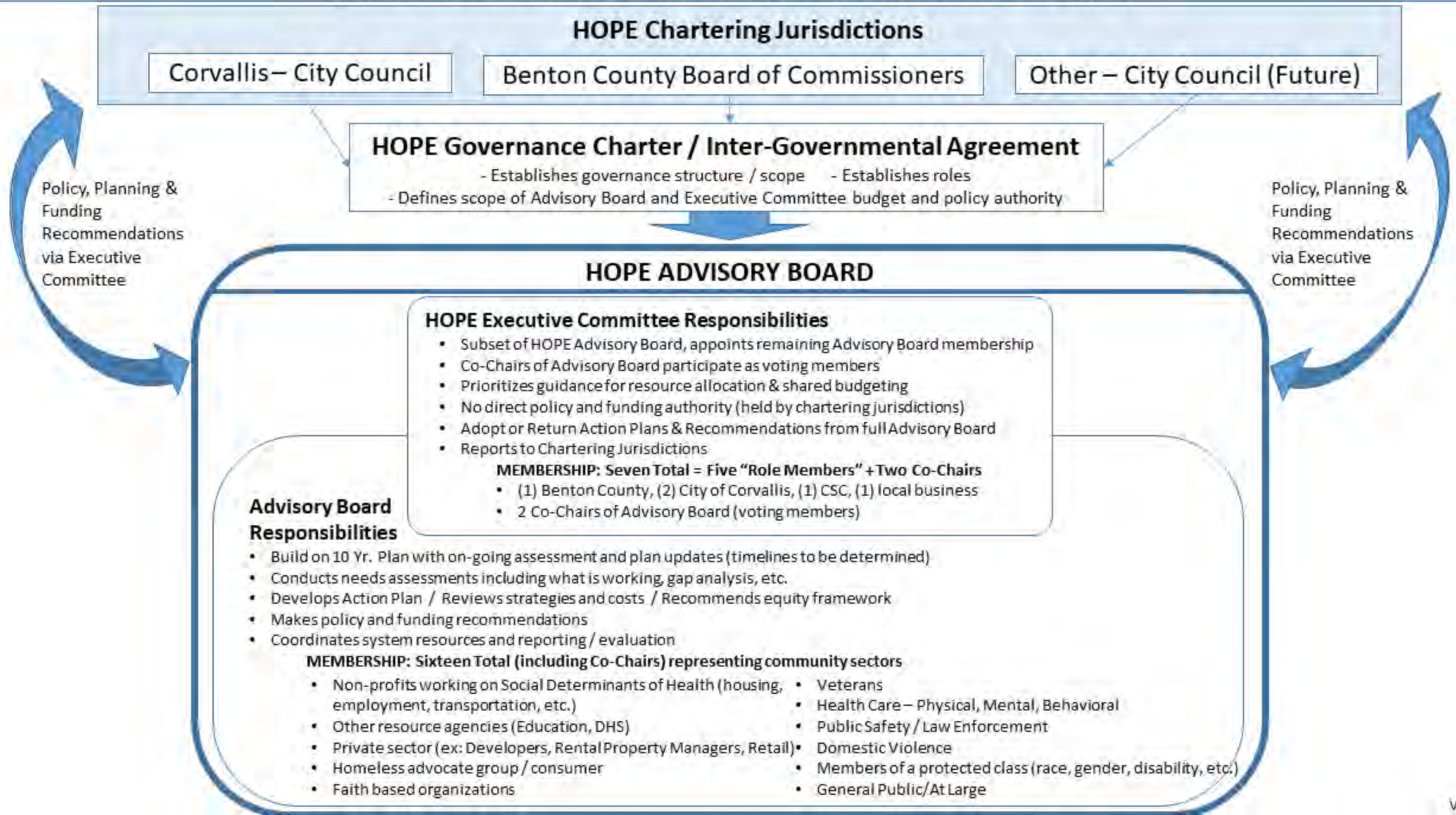
3. Transitional Options for Safety, Health, and Stability

- Current providers are COI, Corvallis Housing First, and SafePlace.
- Additional examples include microshelters/conestoga huts, managed camping, RV and car camping in locations that are safe, sanitary, stable, and provide services for health.

4. Permanent Supportive Housing Units

- Definition: affordable, community-based housing for individuals and families who have experienced long-term or chronic homelessness and have been diagnosed as having a physical or developmental disability, a severe mental illness, substance abuse problems or HIV/AIDS; or are members of another designated group within the homeless population.
- Structures may include apartments, single-family houses, duplexes, group homes or single-room occupancy housing.
- Supportive services vary, most programs offer case management and housing support, but may also offer more intensive mental health, substance abuse, vocational, employment or other services which help promote independent living. Supportive services may be offered on-site or off-site, or be provided by a mobile service team. (LA County Taxonomy)

System Structure for HOPE : Home, Opportunity, Planning, and Equity



HOPE Priority Topics

- How did we arrive at these four priority topics?
 - Data, research on model systems, analysis of the gaps in our system
 - Prioritizing by where our data says we have the greatest:
 - Safety concerns
 - Racial and ethnic disparities
 - Vulnerable populations
- What can Benton County or the City of Corvallis do with policy recommendations on these topics?
 - Make code changes
 - Allocate funding from some limited funding streams (CET, CDBG, TLT)
 - Make decisions about staff time spent on certain topics
 - Make decisions to adopt and support policies
 - Adopt a near-consensus plan, that can be used to leverage additional state, federal and private dollars
- How can the community give feedback on these priority areas?

Community Feedback Nov. & Dec. 2020

- Meetings
 - Pre-existing meetings
 - Separate community listening sessions
- Surveys
 - One for each topic area, hosted on the HOPE website starting 11/18/20
- In-person Feedback
 - For individuals experiencing homelessness or for other populations
 - Worked with service providers to create 1 page survey for in-person client interactions

HOPE Community Engagement Website:

- First Four Topic Areas
- Surveys are available on the website
- List of Community partners who have been contacted and engaged
- Upcoming community meetings and feedback opportunities

Last community engagement sessions:

12/17/2020

HOPE Board community listening session from 4-5pm on priority topics. This session will focus on issues and perspectives from neighborhood associations. This feedback session is open to the public, all are welcome to [join the meeting](#).

12/17/2020

HOPE Board community listening session from 6:30-7:30pm on priority topics. This session will focus on issues and perspectives from the West Hills Neighborhood. This feedback session is open to the public, all are welcome to [join the meeting](#).

12/28/2020

Monroe City Council meeting starts at 6:30pm. Zoom link coming soon.

Community feedback and discussion on
Priority Topic 3: Transitional Options for
Safety, Health, and Stability.

If you end up in the position where you have no house to sleep in, which of these options would you choose?

Check all options you would choose.

- A safe place to park **your own** car to sleep.
- A safe place to park **your own** RV or trailer to sleep.
- Shelter beds in a dorm prior to COVID.
- Shelter beds in a dorm during COVID with appropriate distancing.
- Tent camping outside at a safe location with support staff and hygiene facilities.
- Microshelter (warm shed with a bed, power outlet, and locking door)



own car to sleep.



A safe place to park **your own** RV/trailer to sleep.



Shelter beds in a dorm before COVID



Shelter beds in a dorm during COVID



Tent camping outside at a safe location with support staff and hygiene facilities



Microshelter (warm shed with a bed, power outlet, and locking door)



Other:

Mobile Loaves & Fishes is leading an unprecedented collaborative effort to mitigate homelessness in the city of Austin. This transformative community exists to care for and serve our friends who are coming out of chronic homelessness and yearn for a permanent place to call home.

Phase I of the Village covers 27 acres and, once at full capacity, will be home to more than 200 formerly homeless men and women.

Features of Community First! Village Phase I:

- 100 RV/Park homes
- 130 Micro-homes
- 5 Laundry/Restroom/Shower Facilities
- 5 Outdoor Kitchens

<https://mlf.org/community-first/>

- Capital Metro Bus Stop
- Community Art House
- Community Cinema
- Community Concessions & Catering
- Community First! Car Care
- Community Forge
- Community Inn
- Community Market
- Genesis Gardens Organic Farm
- Goodness Press Screen Printing
- Memorial Garden and Prayer Labyrinth
- Topfer Family Health Resource Center
- Walking Trails
- Woodworking Shop

PHASE 2
COMING SOON!



- PROGRAM BUILDINGS
- RESTROOMS & LAUNDRY
- OUTDOOR KITCHENS
- RV HOMESITES
- MICRO-HOMES & CANVAS-SIDED COTTAGES
- AREAS OF INTEREST
- COMMUNITY INN SUITES
- COMMUNITY GRILLES

In the fall of 2018, Mobile Loaves & Fishes took a significant step in its ongoing effort to mitigate homelessness in Austin with the first expansion of Community First! Village.

Phase II of the Village is directly adjacent to the Phase I development and adds an additional 24 acres – bringing the entire property to 51 acres and more than 500 homes.

Phase II of the Village will utilize the existing infrastructure of Phase I and will add these structures and amenities:

- 110 RV/Park Homes
- 200 Micro-homes
- 7 Laundry/Restroom/Shower Facilities
- 7 Outdoor Kitchens

- Community Gardens
- Community Works Entrepreneur Hub
- Donor Recognition Park
- Guest Parking Lot
- Living Room
- Welcome Center

<https://mlf.org/community-first/>

NATURE
PRESERVE

SPRING-FED
POND



FARM

- PROGRAM BUILDINGS
- RESTROOMS & LAUNDRY
- OUTDOOR KITCHENS
- RV HOMESITES
- MICRO-HOMES
- AREAS OF INTEREST
- PARK HOMES

PATTERSON PASS

CW
HUB

AQUAPONICS

WISDOM TRAIL

SU CASA DRIVE

MI CASA DRIVE

DONOR
PARK

PARKING

LIVING
ROOM

SEMPER GUMBY LANE

GOSPEL CON CARNE CIRCLE

HOG EYE ROAD





Home, Opportunity, Planning, and Equity (HOPE)
Advisory Board Meeting
Draft Minutes
December 16, 2020 from 4 pm to 6 pm
ZOOM Meeting



Members Present: Florence Anderson; *Xan Augerot (Commissioner, Benton County); Lennox Archer; Catherine Biscoe; Karyle Butcher; Bruce Butler; Bryan Cotter; Anita Earl; Joel Goodwin; George Grosch; Barbara Hanley; Aleita Hass-Holcombe; Nicole Hobbs; Christina Jancila* (Business Associate); Charles Maughan* (Corvallis City Council); Pegge McGuire* (CSC); Jim Moorefield* (Co-Chair); Andrea Myhre; Jan Napack* (Corvallis City Council); Reece Stotsenberg* (Co-Chair); Linda Tucker.

Members Excused:

Staff Present: Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder).

*Executive Committee Members.

- I. **Welcome and Introductions.** OSU Senior, Isna, is helping to analyze data and develop visuals. She will assist Julie Arena and is interested in community coalition building and reducing health disparities.
- II. **Public Comments (limited to 2-3 minutes).** Susan Tripp, an advocate for people with disabilities and college student hopes to participate in HOPE activities in future.
- III. **Approval of Minutes: MOTION** was made to approve the November 2020 minutes; **MOTION** passed.
- IV. **Announcements/Updates:**
 - Members reminded to complete the doodle poll that Julie Arena sent out.
 - Plans for equity training in January/February/March 2021.
 - HOPE to make recommendations to city and county in time to impact the budget for next fiscal cycle and make a difference.
 - Can still have impact even if recommendations are made after the budget deadline because HOPE work does not fall in any departmental budget. Could also impact community block grants.
 - Plans to build 15 additional microshelters since we lost the men’s shelter due to COVID19.
 - A managed campsite located near BMX site. City working on raised platforms and plans to be clean and organize.
 - Nicole Hobbs reached out to OSU radio. Here is the link to KBVR 88.7 (OSU’s radio) to listen live online: http://www.orangemedianetwork.com/kbvr_fm/
 - Joel Goodwin helped get leaflets and messaging in City utility bills encouraging them to take survey.
 - Flip Anderson partners with Willamette River keepers doing clean up around railroad tracks.

Parks and Rec helped haul trash away during clean up. People should not camp near the river due to rising water and tents get washed out. Showed photos of before and after clean up efforts. Excellent clean up job! The slide show photos taken at the tree farm next to the First Congregational Church were taken during street outreach. Flip did not participate with this particular cleanup in the Tree Farm. The cleanup work in the Tree Farm was done by unhoused individuals who were camping in the Tree Farm. The photos showed their well-intentioned efforts to clean up abandoned campsites.

- Housing needs for people with disabilities are also being considered in the recommendations.

V. Recap Priority Areas and Community Engagement. The HOPE Public Engagement Surveys are on the website. There are four priority topics listed. Ultimate goal is to help with policy planning and funding recommendations. Two more listening sessions tomorrow with 3-4 different neighborhoods. Will take survey to Monroe City council.

VI. Public Feedback Session on Priority Topic 3. Transitional Options for Safety, Stability, and Health.

- Blair Girard: Community Advisory committees are important. When transitional housing site established, not a lot of models to support how to do it. Important to plan ahead and have models to follow, so put together a report on community advisory committees. Their objectives include building and maintaining positive relationships with shelters, housing partners and promotes clear communications, information sharing, resolving issues related to shelters and housing with neighbors and business owners to support the success of shelters. Also assist city and county with understanding codes and land use ordinances and help bring stakeholders together. Blair will email document to Julie who will share it with the executive board. Jim Moorefield supports this idea which he believes is needed.
- Kevin Grant from Jackson Street South Services: Update: we opened a second house in Corvallis. A news article was published about it. We partner with first Christian church to operate a house with 9 rooms. A tier system helps people transition out of our program. For more info, email: kevin.grant@jacksonstreet.org or call 541-207-6886
- Matt Philpot: expressed opposition to camping; member of neighborhood. He made four points: 1) transitional housing not relevant—no permanent housing to transition to; people in safe camp have been there since day 1 – no where for them to go—call it long term managed camping for the homeless—2) experience taught me homeless camps should not be located in established residential neighborhood; bitter divisions; trash; property crime; violence, drugs; create problems for nearby neighborhoods; studies available and ignored during this process—up on county’s website; 3) attract large numbers of homeless who are not residents of the camp; no one takes responsibility for the camps and those who live there do not; if decision is made to move forward with more tents and sheds, then effort should be made to make them in all neighborhood...right now south and downtown. Spread the pain around....4) managed camps must have 24/7 supervision of residents; most of the problems during times no one supervise residents or monitor who comes and goes from the camp..those are my comments. Julie: thanks for attending tonight and sharing your perspective.
- There have been some successful transitions from safe camp into transitional housing. Julie heard around 14 have transitioned.
- A motion to encourage geographic equity when it comes to camping and homeless services did pass—by Hyatt Lytle (Ward 3 South town). So, planting the seed to give entire community an

- opportunity to be part of the solution.
- Clarifying question around the 24/7 supervision point: What is the current supervision coverage? I believe there is staff present every day up until 7 or 8 pm.
 - Types of shelter: Cars; RV/trailers; tent camping; shelter beds in dorms; what would you like to see more of:
 - Microshelters – not everyone has a car or RV.
 - Need a continuum of services...not every situation is appropriate at any given time. Take stock of what the needs are and data from client surveys will be helpful.
 - Most important to provide safety and sense of security; whether small space or tent; address security. For example, don't place tents where likely to flood; have doors that can be locked. Plan to dispose of trash so it doesn't accumulate and present health hazard.
 - Issues on livability of entire community: homelessness spectrum of different needs; no one solution. How to address the behaviors of some people who are homeless and don't want to follow rules and engage in anti social behaviors that compromise livability of community. We need to have that conversation about the livability of entire community.
 - Those with mental illness not able to manage own medications; danger to others and themselves; want to protect people's civil rights and not force into institutional setting if they don't want to go..need mental health service options as part of the continuum. Not allow people to prey on others.
 - Another thing about microshelters--it's hard to come by solitude when you live outside. I like the idea of people having a locking door and a place to be where the social demands of trying to live an inherently public life are lessened. Just another reason housing benefits mental health by reducing interpersonal stress.
 - Managed camping could fade out as better options are developed--when we have the actual space.
 - Once we can honestly say we have services and options available for everybody....we will be able to say someone who needs help or choose to life a different lifestyle...then deal with ramifications of anti-social behavior with civil consequences.
 - Utilize self-government in camps-keep camp clean and keep problems out. Team building and meeting goals.
 - Not a good option to live in tents; weather makes it impossible long term; unhealthy situation; be more in favor of suggesting we should be providing structures that have basic needs of living; now we do what we can; but having been on street outreach, it is not healthy to live in tent camping.
 - Heated microshelters that can be locked for safety and security.
 - Julie: Danielle brown offered to give presentation on services.
 - Project turnkey; use of state-allocated COVID emergency funds to acquire hotels or motels to use as emergency shelter during COVID and convert to transitional or permanent supportive housing. We will learn more about proposal in next couple of weeks.
 - Emergency state legislation next Monday -- bill pending that would extend the eviction moratorium and provide compensation to landlords; bill would make a huge difference in keeping people housed.

VII. Meeting was adjourned at 6:04 pm.