Benton County

CORVALLIS
ENHANCING COMMUNITY LIVABILITY

Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
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HOPE Meeting Agenda
January 26, 2022 from 4-6 PM
Meeting location: virtual or phone

Join Zoom Meeting: https://cscteam.zoom.us/j/91929383646
One tap mobile: +12532158782,,91929383646#
Dial by phone: +1 253 215 8782
Meeting ID: 919 2938 3646

AGENDA

I.   Welcome, Zoom Housekeeping, Overview of Agenda……………………………..…..……......4pm

II.   Public Comment* (up to 10 minutes) ………………..…………………..……….…..…..4:00pm

III.   Roll call and approve November 2021 meeting minutes …………….……………........…..4:10pm

IV.   Educational Component: Data analysis with trends over time for the Point in Time

homelessness count and local shelter admission data and capacity.

Guest Presenter: Brad Smith ....…………………………..….......................................4:15pm

V.   Introductions and recent updates from each of the HOPE Board members………....……..4:45pm

VI.   Co-Chairs Duties and Benefits…………….……….…..................……………………......5:15pm

VII.   Recruitment priorities for Board vacancies ………….................……………………...5:25pm

VIII.   Update on implementation of HOPE recommendations in the community…………....……..5:30pm

IX.   Board discussion about next steps – what role can the HOPE Board play to support

implementation of previous recommendations?………………….....................…………....5:35pm

*Public Comment: if you want to make a public comment, please put your name in the chat window or "raise your hand" in the Zoom meeting when you arrive. List your name and the topic of your comment

in the chat. Comments are made in the order that people "raise their hand" or submit a chat. For people calling in from a phone line, there will be an opportunity for comment for participants on the phone.

HOPE Advisory Board

January 2022 Public Meeting

Meeting facilitated by HOPE Coordinator, Julie Arena

1/26/22

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Zoom Housekeeping

- All attendees are muted when they join.

- All attendees can unmute themselves and choose to be seen visually by clicking "Start Video" at the bottom of the screen.

- Public comment:
  - Type your name into the "Chat" area, say you want to make a public comment, and on what topic.
    - Example: "Julie – public comment – crisis response."
  - For those on the phone, there will be an opportunity to comment, too.

- Questions during the meeting:
  - Type into the "Chat" area and send it to host, Julie Arena.

Meeting Agenda

1. Meeting Overview, Agreements and Culture..4:00pm

2. Public Comment for up to 10 minutes..4:00pm

3. Roll call and approve November 2021 meeting minutes 4:10pm

4. Educational Component: Data analysis with trends over time for the Point in Time homelessness count and local shelter admission data and capacity.

   Guest Presenter: Brad Smith 4:15pm

5. Introductions and recent updates from each of the HOPE Board members.....................4:45pm

6. Co-Chairs Duties and Benefits..5:15pm

7. Recruitment priorities for Board vacancies 5:25pm

8. Update on implementation of HOPE recommendations in the community.........................5:30pm

9. Board discussion about next steps – what role can the HOPE Board play to support implementation of previous recommendations?...5:40pm

Agreements for our culture + conduct:

Fun
Inclusive ✓
humor
Food ✓
Action/roll up sleeves
Change the face of Homelessness
honesty
Respect ✓
consensus
Think before you speak

Curiosity ✓
transparency
Recognize personal bias
Kindness ✓
time management
concise communication

Open minded ✓
opinions matter
data driven
Do your homework!

patient
authentic
valuing personal experien
dedication/work ethic
honor the expectations of
the work

Public Comment

10 minutes

- Comment limited to 2-3 minutes based on number of people wanting to comment
- Type into the "Chat" and say you want to make a public comment and on what topic.
- For those on the phone, I will ask if there are any public comments from callers.
- Can also submit written comments to the Board via email to Julie.Arena@co.Benton.or.us

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Logistics: Vote to approve November 2021 minutes, roll call

Catherine Biscoe

Karyle Butcher

Bruce Butler

Bryan Cotter

Anita Earl

Joel Goodwin

George Grosch

Barbara Hanley

Cindee Lolik*

Charles Maughan*

Pegge McGuire*

Jim Moorefield (co-chair)

Andrea Myhre

Jan Napack*

Reece Stotsenberg (co-chair)

Nancy Wyse*

*Executive Committee Role Members

Educational Component: Data trends

Guest Speaker:
Brad Smith

1. Point in Time (PIT) Count for people experiencing homelessness.

2. Local data from some Corvallis sheltering.

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Board Member Changes & Vacancies

- New role members on HOPE Executive Committee
  - Business Community: Christina Jancila served the first 2-year term. Cindee Lolik from the Co-Op will serve during the second 2-year term starting in January 2022.
  - County Commissioner: Nancy Wyse transitioning into this role; Xan Augerot transitioning out.
- **Board members who recently moved on:** Janie Tebeau, Aleita Hass-Holcombe, Flip Anderson, Dharma Mirzha.
- Five vacancies on the board (21 members total).

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16 Board Members on the HOPE Board:

Catherine Biscoe

Karyle Butcher

Bruce Butler

Bryan Cotter

Anita Earl

Joel Goodwin

George Grosch

Barbara Hanley

Cindee Lolik* (Business Community)

Charles Maughan* (Corvallis City Councilor)

Pegge McGuire* (CSC Director)

Jim Moorefield (co-chair on Exec Committee)

Andrea Myhre

Jan Napack* (Corvallis Mayor's Assignee)

Reece Stotsenberg (co-chair on Exec Committee)

Nancy Wyse* (County Commissioner)

*Executive Committee Role Members

Board Member Intros & Updates

1-2 minute introduction of yourself that includes:

• Name, pronouns, organization(s).

• The perspective or viewpoint you bring to the board.

• Any update of news/changes that have occurred since the November meeting.

Co-Chairs Roles & Responsibilities

Serve on the Executive Committee which meets the 2nd Wednesday of the month from 4-5pm to:

- Determine meeting agendas and scheduling.

- Appoint Advisory Board members when vacancies arise.

- Review and assist the full Advisory Board to align its work with the bylaws.

- Establish any associated committees or ad hoc work groups, define their membership, and provide direction regarding their work.

Run the HOPE Advisory Board meetings in line with the vision that everyone should have the opportunity to live in decent, safe, and affordable housing. Run the meetings in line with the values articulated in the bylaws:

- Use data to drive assessments, prioritization, and accountability.

- Take a comprehensive systems and multi-sector approach.

- Engage and involve the community.

- Prioritize vulnerable populations.

- Promote community safety for all.

- Promote racial and ethnic justice.

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Who's on the HOPE Board?

Direct service providers (2):

- Anita Earl, LCSW – Samaritan Homeless Resource Team
- Andrea Myhre – Executive Director at Corvallis Housing First

Service organizations (2):

- Bruce Butler – CEO of IHN-CCO
- Pegge McGuire – Acting Director CSC

Business Owners (2):

- Cindee Lolik
- Reece Stotsenberg

First responders (2):

- Captain Joel Goodwin – Corvallis Police Department
- Bryan Cotter, EMT – Corvallis Fire Department

Government representatives (4):

- Nancy Wyse – Benton County Commissioner
- Jan Napack and Charles Maughan – Corvallis City Councilors
- Catherine Biscoe – Philomath City Council

Members with non-specific affiliation (4):

- Karyle Butcher (LWV Corvallis)
- George Grosch (Kings Valley)
- Barbara Hanley (MPH, public health research, member-at-large)
- Jim Moorefield (retired, former affordable housing developer)

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Recruitment priorities: Bylaws require representation from various communities.

Current board make up includes:

- Mostly white/Caucasian people.
  - 3 people with race/ethnicity that is mixed race: Caucasian and Indigenous North American (Ojibway/Chippewa); Caucasian and Middle Eastern; and Caucasian and East Indian.
- 2 business owners.
- 2 have personally experienced homelessness.
- 3 experienced housing insecurity and poverty.
- 3 with close family members experiencing homelessness.

Recruitment priorities: Bylaws require representation from various communities.

Recruitment is prioritizing:

- People from communities of color, in particular our Black, Native American, and Hispanic Communities.

- Business owners.

- People who have experienced homelessness.

Update on Implementation of HOPE Recommendations

- Brigetta Olson, City of Corvallis Housing Manager
- Julie Arena, HOPE Coordinator

City, County, CSC, and Provider work to expand Emergency Sheltering

- **Improving the City/County/CSC/Provider partnership** through regular meetings for information sharing, collaborative planning, and role clarification.

- **City and County** pursuing hosting 4 microshelters at City Hall and 4 at the Fairgrounds. Joint RFP has been released.

- **CSC** added staff capacity to improve data quality and support for providers for training and data reporting.

- Entities are continuing to coordinate on site research, site visits, and vetting for locations for emergency and transitional housing.

- City may apply for up to 750K of capital at State, if site is identified.

- Implementing coordinated entry

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Permanent Supportive Housing (PSH)

- **Corvallis Housing First (CHF)** has secured state and federal funding for development of about 40 units of PSH at 3rd Street Commons. In predevelopment stage working with developers and city on possibilities.

- City and County have funded predevelopment and site improvements.

- City of Corvallis just funded 4 units of PSH with CHF in January 2022

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Additional development

- Historic levels of funding at Oregon Housing and Community Services. Over 400 million in available resources for the development of affordable housing .

- Construction of 100 units of affordable rentals begins this Spring, Commonwealth. Site is high density residential.

- City staff working with multiple affordable developers, potential of roughly 250 new affordable rentals.

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Additional development resources

City Resources
- CDBG – $80,000- human services, 300K for capital
- 1 Million of HOME ARPA
- 1 Million of funding from legislature
- 1.9 Million of City ARPA funding.
- Review of 360K Social Service Policy Spring.

County Resources
- $500k for HOPE implementation efforts.

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Board feedback on areas for improvement:

Staffing – a paid team of 3:

project manager, communications, & financing/grants to work on multiple different projects concurrently.

- **Communications Coordinator** has just been hired for Benton County Health Department: Kailee Olson starts in February and will be dedicating about 50% of her staff time to the HOPE work.

- **Legislative Pilot Funding:** City and County are being included in a state bill to fund 8 pilot areas with $1 million over two years for staffing, coordination, and technical assistance to support a Coordinated Homeless Response Office.

- **County staff positions** on the horizon that will be working on HOPE recommendations implementation:
  - Project Manager
  - Grants Researcher and Writer

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What role can the HOPE Board play in supporting implementing of your recommendations?

1. Evaluation and communication role: interpreting the system assessment/gaps in the system in the context of HOPE's role; communicating progress and remaining gaps.

2. Researching best practices on successful systems that correspond to the 12 recommendations and are relevant to the implementation being done by city, county, and provider partners.

Do we want or need a work group on this topic, or how else do we proceed?

Next steps...

- Recruiting new members now.
- Executive Committee meets 2/9 to make new member decisions.
- February meeting:
  - Electing co-chairs – if you have questions please contact Julie.
  - Equity Lens – review and refresh memory at February meeting, incorporate it into decision-making going forward.
  - Point in Time Count info from CSC.

HOPE Advisory Board

Brad Smith, Ryan Smith – SHELTERWARE
January 26, 2022

TOPICS:

- Results from previous PIT counts
- Current shelter operations

2020 PIT Count

Question:

Relative % of men and women in the homeless population?

Lincoln County

	WOMEN	MEN	
SHELTERED	14.7%	17.0%	31.7%
NON-SHELTERED	21.6%	46.8%	68.3%
TOTAL	36.2%	63.8%	100.0%

36.2%:63.8%

Linn County

	WOMEN	MEN	
SHELTERED	12.5%	27.1%	39.6%
NON-SHELTERED	26.3%	34.2%	60.4%
TOTAL	38.8%	61.3%	100.0%

38.8%:61.3%

Benton County

	WOMEN	MEN	
SHELTERED	17.7%	27.3%	45.0%
NON-SHELTERED	16.5%	38.5%	55.0%
TOTAL	34.2%	65.8%	100.0%

34.2%:65.8%

2020 PIT Count - % of Population

		#	Estimated % of Population Counted		Estimated Total Population Size		
			LOW	HIGH	LOW	HIGH	
LINCOLN							
	INTERVIEWED - SHELTERED	73	100%	100%	73	73	
	INTERVIEWED - UNSHELTERED	174	33%	50%	527	348	(RANGE: 750-1100)
	OBSERVED	167	33%	50%	506	334	
	TOTAL				1106	755	
BENTON							
	INTERVIEWED - SHELTERED	108	100%	100%	108	108	
	INTERVIEWED - UNSHELTERED	140	50%	67%	280	209	(RANGE: 300-400)
	TOTAL				388	317	
LINN							
	INTERVIEWED - SHELTERED	154	100%	100%	154	154	
	INTERVIEWED - UNSHELTERED	172	33%	50%	521	344	(RANGE: 500 - 675)
	TOTAL				675	498	

	POPULATION	% POPULATION HOMELESS	
		LOW	HIGH
LINCOLN	49,962	1.50%	2.20%
BENTON	93,053	0.32%	0.43%
LINN	129,749	0.39%	0.52%

2020 PIT Count – Racial Composition

	SHELTERED	%		UNSHELTERED	%	
WHITE	273	73.8%		380	75.8%	WHITE
HISPANIC	39	10.5%		24	4.8%	HISPANIC
BLACK / AF.	11	3.0%		14	2.8%	BLACK / AF. AMER.
NATIVE AME	20	5.4%		45	9.0%	NATIVE AMER
PACIFIC ISLA	3	0.8%		18	3.6%	PACIFIC ISLANDERS
ASIAN	7	1.9%		3	0.6%	ASIAN
OTHER	17	4.6%		17	3.4%	OTHER
TOTAL	370	100.0%		501	100.0%	TOTAL

Racial Composition of Shelter Populations
(11/1/15 - 12/30/21)
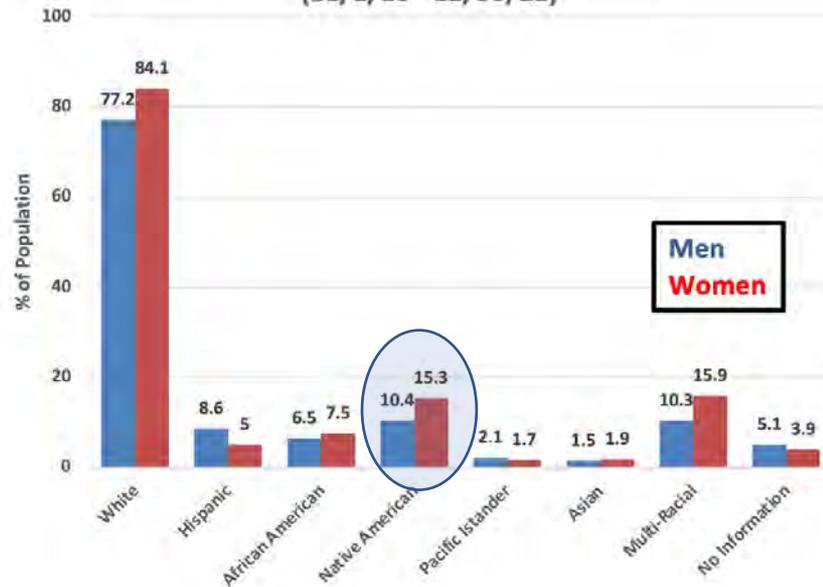
Age at Death
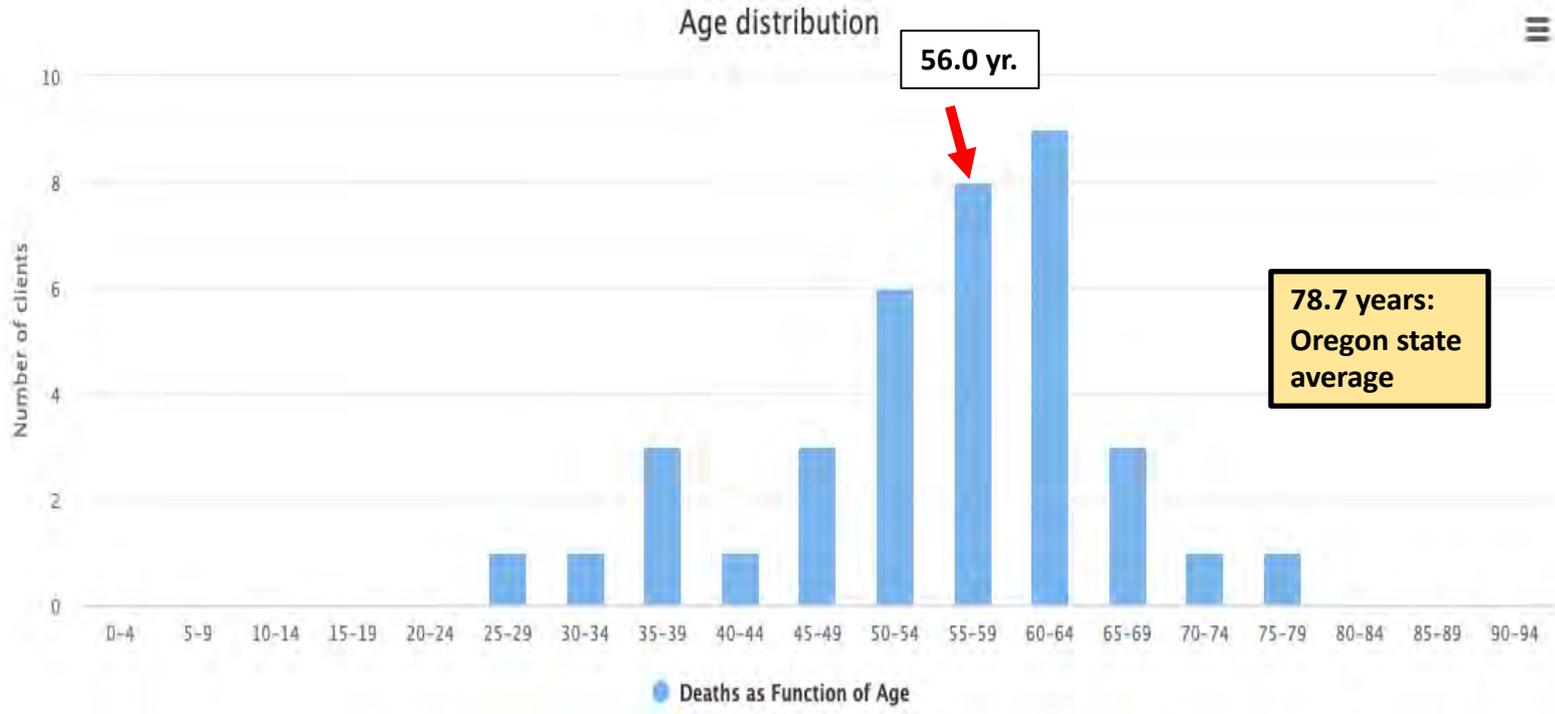
Age at death for 37 homeless individuals (2016-2021)

Shelter Operations
Corvallis

Shelter Operations	**Transitional Housing**	**Permanent Supported Housing**
• Corvallis Men's Shelter (CMS) – **39** beds • Room@Inn – **22** beds • Third Street Commons (TSC) – **24** units • 1 or 2 people/unit • Owned by CHF; operated US	• Safe Place – **24** microshelters • 1 or 2 people/unit	• Corvallis Housing First – **39** rooms • 4 facilities • 1 or 2 people/unit
Capacity: 85-95/night	**Capacity: 24-30**/night	**Capacity: 39-44**/night

Total: 148 – 169 beds/night

Client present per day

Number of clients per day
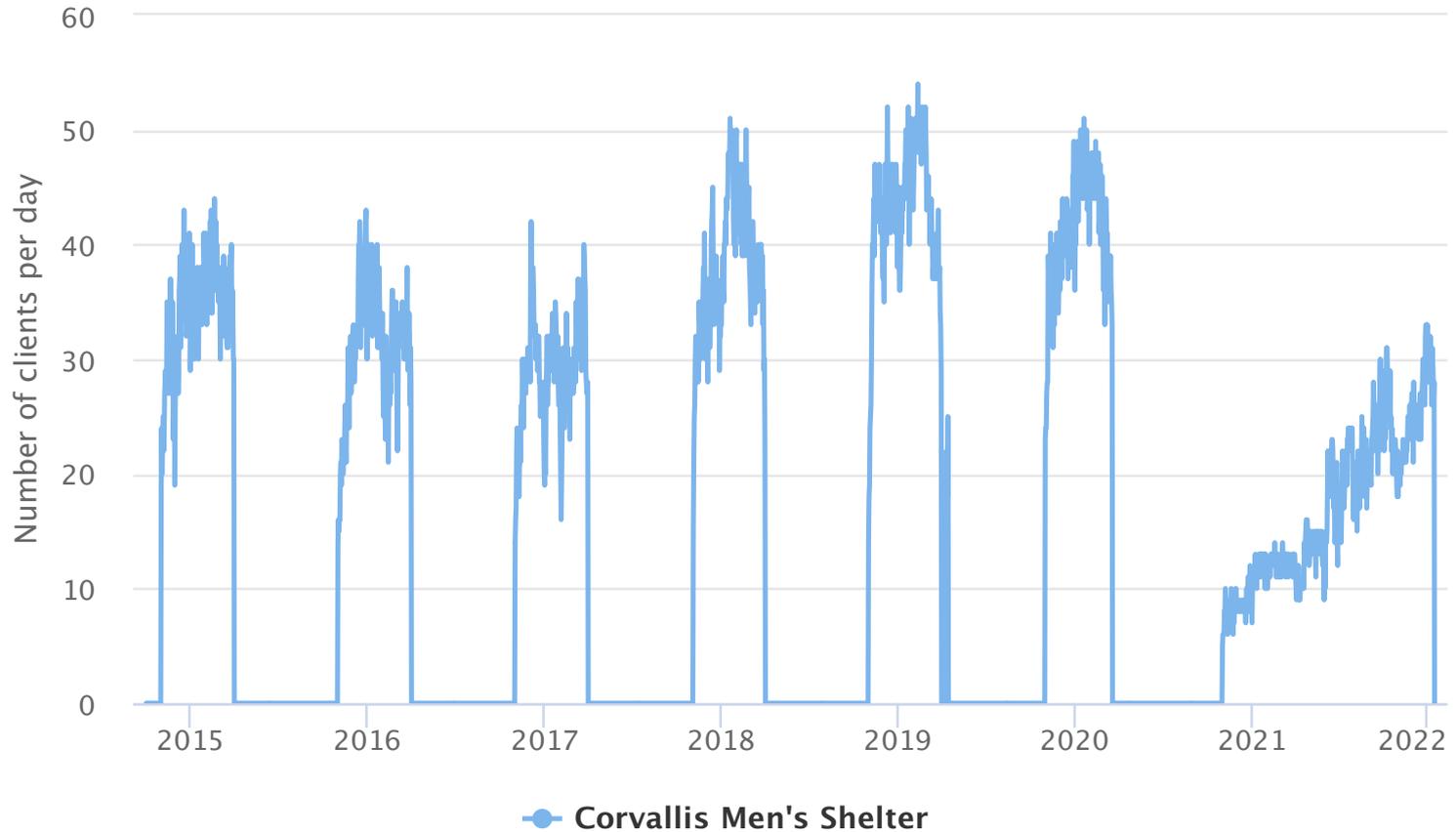
— **Corvallis Men's Shelter**

Total # bednights from 11/1/2006 – 1/12/22: **67,662**; # different clients: **1,153**

Corvallis Men's Shelter

Total # bed-nights from 11/1/2006 – 1/12/22: **67,662**; # different clients: **1,153**

Room@Inn

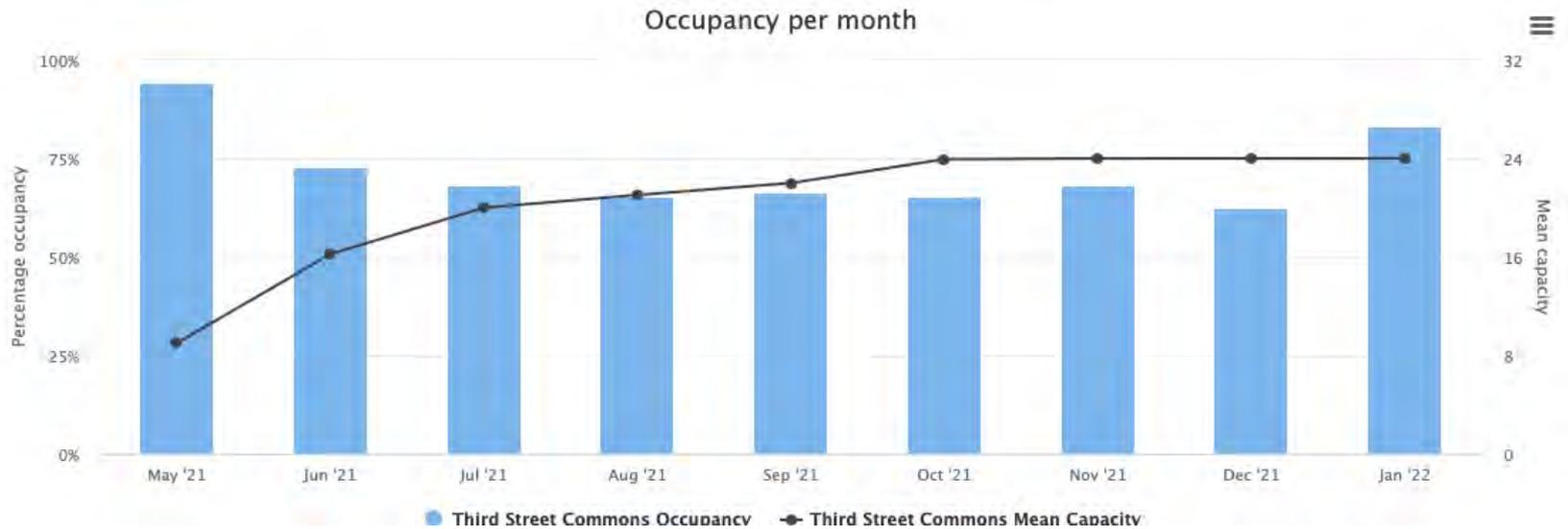Total # bednights from 11/1/2013 – 1/12/22: **22,043**; # different clients: **425**

Third Street Commons

Client present per day
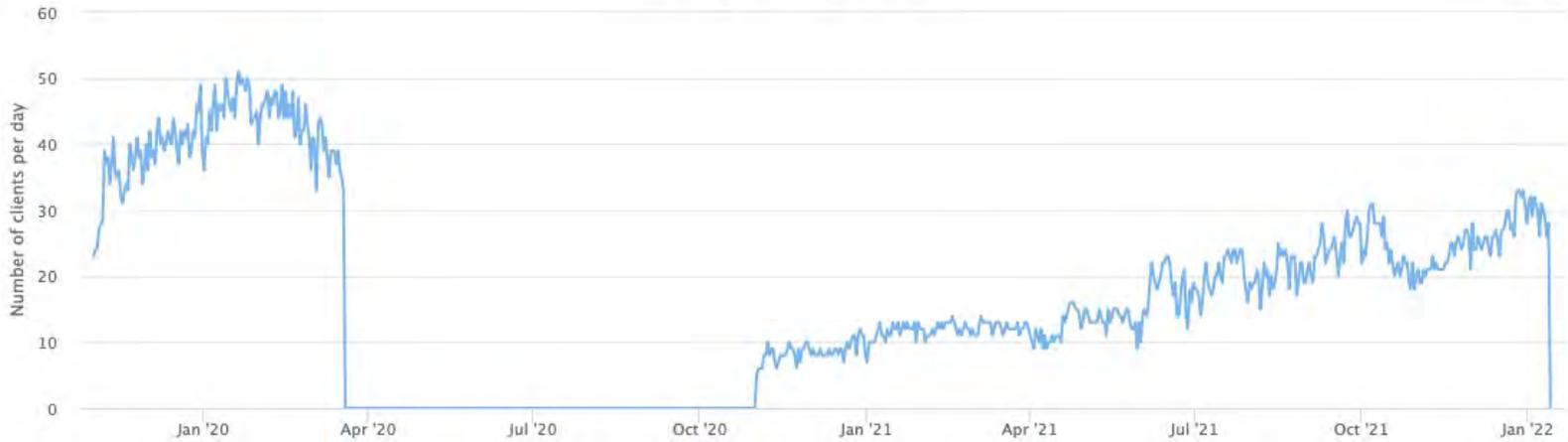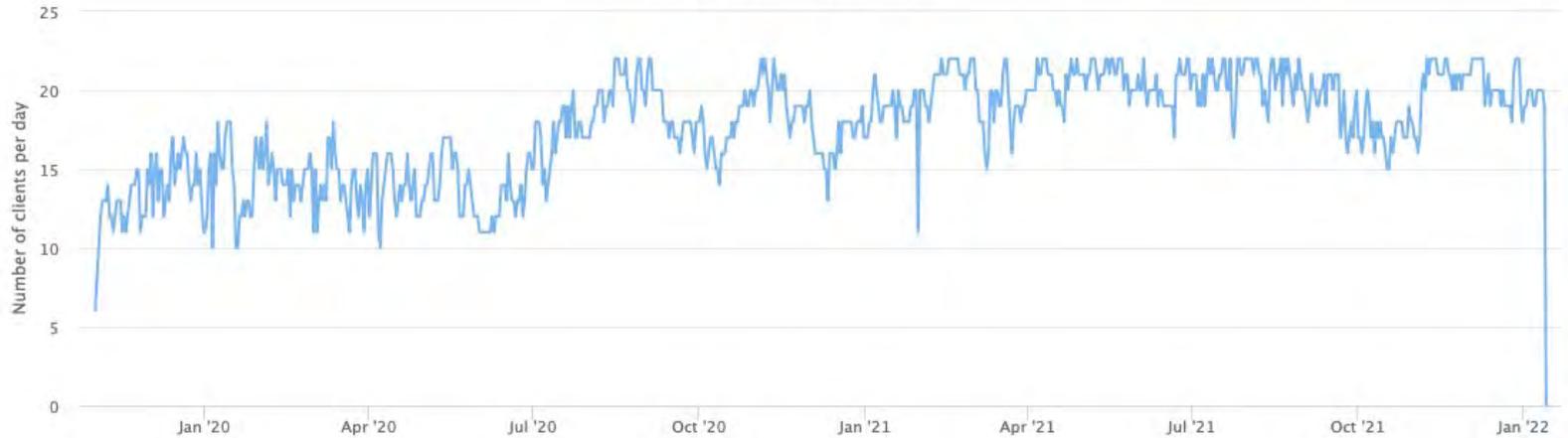
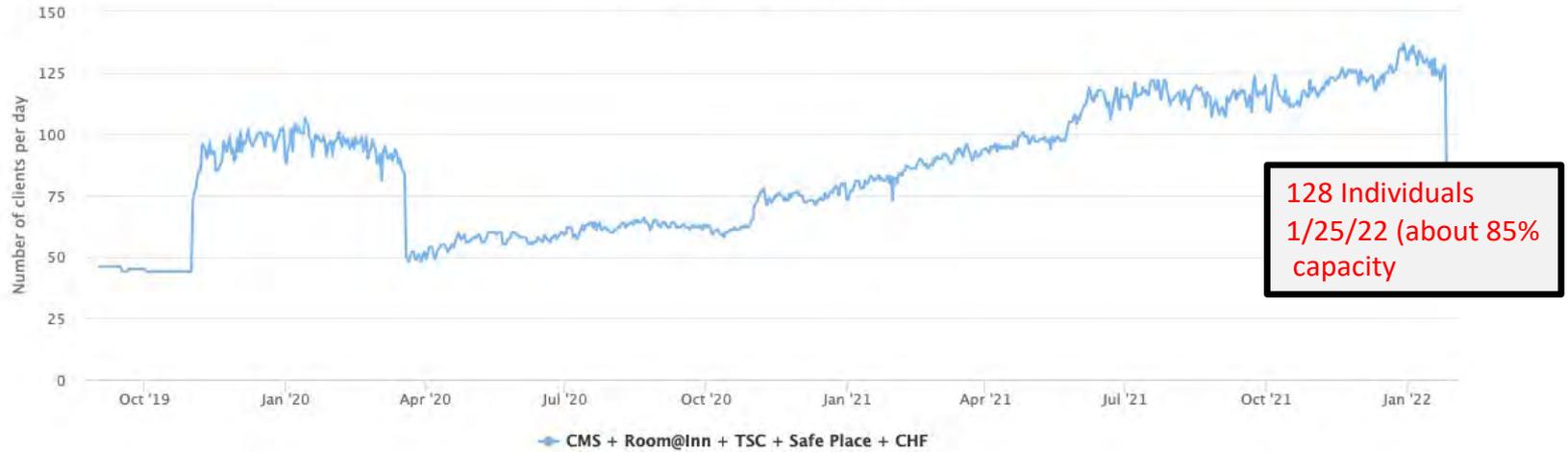## Occupancy per month

Third Street Commons Occupancy —◆— Third Street Commons Mean Capacity
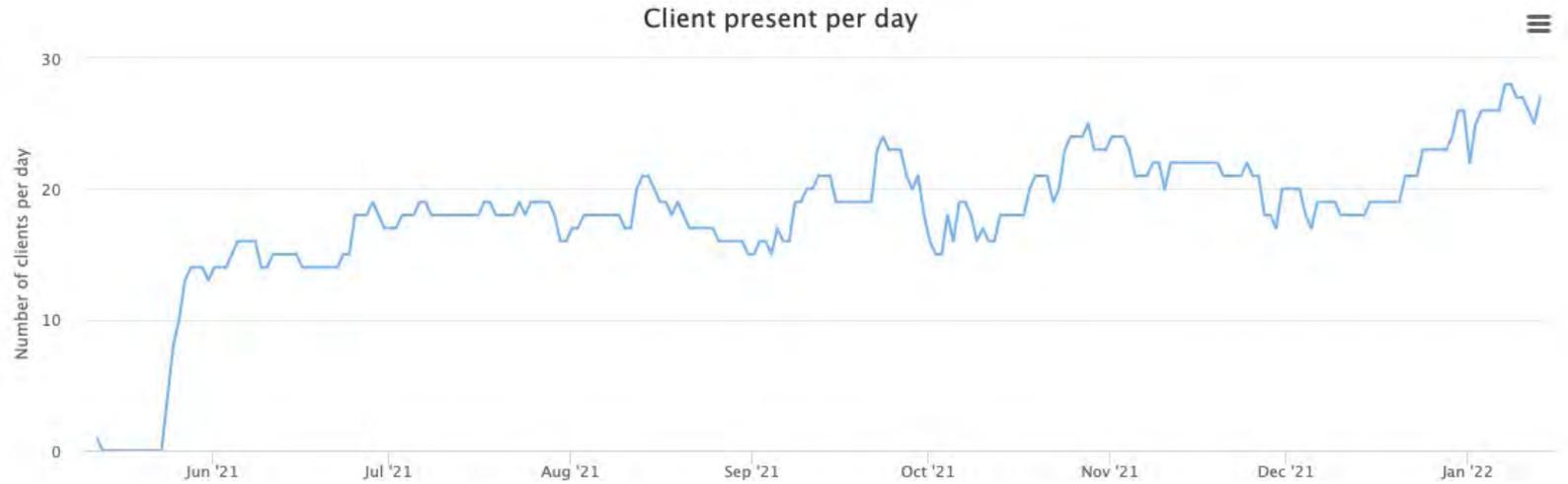
Total # bednights from 11/1/2013 – 1/12/22: **4,454**; # different clients: **54**

Client present per day

128 Individuals 1/25/22 (about 85% capacity

CMS + Room@Inn + TSC + Safe Place + CHF

Bed Capacity

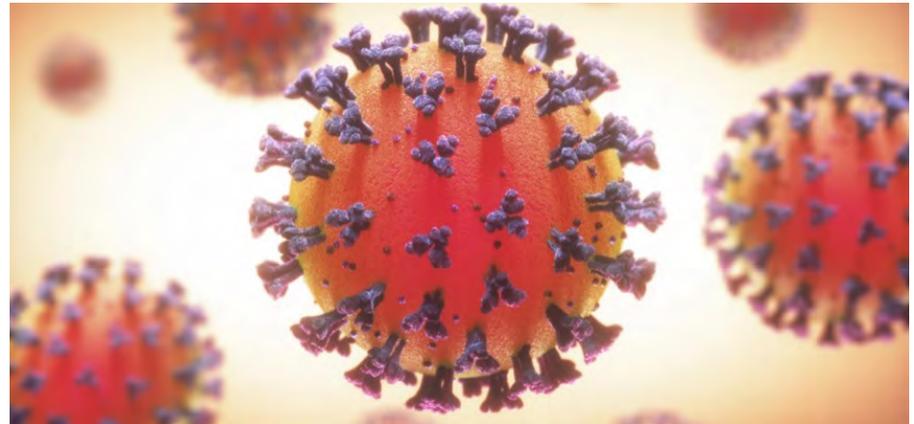Shelter & Transitional Housing

Permanent Supported Housing
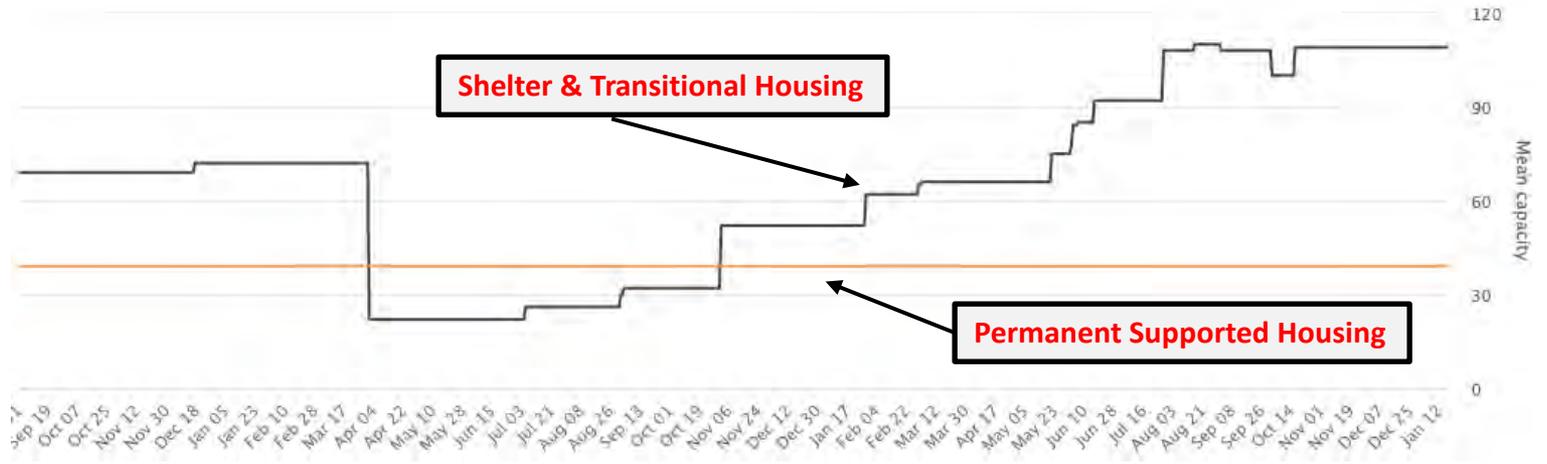
COVID - 19

What is the vaccination status of individuals using the shelter system?

Question Upon Admissions: "Have you been vaccinated for COVID-19?"

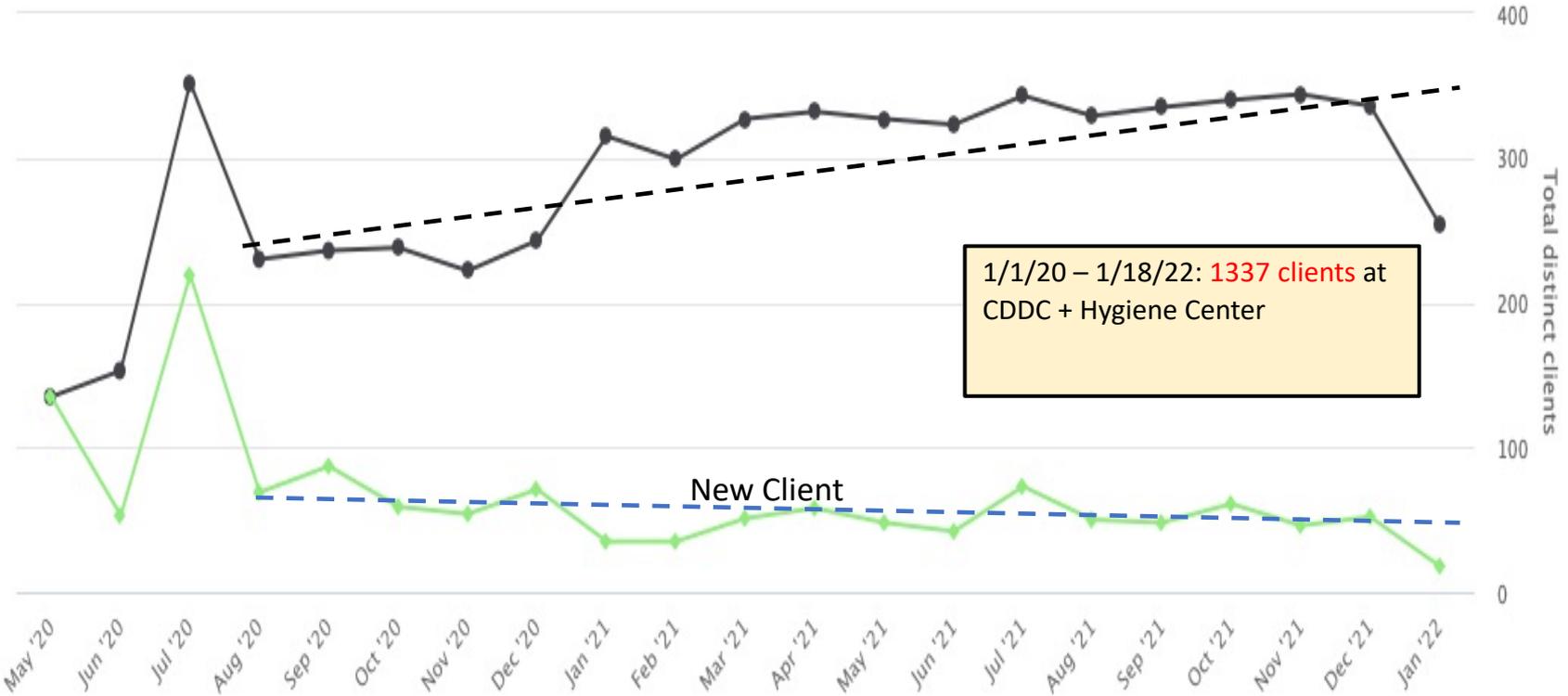**Did not differentiate between types of vaccines, one or two shots, booster status etc.**

	CMS	Room@Inn	TSC
Yes	**67.4%**	**88.5%**	**48.5%**
No	**26.1%**	**7.7%**	**27.3%**
No Answer	**6.5%**	**3.8%**	**24.2%**

30 day period: 12/25/21 – 1/24/22

Returning Clients

"Are the community shelters and services acting as a magnet to attract additional homeless individuals to the area?"

Question:

"Has this individual been seen at either the men's or women's shelter in the past 12 months?"

If **YES** –
Returning Client

If **NO** –
New Client

Two approaches evaluated:
- Shelter population (CMS + Room@Inn)
- Service providers (CDDC + Hygiene Center)
- Jan. 2020 – Jan. 2022 evaluated
- Both 12 & 24 month look backs

Service Providers

1/1/20 – 1/18/22: 1337 clients at CDDC + Hygiene Center

New Client

Where have you lived the longest for the past 12 months

Percentage of clients

Categories (x-axis): Corvallis, Albany, Eugene area, California, Portland and surrounding areas, Washington, Oregon coast, Salem area, Other Oregon, Philomath, Eastern Oregon, Other Linn County, Lebanon, Other

Legend:
- 11/1/14 – 3/30/20 (5 yr prior)
- 4/1/20 – 1/24/22 (COVID era)

Summary

- 85-95 shelter beds available/night
- Shelters operating at 75-85% capacity
- Capacity at Room@Inn needs to be expanded
- No increase in PSH during past year, TSC conversion to PSH in 2 – 3 years
- COVID vaccination status in shelters: 50 – 80+%
- No evidence of substantial influx of new individuals into area.

Home, Opportunity, Planning, and Equity (HOPE)
Advisory Board Meeting
Approved Minutes
January 26, 2021 from 4 pm to 6 pm
ZOOM Meeting

Members Present:	Catherine Biscoe; Karyle Butcher; Bruce Butler; Bryan Cotter; Anita Earl; Joel Goodwin; George Grosch; Barbara Hanley; Cindee Lolik (Business Associate); Charles Maughan* (Corvallis City Council); Jim Moorefield* (Co-Chair); Andrea Myhre; Jan Napack* (Corvallis City Council); Reece Stotsenberg* (Co-Chair); Nancy Wyse* (Chair of Board of Commissioners).
Excused:	Pegge McGuire* (CSC Director)
Absent:	
Staff Present:	Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder); Joe Hahn, Diversity Coordinator.
Guests:	
	***Executive Committee Members.**

I. **Welcome and Introductions**. Reminder of culture of agreements

II. **Public Comments (limited to 2-3 minutes)**. No Comments.

III. **Approval of Minutes**: **MOTION** made by Karyle Butcher to approve the November 2021 minutes. Seconded by Joel Goodwin. All in favor; **MOTION** passed. Roll Call: Abstained due to not being in attendance at November meeting: Cindee Lolik.

IV. **Educational Component: Data analysis with trends over time for the Point in Time (PIT) Homelessness count and local shelter admission data and capacity.** – Guest Presenter: Brad Smith - SHELTERWARE

- PIT Count from 2020: mandated by fed government on 2 year basis.
- Question relative percentage of men and women in the homeless populations?
- Ratio of men and women: men outnumber 2 to 1: consistent across all three counties.
- Impacts where choose to put resources. Expand capacity of men or women's shelter. Pit count only as good as process.
- Lincoln County has higher number of homeless than Linn or Benton County.
- Racial composition: Looking at last 5 years in Benton shelters: see unusually high percentage identify as Native American: 15 percent. Native Americans in state of Oregon under 1 percent of population. Overrepresented in homeless population; magnitude surprising.
- Average age is 56 years old vs life expectancy of 79 years
- 85-95 shelter beds per night in Benton County
- Operating at 75-85 capacity
- Capacity at Room at the Inn needs to be expanded
- No increase in Permanent Supportive Housing (PSH) during past year.

- Covid vaccination status in shelters; 50 – 80 percent (Good job Public Health!)
- No evidence of substantial influx of new people in area.
- To see more details and percentages, see Brad Smith's powerpoint on HOPE Website.

DISCUSSION:
- George: studies say lack of affordable housing; shelter is basic. Other types of housing needs? Brad can speak to shelter side of it; women's shelter not adequate.
- Jim Moorefield: the idea are we a magnet for homeless drives me crazy—it includes the unspoken assumption our service systems are special, but Corvallis is not unique and we are behind some others. Looked at statewide data: Benton County has lower rate of homeless,
- Jim: What about percentage of homeless with significant health problems?
- Brad: need to think about each issues; not specific to a county; regional set of issues; issue not in a vaccum; consider comprehensively.
- Both physical and mental health issues: 3 years exercise; look at people in system; subjective; ranked who has major medical issues we know about. Mostly mental health issues and addiction issues. We observed mental health issues were at least 50 percent and probably 2/3 had moderate to severe physical issues; addiction and rapidly aging population; dangerous; high mortality rate.
- Look at age distribution: Look at facilities highlight important of access issues in shelter population. Severe mobility issues.
- Karyle Butcher:
- Brad comment: in shelters see more and more with severe problems; many are well beyond the capacity of shelters to handle; not set up to complex long term medical issues; not hospice or major health issues.

V. **Board Member Changes and Introductions and recent updates from each of the HOPE Board Members**
- New role members on HOPE Executive Committee
    o Business Community: Christina Jancila served the first 2-year term. Cindee Lolik from the Co-Op will serve during the second 2-year term starting in January 2022.
    o County Commissioner: Nancy Wyse transitioning into this role; Xan Augerot transitioning out.
    o Board members who recently moved on: Janie Tebeau, Aleita Hass-Holcombe, Flip Anderson, Dharma Mirzha.
- Five vacancies on the board (21 members total).
- Who's on the HOPE Board?
    o **Direct service providers (2):**
        ▪ Anita Earl, LCSW – Samaritan Homeless Resource Team
        ▪ Andrea Myhre – Executive Director at Corvallis Housing First
    o **Service organizations (2):**
        ▪ Bruce Butler – CEO of IHN-CCO
        ▪ Pegge McGuire – Acting Director CSC
    o **Business Owners (2):**
        ▪ Cindee Lolik
        ▪ Reece Stotsenberg
    o **First responders (2):**

- Captain Joel Goodwin – Corvallis Police Department
- Bryan Cotter, EMT – Corvallis Fire Department
  - **Government representatives (4):**
    - Nancy Wyse – Benton County Commissioner
    - Jan Napack and Charles Maughan – Corvallis City Councilors
    - Catherine Biscoe – Philomath City Council
  - **Members with non-specific affiliation (4):**
    - Karyle Butcher (LWV Corvallis)
    - George Grosch (Kings Valley)
    - Barbara Hanley (MPH, public health research, member-at-large)
    - Jim Moorefield (retired, former affordable housing developer)

VI. Co-Chairs Duties and Benefits

- Serve on the Executive Committee which meets the 2nd Wednesday of the month from 4-5pm to:
  - Determine meeting agendas and scheduling.
  - Appoint Advisory Board members when vacancies arise.
  - Review and assist the full Advisory Board to align its work with the bylaws.
  - Establish any associated committees or ad hoc work groups, define their membership, and provide direction regarding their work**.**
- Run the HOPE Advisory Board meetings in line with the vision that everyone should have the opportunity to live in decent, safe, and affordable housing. Run the meetings in line with the values articulated in the bylaws:
  - Use data to drive assessments, prioritization, and accountability.
  - Take a comprehensive systems and multi-sector approach.
  - Engage and involve the community.
  - Prioritize vulnerable populations.
  - Promote community safety for all.
  - Promote racial and ethnic justice.

VII. Recruitment priorities for Board Vacancies

- **Current board make up includes:**
  - Mostly white/Caucasian people.
  - 3 people with race/ethnicity that is mixed race: Caucasian and Indigenous North American (Ojibway/Chippewa); Caucasian and Middle Eastern; and Caucasian and East Indian.
  - 2 business owners.
  - 2 have personally experienced homelessness.
  - 3 experienced housing insecurity and poverty.
  - 3 with close family members experiencing homelessness.
- **Recruitment is prioritizing:**
  - People from communities of color, in particular our Black, Native American, and Hispanic Communities.
  - Business owners.
  - People who have experienced homelessness.

VIII. Update on Implementation of HOPE Recommendations in the community (Brigetta Olson, City of

Corvallis Housing Manager and Julie Arena, HOPE Coordinator)

- **City, County, CSC, and Provider work to expand Emergency Sheltering**
  - Improving the City/County/CSC/ Provider partnership through regular meetings for information sharing, collaborative planning, and role clarification.
  - City and County pursuing hosting 4 microshelters at City Hall and 4 at the Fairgrounds. Joint RFP has been released.
  - CSC added staff capacity to improve data quality and support for providers for training and data reporting.
  - Entities are continuing to coordinate on site research, site visits, and vetting for locations for emergency and transitional housing.
  - City may apply for up to 750K of capital at State, if site is identified.
  - Implementing coordinated entry
- **Permanent Supportive Housing (PSH**
  - Corvallis Housing First (CHF) has secured state and federal funding for development of about 40 units of PSH at 3rd Street Commons. In predevelopment stage working with developers and city on possibilities.
  - City and County have funded predevelopment and site improvements.
  - City of Corvallis just funded 4 units of PSH with CHF in January 2022
- **Additional development**
  - Historic levels of funding at Oregon Housing and Community Services. Over 400 million in available resources for the development of affordable housing.
  - Construction of 100 units of affordable rentals begins this Spring, Commonwealth. Site is high density residential.
  - City staff working with multiple affordable developers, potential of roughly 250 new affordable rentals
- **Additional development resources**
  - **City Resources**
    - CDBG – $80,000- human services, 300K for capital
    - 1 Million of HOME ARPA
    - 1 Million of funding from legislature
    - 1.9 Million of City ARPA funding.
    - Review of 360K Social Service Policy Spring.
  - **County Resources**
    - $500k for HOPE implementation efforts.
- **Staffing – recruiting a paid team of 3:**
  - **Project manager, communications, & financing/grants to work on multiple different projects concurrently.**
    - Communications Coordinator has just been hired for Benton County Health Department: Kailee Olson starts in February and will be dedicating about 50% of her staff time to the HOPE work.
    - Legislative Pilot Funding: City and County are being included in a state bill to fund 8 pilot areas with $1 million over two years for staffing, coordination, and technical assistance to support a Coordinated Homeless Response Office.
    - County staff positions on the horizon that will be working on HOPE recommendations implementation for 2 years (limited duration): Project Manager and Grants Researcher/Writer

IX.   What Role can the HOPE Board play to support implementation of previous recommendations?
- Evaluation and communication role: interpreting the system assessment/gaps in the system in the context of HOPE's role; communicating progress and remaining gaps.
- Researching best practices on successful systems that correspond to the 12 recommendations and are relevant to the implementation being done by city, county, and provider partners.
- Do we want or need a work group on this topic, or how else do we proceed?

DISCUSSION:
- Questions: Barbara: had data to make the recommendation and now the money is available and more things will fall into place. Getting infrastructure to move implementation recommendations forward. Kudos to Julie to connect people .
- George: we should be thankful to elective leadership and people on the ground working for years. Power of community can do; money will come; build something together. This is what it looks like.
- What role can the hope board play in supporting implementing of your recommendations? Discuss as board;
- (see slide) Evaluation and communication
- From Andrea Myhre to Everyone: 05:49 PM: I think it is our responsibility to work with CSC and partner agencies on updating the community about issues surrounding homelessness.
- From Jan Napack to Everyone: 05:51 PM: Agree...need to share successes as well.

X.   Next Steps
- Recruiting new members now.
- Executive Committee meets 2/9 to make new member decisions.
- February meeting:
  - Likely electing co-chairs – if you have questions please contact Julie.
  - Equity Lens – review and refresh memory at February meeting, incorporate it into decision-making going forward.
  - Point in Time Count info from CSC.

XI.   Meeting was adjourned at 6 pm.

Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
541-766-0252 * Email: Julie.Arena@co.benton.or.us

HOPE Meeting Agenda
February 23, 2022 from 4-6 PM
Meeting location: virtual or phone

Join Zoom Meeting: https://cscteam.zoom.us/j/91929383646
One tap mobile: +12532158782,,91929383646#
Dial by phone: +1 253 215 8782
Meeting ID: 919 2938 3646

AGENDA

I. Welcome, Zoom Housekeeping, Overview of Agenda...………………………….…......4:00pm

II. Public Comment* (up to 10 minutes) …………..…………………….…………..……..4:00pm

III. Roll call and approve January 2022 meeting minutes …………….…………….............…..4:10pm

IV. New Member introductions…………………………….…………….…………...............…..4:15pm

    a. Co-chair election postponed to March for new board member inclusion

V. Educational Component: Point in Time Count for homelessness data...……..……………4:25pm

    Guest Presenters: Melissa Egan and Cory Hackstedt from Community Services Consortium

    (CSC), and Dr. Mark Edwards from Oregon State University Policy Analysis Laboratory (OPAL)

VI. Incorporating the Board's Equity Lens in decision-making.............…………….……....4:45pm

VII. The role of the HOPE Board to support implementation of recommendations……….…....5:00pm

    a. Communication Role

    b. Research on evidence-based practices

    c. Work group(s) needed

*Public Comment: if you want to make a public comment, please put your name in the chat window or "raise your hand" in the Zoom meeting when you arrive. List your name and the topic of your comment

in the chat. Comments are made in the order that people "raise their hand" or submit a chat. For people calling in from a phone line, there will be an opportunity for comment for participants on the phone.

HOPE Advisory Board

February 2022 Public Meeting

Meeting facilitated by HOPE Coordinator, Julie Arena

2/23/22

Zoom Housekeeping

- All attendees are muted when they join.

- All attendees can unmute themselves and choose to be seen visually by clicking "Start Video" at the bottom of the screen.

- Public comment:
  - Type your name into the "Chat" area, say you want to make a public comment, and on what topic.
    - Example: "Julie – public comment – crisis response."
  - For those on the phone, there will be an opportunity to comment, too.

- Questions during the meeting:
  - Type into the "Chat" area and send it to host, Julie Arena.

Meeting Agenda

1. Meeting Overview, Agreements and Culture..4:00pm

2. Public Comment for up to 10 minutes..4:00pm

3. New Member introductions..4:10pm
   - Co-chair election postponed to March for new board member inclusion

4. Roll call and approve January 2022 meeting minutes 4:15pm

5. Educational Component: Point in Time Count for homelessness data...................4:15pm
   Guest Presenters: Melissa Egan and Cory Hackstedt from Community Services Consortium (CSC), and Dr. Mark Edwards from Oregon State University Policy Analysis Laboratory (OPAL)

6. Incorporating the Board's Equity Lens in decision-making.....................................4:45pm

7. The role of the HOPE Board to support implementation of recommendations.......5:00pm
   - Communication Role
   - Research on evidence-based practices
   - Work group(s) needed

Agreements for our Culture + conduct:

Fun
Inclusive ✓
humor
Food ✓
Action/roll up sleeves
Change the face of Homelessness
honesty
Respect ✓
consensus
Think before you speak

Curiosity ✓
transparency
Recognize personal bias
Kindness ✓
time managment
Concise communication

Open minded ✓
opinions matter
data driven
Do your homework!

patient
authentic
valueing personal experien
dedication/work ethic
honor the expectations of
the work

Benton County

CORVALLIS
ENHANCING COMMUNITY LIVABILITY

Public Comment

10 minutes

- Comment limited to 2-3 minutes based on number of people wanting to comment

- Type into the "Chat" and say you want to make a public comment and on what topic.

- For those on the phone, I will ask if there are any public comments from callers.

- Can also submit written comments to the Board via email to Julie.Arena@co.Benton.or.us

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New Board Member Intros & Updates

1-2 minute introduction of yourself that includes:

- Name, pronouns, organization(s).
- The perspective or viewpoint you bring to the board.

Five New Board Members

- **Caden DeLoach** (they/them): Peer Support Specialist at Benton County Health Dept, LGBTQ+ Health Equity Educator, OSU Public Health Grad, OSU Pride Center Advisory Board member, current rural Benton County resident, lived experience with homelessness.

- **Ari Grossman-Naples:** Corvallis Sister Cities Association (CSCA) Board Member, CSCA Gondar Council Social Media coordinator. Lived experience with homelessness, past volunteer at the Corvallis Mens Cold Weather Shelter. B.S Management, M.S. Graphic Arts Publishing-Marketing and Public Relations focus. Small family farm owner in Philomath.

- **Melissa Isavoran:** Chief Operating Officer for IHN-CCO.

- **Briae Lewis:** Corvallis resident for over two years, residential support professional, lived experience with housing insecurity and homelessness.

- **Chanale Propst:** staff counselor and one of the Coordinators of Black/African American Student Mental Health and wellness at Oregon State University.

Co-Chairs Roles & Responsibilities

Serve on the Executive Committee which meets the 2nd Wednesday of the month from 4-5pm to:

- Determine meeting agendas and scheduling.

- Appoint Advisory Board members when vacancies arise.

- Review and assist the full Advisory Board to align its work with the bylaws.

- Establish any associated committees or ad hoc work groups, define their membership, and provide direction regarding their work.

Run the HOPE Advisory Board meetings in line with the vision that everyone should have the opportunity to live in decent, safe, and affordable housing. Run the meetings in line with the values articulated in the bylaws:

- Use data to drive assessments, prioritization, and accountability.

- Take a comprehensive systems and multi-sector approach.

- Engage and involve the community.

- Prioritize vulnerable populations.

- Promote community safety for all.

- Promote racial and ethnic justice.

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Logistics: Vote to approve January 2022 minutes, roll call

Catherine Biscoe	Briae Lewis
Karyle Butcher	Cindee Lolik* (Business Community)
Bryan Cotter	Charles Maughan* (Corvallis City Councilor)
Caden DeLoach	Pegge McGuire* (CSC Director)
Anita Earl	Jim Moorefield (co-chair)
Joel Goodwin	Andrea Myhre
George Grosch	Jan Napack* (Corvallis Mayor's Assignee)
Ari Grossman-Naples	Chanale Propst
Barbara Hanley	Reece Stotsenberg (co-chair)
Melissa Isavoran	Nancy Wyse* (County Commissioner)
	*Executive Committee Role Members

Educational Component:

Point in Time Count for homelessness data

Guest Presenters:

Melissa Egan and Cory Hackstedt from Community Services Consortium (CSC)

Dr. Mark Edwards from Oregon State University Policy Analysis Laboratory (OPAL)

Benton County

CORVALLIS
ENHANCING COMMUNITY LIVABILITY

Incorporating the Board's Equity Lens in decision-making

- Previously had Dr. Jade Aguilar do equity trainings over the course of six months on many topics including:
  - Racial history of Oregon
  - Authentic community engagement workshop
  - Self-assessments
  - Policy making
  - Equity lens – questions to ask and a process to engage in

What is an Equity Lens?

An Equity Lens is a tool that allows us to look at our work from different perspectives by prompting us to ask mindful, reflective questions. It's a way to think more deeply about inequities, barriers to access, or differential outcomes. Applying an equity lens means paying disciplined attention to race, ethnicity, and other markers of identity when collecting and analyzing data and making recommendations.

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Basic Assumptions that we work from:

A. Historical and structural racism has resulted in an overrepresentation of Black and Native American people who experience homelessness in our county.

B. Homelessness has many "upstream" factors such as persistent racial discrimination in housing access, employment opportunities, physical and mental healthcare access, education access, and over criminalization of communities of color.

C. To address homelessness, we must both assist those in need immediately, as well as work to address underlying causes. We do this by advocating for funding that supports crises and prevention strategies - particularly for Black and Native American residents of our county.

Benton County

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Equity Questions to ask ourselves as we approach the work:

1. Are we engaging in long-term personal and organizational growth and education around equity issues?

2. Are we meaningfully engaging Black, Native, and the voices of other marginalized people with lived expertise of homelessness in our efforts to make recommendations on developing programs, public policy, conducting research, and redesigning how the crisis response system works?

3. Are we conducting formal or informal equity assessments to minimize any potential unintended harm on historically disinvested communities for every proposed project or program?

4. How can we best set up our recommendations to be achievable and sustainable? What mechanisms need to be in place ensure successful implementation?

Role of the HOPE Board to support implementation of recommendations

1. Evaluation and communication role: interpreting the system assessment/gaps in the system in the context of HOPE's recommendations; communicating progress and remaining gaps.

2. Researching best practices on successful systems that correspond to the 12 recommendations and are relevant to the implementation being done by city, county, and provider partners.

Do we want or need a work group on these topics?

Next steps…

- **March meeting:**
  - Electing co-chairs – if you have questions please contact Julie.

Home, Opportunity, Planning, and Equity (HOPE)
Advisory Board Meeting
Approved Minutes
February 23, 2022 from 4 pm to 6 pm
ZOOM Meeting

Members Present:	Catherine Biscoe; Karyle Butcher; Bruce Butler; Bryan Cotter; Caden DeLoach; Anita Earl; Joel Goodwin; George Grosch; Ari Grossman-Naples; Barbara Hanley; Melissa Isavoran; Briae Lewis; Cindee Lolik* (Business Associate); Charles Maughan* (Corvallis City Council); Jim Moorefield* (Co-Chair); Andrea Myhre; Jan Napack* (Corvallis City Council); Chanale Propst; Reece Stotsenberg* (Co-Chair); Nancy Wyse* (Chair of Board of Commissioners).
Excused:	Pegge McGuire* (CSC Director)
Absent:	
Staff Present:	Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder); Joe Hahn, Diversity Coordinator.
Guests:	
	*Executive Committee Members.

I. **Welcome and Introductions**. Reminder of culture of agreements, such as respect, curiosity, kindness, inclusivity. Co-chair election postponed to March for new board member inclusion

II. **Public Comments (limited to 2-3 minutes)**. No Comments.

III. **Approval of Minutes**: **MOTION** made by George Grosch to approve the January 2022 minutes. Seconded by Bryan Cotter. All in favor; **MOTION** passed. Roll Call: Abstained due to not being in attendance at the January meeting: Caden DeLoach; Anita Earl; Ari Grossman-Naples; Melissa Isavoran; Briae Lewis; Chanale Propst.

IV. **New Board Members Intros and Updates: Five New Board Members:**
- Caden DeLoach (they/them): Peer Support Specialist at Benton County Health Dept, LGBTQ+ Health Equity Educator, OSU Public Health Grad, OSU Pride Center Advisory Board member, current rural Benton County resident, lived experience with homelessness.
- Ari Grossman-Naples: Corvallis Sister Cities Association (CSCA) Board Member, CSCA Gondar Council Social Media coordinator. Lived experience with homelessness, past volunteer at the Corvallis Mens Cold Weather Shelter. B.S Management, M.S. Graphic Arts Publishing-Marketing and Public Relations focus. Small family farm owner in Philomath.
- Melissa Isavoran: Chief Operating Officer for IHN-CCO.
- Briae Lewis: Corvallis resident for over two years, residential support professional, lived experience with housing insecurity and homelessness.
- Chanale Propst: staff counselor and one of the Coordinators of Black/African American Student Mental Health and wellness at Oregon State University.

V. **Co-Chairs Roles and Responsibilities:** **Serve on the Executive Committee which meets the 2nd Wednesday of the month from 4-5pm to:**

- Determine meeting agendas and scheduling.
- Appoint Advisory Board members when vacancies arise.
- Review and assist the full Advisory Board to align its work with the bylaws.
- Establish any associated committees or ad hoc work groups, define their membership, and provide direction regarding their work.
- Run the HOPE Advisory Board meetings in line with the vision that everyone should have the opportunity to live in decent, safe, and affordable housing. Run the meetings in line with the values articulated in the bylaws:
- Use data to drive assessments, prioritization, and accountability.
- Take a comprehensive systems and multi-sector approach.
- Engage and involve the community.
- Prioritize vulnerable populations.
- Promote community safety for all.
- Promote racial and ethnic justice.

VI. **Educational Component:** **Point in Time Count for Homelessness Data:** **Guest Presenters: Melissa Egan and Cory Hackstedt from Community Services Consortium (CSC), and Dr. Mark Edwards from Oregon State University Policy Analysis Laboratory (OPAL)**

- Contact Info: Melissa Egan, egan@communityservices.us
- Mark Edwards, medwards@oregonstate.edu
- Melissa Egan is Coordinator for PIT County for CSC in three counties.
- Melissa works with Dr. Mark Edwards with Oregon State University Policy Analysis Laboratory (OPAL), which includes graduate students who use social science methods and work with partners off campus on projects.
- Point in Time: annual effort to count number of sheltered and unsheltered.
- Tool for local planning to understand homeless population.
- Do no not yet have HUD reporting numbers—they are due by end of April 2022.
- Video on PIT Count Methodology.
- OPAL will help with PIT County—new staffers: quality of PIT county will improve.

DISCUSSION/QUESTIONS:

- Karyle: any data supporting idea Corvallis services attract more homeless to area? Melissa: not really and we will address that question and gather more data.
- Barbara: How many in permanent supportive housing group who need assisted living? What is criteria? Melissa: IHN working with counties and hospitals on regional health assessments done every 3-5 years. Gathering data from many sources.
- Catherine Biscoe: Resource in Marion county with outreach dinner event for entire day during PIT count to encourage folks to participate; not required; central location; offered basic services like haircuts, breakfast and dinner; clothing; supported PIT count. Melissa: hope to move on from pandemic and plan more events.

VII. **Incorporating the Board's Equity Lens in decision-making**

- Previously had Dr. Jade Aguilar do equity trainings over the course of six months on many

topics including:
- o Racial history of Oregon
- o Authentic community engagement workshop
- o Self-assessments
- o Policy making
- o Equity lens – questions to ask and a process to engage in
- An Equity Lens is a tool that allows us to look at our work from different perspectives by prompting us to ask mindful, reflective questions. It is a way to think more deeply about inequities, barriers to access, or differential outcomes. Applying an equity lens means paying disciplined attention to race, ethnicity, and other markers of identity when collecting and analyzing data and making recommendations.
- Basic Assumptions that we work from:
- Historical and structural racism has resulted in an overrepresentation of Black and Native American people who experience homelessness in our county.
- Homelessness has many "upstream" factors such as persistent racial discrimination in housing access, employment opportunities, physical and mental healthcare access, education access, and over criminalization of communities of color.
- To address homelessness, we must both assist those in need immediately, as well as work to address underlying causes. We do this by advocating for funding that supports crises and prevention strategies - particularly for Black and Native American residents of our county.
- Equity Questions to ask ourselves as we approach the work:
- Are we engaging in long-term personal and organizational growth and education around equity issues?
- Are we meaningfully engaging Black, Native, and the voices of other marginalized people with lived expertise of homelessness in our efforts to make recommendations on developing programs, public policy, conducting research, and redesigning how the crisis response system works?
- Are we conducting formal or informal equity assessments to minimize any potential unintended harm on historically disinvested communities for every proposed project or program?
- How can we best set up our recommendations to be achievable and sustainable? What mechanisms need to be in place ensure successful implementation?

DISCUSSION/QUESTIONS:
- Organizational capacity: Great news to report: recruiting for a project manager and for grant researcher and writer. Introducing new Communications Coordinator Kailee Olson, who will help with HOPE work and facilitate communications with city and county. Julie will bring recommendations to Kailee to promote.
- Karyle: Paul Billotta sent out what city is doing and it is powerful to see what HOPE is doing; would be helpful to remind people we are hiring. With Kailee's expertise in news design and social media posts, could promote this info event better. Julie will forward Paul's email.
- George: excited to see Kailee here. She can promote the narrative about why people are homeless. Kailee offers us the opportunity to change the narrative; what is the real story?

VIII. **The role of the HOPE Board to support implementation of recommendations**
- Communication Role:

➢ Welcome Kailee Olson, New Communications Coordinator at Benton County Health Department, who will assist with HOPE. Her contact info: Kailee.Olson@co.benton.or.us

- Research on evidence-based practices
- Work group(s) needed
- Evaluation and communication role: interpreting the system assessment/gaps in the system in the context of HOPE's recommendations; communicating progress and remaining gaps.
- Researching best practices on successful systems that correspond to the 12 recommendations and are relevant to the implementation being done by city, county, and provider partners.
- Do we want or need a work group on these topics?

DISCUSSION/QUESTIONS:
- Evaluation and communication: should we set aside time at each board meeting?
- Jan: systematic problem solving; as opposed to shotgun approach; clearly communicate to taxpayers that we are looking at this systematically for problem solving; it is broad but this is how you solve problems; how the money is spent; the projects; results and so forth with data.
- Charles: Brief updates at each meeting on what needs to be communicated.
- George: lots of stories to tell; how is this tool available to us? Agenda item: what is it we want to communicate and how? Elected officials; have opportunity to communicate positive work. We have a good story to tell that will help.
- Kailee: appreciate feedback and sharing of ideas. Filter thru best practices; in health department, have options like newsletter, social media; Facebook page; press releases; will keep working with Julie on what options are available.
- Julie: maybe a work group is needed to bring back to full board as agenda item.
- Catherine Biscoe: this is a long time coming to have a communications person. It is exciting time and glad to have you on-board. Support idea of workgroup. Important to illustrate it is a group effort with community partners to make this work happen; to tell those stories; to help facilitate that effort.
- Ari: have smaller group to focus and keep at forefront; to have stories out there…get to see more of the faces of those not housed; brainstorm ideas of what they would look like--- ways to get out the face/stories of homelessness. Look forward to working with Kailee and the board.
- Chanale: How are we communicating with those who are homeless? As therapists, jargon language is important; to make it accessible to everyone.
- Kailee: can use a health literacy lens; level most can understand. Alternative methods of communication beyond standard methods of communications. Shared by trusted source thru community to spread info.
- George: good discussion; who is the audience?
- Who is interested to meet in workgroup? Ari; George; Nancy Wyse; Jan; Catherine.
- Melissa: send invite to board for brainstorm meeting; bring recommendations to board; does not depend on everyone to be available.
- Barbara: other part is evaluation that needs data. Pegge sent email with regard to how data is managed and where it is going; brainstorming idea thinking about short and long term where to communicate and why we have to move data to different places. And

- opportunity to steam line process. Could free up Pegge FTEs in part of system.
- Kailee: Data driven analytics tools to assess investment, so we won't waste time with communications that are not successful; most engaging; visited; shared, etc.
- Melissa Isavoran: Evidence based research; what solutions have been tried and what are outcomes? Get evidence based evaluations to see what to throw money and resources at; what data exists or does not thru that Health Institute; OSU academic vigor; statisticians' epi data.
- Researching best practices that align with HOPE recommendations; coordinated data entry.
- Jim: housing in short supply, expensive; costs increase more than income; see results every day; does not have to be that way. It can be solved; communities are doing it…essential, ambitious, align resources to end homelessness. Vision statement is important; but describing what it looks like; that we will end homeless and have a plan to do it
- Jim: System change requires whole system to change. Decide we establish another workgroup and explore what other communities are doing to end homelessness; identify key strategies. Look at solutions from systems point of view that goes beyond efforts by local government. It is a commitment we need to make.
- George: Agree with Jim; our goal is to end homelessness. We are in unique place; approach this big problem in systematic way.
- Jim: permanent stable place to live is the goal. There are emergency and temporary shelters; needs beyond shelter; national organization community solutions. They have package of recommendations that tries to help communities reach functional zero rate of homelessness—means it continuously rare and brief. Stabilize in shelter but should not end there….best practice how a system is designed and how it functions includes how money is spent.
- Workgroup: Jim, Briae; Andrea; Ask Opal/OSU to get involved; would be incredible; communicate with IHN with Melissa Isavoran.
- Barbara: interested in synergy with data after March 7th. Will have more time then. Help be a bridge for data between two groups.
- Andrea: speaking to Jim's idea: Our community is in unique position on how to build for zero homelessness; we could get there; some systems broken and need to be addressed; ready to take on greater challenges; resources available in our community.
- George: never seen the opportunity that exists today; influx of money; how to make best use of resources; we can make a dent.
- Julie will schedule workgroup meetings in next few weeks; and bring back to March meeting.
- Julie: one update; talk about city and county folks moving ahead with situation table; another tool in box--one of your recommendations: Joel Goodwin: meetings with key stakeholders to move situation table forward; met with training aspects; would be great benefit to our community; hope to have more info at next meeting.
- Karyle: Remember other groups of homelessness like children, families, 509J kids; OSU kids homeless; and others.
- Jan: Much of community hear sees indigent in the park; unsheltered; whereas friends and family who are homeless are sometimes invisible--in a car or staying somewhere else; all kinds of homelessness; looking at success rate for different demographics. Be aware of whole spectrum when looking at solutions. Also speaks to communications piece.
- Ari: built for zero homelessness—need safety net to prevent homelessness; in that model;

people on edge of losing their homes need assistance too.
- Julie: two workgroups will meet before next meeting and report back.

IX.   **Next Steps. Electing Co-chairs.**

X.   **Meeting was adjourned at 6 pm**.

Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
541-766-0252 * Email: Julie.Arena@co.benton.or.us

HOPE Meeting Agenda
March 23, 2022 from 4-6 PM
Meeting location: virtual or phone

Join Zoom Meeting: https://cscteam.zoom.us/j/91929383646
One tap mobile: +12532158782,,91929383646#
Dial by phone: +1 253 215 8782
Meeting ID: 919 2938 3646

AGENDA

I.   Welcome, Zoom Housekeeping, Overview of Agenda.…………………………….…......4:00pm

II.   Public Comment* (up to 10 minutes) …………….…………………….…………..……..4:00pm

III.   Roll call and approve February 2022 meeting minutes …………….………..…...........…..4:10pm

IV.   Update on adding staff capacity, legislative updates on this topic…..................................4:15pm

V.   Communications: Work Group update and feedback from full Board…..........................4:20pm

VI.   Research: Work Group update and feedback from full Board.......…………..…….……...5:00pm

VII. Co-Chairs Election……………………………………………….…………….………...5:45pm

VIII. Next Steps…………………………………………………….…………….……….……5:55pm

*Public Comment: if you want to make a public comment, please put your name in the chat window or "raise your hand" in the Zoom meeting when you arrive. List your name and the topic of your comment in the chat. Comments are made in the order that people "raise their hand" or submit a chat. For people calling in from a phone line, there will be an opportunity for comment for participants on the phone.

HOPE Advisory Board

March 2022 Public Meeting

Meeting facilitated by HOPE Coordinator, Julie Arena

3/23/22

Zoom Housekeeping

- All attendees are muted when they join.

- All attendees can unmute themselves and choose to be seen visually by clicking "Start Video" at the bottom of the screen.

- Public comment:
    - Type your name into the "Chat" area, say you want to make a public comment, and on what topic.
        - Example: "Julie – public comment – crisis response."
    - For those on the phone, there will be an opportunity to comment, too.

- Questions during the meeting:
    - Type into the "Chat" area and send it to host, Julie Arena.

Meeting Agenda

Benton County

CORVALLIS
ENHANCING COMMUNITY LIVABILITY

Agreements for our Culture + conduct:

Fun
Inclusive ✓
humor
Food ✓
Action/roll up sleeves
Change the face of Homelessness
honesty
Respect ✓
consensus
Think before you speak

Curiosity ✓
transparency
Recognize personal bias
Kindness ✓
time managment
Concise communication

Open minded ✓
opinions matter
data driven
Do your homework!

patient
authentic
valueing personal experien
dedication/work ethic
honor the expectations of
the work

Public Comment

10 minutes

- Comment limited to 2-3 minutes based on number of people wanting to comment

- Type into the "Chat" and say you want to make a public comment and on what topic.

- For those on the phone, I will ask if there are any public comments from callers.

- Can also submit written comments to the Board via email to Julie.Arena@co.Benton.or.us

Benton County

CORVALLIS
ENHANCING COMMUNITY LIVABILITY

Logistics: Vote to approve February 2022 minutes, roll call

Catherine Biscoe

Karyle Butcher

Bryan Cotter

Cade DeLoach

Anita Earl

Joel Goodwin

George Grosch

Ari Grossman-Naples

Barbara Hanley

Melissa Isavoran

Briae Lewis

Cindee Lolik* (Business Community)

Charles Maughan* (Corvallis City Councilor)

Pegge McGuire* (CSC Director)

Jim Moorefield (co-chair)

Andrea Myhre

Jan Napack* (Corvallis Mayor's Assignee)

Chanale Propst

Reece Stotsenberg (co-chair)

Nancy Wyse* (County Commissioner)

*Executive Committee Role Members

Benton County

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Update on Staff Capacity

County recruited for a Project Manager to support implementation efforts and manage the portfolio of projects involved in the HOPE recommendations, prioritizing sheltering. Rebecca Taylor has accepted the job of HOPE Implementation Project Manager effective April 11, 2022.

County recruited for a Grant Research and Writer to research and apply for funding that aligns with various HOPE recommendations. No applications. Pursuing contracting out for this work.

State Legislation – short session

- In 2021, the Legislature passed HB 2006 which created temporary flexibility for local governments to allow the siting of shelters for people experiencing homelessness. HB 4051 extends this for one year to July 1, 2023.

- In 2021, the Legislature created the Task Force on Homelessness and Racial Disparities. HB 4051 extends the Task Force through 2025, and requires two additional reports.

- In HB 5202, the Legislature included $100 million for behavioral health housing. This investment will support people experiencing mental health issues through new residential treatment beds, short or long term rent assistance, and more. In addition, HB 4004 would increase wages for the workers at mental health providers.

HB 5202

- $400 million package that addresses homelessness, building and maintaining existing affordable housing, and access to homeownership
- https://www.oregonhousingalliance.org/2022-legislative-recap-400-million-housing-package/

Prevention, Services, Coordination

- Homeless Prevention - $30 million: Investments in the <u>Oregon Eviction Diversion and Prevention Program</u>, additional funds for EHA, and other programs to provide flexible funds for homelessness prevention.

- Homeless Services - $50 million: Including investments in the <u>Out of the Cold program</u>, grants to <u>extend Emergency Solutions Grants – Coronavirus Relief programming</u>, and other shelter support, including operating funds to properties developed through <u>Project Turnkey</u>, extending funds to <u>navigation centers</u>, to <u>youth homelessness providers</u>, <u>shelter medical respite models</u>, and more.

- Interagency Council on Homelessness & Built for Zero - $500,000: Investments will fund the development, and staffing, of an <u>Interagency Council on Homelessness and support Built for Zero</u>, a collaborative service to help communities establish and implement action plans to reduce and eliminate homelessness.

Locally: Corvallis/Benton County

- City and County Homeless Services Pilots ([HB 4123](HB 4123)): This proposal creates and funds 8 pilot sites across Oregon to support cities and a county to work together to address homelessness.

- $13 million for trash and sanitation services for folks experiencing homelessness. These funds are to be used for voluntary trash collection and mitigation, but not with camp site removal or sweeps. *$10 million will go to Metro, and the remaining $3 million will go to Eugene, Salem, Bend, Medford, Springfield, Corvallis, and Albany.*

Benton County Crisis Center Update

The Crisis Center is moving forward with a downtown location. A variety of funding sources will support the building of this center. Funding includes:

- $1.25 mil – Allotted from Representative Rayfield from his ARPA allocation

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Corvallis Update

- The Housing Operational Committee has made a recommendation to Council to help fund the development of 60 units of affordable housing on Rivergreen and Midevale with CET funds ~$400,000. Council will vote on the recommendation at their April 4th meeting.

- Corvallis Housing First just opened 4 units of permanent supportive housing opening up shelter capacity (1 from women's shelter, 2 from microshelters, 1 unsheltered) by building downstream capacity to provide upward mobility for our unsheltered community members.

Role of the HOPE Board to support implementation of recommendations

1. Evaluation and communication role: interpreting the system assessment/gaps in the system in the context of HOPE's recommendations; communicating progress and remaining gaps.

2. Researching best practices on successful systems that correspond to the 12 recommendations and are relevant to the implementation being done by city, county, and provider partners.

Communications Work Group:

Ari, George, Nancy, Catherine

Kailee Olson, Communications Coordinator Benton County Health Department

Two main topics:

1. Where or how should a HOPE Update be communicated? Where do people get information?

2. What content should be communicated?

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Where do you get information? (Including rural areas - Kings Valley, Philomath, Monroe, Alsea, Adair)

- Press Releases – to share community updates and where there are more resources (web page, social media)
  - Gazette Times (Cody Mann)
  - The Advocate
- Social Media (Facebook, Instagram, Twitter, etc.):
  - County and city
  - CPD FB Page
  - Benton Co. Sheriff's FB Page
  - Albany PD *HUGE following* FB Page

Where do you get information?
Rural-Specific Ideas

- Philomath News (online only)
- Philomath Community FB Page (maybe more? Private group)
- Kings Valley Community Trust (website)
- Kings Valley Happenings FB page
- Kings Valley Buy/Sell FB Page
- City of Monroe FB Page
- Our Town Monroe FB Page
- Mayor of Monroe FB Page
- Private Alsea Facebook group

Email Lists for Organizations or Community Groups:

- County/City elected officials, including Alsea unincorporated area leaders
- Corvallis Sustainability Coalition
- Neighborhood Associations
- Linn Benton Health Equity Alliance (LBHEA)
- Linn Benton Hispanic Advisory Council (LBHAC)
- Casa Latinos Unidos and Amigos de Monroe
- School Districts
- NAACP
- Churches, Faith Community
- Rotary and Elks
- Businesses: Chamber of Commerce and Visit Corvallis, Economic Development Office
- Corvallis Multi-cultural Literacy Center (CMLC)

Other Hubs for Communication

- Next Door
- Community Services Consortium (CSC)
- OSU
- Linn Benton Community College (LBCC)

In-Person printed materials (flyers, postcards) with QR code that links to online resource:

- **Events:**
  - CitySpeak (homelessness group)
- **Locations:**
  - Community partner organizations physical locations where people access services/food (For example, shelters, Drop-In Center, CMLC, DHS, CSC, Milestones, Stone Soup, etc.)
  - Farmers' Market
  - Library

What content should be communicated?

- Progress on Implementation of HOPE's 12 Recs in the community

- Communicate with reciprocity with our partners, coordinate with them, we can get their message out, they can get ours

- Updates from adjacent counties

- Legislative updates from state laws, show good governance – this is how your government serves you

What content should be communicated?

Reality v. Myth

- Myth: word is that everyone is going to come to Corvallis since we have the good services

- Myth: that government is bad and impedes good things happening

- Myth: misinformation about government spending and waste

- Use data to debunk myths

What content should be communicated?

Storytelling:

- Putting spotlight on individuals to humanize and help people understand real people represented in the data

- Demystifying homelessness with success stories

- Share Corvallis Housing First's already made videos and personal stories with a wider audience

- Board Bios

- Use interns/journalists to help with videos or articles?

Research Work Group:

Melissa, Briae, Andrea, Barbara, Jan, Jim

What research can the HOPE Board do to inform existing implementation efforts?

Research Work Group Purpose:

- Research topics that inform city/county and provider implementation of HOPE's 12 recommendations, starting with elected officials' priority topic: #6 recommendation of a 24/7/365 sheltering system for all populations to transition people out of homeless.
  - This research could include sheltering and data systems that aim to end homelessness, like Built for Zero.
  - Inextricably linked to recommendation #6 are data improvements like coordinated entry (#1), care coordination with adopting a situation table meeting (#3), and sustainable funding models for case managers/outreach workers/peer support (#4).

Ideas for research topics:

- Building organizational capacity for local providers to expand programming/capacity to transition people out of homelessness. How can the city and county support providers in growing capacity, if they want to, in ways that align with their mission? (Foundational rec. A: capacity)

- What financial support system do we need to get to net zero? (Foundational recommendation B: funding)

- Coordinated Entry (CE) successes: timeline for implementation, staff needed, strategies, training. (#1 data)

Ideas for research topics:

- Research "Built for Zero" – foundation of data (#1)
- Research successful models of funding more supportive services with blended funding streams (Medicaid, block grants, general funds, state funds like Measure 110). (#4)
- Models or sources for rent support for gap between homelessness and a spot in PSH or voucher availability. For example, rental assistance pilot. (#11)
- Housing First as a policy across all funding decisions.

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Possibility to collaborate on research instead of duplicate efforts:

- InterCommunity Health Research Institute is planning to collaborate with OSU's Policy Analysis Lab on research about solutions to homelessness.

- Would it make sense to plug into that effort and help inform it based on the community's priorities and HOPE Recommendations?

Co-Chairs Roles & Responsibilities

Serve on the Executive Committee which meets the 2nd Wednesday of the month from 4-5pm to:

- Determine meeting agendas and scheduling.

- Appoint Advisory Board members when vacancies arise.

- Review and assist the full Advisory Board to align its work with the bylaws.

- Establish any associated committees or ad hoc work groups, define their membership, and provide direction regarding their work.

Run the HOPE Advisory Board meetings in line with the vision that everyone should have the opportunity to live in decent, safe, and affordable housing. Run the meetings in line with the values articulated in the bylaws:

- Use data to drive assessments, prioritization, and accountability.

- Take a comprehensive systems and multi-sector approach.

- Engage and involve the community.

- Prioritize vulnerable populations.

- Promote community safety for all.

- Promote racial and ethnic justice.

Benton County

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Next steps...

- **April:**
  - Research work group will continue to meet.
  - Communications group will meet when it is timely to provide feedback to Julie and Kailee.
  - Julie pursuing educational topics for upcoming meetings:
    - Coordinated entry for data collection and as a process to prioritize
    - Street Outreach and Response Team experiences and practices
    - Housing First: definition and policy examples in practice
    - IHN-CCO: what work or investments target homelessness or population health community wide?

Home, Opportunity, Planning, and Equity (HOPE)
Advisory Board Meeting
Approved Minutes
March 23, 2022 from 4 pm to 6 pm
ZOOM Meeting

Members Present: Catherine Biscoe; Bryan Cotter; Caden DeLoach; Anita Earl; Joel Goodwin; George Grosch; Ari Grossman-Naples; Cindee Lolik* (Business Associate); Charles Maughan* (Corvallis City Council); Pegge McGuire* (CSC Director); Jim Moorefield* (Co-Chair); Andrea Myhre; Jan Napack* (Corvallis City Council); Reece Stotsenberg* (Co-Chair).

Excused: Karyle Butcher; Barbara Hanley; Melissa Isavoran; Nancy Wyse* (Chair of Board of Commissioners).

Absent: Briae Lewis; Chanale Propst;

Staff Present: Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder); Joe Hahn, Diversity Coordinator; Kailee Olson, Health Department Communications Coordinator.

Guests:

*Executive Committee Members.

I. **Welcome and Introductions**. Reminder of culture of agreements. Welcome to Benton County Sheriff Jef Van Arsdall.

II. **Public Comments (limited to 2-3 minutes)**. No Comments.

III. **Approval of Minutes**: **MOTION** made by Bryan Cotter to approve the February 23, 2022 Minutes; **Seconded** by George Grosch; All in favor; **MOTION** passed. Roll Call: Abstained due to not being in attendance at February meeting: Anita Earl; Pegge McGuire.

IV. **Update on Adding Staffing Capacity, Legislative Updates:**
- County recruited for a Project Manager to support implementation efforts and manage the portfolio of projects involved in the HOPE recommendations, prioritizing sheltering. Rebecca Taylor has accepted the job of HOPE Implementation Project Manager effective April 11, 2022.
- County recruited for a Grant Research and Writer to research and apply for funding that aligns with various HOPE recommendations. No applications. Pursuing contracting out for this work.
- In 2021, the Legislature passed HB 2006, which created temporary flexibility for local governments to allow the siting of shelters for people experiencing homelessness. HB 4051 extends this for one year to July 1, 2023.
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V. **Role of the HOPE Board to support implementation of recommendations**
- Evaluation and communication role: interpreting the system assessment/gaps in the system in the context of HOPE's recommendations; communicating progress and remaining gaps.
- Researching best practices on successful systems that correspond to the 12 recommendations and are relevant to the implementation being done by city, county, and

provider partners.

VI. **Communications: Work Group Update and Feedback from Full Board. (Ari, George, Nancy, Catherine); Kailee Olson, Communications Coordinator, Benton County Health Department. Two main topics**:

- Where or how should a HOPE Update be communicated? Where do people get information?
- What content should be communicated?
- ***Where do you get information?***
  (Including rural areas - Kings Valley, Philomath, Monroe, Alsea, Adair)
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- Demystifying homelessness with success stories
- Share Corvallis Housing First's already made videos and personal stories with a wider audience
- Board Bios
- Use interns/journalists to help with videos or articles?

DISCUSSION/COMMENTS:
- Cade: Bulletin Boards at Post Offices, especially in rural areas.
- Catherine: elected officials including county, city, and state level.
- Jim: Research and practice in last 15 years; affordable housing messages still apply; will forward materials I gathered to Julie; enterprise communities produced a report "You don't have to live here; why housing messages are backfiring: Share Messaging that doesn't backfire. Julie: Nimby training; heath equity alliance.
- Jan: everyone in county is a stakeholder
- Anita: Samaritan has heart to heart magazine; medical respite beds for unhoused; be liaison person.
- Library system.
- Andrea: Food banks newsletter; Linn Benton food share; food networks. Gleaners, Strengthening Rural Families.
- Pegge: There are quite a few gleaner groups around the county

- Jan: Corvallis City Councilors should be informed. Ward 7 (Paul Shaffer) puts out a regular newsletter, Ward 1 (Jan Napack) sends out targeted information to over 400 subscribers. Also, we have a public information officer who sends out info to Google Groups.

VII. **Research: Work Group Update and Feedback from full Board. (Melissa, Briae, Andrea, Barbara, Jan, Jim).**
- What research can the HOPE Board do to inform existing implementation efforts? Research topics that inform city/county and provider implementation of HOPE's 12 recommendations, starting with elected officials' priority topic: #6 recommendation of a 24/7/365 sheltering system for all populations to transition people out of homeless.
- This research could include sheltering and data systems that aim to end homelessness, like Built for Zero.
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- Housing First as a policy across all funding decisions.
- InterCommunity Health Research Institute is planning to collaborate with OSU's Policy Analysis Lab on research about solutions to homelessness.
- Would it make sense to plug into that effort and help inform it based on the community's priorities and HOPE Recommendations?

DISCUSSION:
- Cindee Lolik, First Alternative Co-op: The Co-op would also be willing to share with our email list and on our social media apps.
- George: what messages work in this community and how to present those messages?
- Jan: base in technology with OSU and OPAL—they have capability using their skill set. Translate to boots on the ground. Make sure approachable. OPAL/IHN make sure (from provider and city/county perspective)
- Jim: lots of opportunity there with IHN/OPAL collaboration. Some have tendencies to think not a lot of research done yet; not true; there's a lot of info out there. Julie helps pull things together to look in a coherent fashion; don't need to recreate the wheel. Consult with experts in the field. Focus on not duplication but building on work that already has happened. Julie: opportunity to shape questions and guide efforts. Jim: hope we have

opportunity to chime in while its getting formed.

- Pegge: thinking of OPAL work; giving actual measurements of homelessness; hope they will keep this in mind and feed this info to us as you develop it.
- Andrea: sometimes attempting a small project to see how things work a good idea; like coordinated entry serving a population; research and make a recommendation to providers. Second, might be useful to talk about how to implement Built for Zero; from community similar size to ours so we understand what that looks like.
- Julie: reached out to others on coordinated entry in other counties; Lane county is working as Built for Zero cohort. Lane County Coordinated Entry contact is willing to present to HOPE board on what is coordinated entry and staff to set it up. Research workgroup can dig down further on.
- George: anything from research piece from providers; have info to inform what they do.
- Andrea is key provider on board
- Jim: understanding scale of problem better; hope one of products is how many help transition out of homelessness. Setting goals; some relationship to resources we devote and how many homeless people there are. League of Women Voters did study ; families; nature of homelessness; design and fund a system capable of helping 350 household to transition out of homelessness; need to know how it's working and scale of the problem. Julie: pilot legislations from state requires standing up a Coordinated Homeless Response Office and creating a 5 year strategic plan that includes goals and what is needed to fund this.
- Ben Danley: some people need more acute level of services; still think coordinated entry system is important; how to expand how to help vulnerable whom we do not see; who are invisible; living in substandard situations. Interested in learning more and being a part of the hub model of care coordination called the situation table; continue to learn about and valuable to implement it.
- Andrea: Can we also get a presentation on the pilot proposal if things are approved?

VIII. **Co-Chairs Election.** Serve on the Executive Committee which meets the 2nd Wednesday of the month from 4-5pm to:
- Determine meeting agendas and scheduling.
- Appoint Advisory Board members when vacancies arise.
- Review and assist the full Advisory Board to align its work with the bylaws.
- Establish any associated committees or ad hoc work groups, define their membership, and provide direction regarding their work.
- Run the HOPE Advisory Board meetings in line with the vision that everyone should have the opportunity to live in decent, safe, and affordable housing. Run the meetings in line with the values articulated in the bylaws:
- Use data to drive assessments, prioritization, and accountability.
- Take a comprehensive systems and multi-sector approach.
- Engage and involve the community.
- Prioritize vulnerable populations.
- Promote community safety for all.
- Promote racial and ethnic justice.

George Grosch is engaged and cares what happens and has the time and interest, and he is willing to serve.

- **MOTION** made by Jim Moorefield to nominate George Grosch as Co-Chair. Cindee Lolik Seconded the **MOTION**, which passed unanimously.
- Jim: I've known George for 30 years; everything he said about himself is true.
- George interested in in-person meetings; and streaming at same time.
- Julie: polled membership and some excited to meet virtually and some in person. Kailee and Julie will investigate sunset main meeting room. Kailee: New health depart administrative specialist Samantha Bailey can assist with meeting rooms.

IX.   **Next Steps.**
- Research work group will continue to meet.
- Communications group will meet when it is timely to provide feedback to Julie and Kailee.
- Julie pursuing educational topics for upcoming meetings:
  o Coordinated entry for data collection and as a process to prioritize
  o Street Outreach and Response Team experiences and practices
  o Housing First: definition and policy examples in practice
  o IHN-CCO: what work or investments target homelessness or population health community wide?

X.   **Meeting was Adjourned at 5:40 pm.**

Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
541-766-0252 * Email: Julie.Arena@co.benton.or.us

HOPE Meeting Agenda
April 27, 2022 from 4-6 PM
Meeting location: virtual or phone

Join Zoom Meeting: https://cscteam.zoom.us/j/91929383646
One tap mobile: +12532158782,,91929383646#
Dial by phone: +1 253 215 8782
Meeting ID: 919 2938 3646

<u>AGENDA</u>

I. Welcome, Zoom Housekeeping, Overview of Agenda...………………………….…......4:00pm

II. Public Comment* (up to 10 minutes) ………………..………………….….…………..….4:00pm

III. Roll call and approve March 2022 meeting minutes ………….…………..…........…..4:10pm

IV. Educational Component: Coordinated Entry Data Systems..4:15pm

    Guests: James Ewell from Lane County OR and Melissa Baker from Clark County WA

V. Communications: Work Group update …..5:15pm

VI. Update on adding staff capacity, community updates on this topic…...............................5:30pm

VII. Co-Chairs Election…………………………………………………………………..…....5:50pm

VIII. Next Steps…………………………….…………..………………….……..………5:55pm

*Public Comment: if you want to make a public comment, please put your name in the chat window or "raise your hand" in the Zoom meeting when you arrive. List your name and the topic of your comment in the chat. Comments are made in the order that people "raise their hand" or submit a chat. For people calling in from a phone line, there will be an opportunity for comment for participants on the phone.

HOPE Advisory Board

April 2022 Public Meeting

Meeting facilitated by HOPE Coordinator, Julie Arena

4/27/22

Zoom Housekeeping

- All attendees are muted when they join.

- All attendees can unmute themselves and choose to be seen visually by clicking "Start Video" at the bottom of the screen.

- Public comment:
  - Type your name into the "Chat" area, say you want to make a public comment, and on what topic.
    - Example: "Julie – public comment – crisis response."
  - For those on the phone, there will be an opportunity to comment, too.

- Questions during the meeting:
  - Type into the "Chat" area and send it to host, Julie Arena.

Meeting Agenda

I.   Welcome, Zoom Housekeeping, Overview of Agenda...................... 4:00pm

II. Public Comment* (up to 10 minutes) 4:00pm

III. Roll call and approve March 2022 meeting minutes 4:10pm

IV. Educational Component: Coordinated Entry Data Systems.............4:15pm

  Guests: James Ewell from Lane County OR and Melissa Baker from Clark County WA

I.   Research Work Group update 5:15pm

II. Update on adding staff capacity, community updates on this topic......5:30pm

III. Co-Chairs Election...5:50pm

IV. Next Steps..5:55pm

Agreements for our culture + conduct:

Fun
Inclusive ✓
humor
Food ✓
Action/roll up sleeves
Change the face of Homelessness
honesty
Respect ✓
consensus
Think before you speak

Curiosity ✓
transparency
Recognize personal bias
Kindness ✓
time managment
concise communication

Open minded ✓
opinions matter
data driven
Do your homework!

patient
authentic
valueing personal experien
dedication/work ethic
honor the expectations of
the work

Public Comment

10 minutes

- Comment limited to 2-3 minutes based on number of people wanting to comment

- Type into the "Chat" and say you want to make a public comment and on what topic.

- For those on the phone, I will ask if there are any public comments from callers.

- Can also submit written comments to the Board via email to Julie.Arena@co.Benton.or.us

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Logistics: Vote to approve March 2022 minutes, roll call

Catherine Biscoe

Karyle Butcher

Bryan Cotter

Cade DeLoach

Anita Earl

Joel Goodwin

George Grosch* (Co-chair)

Ari Grossman-Naples

Barbara Hanley

Melissa Isavoran

Briae Lewis

Cindee Lolik* (Business Community)

Charles Maughan* (Corvallis City Councilor)

Pegge McGuire* (CSC Director)

Jim Moorefield

Andrea Myhre

Jan Napack* (Corvallis Mayor's Assignee)

Chanale Propst

Nancy Wyse* (County Commissioner)

*Executive Committee Role Members

Guest Speakers:

James Ewell
Street Outreach and
Coordinated Entry
Supervisor
Lane County Human
Services Division

Melissa Baker
Coordinated Entry
Director
Council for the
Homeless
Clark County WA

Educational Component:

Coordinated Entry

- What does coordinated data entry mean?

- How does it function in a community to improve local data and coordination?

- How does it help prioritize the most vulnerable people?

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Research Work Group Purpose:

- Research topics that inform city/county and provider implementation of HOPE's 12 recommendations, starting with elected officials' priority topic: #6 recommendation of a 24/7/365 sheltering system for all populations to transition people out of homeless.
  - This research could include sheltering and data systems that aim to end homelessness, like Built for Zero.
  - Inextricably linked to recommendation #6 are data improvements like coordinated entry (#1), care coordination with adopting a situation table meeting (#3), and sustainable funding models for case managers/outreach workers/peer support (#4).

Research topics:

- Building organizational capacity for local providers to expand programming/capacity to transition people out of homelessness. How can the city and county support providers in growing capacity, if they want to, in ways that align with their mission? (Foundational rec. A: capacity)

  - **Barbara**: researching Rogue Retreat in Medford and how they expanded from running a shelter to having multiple locations for transitional and PSH.

  - **Julie:** researching how non-profits have successfully grow their organizations. Example: Portland Homeless Family Solutions

Research topics:

- Built For Zero: they are at capacity to support more locations in OR. Recent OR state legislature investment to expand their capacity to support more places in OR.
  - Action Item: **Julie** to research this, package up the info, and try to invite speaker for educational component for a HOPE meeting this summer.

Research topics:

- FUSE: how it works, process, partners, outcomes, how it measures success.
  - Action Items:
    - **Andrea** has contact for FUSE in Lane County and will make contact.
    - **Melissa** and Charissa will connect with Andrea on FUSE in Lane County.
    - At next work group meeting, we will assess who might be a good educational speaker on FUSE to invite to a future HOPE meeting.

Research topics:

- Coordinating our HOPE educational topics with research needs:
  - IHN – what they do and how they touch homelessness and population health.
  - Built for Zero
  - FUSE
  - Drug Court and Community Court (May meeting)

Possibility to collaborate on research instead of duplicate efforts:

- InterCommunity Health Research Institute is planning to collaborate with OSU's Policy Analysis Lab on research about solutions to homelessness.
  - What is IHN's Research Institute?
  - What are the possibilities for working with OPAL in the near future on research topics that align with this work?

Update on Staff Capacity

County recruited for a Project Manager to support implementation efforts and manage the portfolio of projects involved in the HOPE recommendations, prioritizing sheltering. Rebecca Taylor has accepted the job of HOPE Implementation Project Manager effective April 11, 2022.

County recruited for a Grant Research and Writer to research and apply for funding that aligns with various HOPE recommendations. Pursuing contracting out for this work.

Locally: Corvallis/Benton County

- City and County Homeless Services Pilots (HB 4123): This proposal funds 8 pilot areas across Oregon to support cities and a county to work together to address homelessness.
  - City and County are working now to meet the deadlines and start the process of meeting the requirements outlined in this statute.

Community Updates

- Corvallis Housing First has been accepted into the Supportive Housing Institute sponsored by OHCS.
  - The institute helps put together the Permanent Supportive Housing project at Third Street Commons (the former Budget Inn), and offers training and coaching on many areas related to project development including housing design, services, and sustainability.

- Hybrid meeting update for HOPE monthly meetings

Co-Chairs Roles & Responsibilities

Serve on the Executive Committee which meets the 2nd Wednesday of the month from 4-5pm to:

- Determine meeting agendas and scheduling.

- Appoint Advisory Board members when vacancies arise.

- Review and assist the full Advisory Board to align its work with the bylaws.

- Establish any associated committees or ad hoc work groups, define their membership, and provide direction regarding their work.

Run the HOPE Advisory Board meetings in line with the vision that everyone should have the opportunity to live in decent, safe, and affordable housing. Run the meetings in line with the values articulated in the bylaws:

- Use data to drive assessments, prioritization, and accountability.

- Take a comprehensive systems and multi-sector approach.

- Engage and involve the community.

- Prioritize vulnerable populations.

- Promote community safety for all.

- Promote racial and ethnic justice.

Benton County

CORVALLIS
ENHANCING COMMUNITY LIVABILITY

Next steps…

- **May:**
  - Research work group will continue to meet.
  - Julie pursuing educational topics for upcoming meetings:
    - May meeting: Drug Treatment Court and Community Court
    - June meeting: Street Outreach and Response Team experiences and practices
    - IHN-CCO: what work or investments target homelessness or population health community wide?
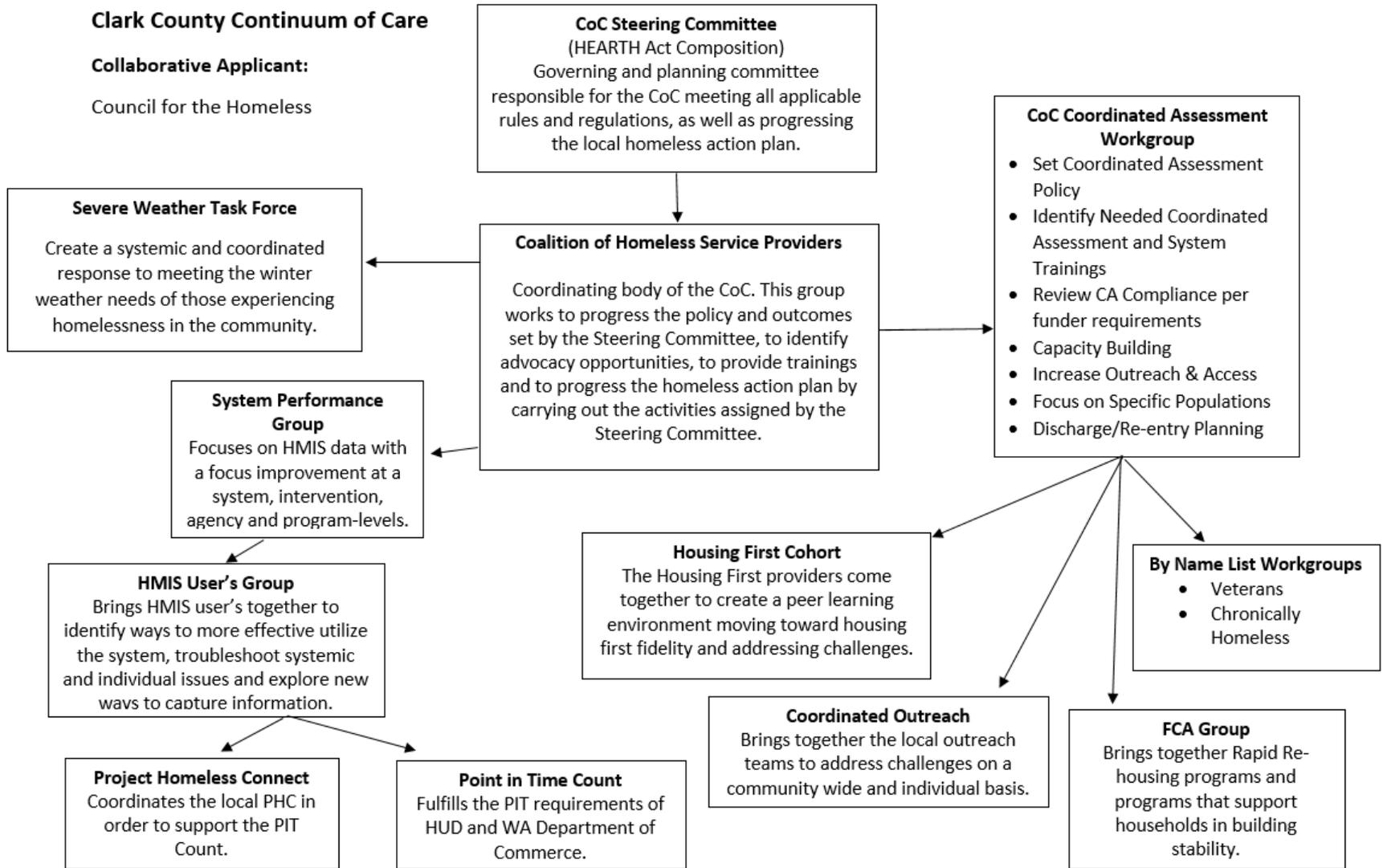   - Housing First: definition and policy examples in practice

HOPE Advisory Board

Clark County Coordinated Entry

Melissa Baker

Council for the Homeless

4/27/2022

COUNCIL FOR THE **HOMELESS**

Leadership • Advocacy • Solutions

Clark County CoC Structure

Clark County Continuum of Care

Collaborative Applicant:

Council for the Homeless

CoC Steering Committee
(HEARTH Act Composition)
Governing and planning committee responsible for the CoC meeting all applicable rules and regulations, as well as progressing the local homeless action plan.

CoC Coordinated Assessment Workgroup
- Set Coordinated Assessment Policy
- Identify Needed Coordinated Assessment and System Trainings
- Review CA Compliance per funder requirements
- Capacity Building
- Increase Outreach & Access
- Focus on Specific Populations
- Discharge/Re-entry Planning

Severe Weather Task Force
Create a systemic and coordinated response to meeting the winter weather needs of those experiencing homelessness in the community.

Coalition of Homeless Service Providers
Coordinating body of the CoC. This group works to progress the policy and outcomes set by the Steering Committee, to identify advocacy opportunities, to provide trainings and to progress the homeless action plan by carrying out the activities assigned by the Steering Committee.

System Performance Group
Focuses on HMIS data with a focus improvement at a system, intervention, agency and program-levels.

HMIS User's Group
Brings HMIS user's together to identify ways to more effective utilize the system, troubleshoot systemic and individual issues and explore new ways to capture information.

Housing First Cohort
The Housing First providers come together to create a peer learning environment moving toward housing first fidelity and addressing challenges.

By Name List Workgroups
- Veterans
- Chronically Homeless

Project Homeless Connect
Coordinates the local PHC in order to support the PIT Count.

Point in Time Count
Fulfills the PIT requirements of HUD and WA Department of Commerce.

Coordinated Outreach
Brings together the local outreach teams to address challenges on a community wide and individual basis.

FCA Group
Brings together Rapid Re-housing programs and programs that support households in building stability.

Updated: 12.19

Clark County Coordinated Entry Road Map

Coordinated Entry and Data

- How Has Coordinated Entry Affected Our Data Quality

- How Has Data Quality Affected Our Funding?

COUNCIL FOR THE **HOMELESS**

Leadership • Advocacy • Solutions

System Improvements

- Better Service Provision for Clients

- More Cost Effective
    - Using the least cost burdened methods first

Thank You!

QUESTIONS?

Melissa Baker

Coordinated Entry Director

Council for the Homeless

mbaker@councilforthehomeless.org

What is Coordinated Entry?

- HUD's primary goals for coordinated entry processes are that assistance be allocated as effectively as possible and that it be easily accessible no matter where or how people present. Coordinated entry processes help communities prioritize assistance based on vulnerability and severity of service needs to ensure that people who need assistance the most can receive it in a timely manner. Coordinated entry processes also provide information about service needs and gaps to help communities plan their assistance and identify needed resources.

- **Qualities of Effective Coordinated Entry:**
    - Prioritization
    - Lower Barrier
    - Housing First orientation
    - Person-Centered
    - Fair and Equal Access
    - Standardized Access and Assessment
    - Referral protocols

Without CES

With CES

Access

Assist

Resolution

Lane County Human Services

LANE COUNTY OREGON

So how does it work?

Coordinated Entry Core Elements

ACCESS — ASSESSMENT — PRIORITIZATION — REFERRAL

Initial Triage
Diversion
Intake
Initial Assessment
Potential Eligibility Assessment
Comprehensive Assessment

The figure above shows how coordinated entry's core elements might relate to one another.
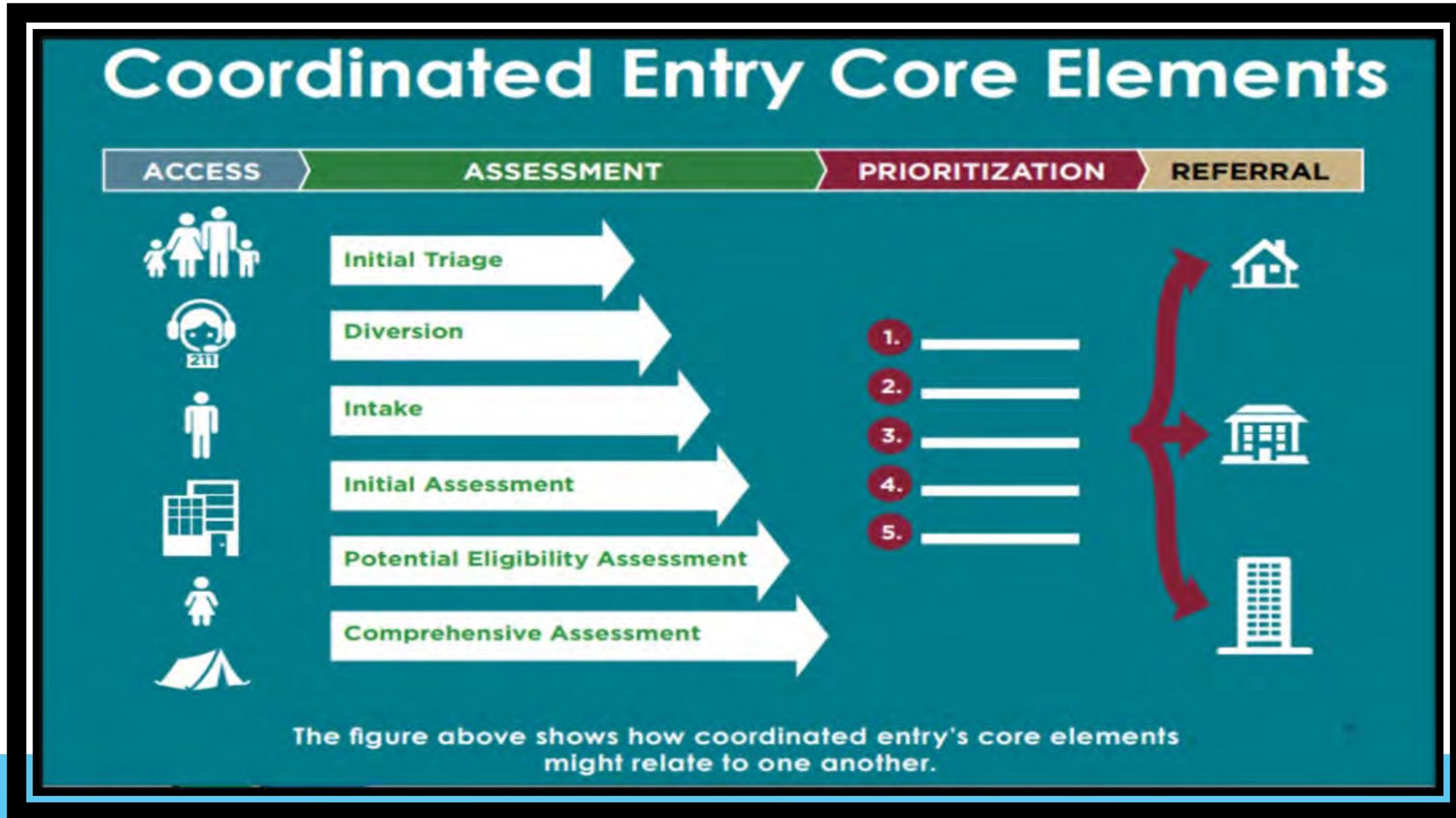
Lane County Human Services

Lane County Coordinated Entry Process

Front Door Assessment
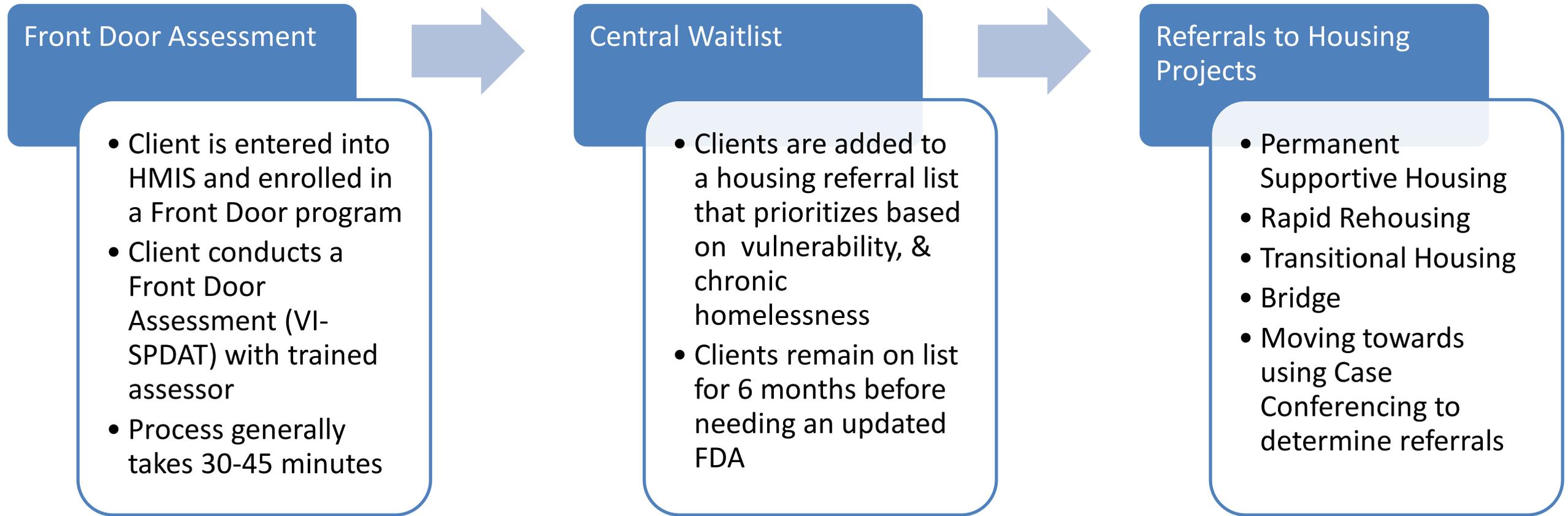
- Client is entered into HMIS and enrolled in a Front Door program
- Client conducts a Front Door Assessment (VI-SPDAT) with trained assessor
- Process generally takes 30-45 minutes

Central Waitlist

- Clients are added to a housing referral list that prioritizes based on vulnerability, & chronic homelessness
- Clients remain on list for 6 months before needing an updated FDA

Referrals to Housing Projects

- Permanent Supportive Housing
- Rapid Rehousing
- Transitional Housing
- Bridge
- Moving towards using Case Conferencing to determine referrals

Providers	**CoC**
• Conduct Assessments	• Review Data Entry
• Enter data to HMIS	• Manage HMIS

Providers	**CoC**
• Update FDA's	• Waitlist Mgmt.
• Communication	• Weekly updates

Providers	**CoC**
• Accept Referrals	• Send Referrals
• Case Conferencing	• Case Conferencing

LANE COUNTY COORDINATED ENTRY SYSTEM MAP
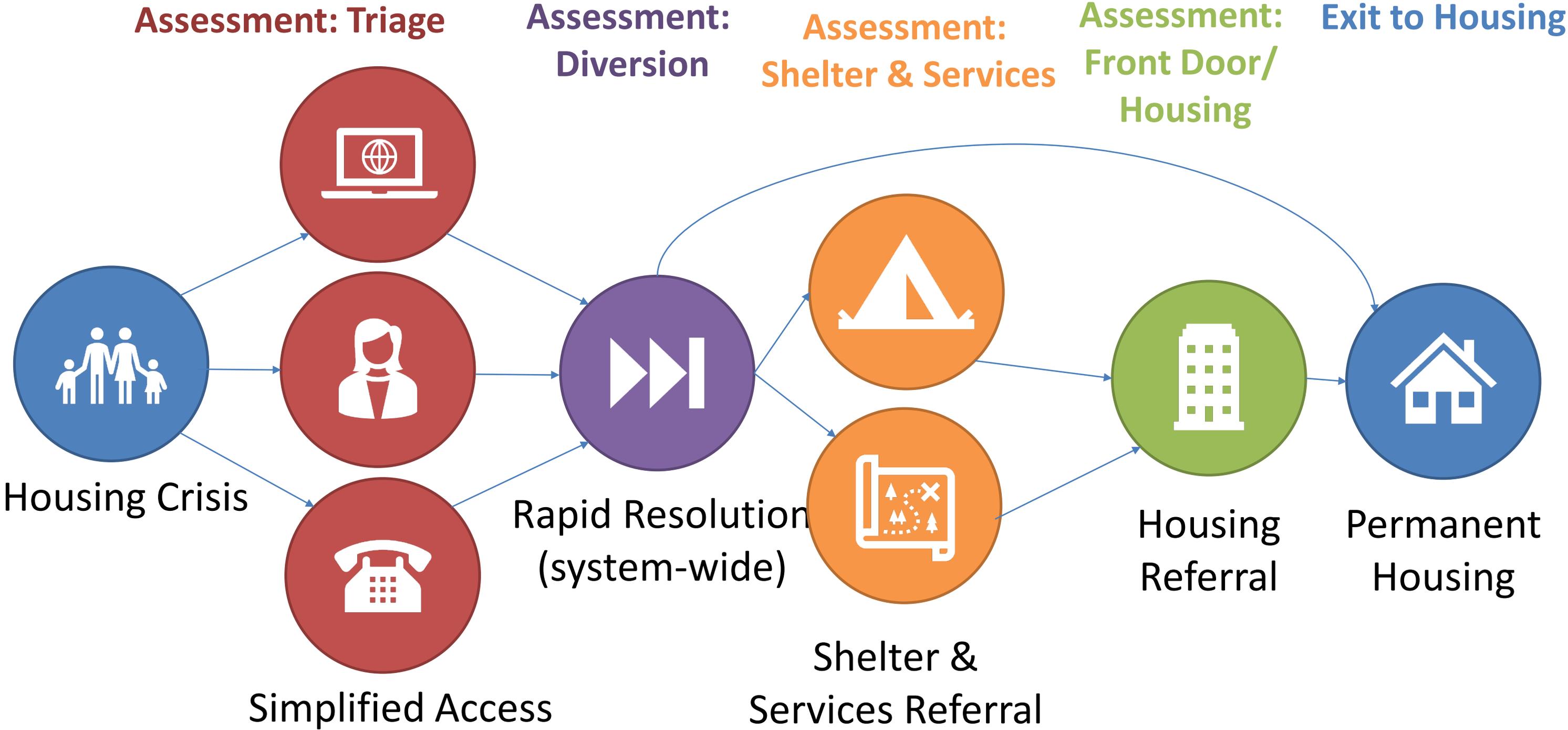
What are the benefits of Coordinated Entry?

For Households Experiencing Homelessness:

- A single entry point for accessing housing services
- Eliminates need to individually contact every provider
- Households are matched to appropriate service needs
- Consistency in paperwork and assessment

For Data Quality:

- Determine the needs, not just the numbers
- Measure system performance ("Inflow Vs. Outflow")
- Identify gaps in service delivery/areas for development

For Service Providers:

- Only receive referrals of clients screened for eligibility
- No need to maintain internal program waitlists
- Referral process is handled by HMIS staff
- Households needs are identified upon referral

For The Community:

- The most vulnerable neighbors are prioritized for assistance
- Have a collaborative approach to ending homelessness
- Better position your community to receive HUD funding

Lane County Human Services

LANE COUNTY OREGON

Lane County Human Services

Home, Opportunity, Planning, and Equity (HOPE)
Advisory Board Meeting
Approved Minutes
April 27, 2022 from 4 pm to 6 pm
ZOOM Meeting

Members Present: Catherine Biscoe; Karyle Butcher; Bryan Cotter; Caden DeLoach; Anita Earl; Joel Goodwin; George Grosch* (co-Chair); Ari Grossman-Naples; Barbara Hanley; Melissa Isavoran; Briae Lewis; Cindee Lolik* (Business Associate); Charles Maughan* (Corvallis City Council); Pegge McGuire* (CSC Director); Jim Moorefield; Andrea Myhre; Jan Napack* (Corvallis City Council); Chanale Propst; Nancy Wyse* (Chair of Board of Commissioners).

Excused:
Absent:
Staff Present: Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder); Joe Hahn, Diversity Coordinator; Rebecca Taylor; Kailee Olson, Health Department Communications Coordinator.

Guests:

*Executive Committee Members.

I.   **Welcome and Introductions.**   Reminder of culture of agreements, including inclusivity, curiosity, respect, and kindness.

II.   **Public Comments (limited to 2-3 minutes)**. No Comments.

III. **Approval of Minutes**: **MOTION** made by Bryan Cotter to approve the March 23, 2022 Minutes; **Seconded** by Jan Napack; All in favor; **MOTION** passed. Abstained due to not being in attendance at the March meeting: Karyle Butcher, Barbara Hanley, Melissa Isavoran; Chanale Propst, Nancy Wyse.

IV.   **Educational Component: Coordinated Entry Data Systems.**

      Guests: James Ewell, Street Outreach and Coordinated Entry Coordinator from Lane County, OR, and Melissa Baker from Clark County, WA

Presentation by James Ewell of Lane County: What is Coordinated Entry?
  - HUD process to ensure equal access to people who need assistance and housing.
  - Based on priorities and needs.
  - 20 years of experience; worked as provider prior to coordinated entry
  - HUD's primary goals for coordinated entry processes are that assistance be allocated as effectively as possible and that it be easily accessible no matter where or how people present. Coordinated entry processes help communities prioritize assistance based on vulnerability and severity of service needs to ensure that people who need assistance the most can receive it in a timely manner. Coordinated entry processes also provide information about service needs and gaps to help communities plan their assistance and

identify needed resources.
- HUD qualities:
  - Prioritization
  - Lower barrier
  - Housing first orientation
  - Person-centered
  - Fair and equal access
  - Standardized access and assessment
  - Referral protocols
  - Refer to Graph
- Identify needs/initial triage (Access; Assessment; prioritization; referral):
- Diversion
- Intake
- Initial assessment
- Potential eligibility assessment
- Comprehensive assessment

Question: Isn't coordinated entry more efficient for an organization to use it? Yes, CE would be beneficial and determines which type of housing program best for them. CE ensures community knows how to access resources and services they need.

- Front Door Assessment—Central Waitlist—Referrals to Housing Projects.
- See graph/video for more details on above process.
- Question: How long from assessment to some type of housing other than emergency shelter? Where are the biggest gaps in types of units available? Not an average; most max out at 6 months. 200 currently needs permanent supportive housing; need 150 more—it's a big gap.
- Question: Pegge: Just being on the list does not guarantee someone gets housing, right?
- Less than 5 percent on list referred to housing; Don't have an average number; most max out 6 months before getting housing; we need permanent supportive housing units; have over 200 people need that type of housing; have some permanent supportive housing; need more.
- Less than 1.5 percent vacancies rate; impossible to find rentals in our programs.
- Lack of housing causes homelessness.
- Need vast amounts of affordable housing in our community.
- Question: what percent participation with clients? 675 households on centralized waiting list. 4,000 population; Trying to improve access to coordinated entry.
- Coordinated Entry System Map (see slide)

- **Benefits of coordinated entry:**
- A single entry point for accessing housing services
- Eliminates need to individually contact every provider
- Households are matched to appropriate service needs
- Consistency in paperwork and assessment

- **For Service Providers**:
- Only receive referrals of clients screened for eligibility
- No need to maintain internal program waitlists

- Referral process is handled by HMIS staff
- Households needs are identified upon referral

- **For Data Quality**:
- Determine the needs, not just the numbers
- Measure system performance (inflow vs outflow)
- Identify gaps in service delivery/areas for development

- **For the Community:**
- The most vulnerable neighbors are priorities
- Have a collaborative approach to ending homelessness
- Better position your community to receive HUD funding.

Discussion:

James: We are really in preliminary stages in development of diversion resolution. Anticipate that 5 percent will become much higher. Most on waitlist not getting formalized case management. As we move toward system, we get those folks connected...having problem-solving conversations to resolve their homelessness. And we need to develop housing in our community. Five percent get the housing.

Jim: question: Typically, every housing property maintains wait list, does your list intersect with this list? James: no, we have a landlord liaison position and he is working on fostering relationship with property management and landlords and rental agencies; to work on referrals and diversion conversations. We have partnership with housing authorities. Some of our programs able to get into their units. Big goal is to merge as many separate wait lists as possible and put under umbrella of coordinated entry.

Question: share more about outreach efforts? James: doing great in street outreach. We now have full geographic coverage; some with contracts with local providers; east north south west teams go out in teams of 2 or 3; 7 days a week street outreach who interact with people in camps and rural forested areas; giving them survival supplies to connect them with resources; building rapport; engage with same people until rapport. I will put email in chat to discuss street outreach; that's where I started my career.

Presentation of Melissa Baker, Clark County Coordinated Entry Director with Council for the Homeless:
- Brief overview of Clark County Homeless Crisis Response System and Continuum of Care:
- Back in 1994; HUD said make COC happen to address homelessness
- Clark County WA had coalition of service providers (see slide)
- Task Forces and Work Groups--HUD requires.
- Briefing on Structure of Clark County Continuum of Care.
- COC Steering Committee oversees Coalition of Homeless Service Providers; workgroup; severe weather task force; system performance group; HMIS User's group; project Homeless Connect (See Graph online in powerpoint presentation).
- Housing First Cohort; Coordinated Outreach; By Name List Workgroups (veterans; chronically homeless); FCA Group. Workgroups help overcome barriers and work with clients with knowledge sharing and collaboration.
- Embrace "no wrong door"
- Want to help everyone to access the system.
- Main access points; but also grow in past year--a grant for coordinated outreach
- Outreach team of five people; one role is systems manager who works with outreach providers. It is a county grant. Over 80 percent of people doing outreach in Clark County

are participating in this program. Help people get buy in and work together. Reduce redundancies.

- Break down barriers and have access navigators.
- Using diversion approach; not a program; it's a way to interact with people; client centered; walk alongside of them and address barriers at every step.
- Highest need: Permanent Supportive Housing.
- Priority Pools; have access to programming; we have close relationship with housing authority; our employer of record. Allows for tremendous coordination. Certain priorities Put on lotteries for housing authority; also a Medicaid funded program to help find housing outside of traditional priority pool system. Great relationship with veterans affairs organization.
- How has coordinated entry affected our data quality? Everyone can see everything as long as permission are there; HIPPA (behavioral health) high visibility restrictions. Privacy policies there. Biggest effect – when access open source system; brand new fill out profile and has universal data points HUD requires to put into data; now all info is there for next person; ensures better data completeness; wonderful dashboards on website—which are public. Data quality dashboard—ensure it is public and can see how staff are doing entering data; helps incentivize to enter quality and timely data.
- Other dashboards—one for services and referrals—see shelter and other housing programs. Click on it and see how many people services and exits into housing; what percentage chronically homeless; race, ethnicity, age, and so forth.
- We have 29 agencies that enter into HMIS in Clark County.
- Another is Equity Dashboard; we can show historically marginalized and how over presented they are in the community. How many access services and we can hone in on how to better serve those who don't have good access.
- Training on system and data? Strong partnership with faith community; church partners provide shelter in severe weather. We do the training; want everyone to enter services and we provide the training. (See video recording for more details).
- Better serve clients; and more cost effective.
- From Melissa Baker - CFTH
- https://www.councilforthehomeless.org/#

V.   Research Work Group update. (Melissa, Briae, Andrea, Barbara, Jan, Jim)
- What research can the HOPE Board do to inform existing implementation efforts?
- Research topics that inform city/county and provider implementation of HOPE's 12 recommendations, starting with elected officials' priority topic: #6 recommendation of a 24/7/365 sheltering system for all populations to transition people out of homeless.
- This research could include sheltering and data systems that aim to end homelessness, like Built for Zero.
- Inextricably linked to recommendation #6 are data improvements like coordinated entry (#1), care coordination with adopting a situation table meeting (#3), and sustainable funding models for case managers/outreach workers/peer support (#4).
- Building organizational capacity for local providers to expand programming/capacity to transition people out of homelessness. How can the city and county support providers in growing capacity, if they want to, in ways that align with their mission? (Foundational rec. A: capacity)

- Barbara: researching Rogue Retreat in Medford and how they expanded from running a shelter to having multiple locations for transitional and PSH.
- Julie: researching how non-profits have successfully grow their organizations. Example: Portland Homeless Family Solutions
- Built For Zero: they are at capacity to support more locations in OR. Recent OR state legislature investment to expand their capacity to support more places in OR.
- Action Item: Julie to research this, package up the info, and try to invite speaker for educational component for a HOPE meeting this summer.
- FUSE: how it works, process, partners, outcomes, how it measures success.
- Action Items:
- Andrea has contact for FUSE in Lane County and will make contact.
- Melissa and Charissa will connect with Andrea on FUSE in Lane County.
- At next work group meeting, we will assess who might be a good educational speaker on FUSE to invite to a future HOPE meeting.
- Coordinating our HOPE educational topics with research needs:
- IHN – what they do and how they touch homelessness and population health.
- Built for Zero
- FUSE
- Drug Court and Community Court (May meeting)
- Possibility to collaborate on research instead of duplicate efforts:
  - InterCommunity Health Research Institute is planning to collaborate with OSU's Policy Analysis Lab on research about solutions to homelessness.
  - What is IHN's Research Institute?
  - What are the possibilities for working with OPAL in the near future on research topics that align with this work?

VI.   **Update on Adding Staff Capacity, Community Updates: (see slide)**
- County recruited for a Project Manager to support implementation efforts and manage the portfolio of projects involved in the HOPE recommendations, prioritizing sheltering. Rebecca Taylor has accepted the job of HOPE Implementation Project Manager effective April 11, 2022. Rebecca Taylor worked 8 years for Benton County Community Development; on building and planning large projects; worked as construction manager for Habitat for Humanity; excited to be part of HOPE team.
- County recruited for a Grant Research and Writer to research and apply for funding that aligns with various HOPE recommendations. Pursuing contracting out for this work.
- Jan: Doing a story on Rebecca to inform the public? Julie: could ask Kailee—she is in training and hope in future to have that capacity to communicate to public.
- City and County Homeless Services Pilots (HB 4123): This proposal funds 8 pilot areas across Oregon to support cities and a county to work together to address homelessness.
- City and County are working now to meet the deadlines and start the process of meeting the requirements outlined in this statute
- Community Updates (Andrea): Corvallis Housing First has been accepted into the Supportive Housing Institute sponsored by OHCS.
- The institute helps put together the Permanent Supportive Housing project at Third Street Commons (the former Budget Inn), and offers training and coaching on many areas related to project development including housing design, services, and sustainability.

- Update on In Person / Hybrid meetings. Sam Bailey and Kailee looking into it.

VII.   Co-Chairs Election.
- George Grosch was approved as co-chair during the March meeting. Briae Lewis has expressed an interest in becoming a co-chair to be more involved and assist the council and city and community.
- **MOTION** made by Karyle Butcher to approve Briae Lewis to become HOPE Co-Chair . Charles Maughan seconded the MOTION. All in Favor; **MOTION** passed.

VIII.   Next Steps.
- Research work group will continue to meet.
- Julie pursuing educational topics for upcoming meetings:
- May meeting: Drug Treatment Court and Community Court
- June meeting: Street Outreach and Response Team experiences and practices
- IHN-CCO: what work or investments target homelessness or population health community wide?
- Housing First: definition and policy examples in practice
- From Barbara Hanley, I would like to know more about the Supportive Housing Institute. Could it be a topic on next month's agenda?
- Barbara - I think we would love to present our project sometime in August or September after we get support from the institute!
- Parallels for situation table/hub model – rather than multiple places to enter system; bring system to them; situation table more about finding people at high risk; emt/police; emergency room/cert team bring to situation table to meet person where they are—coordinated entry has some similarities to get people on same page.
- **HOPE meetings are the 4th Wednesday of each month from 4-6 pm The upcoming meeting agendas are posted one week prior to the meeting, you can find them on the HOPE website: https://www.co.benton.or.us/health/page/housing-and-homelessness**

IX.   Meeting was Adjourned at 5:57 pm.

Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
541-766-0252 * Email: Julie.Arena@co.benton.or.us

HOPE Meeting Agenda
May 25, 2022 from 4-6 PM
Meeting location: virtual or phone

Join Zoom Meeting: https://cscteam.zoom.us/j/91929383646
One tap mobile: +12532158782, 91929383646#
Dial by phone: +1 253 215 8782
Meeting ID: 919 2938 3646

AGENDA

I.   Welcome, Zoom Housekeeping, Overview of Agenda..……………………………..…......4:00pm

II. Public Comment* (up to 10 minutes) ……………..……………………..……………..…..4:00pm

III. Roll call and approve April 2022 meeting minutes …………………………..…...........…....4:10pm

IV. Introduce New Board Member…..4:15pm

V.   Research: Work Group update …..4:20pm

VI. Update on adding staff capacity, community updates on this topic…................................4:35pm

VII. Educational Component: Drug Treatment Court and Community Court............................5:00pm

      Guests:
      Community Court: Judge Larry Blake and Teresa Young, Court Supervisor
      Drug Treatment Court: Judge Matthew Donohue and Eric Bowling from Benton County Behavioral Health

VIII. Next Steps……………………………..……………………..…………..……….……….…….5:55pm

*Public Comment: if you want to make a public comment, please put your name in the Zoom chat window or "raise your hand" in the Zoom meeting when you arrive. List your name and the topic of your comment in the chat. Comments are made in the order that people "raise their hand" or submit a chat. For people calling in from a phone line, there will be an opportunity for comment for people on the phone.

HOPE Advisory Board

May 2022 Public Meeting

Meeting facilitated by HOPE Coordinator, Julie Arena

5/25/22

Zoom Housekeeping

- All attendees are muted when they join.

- All attendees can unmute themselves and choose to be seen visually by clicking "Start Video" at the bottom of the screen.

- Public comment:
  - Type your name into the "Chat" area, say you want to make a public comment, and on what topic.
    - Example: "Julie – public comment – crisis response."
  - For those on the phone, there will be an opportunity to comment, too.

- Questions during the meeting:
  - Type into the "Chat" area and send it to host, Julie Arena.

Meeting Agenda

I. Welcome, Zoom Housekeeping, Overview of Agenda...............................4:00pm

II. Public Comment* (up to 10 minutes) 4:00pm

III. Roll call and approve April 2022 meeting minutes 4:10pm

IV. Introduce New Board Member.. 4:15pm

V. Research: Work Group update 4:20pm

VI. Update on added staff capacity, community updates 4:30pm

VII. Educational Component: Drug Treatment Court & Community Court.....5:00pm

      Guests: Community Court: Judge Larry Blake and Teresa Young

      Drug Treatment Court: Judge Matthew Donohue and Eric Bowling from Benton County Behavioral Health

I. Next Steps..5:55pm

Agreements for our Culture + conduct:

Fun
Inclusive ✓
humor
Food ✓
Action/roll up sleeves
Change the face of Homelessness
honesty
Respect ✓
consensus
Think before you speak

Curiosity ✓
transparency
Recognize personal bias
kindness ✓
time managment
concise communication

Open minded ✓
opinions matter
data driven
Do your homework!

patient
authentic
valuing personal experien
dedication/work ethic
honor the expectations of
the work

Public Comment

10 minutes

- Comment limited to 2-3 minutes based on number of people wanting to comment

- Type into the "Chat" and say you want to make a public comment and on what topic.

- For those on the phone, I will ask if there are any public comments from callers.

- Can also submit written comments to the Board via email to Julie.Arena@co.Benton.or.us

Benton County

CORVALLIS
ENHANCING COMMUNITY LIVABILITY

Logistics: Vote to approve April 2022 minutes, roll call

Catherine Biscoe

Karyle Butcher

Ricardo Contreras

Bryan Cotter

Cade DeLoach

Anita Earl

Joel Goodwin

George Grosch* (Co-chair)

Ari Grossman-Naples

Barbara Hanley

Melissa Isavoran

Briae Lewis* (Co-chair)

Cindee Lolik* (Business Community)

Charles Maughan* (Corvallis City Councilor)

Pegge McGuire* (CSC Director)

Andrea Myhre

Jan Napack* (Corvallis Mayor's Assignee)

Chanale Propst

Reece Stotsenberg

Nancy Wyse* (County Commissioner)

*Executive Committee Members

Update on Staff Capacity

Benton County is contracting with a Grant Researcher and Writer to research and apply for funding that aligns with various HOPE recommendations. Welcome Libbi Loseke Winter!

County has hired a Project Manager to support implementation efforts and manage the portfolio of projects involved in the HOPE recommendations, prioritizing sheltering. Rebecca Taylor began as the HOPE Implementation Project Manager effective April 11, 2022.

Research Work Group Purpose:

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  - Inextricably linked to recommendation #6 are data improvements like coordinated entry (#1), adopting a care coordination model (#3), and sustainable funding models for case managers/ outreach workers/peer support (#4).

Research Work Group Update

FUSE in action in other communities.

- Connecting with Lane County and a county in NV to learn about their FUSE model.

- Frequent Users Systems Engagement (FUSE) is a proven model identifying frequent users of jails, shelters, hospitals and/or other crisis public services and then improving their lives through supportive housing.

https://cshorg.wpengine.com/fuse/#intro

Research Work Group Update

IHN-CCO Research:

- IHN will be compiling the research questions we collectively want answered from which organizations so we aren't duplicating efforts, such as organizational capacity building, sustainable funding strategies for positions, data improvements, etc.

- InterCommunity Health Research Institute (IHRI) is looking at IHN's programs that have touched housing.

Research Work Group Update

IHN-CCO Funding:

- IHN is assessing if they have the capacity to coordinate strategic financial investments on social determinants of health (SDOH). This role would be to convene all our community's funders to map the funding streams in the area for SDOH and coordinate how we strategically invest for shared priorities/goals.

- IHN is releasing DST and SHARE funds which have a focus on housing supports. Brick and mortar investments will only be for respite bed capacity. Exploring how they can use "in lieu of services" funding mechanism allowed by state to improve funding on this topic.

Research Work Group Update

- We've completed some research on how successful non-profits have expanded organizational capacity in other OR counties. We are pausing on this research until city and county staff can discuss this topic with community partners.

- July HOPE meeting educational component will be about IHN's structure, services, and the work they do on population health that goes beyond their covered members and includes the social determinants of health, like housing.

Community Updates

- Corvallis City Council is considering revision of their funding policies for social services funding. Their upcoming work sessions are on June 19th and June 23rd. You can submit written comments to the City Council from the city's website.

- Samaritan Care Respite Hub update – Anita Earl

Guest Speakers:

Drug Treatment Court

Judge Matthew Donohue
   Circuit Court Judge
   Benton County Circuit Court
   21st Judicial District

Eric Bowling, MSW, LCSW
   Program Manager
   Benton County Health Department

Kate Creswell
   Program Coordinator with Drug
   Treatment Court

Benton County

CORVALLIS
ENHANCING COMMUNITY LIVABILITY

Benton County

Adult Drug Treatment Court

STAFFING TEAM

ADTC Participant

Matthew Donohue
Judge

Ryan Joslin
Deputy District Attorney

Kate Creswell
DTC Coordinator

Clark Willes
Defense Attorney

Joel Pickerd
Probation Officer

Eric Bowling
Treatment Program Manager

Ryushin Hart
Mental Health Provider

Danielle Ellis
Counselor

Josh Russell
Case Manager
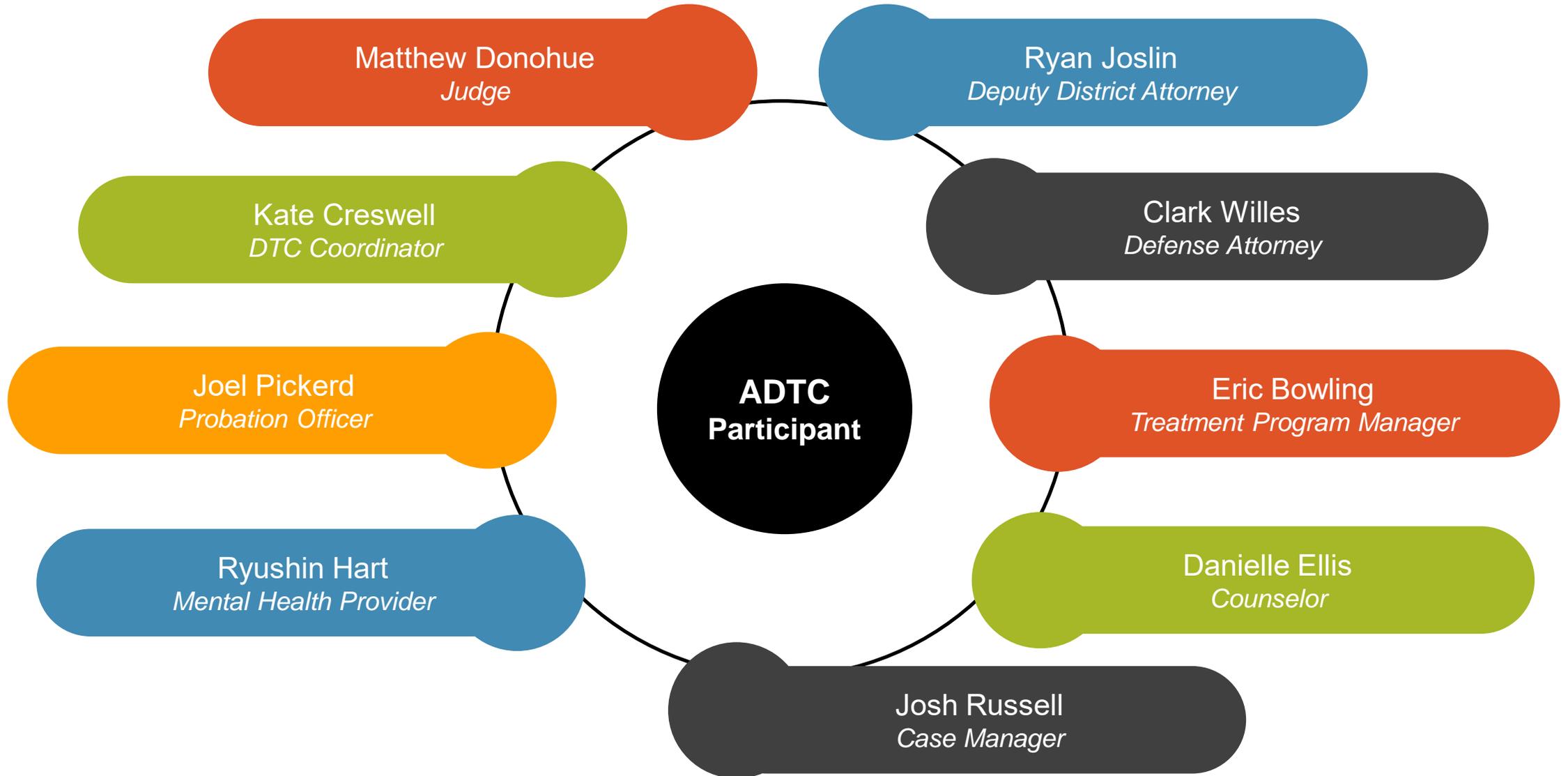
ASSESSMENT PROTOCOL

- LSCMI
  - Measures recidivism risk and criminogenic needs.

- ASAM
  - Measures addiction severity and determines appropriate level of care.

- DSM-5
  - Identifies mental health diagnosis and guides treatment.

PROGRAM OVERVIEW

Goal: Treat addiction, improve lives, reduce crime, & promote a healthy, safe community in Benton County.

- High Risk, High Need Individuals

- 5 Phase Program
  - Phase 1 – Acute Stabilization
  - Phase 2 – Clinical Stabilization
  - Phase 3 – Pro-Social Habilitation
  - Phase 4 – Adaptive Habilitation
  - Phase 5 – Continuing Care

- Minimum Program Length: 12 Months

- Average Program Length: 18 Months

PROGRAM STATISTICS

- 649 Participants Served

- 324 Graduates
  - 8 Within Last Year

- 2,334 Drug Tests Performed Last Year
  - 84% Clean

GRADUATES WITHIN LAST YEAR

Upon Entry

At Graduation
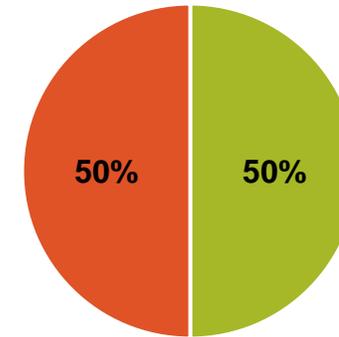
Upon Entry (housing): 50% Homeless, 50% Housed
Legend: ■ Homeless ■ Housed

At Graduation (housing): 0% Homeless, 100% Housed
Legend: ■ Homeless ■ Housed

Upon Entry (employment): 0% Employed, 100% Unemployed
Legend: ■ Unemployed ■ Employed
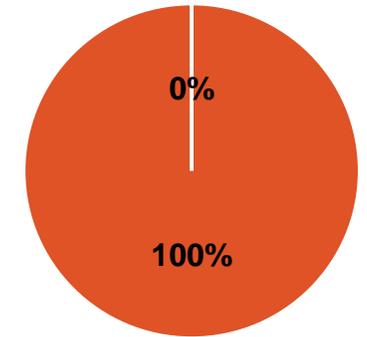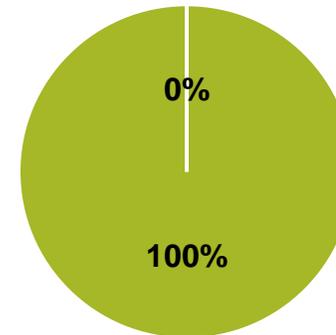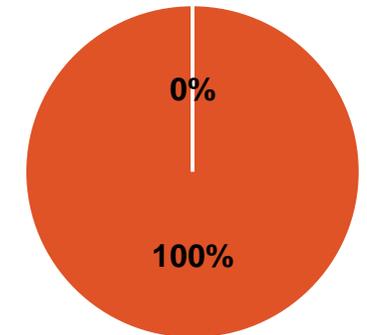
At Graduation (employment): 0% Unemployed, 100% Employed
Legend: ■ Unemployed ■ Employed

ADTC PARTICIPANT DEMOGRAPHICS

- 10 Participants

- 7 Downward Dispositional Departures
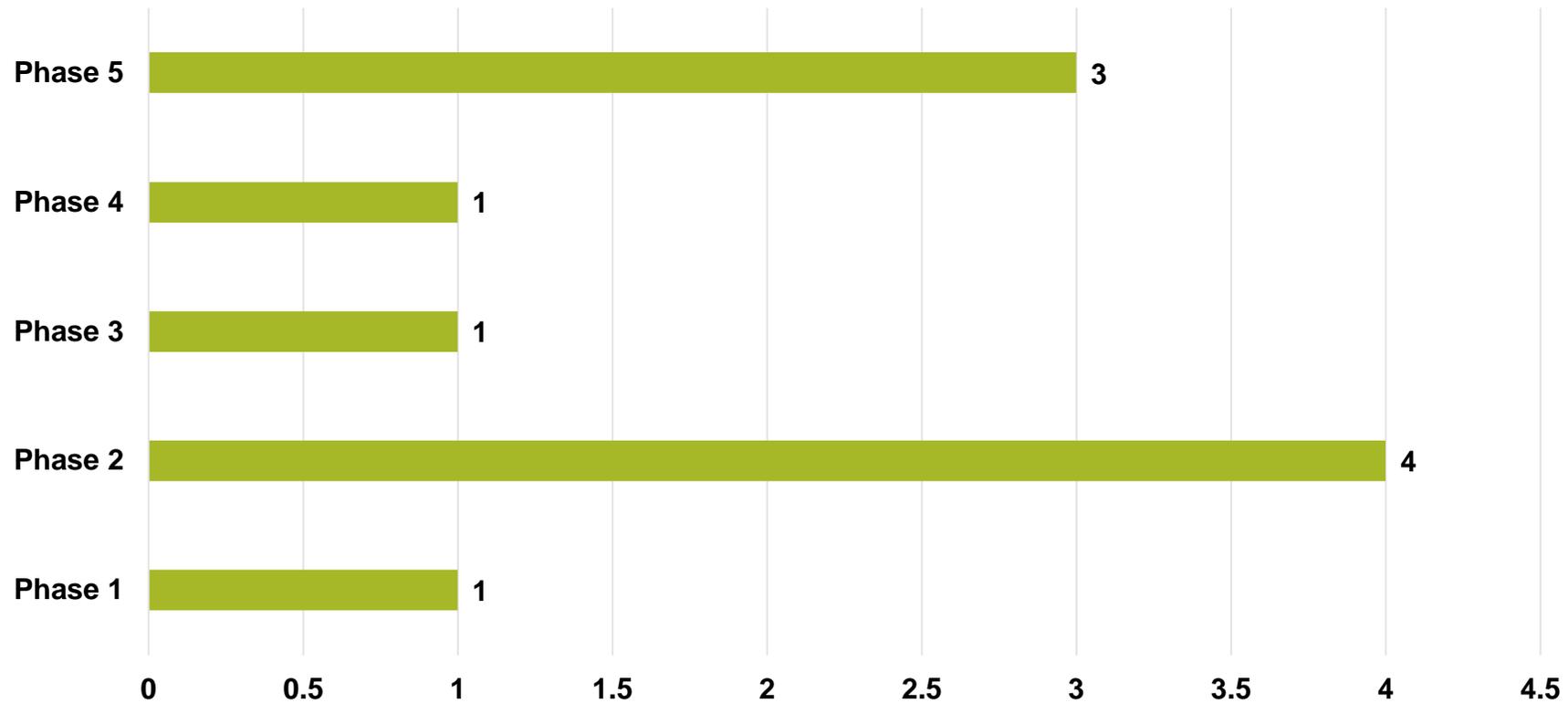
ADTC Community Partners

- CHANCE

- Pathfinder Clubhouse

- DHS

- Oxford House

- God Gear

- Community Outreach, Inc.

- Community Services Consortium

- ARC

Benton County Sequential Intercept Model
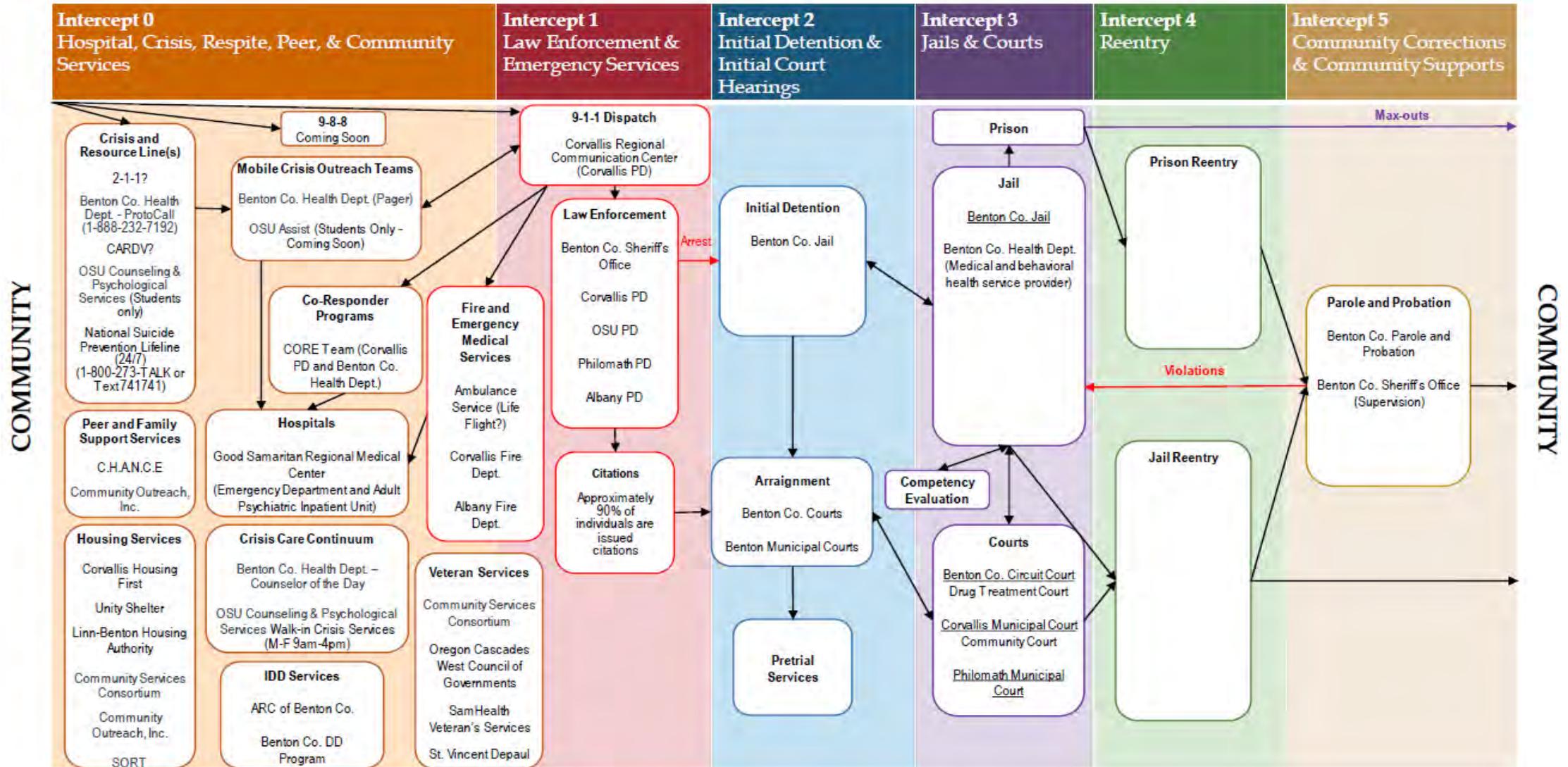
QUESTIONS?
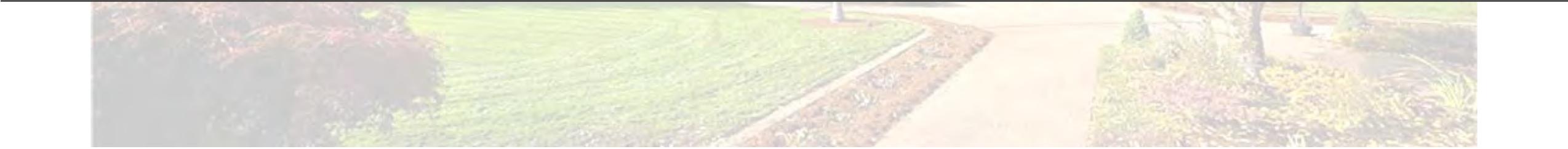
Guest Speakers:

Community Court

Judge Larry Blake
Municipal Court Judge in Corvallis, Happy Valley, Harrisburg, Newberg, Manzanita, Monroe, Philomath, and Sweet Home.

Teresa Young
Municipal Court Supervisor

Benton County

CORVALLIS
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Corvallis Community Court Info

- Implemented in June 2021
- Community Partners:
  - The Arc of Benton County
  - Benton County Behavioral Health
  - CHANCE
  - Community Outreach Inc. (COI)
  - Corvallis Daytime Drop-in Center (CDDC)
- Program Data:
  - 37 Participants enrolled
  - 6 participants successfully completed
  - 17 case dismissals

Next steps...

- June:
  - Research work group will continue to meet and research topics.
  - Julie pursuing educational topics for upcoming meetings:
    - June meeting: Street Outreach and Response Team experiences and practices
    - July Meeting: IHN-CCO structure, ongoing work, and investments that target homelessness or population health community wide.
    - August – Julie is working on Housing First: definition and policy examples in practice. Including Corvallis Housing First and Unity Shelter to provide an update on 3rd Street Commons progress.

Home, Opportunity, Planning, and Equity (HOPE)
Advisory Board Meeting
Approved Minutes
May 25, 2022 from 4 pm to 6 pm
ZOOM Meeting

Members Present:	Catherine Biscoe; Karyle Butcher; Ricardo Contreras; Bryan Cotter; Caden DeLoach; Anita Earl; Joel Goodwin; George Grosch* (co-Chair); Ari Grossman-Naples; Barbara Hanley; Melissa Isavoran; Cindee Lolik* (Business Associate); Charles Maughan* (Corvallis City Council); Pegge McGuire* (CSC Director); Andrea Myhre; Jan Napack* (Corvallis Mayor's Assignee); Chanale Propst; Reece Stotsenberg; Nancy Wyse* (Chair of Board of Commissioners).
Excused:	Briae Lewis* Co-Chair; Charles Maughan* (Corvallis City Council).
Absent:	
Staff Present:	Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder); Joe Hahn, Diversity Coordinator; Rebecca Taylor; Kailee Olson, Health Department Communications Coordinator.
Guests:	
	***Executive Committee Members.**

I. **Welcome and Introductions**. Reminder of culture of agreements, including kindness and open-mindedness.

II. **Public Comments (limited to 2-3 minutes)**. Question to Board (Shawn Collins): Is there an opportunity to extend recommendations six or provide additional advice to community, City Council and County Commissioners whether 24/7 sheltering system includes managed camping? The posting and clearing of camps creates trauma and a lot of general chaos for folks who get moved and who need proper sanitation, hygiene, and so forth. I don't know if there is clarity on whether sheltering system should include managed camping? Co-Chair George Grosch: Let's put it on the agenda. Packed agenda tonight—can bring up at June meeting.

III. **Approval of Minutes**: **MOTION** made by Pegge McGuire to approve the April meeting Minutes; **Seconded** by Bryan Cotter; All in favor; **MOTION** passed. Abstained due to not being at the April meeting: Ricardo Contreras, who just recently joined HOPE.

IV. **Introducing New Board Member and Farewell to Co-Chair:** HOPE said farewell to Jim Moorefield, who served as co-chair and is stepping back from the HOPE board but still involved in permanent supportive housing and affordable housing and development. Thanks to Jim for two years working on the HOPE board! Welcome to new HOPE board member Ricardo Contreras; Executive Director of Casa Latinos Unidos. Ricardo thanked the HOPE Board for this opportunity to serve. He is from Chile and has been living in US for 20 years and in Corvallis since 2013. Ricardo said he will do his best to represent the Latinx community of this area on issues related to housing security and homelessness. Ricardo also teaches college courses in public health and anthropology. He is an instructor at Oregon State University and Pacific University where he teaches a non-profit

leadership course on equity and also teaches a course on grant writing. Throughout his career, Ricardo has combined academia and practice. He has experience working on the east coast in the US and in Guatemala and Chile. Casa Latinos Unidos was founded in 2009 and has 4 main areas of focus: health and basic needs through direct services and referrals; collaborating with organizations; capacity building while emphasizing education and working with school districts in Corvallis and Albany; and to celebrate cultures, which is at the center of Casa Latinos Unidos' mission while working on system reform and participating in collaborations like this one. HOPE members gave Ricardo a warm welcome in their CHAT comments.

V.   **Research: Work Group Update (Melissa Isavoran, Andrea Myhre, Barbara Hanley, Jan Napack); Facilitated by Julie Arena**

- Research topics that inform city/county and provider implementation of HOPE's 12 recommendations, starting with elected officials' priority topic: #6 recommendation of a 24/7/365 sheltering system for all populations to transition people out of homeless.
- This research could include sheltering and data systems that aim to end homelessness, like Built for Zero.
- Inextricably linked to recommendation #6 are data improvements like coordinated entry (#1), adopting a care coordination model (#3), and sustainable funding models for case managers/ outreach workers/peer support (#4).
- FUSE in action in other communities.
    - Connecting with Lane County and a county in NV to learn about their FUSE model.
    - Frequent Users Systems Engagement (FUSE) is a proven model identifying frequent users of jails, shelters, hospitals and/or other crisis public services and then improving their lives through supportive housing.
    - https://cshorg.wpengine.com/fuse/#intro
- **IHN-CCO Research:**
    - IHN will be compiling the research questions we collectively want answered from which organizations so we are not duplicating efforts, such as organizational capacity building, sustainable funding strategies for positions, data improvements, etc.
    - InterCommunity Health Research Institute (IHRI) is looking at IHN's programs that have touched housing.
- **IHN-CCO Funding:**
    - IHN is assessing if they have the capacity to coordinate strategic financial investments on social determinants of health (SDOH). This role would be to convene all our community's funders to map the funding streams in the area for SDOH and coordinate how we strategically invest for shared priorities/goals.
    - IHN is releasing DST and SHARE funds, which have a focus on housing supports. Brick and mortar investments will only be for respite bed capacity. Exploring how they can use "in lieu of services" funding mechanism allowed by state to improve funding on this topic.
- We have completed some research on how successful non-profits have expanded organizational capacity in other OR counties. We are pausing on this research until city and county staff can discuss this topic with community partners.
- Question by Pegge: Do you have documentation about programs with promising outcomes? Potentially could be programs we look at funding over long term in future.

Melissa: Part of what IHRI does—take pilots and outcomes--we are trying to figure out how to communicate the good work that has been done; to market at higher level. OHA says CCOs not doing enough for communities and they rely on fundings, so helps community based groups grow and become sustainable over time. We need to get the message out what we do so others can leverage; what can we learn from that—to identify successes and create press releases.

- IHN—educational component at July HOPE meeting to talk about what IHN does. Including investments in population health and successes too. Will cover IHN's structure, services, and the work they do on population health that goes beyond their covered members and includes the social determinants of health, like housing.
- From Pegge McGuire: Melissa, it would be great to hear a presentation from you about which of the DST programs have had some successful outcomes and maybe how some of those programs could be continued.
- Comment from Andrea Myhre: As we all know, it took decades of neglect and defunding of public housing and homeless services that got us here, going to take time to really establish a system.
- Karyle: question I get a lot: HOPE gathers data and research and I think back to HOAC—when do we take models and start implementing something so we can point to it and say we got the funding like hub model or anything. What are we telling people? Julie: Communications coordinator working on progress update and what is happening in our community; that is coming—in progress now. On care coordination models we just talked with providers last week; Andrea wants to have work group to take info and put into grant proposals or programs in future; integrate into future plans.
- Karyle: sense of urgency and immediacy; seeing people in trouble now; and people want to see HOPE make it happen now. Julie: HOPE did adopt fantastic recommendations and now we are onboarding two new staff members to help implement—pace of change not quick but collaborating with people running organizations-takes time—they have full time jobs; we are building capacity to support that change.
- Melissa: systematic complexity—in health care too. Incremental change; creating point of entry; scheduling dates, players, get people aligned; a lot of work goes into that. Quantify that in executive progress report; changing years of policy and data structures—good to explain in simplified way.
- Julie: tangible example: Project turnkey. Data HOPE collected from COI, Unity, Corvallis Housing First, etc. used in grant application to acquire hotel for permanent supportive housing. Pegge: CSC wrote grant pulled from HOPE data that brought funding for staffing capacity. Dina worked with Andrea—they were awesome. Great ideas and experience with HOPE informed that proposal.
- Nancy: agree—another issue in past; not enough political will in city and county; even though some but not high enough priority so now that has changed and I feel good about that change.

VI.   Update on Added Staff Capacity and Community Updates.

- Benton County is contracting with a Grant Researcher and Writer to research and apply for funding that aligns with various HOPE recommendations. Welcome Libbi Loseke Winter!
- County has hired a Project Manager to support implementation efforts and manage the portfolio of projects involved in the HOPE recommendations, prioritizing sheltering.

Rebecca Taylor began as the HOPE Implementation Project Manager effective April 11, 2022.

- Question from Karyle: are these people working on county issues or HOPE? Julie: project manager and grant writer focus on HOPE recommendations. Example of grants? Julie: grant writer will be researching available funding streams; system of sheltering and supportive services—might not be county that applies for it; work collaboratively with provider partners to make them aware of funding opportunities. Community development block grant with county—yet to be determined as she researches funding streams.
- Jan Napack. (See slide): Corvallis City Council is considering revision of their funding policies for social services funding. Their upcoming work sessions are on June 19th and June 23rd. You can submit written comments to the City Council from the city's website. Next meeting of city council is in July—formerly review and adopting; so one more meeting; this last week overview of social services—how fits into overall funding stream. Social safety net; in various government entities, coordination is very important. Open to hear your input.
- Samaritan Care Respite Hub update – Anita Earl works for Samaritan Health: 6 respite beds in Benton County and 12 in region; Samaritan health pays for beds; Works with COI; Corvallis Housing First; Northwest coastal and Albany; houseless person in need of recuperative space can use bed. (Due to audio issues, Anita's presentation ended—will reschedule for another presentation in future.)

VII. Educational Component: Adult Drug Treatment Court

Guest Speakers: Judge Matthew Donohue, Circuit Court Judge; Benton County Circuit Court, 21st Judicial District; (Adult Drug Treatment Court); Ryushin Hart, Mental Health Provider; Eric Bowling, MSW, LCSW (Benton County Behavioral Health)—Eric was not able to attend tonight; Kate Creswell, Program Coordinator with Drug Treatment Court

- Since 2001. Started by Judge Holcomb as drug treatment court. Received grants.
- Program is one of few in the state that provides treatment for co-occurring disorders.
- Staffing Team: bedrocks of drug treatment court: Best practices treatment and operations and procedures as part of program; one is staffing team with stakeholders together in decision-making process. Judge Donohue is the presiding judge; (see slide for other staff members he introduces). Stakeholders who are involved intersect with criminal justice system and substance abuse; meet every Wed at 8 am to discuss the participant we will see soon.
- Assessment Protocol: (According to Best Practices Model):
  - LSCMI – Level of Service Case Management Inventory - Measures recidivism risk and criminogenic needs.
  - ASAM – American Society for Addiction Medicine - Measures addiction severity and determines appropriate level of care.
  - DSM-5 – Diagnostic Statistic Manual 5 - Identifies mental health diagnosis and guides treatment
- We are a co-occurring diagnosis court—many have co-occurring mental health conditions—like bipolar, schizophrenia, anti-social disorders, anxiety; post-traumatic stress disorder. Treat disorders simultaneously.
- Address high-risk individuals consistent with best practices for treatment courts.

- First phase: sentenced from criminal case or part of probation violation sanction; conditional discharge like for felony cases; instead of sentenced, given term of supervised probation. If successfully complete program, charge dropped.
- Treatment court does not just provide treatment but to address the underlying issues that led them to point they find themselves. We address housing needs; education; GED; job training; getting them stabilized; what they need immediately; what long term services they would need; almost half on phase one without stable housing; almost all without employment; trying to stabilize.
- Phase 2: Ryushin Hart: court functions with parallel process; provide incentives, sanctions; keep motivated; provides relief from convictions; treatment. Phases are court process navigating towards graduation in that process.
- Intense outpatient directed toward level of care; generally start to stabilize; toward recovery; life circumstances happen, family, challenges, and so forth. Maybe get to Phase 3 and relapse; and need to reenroll in higher level of care; respond individually; addressing needs. Judge: a lot of components happening at once.
- First step in Phase 1 get into housing.
- Some resources/partners who participate: Cascades beds; COI; Community Services Consortium; CSC; Oxford Houses; CHANCE; ARC; Pathfinder Clubhouse; DHS; God Gear; Community Outreach; Recovery housing; acute stabilization goal is safe and stable housing. It is their first need—cannot get moving toward prosocial without four walls, it's the start process of moving forward.
- Phase 3: Cognitive behavioral and moral reconation therapy and programs. More prosocial –untreated substance abuse—maybe second or third generation; maybe untreated mental health issues; domestic violence and other trauma; focus on immediate needs; prosocial rehabilitation process moving forward; GED; employment;
- Question: is there a case manager who helps shepherd them? Ryushin Hart: in treatment program, there is a mental health social worker; drug and alcohol counselor; and case manager to help navigate thru program. Other community resources—direct toward those services like if parents need child care; parenting classes, and so forth.
- Staffing team diagram: Unique thing is all work as case managers every Wednesday morning--all case managers talk about how are things going with housing.
- Staffing team manage stakeholders thru the process.
- About half come in without housing; almost all unemployed.
- Program Statistics: 649 Participants Served; 324 Graduates (8 within last year).
- 2,334 Drug Tests Performed last year (84 percent clean).
- Graduate from program with housing and employment.
- Participant Demographics: 10 participants now (see graph in powerpoint).
- **Questions:**
- Pegge: Average age of participants? Judge: Most coming in 20 to 35 age group; but have had 35 to 40 years old.
- Andrea: Measure 110 impacts? How many do you serve per year?
- Judge: about 10 participants now; high as 40 or 50. Covid shutdown slowed down court process.   Measure 110 played some role; used to have conditional discharges; drug possession charges; high risk, high need addiction phase. Important to catch people early on in addiction process. My experience has been Measure 110 goal to get people into treatment instead of system; problem with high risk high needs with substance abuse

addiction; need some incentive to make that change. Having criminal justice component; external incentive; goal to get into treatment and over time develop internal incentives; they see as benefits. Not going to jail is external incentive. Measure 110 taken incentive away from folks; so we are seeing them further along in their addiction.

- Ryushin Hart: most clients stated intention to avoid sentence. Work in sessions and groups; increase awareness and understanding how substance use impeded their success; internally motivated to make their own goals.
- Judge: Community wraps around them to ensure they have resources working with the community.

VIII. Educational Component: Community Court:

Guest Speakers: Judge Larry Blake, Municipal Court Judge in Corvallis, Happy Valley, Harrisburg, Newberg, Manzanita, Monroe, Philomath, and Sweet Home. Teresa Young, Municipal Court Supervisor

- Implemented in June 2021
- **Community Partners**:
    o The Arc of Benton County
    o Benton County Behavioral Health
    o CHANCE
    o Community Outreach Inc. (COI)
    o Corvallis Daytime Drop-in Center (CDDC)
- **Program Data:**
    o 37 Participants enrolled
    o 6 participants successfully completed
    o 17 case dismissals
- Blake served as a small Town Judge over 25 years handling issues. First case was young man who stole bottle of wine at local grocery stores. He was 18 years old and owner of store heard teen didn't have ability to pay for counselling, so the owner said she would pay for the counselling. Promoted the idea of working with the community.
- Working in Sweet home, Corvallis, Newburg; small town justice not possible. At Judge's conference, attended and toured Eugene community court and we liked some of it. We started a Community Court in Sweet Home— issues with housing, mental health, substance abuse. Brought providers into the court to address needs and have a community court.
- Reports from providers; check in and make appointments. Hope to see them again in a month.
- Try not to have too many attorneys and no law enforcement there; Judges wear a counselling cap and not considered above them.
- Person can be really nervous, and Judge Blake walks them thru the process. Started in Sweet Home a couple of years ago; people need help with education, employment, food, getting a mailing address. If charged with misdemeanor or traffic, can come to court and if engage in services and stay out of trouble, graduate, then all charges dismissed and waive all fines and fees. Therefore, it's a fresh start.
- Jail will not work in the long run.
- We provide lunches for them; happiest time in the courtroom when people are talking with providers and getting services.

- To allegedly commit a crime or violation, get into community court.
- Who can best benefit? Police like the community court so they don't have to deal with them on daily basis. They like the support. Police refer to community court. Also from city prosecutor who looks at criminal history refers to community court; and judge can too. Meets once a month; Last Thursday at 10 am every month.
- Given sheet this is what community court is and providers involved and expectations.
- Do a three page questionnaire; talk about housing, mental health, alcohol and drugs; peer support person helps to fill out form.
- Some challenged with reading, etc.
- Meet people they are assigned to; Judge reviews; they sign as participant to be at next court date; they grab lunch on way out.
- Would like more community partners to help meet needs. If someone wants help, we want to have help available. Frustrating if mental health assessment takes 3-4 months when they need help now.
- Have had successes—getting housing and treatment for substance abuse. In Sweet Home, people who don't have crimes, still come in to access providers even though no reason to come to court. You are welcome to visit Community Court in Sweet Home!

COMMENTS ON EDUCATIONAL PRESENTATIONS:

- HOPE members thanked the Judges and other speakers for their presentations.
- Cade: I work at the health dept. as a mental health peer support specialist; one of my clients has gone through drug treatment court and has acquired housing through the health dept. He is extremely grateful for the housing and MH services. He talks about how it has made all the difference in his ability to work through his recovery.
- Paula: Dr. Alex Stalcup, an expert on addiction and treatment said the very first need to address for successful treatment is Clean and Sober Living Environment. If someone has an addiction and drugs are brought into the living environment, they are set up for failure. So, it's critical for effective treatment to have place to live that is clean and sober environment.
- Anita: I have heard so many spectacular comments about Sweet Home's Community Court from the community! Thank you for providing this experience! It is its' own HUB model.
- Jan Napack: Any demographic data? Judge: most are struggling with housing or homelessness.

IX.   **Next Steps.**
- June:
    - Research work group will continue to meet and research topics.
    - June meeting: Street Outreach and Response Team experiences and practices
- July Meeting: IHN-CCO structure, ongoing work, and investments that target homelessness or population health community wide.
- August – Julie is working on Housing First: definition and policy examples in practice. Including Corvallis Housing First and Unity Shelter to provide an update on 3rd Street Commons progress.

X.   **Meeting was Adjourned at 5:50 pm.**

Julie Arena, HOPE Program Coordinator
Benton County Health Department
4077 SW Research Way
Corvallis, OR 97339
541-766-0252 * Email: Julie.Arena@co.benton.or.us

HOPE Meeting Agenda
June 22, 2022 from 4-6 PM
Meeting location: virtual or phone

Join Zoom Meeting: https://cscteam.zoom.us/j/91929383646
One tap mobile: +12532158782, 91929383646#
Dial by phone: +1 253 215 8782
Meeting ID: 919 2938 3646

AGENDA

I. Welcome, Zoom Housekeeping, Overview of Agenda..……………………………..…......4:00pm

II. Public Comment* (up to 10 minutes) ………………..………………….......……….…..…….4:00pm

III. Roll call and approve May 2022 meeting minutes …………….…………......…….....……4:10pm

IV. Update on adding staff capacity, community updates …………….…................................4:15pm

V. Educational Component: Corvallis Street Outreach Response Team (SORT)...................4:30pm

       Guest: Maddison Bean, SORT Coordinator at the Corvallis Daytime Drop-In Center

VI. City of Corvallis Social Services Funding Policy Discussion: Process & Timeline 5:00pm

VII. Next Steps………………………….…..………………….……….……………….……….……5:55pm

*Public Comment: if you want to make a public comment, please put your name in the Zoom chat window or "raise your hand" in the Zoom meeting when you arrive. List your name and the topic of your comment in the chat. Comments are made in the order that people "raise their hand" or submit a chat. For people calling in from a phone line, there will be an opportunity for comment for people on the phone.

HOPE Advisory Board

June 2022 Public Meeting

Meeting facilitated by HOPE Coordinator, Julie Arena

6/22/22

Zoom Housekeeping

- All attendees are muted when they join.

- All attendees can unmute themselves and choose to be seen visually by clicking "Start Video" at the bottom of the screen.

- Public comment:
  - Type your name into the "Chat" area, say you want to make a public comment, and on what topic.
    - Example: "Julie – public comment – crisis response."
  - For those on the phone, there will be an opportunity to comment, too.

- Questions during the meeting:
  - Type into the "Chat" area and send it to host, Julie Arena.

Meeting Agenda

I. Welcome, Zoom Housekeeping, Overview of Agenda...............................4:00pm

II. Public Comment* (up to 10 minutes) 4:00pm

III. Roll call and approve May 2022 meeting minutes 4:10pm

IV. Update on adding staff capacity, community updates 4:15pm

V. Educational Component 4:30pm

      Corvallis Street Outreach Response Team (SORT)

      Guest: Maddison Bean, SORT Coordinator, Corvallis Daytime Drop-In Center

VI. City of Corvallis Social Services Funding Policy Discussion....................5:00pm

      Process & Timeline

VII. Next Steps..5:55pm

Public Comment

10 minutes

- Comment limited to 2-3 minutes based on number of people wanting to comment
- Type into the "Chat" and say you want to make a public comment and on what topic.
- For those on the phone, I will ask if there are any public comments from callers.
- Can also submit written comments to the Board via email to Julie.Arena@co.Benton.or.us

Benton County

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Logistics: Vote to approve May 2022 minutes, roll call

Catherine Biscoe

Karyle Butcher

Ricardo Contreras

Bryan Cotter

Cade DeLoach

Anita Earl

Joel Goodwin

George Grosch* (Co-chair)

Ari Grossman-Naples

Barbara Hanley

Melissa Isavoran

Briae Lewis* (Co-chair)

Cindee Lolik* (Business Community)

Charles Maughan* (Corvallis City Councilor)

Pegge McGuire* (CSC Director)

Andrea Myhre

Jan Napack* (Corvallis Mayor's Assignee)

Chanale Propst

Reece Stotsenberg

Nancy Wyse* (County Commissioner)

*Executive Committee Members

Community Updates

- Benton County is contracting with a Grant Researcher and Writer to research and apply for funding that aligns with various HOPE recommendations. County has hired a Project Manager to support implementation efforts and manage the portfolio of projects involved in the HOPE recommendations, prioritizing a sheltering system.

- Samaritan Care Respite Hub update – Anita Earl

- Work groups – Research and Data

- Other updates from Board members?

Educational Component:

Street Outreach Response Team (SORT) coordinated by the Corvallis Daytime Drop-in Center

Guest Speaker:

Maddison Bean *(She/Her/Hers)*

Street Outreach and Response Team (SORT) Coordinator

Corvallis Daytime Drop-In Center

Benton County

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Corvallis City Council Funding Policy – Timeline and Process

- What is the policy?

- What is Council deliberating on?

- What are the goals of the discussion tonight?
  - Purpose: the feedback from this discussion can be relayed by Charles and Jan to City Council to help inform their process and/or timeline on making a decision on this topic. Can also inform IHN's coordination efforts on sustainable strategic funding.

Coordinated homeless response pilot

- HB 4123: the city and county are working to improve coordination and communication on homeless response with state funding over the next two years.
- One of the requirements of this pilot is to create a 5 year strategic plan in the next fiscal year.
  - The strategic plan must include a plan for sustainable funding for homeless response and services.

InterCommunity Health Network Coordinated Care Organization (IHN-CCO) Role

- IHN has upcoming capacity to coordinate strategic financial investments on social determinants of health (SDOH).

- This role would be to convene all our community's funders to map the funding streams in the area for SDOH and coordinate how we strategically invest for shared priorities/goals.

- This work can help funders strategically coordinate their funding on housing and social services to best leverage restricted and flexible funding streams in a transparent way.

- Purpose of discussion for IHN: identify who to include and the trajectory of this work.

HOPE Board Discussion of City of Corvallis Policy on social services funding

- What are the possible paths/timelines/processes to move forward on this topic?

- What are your thoughts on immediate decision making to change this social services funding policy? What are your thoughts on taking more time for a collaborative and coordinated process to convene and map out funding and funders?

- Who should be included in this process?

- Purpose: this discussion can be relayed by Charles and Jan to City Council to help inform their process and/or timeline on making a decision on this topic. Can also inform IHN's coordination efforts.

Next steps…

- Research and Data work groups continue to meet.

- July HOPE meeting educational component will be about IHN's structure, services, and the work they do on population health that goes beyond their covered members and includes the social determinants of health, like housing and sustainable funding.

- August: Julie is working on Housing First: definition and policy examples in practice. Including Corvallis Housing First and Unity Shelter to provide an update on 3rd Street Commons progress.

- September: County Community Health Centers – who they serve, how it overlaps with population experiencing homelessness.

Street Outreach & Response Team (SORT)

Maddie Bean (she/her)
SORT Coordinator
The Corvallis Daytime Drop-In Center

Outline

- SORT overview
- Some SORT metrics (what we've been up to)
- Onboarding & Training procedures
- Policies
- SORT team
- Future directions & goals for SORT

Overview of SORT

- Outreach Wednesdays & Fridays 9-11am

- Visit various encampments in our community

- Main goals of SORT:
    - Build relationships
    - Learn about people's needs & goals, and barriers to these
    - Service connections
    - Basic needs provision
    - Education and harm reduction support
    - Communication around camp postings
    - Coordinated entry

Metrics: What SORT has been up to

Harm Reduction Support	
Fire extinguisher distribution	50 distributed
Connection to Chris Gray/Benton County Harm Reduction	2-4 connections per week
Education around fentanyl & safe using, and Narcan distribution	-1-6 Narcan cases distributed weekly -Distribute fentanyl test strips regularly
Education on COVID-19 transmission and vaccine clinics	CDDC facilitated 200-250 vaccinations, some connected through SORT

Service Connections	
Housing	-Approx. 40 people added to housing waitlist since Oct. 2021 -Support with letter writing and Section 8 application -1-2 appointments/week made with CHF case manager
CDDC Needs Navigation & Coordinated Entry	-Approx. 4 needs navigation appointments made per month - 5 VI-SPDAT appointments made in the past month
Other	-3 phone applications in the past month -2 Ride Line appts made in last 2 months -Signed 30 people up for holiday food cards

Point-In-Time (PIT) Count

- SORT is an integral player in conducting the PIT count.

- This year:
  - 7 locations visited
  - ~50 surveys conducted over two SORT days (Jan 26th & 28th)
  - 3-4 teams per SORT day

- Challenges:
  - Last minute receipt of sampling maps
  - Camp displacements the week prior
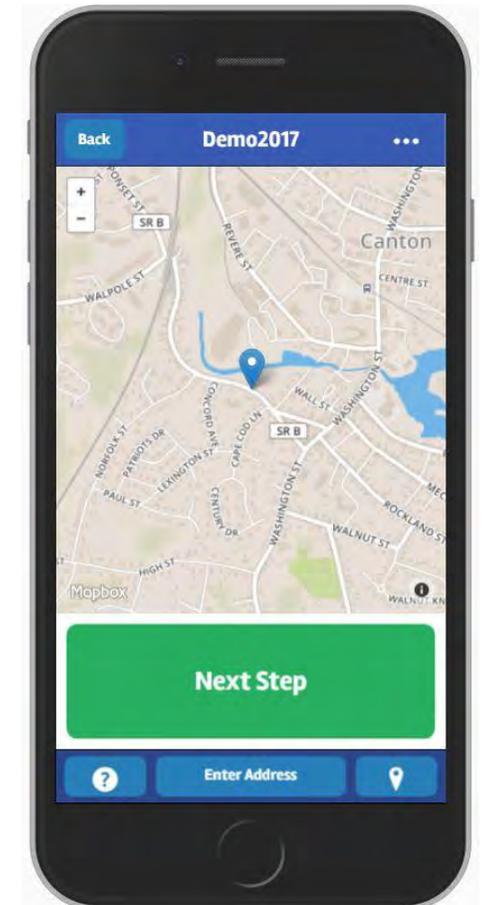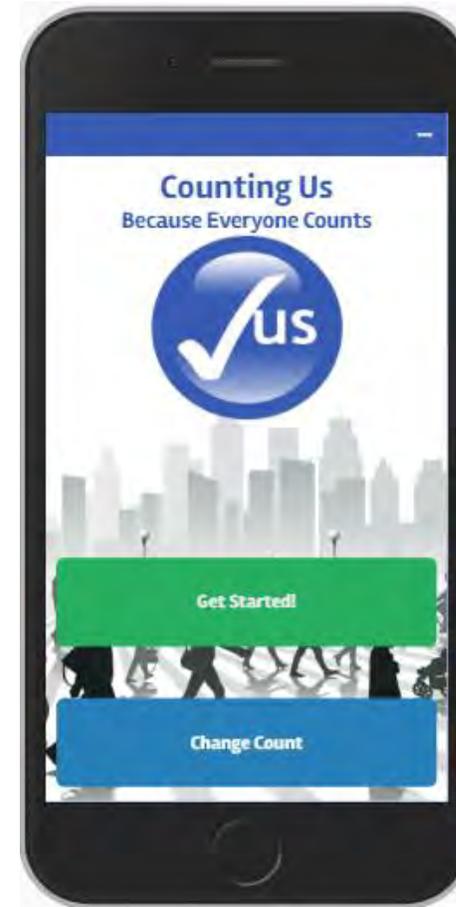
We see between 40 and 60 people each week.

On average, 51 unduplicated and 220 total interactions per month.

Basic needs supplies include:
-Coffee
-Food (and pet food)
-Socks
-Hygiene supplies
-First aide supplies
-Trash bags

We stay informed about camp postings and work to support people through camp displacements.

Present at camp displacements since May 2021 (1-2 per month).

Onboarding Training & Materials

	Volunteer orientation manual	Volunteer job description	Volunteer training checklist	Additional procedures
Onboarding trainings & procedures	In-depth description of the mission, goals, protocols and procedures of CDDC/SORT. Includes a description of what SORT is, goals of SORT, & team member responsibilities.	Overview of what to expect as a volunteer of the CDDC/SORT (responsibilities, hours, support, benefits).	**Resources covering:** -Food safety/safe food handling -Trauma informed care -Harm reduction -Homeless experience & helping the homeless -Person first language -Equity & diversity -De-escalation **Optional resource:** -SORT wisdom panel recording	Initial chat with Maddie Liability waiver Shadowing SORT lead Chat/debrief with Maddie; decide on fit & schedule Continued communication

Ongoing training & skill building opportunities

- Offer ongoing training opportunities based on requests and observed needs.

- Have offered the following opportunities this year:
  - CPR certification
  - De-escalation
  - Harm reduction (fire safety & extinguisher training; Narcan training)
  - Awareness building on systemic issues related to homelessness
  - Awareness building around camp postings/clearings
  - Advocacy efforts (city council meetings & templates)

Policies

- We are not a transportation service
- No promises
- Hold space for others
- Go out in pairs at the minimum
- Safety first
- Announce ourselves

SORT Crew

- Team of 24+ volunteers and service providers (100 volunteer hours/month)

- Collaboration across many organizations in our community

- Diverse outreach team

- 1 part-time dedicated staff member

Future Directions & Goals

- Needs navigator to join SORT

- Continued training opportunities (goal to provide 1 training monthly or bi-monthly)

- Increased coordinated entry

- Growth in team leads

- SORT wisdom panel (annually)

Thank you!

Maddison Bean
SORT Coordinator at The Corvallis
Daytime Drop-In Center
Email: Sortoutreachcovallis@gmail.com
Phone: 619-980-3355

Home, Opportunity, Planning, and Equity (HOPE)
Advisory Board Meeting
Approved Minutes
June 22, 2022 from 4 pm to 6 pm
ZOOM Meeting

Members Present:	Catherine Biscoe; Karyle Butcher; Ricardo Contreras; Bryan Cotter; Caden DeLoach; Anita Earl; Joel Goodwin; Ari Grossman-Naples; Barbara Hanley; Melissa Isavoran; Briae Lewis* (Co-Chair); Cindee Lolik* (Business Associate); Charles Maughan* (Corvallis City Council); Pegge McGuire* (CSC Director); Andrea Myhre; Jan Napack* (Corvallis Mayor's Assignee); Chanale Propst; Reece Stotsenberg; Nancy Wyse* (Chair of Board of Commissioners).
Excused:	George Grosch* (Co-Chair)
Absent:	
Staff Present:	Julie Arena (Benton County Health, HOPE Program Coordinator); Paula Felipe (Benton County Public Health, recorder); Joe Hahn, Diversity Coordinator.
Guests:	
	*Executive Committee Members.

I. **Welcome and Introductions**.   Reminder of culture of agreements, such as kindness, inclusion, curiosity, open mindedness, and respect.

II. **Public Comments (limited to 2-3 minutes)**. No Comments.

III. **Approval of Minutes**: **MOTION** made by Jan Napack to approve the May 25, 2022 Minutes; **Seconded** by Joel Goodwin; All in favor; **MOTION** passed. Abstained due to not being in attendance at the May meeting: Charles Maughan, Briae Lewis. *Comment made about the May 2022 minutes: Jan Napack said the minutes were very well done, and she appreciates the skill and talent involved—thank you Paula.*

IV. **Community Updates.**
- **Benton County is contracting with a Grant Researcher and Writer** to research and apply for funding that aligns with various HOPE recommendations. County has hired a Project Manager to support the portfolio of projects in the HOPE recommendations, including prioritizing a sheltering system.
- **Samaritan Care Respite Hub (Anita Earl):** Began with one person (Anita Earl) four years ago to provide services to patients post discharge who are extremely ill or acutely injured. Today it has grown to four social workers. The care hub includes nurses, social workers and community health workers (about 16 people now) who visit homeless shelters, campsites, homes, hospitals, and other locations to increase access to medical care. Services include going to patients' appointments with them, pick up and pay for medication. Care Hub oversees 12 respite beds in whole system; hope to grow to 20 beds. Examples of services include providing chemo to unhoused; help with support for late pregnancies; treatment for severe burns; lots of oncology and support for acute injuries; stroke rehabilitation support. Some cases take from 2 weeks to 4 months to get folks up to

speed. Work with partners to find transitional housing or long-term housing; like Housing First, COI, and Albany Helping Hands; Second Chance Shelter and Northwest Coastal in Lincoln city. Efforts growing: last year 137 people were helped with 35 having respite care. Provide services to the most marginalized from Sweet Home to Toledo. Team includes stroke specialists; OBGYN specialists; cardiac certified nurse; licensed health and social workers—a very nice resume of clinicians who go to where the patients are located, and they are all trauma informed specialists with lots of heart, love, and expertise. Melissa Isavoran commented in the Chat: "Love that this is trauma informed for individuals receiving assistance and for those providing the assistance!"

- **Data Research Workgroup:** Looking into FUSE model and meeting with community partners. Melissa Isavoran: IHN CCO is very interested in FUSE Model and aligning with partners and leveraging lessons learned.

- **Data Improvement Workgroup with City and County collaboration**: IHN created Intercommunity Health Network Research Institute (IHRI) and their director, Paulina, reached out to OSU (Dr. Mark Edwards who helps run OPU's policy analysis lab, or OPAL). They are interested in how to improve and analyze data on homelessness. Working on proposal after a Letter of Intent by Paulina has been approved. Partners who will work on this project include IHRI, OSU, Samaritan, and CSC who has data on homelessness. Data can provide tangible efforts on what the needs are of homeless. Barbara: we met today and another meeting scheduled in a couple of weeks.

- **Other Community Updates:**
- Karyle: County awarded Unity Shelter ($300,000) funding. Julie: Those funds were from American Rescue Plan Act funds for services at micro shelter sites under Safe Place Program and services at Third Street commons formerly Budget Inn. Julie: thanks Andrea and Shawn Collins and Joe Kerby and Rick Crager, the financial director, to make sure process was transparent and equitable. Karyle: Andrea is doing great! Andrea: We accessed $200,000 and matched with the County funds so Unity Shelter can use funds for operations at Safe Place. For 3rd Street Commons, an architecture firm MWA (Michael Williams Associates) out of Portland has been selected--super excited to work with them. Model of permanent supportive housing includes employment and behavioral health support; substance use services; we need partnership, if you want to be proactive and work with us, reach out to Andrea.

- Karyle: The work that Anita, Shawn, Andrea, and Julie among others should get honored by the Board. Does not seem to be getting noticed by the public how significant the changes have been—even since 2 years ago so much has happened. Thanks to all the people doing this work; I live in this community and it's thrilling to see your work!

- Julie: Kailee Olson, our new HOPE communications coordinator, will be providing a progress update to show HOPE recommendations in actions. So, you can share progress that has been made with community.

- Andrea: Corvallis Housing First serves populations overrepresented and underserved in our community (African Americans; Latinx; Native Americans)--we will be inclusive and reach out to include cultural perspectives. Andrea work email: **director@corvallishousingfirst.org**

- Julie: HOPE worked with Equity Consultant and local BIPOC community members, who educated us about long history in Oregon of racism and discrimination when people were not able to own property and were removed, so we want to make sure people understand

systemic history that contributes to those issues and that overrepresentation.

V. **Educational Component: Corvallis Street Outreach Response Team (SORT) – Corvallis Daytime Drop-In Center. Maddison Bean (SORT Coordinator).**
- **SORT Overview**: Outreach Wed and Friday 9-11 am. Visit encampments in community.
- **Main goals of SORT**:
- Build relationships (level of trust, respect—cornerstone).
- Learn about people's needs & goals, and barriers to these
- Service connections
- Basic needs provision (like coffee, hot water, soups, food like oatmeal)
- Education and harm reduction support (work with Chris Gray); overdose prevention; education on fentanyl and testing strips; Narcan education and distribution. Education about COVID-19 and vaccine clinics.
- Communication around camp postings
- Coordinated entry. Connect with needs navigator.
- **Metrics** (see slide): 50 fire extinguishers distributed; Harm Reduction education and interactions.
- **Service Connections:**
- **Housing:** Approx. 40 people added to housing wait list since Oct. 2021. Support with letter writing and Section 8 application. 1-2 appointments/week made with CHF case manager
- **CDDC Needs Navigation & Coordinated Entry:** Approx. 4 needs navigation appointments made per month - 5 VI-SPDAT appointments made in the past month
- **Other:** 3 phone applications in the past month
- 2 Ride Line appts made in last 2 months
- Signed 30 people up for holiday food cards
- **Point in Time (PIT) Count.** SORT is integral player in PIT count. This year: Seven locations visited; about 50 surveys conducted over two SORT days; 3-4 teams per SORT day. Most people fine with doing the survey.
- 220 total interactions per month
- **Basic needs** supplies include coffee; food (and pet food) socks; hygiene supplies; warm clothes like gloves and scarves; first aid; trash bags (work with parks and rec); stay informed about camp postings and discampments.
- **Onboarding and Training**: volunteer orientation manual; volunteer job descriptions; training checklist; additional procedures (see PowerPoint slide online for more details).
- **Policies:** Not a transportation service; no promises; hold space for others; go out in pairs at the minimum; safety first for all; announce ourselves.
- **Team: SORT Crew:** 24 volunteers and service providers (100 volunteer hours/month)
- Collaboration across many organizations: Corvallis Housing first; CHANCE; Unity Shelter; had people from Easter seals before—might be back again; County staff and others at drop in center. Diverse group of volunteers; 1 part time staff member.
- **Future directions and Goals:** Needs navigator to join SORT at Drop In Center to help with coordinated entry.
- **Training opportunities—on going**: CPR certification; De-escalation; Harm Reduction (fire safety & extinguisher training; Narcan training; Awareness around camp

postings/clearings; Advocacy efforts.
- Increased coordinator entry
- Growth in team leads
- SORT wisdom panel (annually)
- For questions, email Sortoutreachcorvallis@gmail.com

DISCUSSION:
- SORT/CDDC is making an effort to do more HMIS Coordinated Entries with their clients.
- Plans to invite law enforcement to wisdom panel? Maddison: that is a great suggestion—she will reach out to them.
- Karyle: This info should be shared to educate community on the impact you are making. This is terrific and people need to know about this! (Julie will follow up with Maddison on ways to make this info more public.)
- Barbara: You are doing amazing work! In outreach opportunity with PR now, do you think one or two people would be willing to be interviewed as part of a story as experiencing homelessness in community? Maddison: In the past, OSU did a documentary on camps and were welcomed by people willing to share. Some might share story but kept anonymous. Have done some life story pieces through Drop-in center.
- Jan: Thank you, Maddie. By "Increased coordinated entry" does that mean HMIS or broad coordination between other data systems?
- Maddison: we use the HMIS coordinated entry and we collaborate across the board but not through data systems—through conversations.
- Cade: comment on showcase through art at OSU with community partnership—to display art downtown to highlight these issues to community. Maddison: yes, had Book Bin display. We have used art to display in ways people wanted. Cade shared link:
- **https://www.corvallisadvocate.com/2021/book-bin-displays-art-stories-of-people-displaced-by-sweeps/**

VI.   City of Corvallis Social Services Funding Policy Discussion: Timeline and process.
- Purpose: the feedback from this discussion can be relayed by Charles and Jan to City Council to help inform their process and/or timeline on making a decision on this topic. Can also inform IHN's coordination efforts on sustainable strategic funding.
- Charles: On May 19 we discussed the topic of social service funding (00-6.05) that is to be reviewed every 3 years. Corvallis is among the fastest growing cities. HOPE can review the work session online. Have a planned proposal on levy to provided services. Another work session tomorrow (6/23). Should social services be tied to housing? How to better align services with funding? Seek HOPE Advisory Board opinions. Need additional shelter beds—what is your opinion on moving forward?
- Julie: HOPE board provides advice and does not make policy; Jan and Charles can take opinions back to City Council tomorrow.
- Julie: HB 4123: the city and county are working to improve coordination and communication on homeless response with state funding over the next two years.
- One of the requirements of this pilot is to create a 5-year strategic plan in the next fiscal year. The strategic plan must include a plan for sustainable funding for homeless response and services.
- **Intercommunity Health Network Coordinated Care Organization (IHN-CCO) Role (Melissa**

Isavoran) IHN has upcoming capacity to coordinate strategic financial investments on social determinants of health (SDOH).

- This role would be to convene all our community's funders to map the funding streams in the area for SDOH and coordinate how we strategically invest for shared priorities/goals.
- This work can help funders strategically coordinate their funding on housing and social services to best leverage restricted and flexible funding streams in a transparent way.
- Purpose of discussion for IHN: identify who to include and the trajectory of this work.

DISCUSSION:

- Melissa: IHN-CCO is coordinated care organization---commitment to population health and health equity and support social determinants of health initiatives in several ways: funding streams; limited funds for brick and mortar; small percentage as nonprofit; but we do have funds for health related services for transformative pilot projects and urgent projects throughout the year. We work across the region (Linn, Benton, and Lincoln counties), engaging with numerous partners. Help with sustainability and funding for services. IHN's goal is to be convener. Community engagement manager helps provide funding and technical assistance. We desire to connect with community partners. We are building capacity that is multi-faceted. Who is best to be at the table? Three types: organizations/persons that receive funding; that provide services; and can inform the conversations. Start with list of people and make sure we are inclusive. I can start mapping the list out, so start thinking about it and email myself or Julie and we can build list.
- Andrea (in Chat): This city money is a DROP IN THE BUCKET for homelessness. So many small and volunteer-oriented groups rely on smaller grants to keep their programs going, these funds are matched over and over. The city will have to think of other ways to help support the implementation of the HOPE goals. Over the past several years, millions of dollars have been invested in a system of homeless services, to expect that the city social services fund will be the only source of funding these services the city will dedicate (aside from smaller amounts of CDBG funds) is unrealistic.
- Also, the levy dictates what these funds should be spent on, as far as I know. To use it for other purposes would be disingenuous to the intent of the levy.
- From Holly Shuta: The Council could decide to incorporate the levy Social Service funding into the City's other annual funding processes, then the Social Service Policy would need to be updated
- Karyle Butcher: How to fit these ideas with the view that many have that the City's primary job is funding essential service which are often defined a police, fire, public works. In my experience on the City Budget Commission is it can be difficult to get general fund dollars for parks and libraries. I would ask Jan and Charles if they no longer see this attitude as a barrier.
- Charles: General view is keep city functions and necessary services. Discussion always shifting, ebbs and flows while thinking of long-term solutions. Hard to say without a budget discussion; express desire to address housing and shelter needs.
- Jan: City always looking for funding; had to create fees for police and fire outside of general fund. Street fees; Safety fee; 911 fee/bond, so we do charge extra fees for public safety-had livability bond in past for funding Osborne Aquatics, library, Majestic Theater; and others--has social services component. We get HUD money for block grants—10 percent to direct homeless social services. Ways to promote affordable housing is our strength. City does a lot of things--we can leverage state and federal funds. Funnel level

- and bond funds to social services--that is our strength and it is limited.
- Charles: City could have role in social services. It owns property and leases out to affordable housing; not unheard of city to own property. For housing, we love to see more public participation; we could hear motion and things could change.
- Cindee Lolik: IHN-CCO are pulling together information and City need to look at basic needs and large impact on those services and money spent because of impacts of homelessness. Area needs to be looked at as a whole.
- Pegge: Samaritan doing mapping is great; City and County staffers work important and HOPE's work too. Frankly disheartening if recommendations and public input we gathered is not utilized in formulating decisions, feels like back to where we started. Use our info to drive decision making for social services spending. Public infrastructure impacted by houselessness. If investing up front to prevent issues, see that as a well thought-out approach and hope city will take into account.
- Catherine: be responsive to HOPE work; look at 5 year strategic planning--need to include partners in this conversation; don't operate independently. Look at pilot program: is there a way City Council make an approach in strategic process? Benton County looks at homeless in region not just Corvallis. Look at rural areas like Philomath and Monroe and other areas—how can we extend services? Can we do both? Immediate response and long range planning?
- Ari Grossman-Naples: Catherine makes a great point about the other areas of Benton County and how they are included in this.
- Charles: This is brought forward so if Council sees as priority with new info, the Council could review policy and make changes.
- Jan: City Council is defacto governing body and if want spending priority, they can do that, but look at competing priorities. Due to CARES funding, social services did receive few million in distributed funds. City Community Development staff working together on strategic aspects of how to fund these social service organizations. We have made some strides. Would like to speak with you one on one.
- Melissa Isavoran: IHN CCO is regional and works with all communities. Not just Benton County or one city. We make effort to track all funding streams related to housing and social services and what they can be used for and timeline to spend them. Look at goals like HOPE board recommendations. Lots of input and we do need to think of community as a whole.
- Nancy Wyse: I would be concerned as a city council to come back in a year or two--current city manager came in with goals to get policies updated…very slow process. Big workload and heavy lift. Many competing priorities. Yes, hypothetically could happen if all can make it priority.
- Charles: work session tomorrow is not final vote. You can email council with input; encourage public participation.
- Melissa Isavoran email: misavoran@samhealth.org
- From Pegge McGuire: Charissa is an amazing human!!
- From Anita Earl: We appreciate your hard work Charles and Jan, grappling with the myriad of needs our community has while holding the needs of the houseless.

VII. Next Steps.
- Research and Data work groups continue to meet.

- July HOPE meeting educational component will be about IHN's structure, services, and the work they do on population health that goes beyond their covered members and includes the social determinants of health, like housing and sustainable funding.
- August: Julie is working on Housing First: definition and policy examples in practice. Including Corvallis Housing First and Unity Shelter to provide an update on 3rd Street Commons progress.
- September: County Community Health Centers – who they serve, how it overlaps with population experiencing homelessness.

VIII. Meeting was adjourned at 5:58 pm.